Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: STS Adult Foster Services LLC	CHAPTER 100.1
Address: 1604 Perry Street, Honolulu, Hawaii 96819	Inspection Date: April 15, 2024 Annual
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THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and sunder sanitary conditions. FINDINGS Found expired canned fruits in the pantry and a coff Kimchi in the refrigerator.	DID YOU CORRECT THE DEFICIENCY?	4/15/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and served under sanitary conditions.	PART 2 <u>FUTURE PLAN</u>	4/15/24
FINDINGS Found expired canned fruits in the pantry and a container of Kimchi in the refrigerator.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	To prevent this from happening again in the future myself and SCG's will check the refrigerator at the beginning of the week. Once we notice a food item has expired, we will remove it immediately. I will remind my caregivers periodically throughout the week to check the refrigerator for expired food items.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Unlabeled bottle of Antacid tablets found unsecured in resident's bedroom #1.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The Unlabeled bottle of Antacids was removed in resident's bedroom #1 during the inspection and is no longer inside his room.	4/15/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Unlabeled bottle of Antacid tablets found unsecured in resident's bedroom #1.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again in the future every morning and when the family leaves the home from visiting, myself and/or SCG's will check the resident's bedroom for unlabeled and unsecured bottles of medications. Once we notice a medication unsecured, we will immediately remove it from the room and place it back into a secured medicine cabinet. I will remind my SCG's weekly to remember to check all resident's bedrooms for unsecured or unlabeled medications and placed them back into a secured medicine cabinet.	4/15/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 — Physician order dated 9/20/23 and medication label state, "Lidocaine patch 4% topical apply 1 patch to painful area daily. Leave on for 12 hours, then remove patch." However, medication administration (MAR) from 9/2023-4/2024 indicate Lidocaine patch 4% topical apply 1 patch to painful area daily PRN. Please clarify the order from the physician and submit documentation with your plan of correction (POC).	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The Physician order was accurate but I mistakenly labeled the Lidocaine order as a "PRN." I have corrected this on the MAR and now it matches with the physician order.	4/16/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	4/16/24
FINDINGS Resident #1 — Physician order dated 9/20/23 and medication label state, "Lidocaine patch 4% topical apply 1 patch to painful area daily. Leave on for 12 hours, then remove patch." However, medication administration (MAR) from 9/2023-4/2024 indicate Lidocaine patch 4% topical apply 1 patch to painful area daily PRN.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again in the future once I receive a new or updated physician order, I will carefully check both the Physician order and the MAR to ensure that they are matching. I will remind myself to do this as placing a reminder note on my desk.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Documentation of primary care giver's assessment of resident upon admission; FINDINGS Resident #2 - No documentation of primary caregiver (PCG) assessment completed upon readmission on 11/9/23. Submit a copy of the completed PCG assessment with your POC.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I completed an assessment document for Resident #2 for his readmission on 11/9/24 and will attach a copy of the PCG assessment with the POC.	6/12/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Documentation of primary care giver's assessment of resident upon admission; FINDINGS Resident #2 – No documentation of primary caregiver (PCG) assessment completed upon readmission on 11/9/23.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again in the future, upon an admission or re-admission of a residents, I will double-check to see if I have all the documentations required upon admission. I will use the residents binder checklist that was provided by the DOH as a reminder to ensure I have completed all required documentations needed.	6/12/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Standard Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — November 2023 MAR indicates medication Alprazolam 0.5mg 1 tab po at bedtime PRN for sleep was given routinely at 6pm from 11/1/23-11/30/23. However, response to PRN medication not documented in the progress notes.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – November 2023 MAR indicates medication Alprazolam 0.5mg 1 tab po at bedtime PRN for sleep was given routinely at 6pm from 11/1/23-11/30/23. However, response to PRN medication not documented in the progress notes.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again in the future, once a PRN medication is administered, I will immediately document the administering of the medication after administrating it. I will place a reminder note of this deficiency on my desk.	6/12/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. FINDINGS Resident #2 - No incident report available for the unusual circumstance that occurred on 10/16/23.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. FINDINGS Resident #2 - No incident report available for the unusual circumstance that occurred on 10/16/23.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again in the future, Once there is an incident with a resident, I will immediately create an incident report after the incident has occurred. I will make a reminder note of this deficiency and place it on my desk.	6/12/24

RULES (CRITERIA)		Completion Date
\$11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(C) Residents' rights and responsibilities: Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall	PART 1 YOU CORRECT THE DEFICIENCY? CHIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Informed resident #2 of the policies and is, rates and financial statement upon on on 11/9/23 and will place a copy of this OC.	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(C) Residents' rights and responsibilities: Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall: Be fully informed orally and in writing, prior to or at the time of admission, and during stay, of services available in or through the Type I ARCH and of related charges, including any charges for services not covered by the Type I ARCH's basic per diem rate; FINDINGS Resident #2 – No documented evidence the family was informed of the facility's policies and procedures, rates, and financial statement prior to or upon readmission of 11/9/23. Submit a copy of the documentation with your POC.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this from happening again in the future, upon an admission or re-admission of a residents, I will double-check to see if I have all the documentations required upon admission. I will use the residents binder checklist that was provided by the DOH as a reminder to ensure I have completed all required documentations needed.	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
FINDINGS	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I have fixed the wooden ramp and placed the old spongy wood with new and stronger wood. The ramp is now safe for exiting home.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(A) Fire prevention protection.	PART 2	6/7/24
Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	FUTURE PLAN	0,1,21
Fire escapes, stairways and other exit equipment shall be maintained operational and in good repair and free of obstruction:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
obstruction; FINDINGS Back exit wooden ramp not in good repair — evidence of moisture buildup and spongy surfaces.	To prevent this from happening again in the future, Once I notice that my wooden ramps need repair, I will immediately have someone or myself fix it. I placed a reminder note of this deficiency on my desk.	

Licensee's/Administrator's Signature:	Steven T Scott Jr
Print Name:	Steven T Scott Jr
Date:	06/12/2024