Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Safe Haven ARCH LLC	CHAPTER 100.1
Address: 94-1080 Haalau Street, Waipahu, Hawaii, 96797	Inspection Date: July 22, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: 	PART 1 DID YOU CORRECT THE DEFICIENCY?	
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
<u>FINDINGS</u> No record that the Primary Care Giver (PCG) trained the Substitute Care Giver (PCG) to make medication available to residents.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: 	PART 2 <u>FUTURE PLAN</u>	
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS No record that the Primary Care Giver (PCG) trained the Substitute Care Giver (PCG) to make medication available to residents.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-10 <u>Admission policies.</u> (g) An inventory of all personal items brought into the Type I ARCH by the resident shall be maintained. <u>FINDINGS</u> Resident #1 – Resident's wheelchair was not included on a list of valuables brought to the care home. 	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-10 <u>Admission policies.</u> (g) An inventory of all personal items brought into the Type I ARCH by the resident shall be maintained. FINDINGS Resident #1 – Resident's wheelchair was not included on a list of valuables brought to the care home.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) \$11-100.1-12 Emergency care of residents and disaster preparedness. (c) The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility. FINDINGS No record that fire drill due in June 2024 was conducted. Residents' names who participated in fire drill on 3/1/2024 were not recorded. Only Residents' numbers #1, #2, #3 were recorded.	PART 1 PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-12 Emergency care of residents and disaster preparedness. (c) The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility. FINDINGS No record that fire drill due in June 2024 was conducted. Residents' names who participated in fire drill on 3/1/2024 were not recorded. Only Residents' numbers #1, #2, #3 were recorded.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-13 <u>Nutrition.</u> (b) Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus. FINDINGS Lunch menu included "FF Milk 1c." But milk or substitution was not offered/provided with lunch. 	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

		RULES (CRITERIA)	PLAN OF CORRECTION	Completion
-	\square	§11-100.1-13 <u>Nutrition.</u> (b)	PART 2	Date
		Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus.	<u>FUTURE PLAN</u>	
		<u>FINDINGS</u> Lunch menu included "FF Milk 1c." But milk or substitution was not offered/provided with lunch.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 <u>Nutrition.</u> (e) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented. FINDINGS Lunch menu was "chicken (stir-fry noodles), Yam, Broccolini, Cabbage, Mixed fruits, Noodles." Lunch provided was chicken BBQ, corn, Romaine lettuce, white rice, sweetened iced tea, and water. Only chicken BBQ was recorded in menu substitution.	PART 1 Correcting the deficiency after-the-fact is not	Date
	practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-13 <u>Nutrition.</u> (e) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented. FINDINGS Lunch menu was "chicken (stir-fry noodles), Yam, Broccolini, Cabbage, Mixed fruits, Noodles." Lunch provided was chicken BBQ, corn, Romaine lettuce, white rice, sweetened iced tea, and water. Only chicken BBQ was recorded in menu substitution.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 <u>Medications.</u> (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.	PART 1 DID YOU CORRECT THE DEFICIENCY?	Date
FINDINGS Resident #1 – A list of all medication including names, frequency, and dosages was reviewed, signed, and dated by APRN on 11/30/2023, prior to admission. All medication was not listed since 11/30/2023.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\times	§11-100.1-15 <u>Medications.</u> (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.	PART 2 <u>FUTURE PLAN</u>	
	FINDINGS Resident #1 – A list of all medication including names, frequency, and dosages was reviewed, signed, and dated by APRN on 11/30/2023, prior to admission. All medication was not listed since 11/30/2023.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-17 <u>Records and reports.</u> (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; FINDINGS Resident #1 – The report dated 11/14/2023 for chest x-ray stated "INDICATION: History of pulmonary TB tested in Korea (age 20), Encounter for screening for respiratory tuberculosis." Tuberculosis (TB) test done outside of the US is not acceptable per DOH TB Control Branch. Thus, there is no initial TB clearance. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include:	PART 1	
Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or	DID YOU CORRECT THE DEFICIENCY?	
responsible agency;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 – PCG recorded "unable to obtain weight client hold onto walker" for June 2024 and "unable to obtain accurate weight" for July 2024. Physician's order for an alternate way to monitor weight was not obtained.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include:	PART 2	
During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; <u>FINDINGS</u> Resident #1 – PCG recorded "unable to obtain weight client hold onto walker" for July 2024 and "unable to obtain accurate weight" for July 2024. Physician's order for an alternate way to monitor weight was not obtained.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-17 <u>Records and reports.</u> (f)(2)	PART 1	Date
General rules regarding records:		
Symbols and abbreviations may be used in recording entries	DID YOU CORRECT THE DEFICIENCY?	
only if a legend is provided to explain them;	USE THIS SPACE TO TELL US HOW YOU	
<u>FINDINGS</u> Resident #1 – No legend in medication administration record (MAR) for care givers who administer medication.	CORRECTED THE DEFICIENCY	

		RULES (CRITERIA)	PLAN OF CORRECTION	Completion
				Date
	\boxtimes	§11-100.1-17 <u>Records and reports.</u> (f)(2)	PART 2	
		General rules regarding records:		
		Symptols and approximations may be used in recording anti-	FUTURE PLAN	
		Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them;		
		only if a regent is provided to explain them,	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
		FINDINGS	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
		Resident #1 – No legend in medication administration	IT DOESN'T HAPPEN AGAIN?	
		record (MAR) for care givers who administer medication.	II DOESN I HAITEN AGAIN.	
1				1

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-17 Records and reports. (f)(4) General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS In the "HEIGHT AND WEIGHT RECORD" form, one (1) current resident not listed. The form was last recorded in February 2024.	PLAN OF CORRECTION PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
<u> </u>			Date
	§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:	PART 2	
	All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. <u>FINDINGS</u> In the "HEIGHT AND WEIGHT RECORD" form, one (1) current resident not listed. The form was last recorded in February 2024.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (h)(1) Miscellaneous records:	PART 1	
A permanent general register shall be maintained to record all admissions and discharges of residents;	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU	
FINDINGS In Permanent Resident Register, marital status was not recorded for one (1) current resident. Full name was not recorded for one (1) current resident.	CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\ge	§11-100.1-17 <u>Records and reports.</u> (h)(1) Miscellaneous records:	PART 2	
	A permanent general register shall be maintained to record all admissions and discharges of residents; <u>FINDINGS</u> In Permanent Resident Register, marital status was not recorded for one (1) current resident. Full name was not recorded for one (1) current resident.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

Licensee's/Administrator's Signature:

Print Name:

Date: _____