## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc in Hawaii – Kaimuki A	CHAPTER 89
Address: 3705 Mahina Avenue, Honolulu, Hawaii 96814	Inspection Date: March 21, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-9 General staff health requirements. (a)(1) All individuals living in the facility including those who provide services directly to residents shall have documented evidence that they have had examination by a physician prior to their first contact with the residents of the home and thereafter as frequently as the department deems necessary. The examination shall be specifically oriented to rule out communicable disease and shall include tests for tuberculosis.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	03/21/2024
If an initial tuberculin skin test is negative, a second tuberculin skin test shall be done after one week, but no later than three weeks after the first test. The results of the second test shall be considered the baseline test and shall be used to determine appropriate treatment follow-up. If the second test is negative, it shall be repeated once yearly thereafter unless it becomes positive.  FINDINGS  Staff #1 and #2 – No current annual tuberculosis clearance.	The documents were obtained from the HR department. See attachment 1	

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If an initial tuberculin skin test is negative, a second tuberculin skin test shall be done after one week, but no later than three weeks after the first test. The results of the second test shall be considered the baseline test and shall be used to determine appropriate treatment follow-up. If the second test is negative, it shall be repeated once yearly thereafter unless it becomes positive.  FINDINGS  Staff #1 and #2 – No current annual tuberculosis clearance.	The HR department is responsible for reviewing all employee annual requirements and due dates. The process is:  1. The HR Assistant obtains a report for expiring annual requirements from Proservice every Monday 2. Proservice sends a monthly email on the 15th of every month to employees with expiring annual requirements due in 60 days, 30 days and 14 days. 3. The HR Assistant will also send an email to the employee 2 weeks before the expiring due date if the information is not received. 4. The HR Assistant will send another email 1 week before the expiring due date if the employee has not submitted their requirements. 5. If the employee fails to submit their requirement by the expiration date, the employee will be suspended until the requirement is fulfilled.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(1) Medications:	PART 1	03/21/2024
All medicines shall be properly and clearly labeled. The storage shall be in a staff-controlled	DID YOU CORRECT THE DEFICIENCY?	
workcabinet/workcounter apart from either residents' bathrooms or bedrooms.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Neosporin found unlabeled and unsecured in Bedroom #1.	•	
	The medication was removed from the resident's bedroom and disposed of.	
	§11-89-14 Resident health and safety standards. (e)(1) Medications:  All medicines shall be properly and clearly labeled. The storage shall be in a staff-controlled workcabinet/workcounter apart from either residents' bathrooms or bedrooms.  FINDINGS	\$11-89-14 Resident health and safety standards. (e)(1) Medications:  All medicines shall be properly and clearly labeled. The storage shall be in a staff-controlled workcabinet/workcounter apart from either residents' bathrooms or bedrooms.  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  FINDINGS Neosporin found unlabeled and unsecured in Bedroom #1.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(1) Medications:	PART 2	04/05/2024
All medicines shall be properly and clearly labeled. The storage shall be in a staff-controlled workcabinet/workcounter apart from either residents' bathrooms or bedrooms.  FINDINGS Neosporin found unlabeled and unsecured in Bedroom #1.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	A letter was sent to guardians/family members reminding them that all medications are to be given to the Home Manager/staff for proper storage. See attachment 2. The letter was also a reminder to the fact that any medication brought into the home requires a physician order and needs to be properly labeled. Staff will also check the resident bags and rooms when spending the night or weekend away from the DOM home. This will ensure any medication that may have been given to the resident without the proper orders are either stored or disposed of properly.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (b)(1)  During residence, records shall be maintained by the caregiver and shall include the following information:  Copies of physician's initial, annual and other periodic	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	06/10/2024
examinations, evaluations, medical progress notes, relevant laboratory reports, and a report of re-examination of tuberculosis;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #2 – No current annual tuberculosis clearance.	An appointment was made for the resident to obtain an updated tuberculosis clearance.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (b)(1) During residence, records shall be maintained by the	PART 2	04/05/2024
caregiver and shall include the following information:	<u>FUTURE PLAN</u>	
Copies of physician's initial, annual and other periodic examinations, evaluations, medical progress notes, relevant	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
laboratory reports, and a report of re-examination of tuberculosis;	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #2 — No current annual tuberculosis clearance.	The home manager was reminded by the assigned nurse of the requirement to obtain an annual TB clearance for all residents. The RN will be responsible for quarterly audits of the resident's files to ensure all necessary documents, orders etc are properly filed.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
C C ti p p a a o ii	S11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information:  Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs;  FINDINGS  Resident #1 — Monthly progress notes do not include observations of resident's response to diet and medications.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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\$11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information:  Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs;  FINDINGS  Resident #1 – Monthly progress notes do not include observations of resident's response to diet and medications.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The surveyor provided a progress note option that will be re-created in our data management system (Therap) to assist the home manager in documented required observations of diet and medication. Our Therap consultant is in the development stages and will train home managers once completed. In the meantime, the progress note option that was given by the surveyor will be used and filed in the resident's file.	06/15/2024

Licensee's/Administrator's Signature:	Christine Menezes, Director of Operation
Print Name:	Christine Menezes, Director of Operations
Date:	May 17, 2024

Licensee's/Administrator's Signature:	Christine Menezes, Director of Opetation
Print Name:	Christine Menezes, Director of Opetations
Date:	Jun 18, 2024