## Office of Health Care Assurance

## **State Licensing Section**



## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Roselle Ragasa Adult Residential Care Home (ARCH) Corp.	CHAPTER 100.1
Address: 4523 Likini Street, Honolulu, Hawaii 96818	Inspection Date: June 4, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 Licensing. (b)(1)(1) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS SCG #1,2 - Current Fieldprint clearance unavailable (2 consecutive years)	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  SCG#   went to have another hildpunt on G/17/24  SCG # 2 went to have another heldpunt on G/14/24  Fredom SCG # 1, 2 have 2 consect year 2023 and 2024 for the heldpunt. Fieldpunt the heldpunt on the record blaced on the PCG/SCG's bunder	G/20/24
	Section 200	. Ç. G
	961d 78N	r bz.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion  Date
§11-100.1-3 Licensing. (b)(1)(1) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law:  FINDINGS SCG #1,2 — Current Fieldprint clearance unavailable (2 consecutive years)	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Feldprint records or Cobies or	6/20/24
		1
	93	ild venor

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.  FINDINGS Resident #1,2 – Special diet menu for chopped diet unavailable for review  Submit a copy of menu with plan of correction.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  A special diet menu for chorred diet was made, submitted a copy to multionist for persent to must consultant to muse consultant.	6/2924
	1	3
	92:14 172 1111	vZ.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.	PART 2 <u>FUTURE PLAN</u>	
	FINDINGS Resident #1,2 – Special diet menu for chopped diet unavailable for review  Submit a copy of menu with plan of correction.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Submit a copy of menu with plan of confection.	A special menu for certain residents example if on regular chopped diet for breakfast, lunch, dinner and snacks will be posted with the respective residents name on the white board for PCG/SCG's to acknowledge and to follow in preparing the residents diet/menu.	07/11/2024
			24 JUL 15 P1 149

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (d) Potentially hazardous food shall meet proper temperature requirements during storage, preparation, display, service, and transportation.  FINDINGS PCG reports cooking residents' meals to 100°F, below the safe minimum cooking temperature of 165°F.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
	12.19 AS H	√3 √5 <b>ÞZ.</b>

RULE	S (CRITERIA)	PLAN OF CORRECTION	Completion Date
requirements during stor and transportation.  FINDINGS	od shall meet proper temperature age, preparation, display, service, sidents' meals to 100°F, below the	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A copy of Oftch recommends safe cooking to penaline safe tooking to be follow. Addressed binder to the SCCI's the correct to the SCCI's the correct and safe troping to below and should not go below and should not go below.	6/20/2
			21.15
		Lz: ld v	z Nir bz.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:	PART 1	
	Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	
	FINDINGS Resident #1 – Physician prescribed two different diet orders, "No added salt, no concentrated sweets/starch, low saturated fat/cholesterol diet" and "regular", at the physician's visit (10/24/23); however, no clarification made with physician to discontinue one diet order.	plan is required.	
		entra de la companya	
		TS: 19 AS WILL	vč.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – Physician prescribed two different diet orders, "No added salt, no concentrated sweets/starch, low saturated fat/cholesterol diet" and "regular", at the physician's visit (10/24/23); however, no clarification made with physician to discontinue one diet order.	A checklist/calendar was made available for each resident on every doctors visit inorder to see or update any changes on orders made on diet, medications and others. Making sure there will be one diet order per resident. If any concern will clarify orders before leaving the doctors office.	07/11/2024
		<b>24</b> JUL 15 P1:49

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(2)(C) Residents' rights and responsibilities: Each resident shall: Be free from chemical and physical restraints and not be humiliated, harassed, or threatened.  FINDINGS Resident #2 — Resident observed sitting in wheelchair with seatbelt on; however, physician's order for seatbelt use unavailable  Submit a copy of restraint order with plan of correction	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Obtained doctors order for the Seatbell use on residents wheel chair on G/13/2024 from the family was obtained and plead was obtained and plead in the residents chart to order and consent.  A copy was sent to the purse consultant.  OHCA purse consultant.	6/20/24

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(2)(C) Residents' rights and responsibilities:  Each resident shall:  Be free from chemical and physical restraints and not be humiliated, harassed, or threatened.  FINDINGS Resident #2 – Resident observed sitting in wheelchair with seatbelt on; however, physician's order for seatbelt use unavailable  Submit a copy of restraint order with plan of correction	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A checklist on any form of restraint will be available including wheelchair seatbelt use and making sure an order is written and will be verified by the PCG/SCG's prior implementing it.	07/11/2024
		24 JUL 15 P1:49

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection.	PART 1	
Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	Correcting the deficiency after-the-fact is not	
A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request;	practical/appropriate. For this deficiency, only a future plan is required.	
FINDINGS No monthly fire drills were performed during hours of darkness between 7/2023-6/2024		
		gris gris gris
	72:19 1/2	mir bz.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection.	PART 2	
Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	<u>FUTURE PLAN</u>	
A drill shall be held to provide training for residents and personnel at various times of the day or night at least four	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request;	A calendar for a scheduled monthly fire drill was made available to staff PCG/SCG's in order to be ready when	
FINDINGS No monthly fire drills were performed during hours of darkness between 7/2023-6/2024	doing fire drill at anytime of the day, early morning, afternoon and night time. Fire drills will be performed at predetermined days during the month prior.	07/11/2024
	co ,	.24
	\$0 \$1.1.1 \$1.1.1 \$1	
	: : ::	15 P1
		:49

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.  All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;  FINDINGS No single-use towels or assigned hand towels for each resident in shared bathroom	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Tach residents was proved individual hand towels assigned for both was a fine of the product	6/20/24
	\$ 等形态度	1445 1425 1425
	ZZ: Ld PZ N	IF \$Z.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-23 Physical environment. (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.  All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS No single-use towels or assigned hand towels for each resident in shared bathroom	A reminder checklist for PCG/SCG's to designate each residents reusable hand towels/face towels with their own initials to use after washing hands and toilet use. It will be washes every 2 days and as needed.  Maintained each resident to have their own hand towels/face towels to use.	07/11/2024
THE PROPERTY OF THE PROPERTY O			.24 NUL 15 P1:49

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes.  FINDINGS Kitchenette includes a sink, microwave, and refrigerator	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Mirrowave for healing residents for healing was removed in the fatcherete after mappedian.	6/2/24
	987 - 77 - 448 - 72 - 63	
	72: 19 AS MUL 42	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes.	PART 2	
		<u>FUTURE PLAN</u>	
	FINDINGS Kitchenette includes a sink, microwave, and refrigerator	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		A written reminder to PCG/SCG's not to utilize the heating, cooling and running elements by the kitchenette. Microwave removed.	
			07/11/2024
		<u>1</u> .5	. 24
		2. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	JUL 15
			P1:50

Licensee's/Administrator's Signature:

Print Name:

Roselle Ragasa

07/11/2024