## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Pleasant Valley Type I EARCH            | CHAPTER 100.1                          |
|--|--|
| Address:<br>1573 Kilohana Street, Honolulu, Hawaii 96813 | Inspection Date: March 15, 2024 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| RULES (CRITERIA)  §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS Substitute Care Giver (SCG) #1 – Tuberculosis (TB) annual attestation dated 1/18/24 observed, but no history of pervious positive PPD test and chest X-ray. | PLAN OF CORRECTION  PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  History of positive PPD test and chest xray was obtained for SCG #1. It was placed into the care home binder. |                    |
|  |  |                    |

|   | RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
|---|---|---|--------------------|
| X | §11-100.1-9 Personnel, staffing and family requirements. (b)  | PART 2  | 06/12/2024         |
|   | All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. | <u>FUTURE PLAN</u>  |                    |
|   | FINDINGS  | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT                                   |                    |
|   | Substitute Care Giver (SCG) #1 – Tuberculosis (TB) annual attestation dated 1/18/24 observed, but no history of   | IT DOESN'T HAPPEN AGAIN?  |                    |
|   | pervious positive PPD test and chest X-ray.   | Home will keep all history of Initial positive PPD test and chest x-rays a permanent record and should always |                    |
|   |   | be in the care home binder at all times. A stick on note that says "DO NOT REMOVE. PERMANENT RECORD" will     |                    |
|   |   | be placed beside all initial PPD and chest x-ray results for each SCGs, household members and PCG.            |                    |
|   |   |   |                    |
|   |   |   |                    |
|   |   |   |                    |
|   |   |   |                    |
|   |   |   |                    |
|   |   |   |                    |
|   |   |   |                    |
|   |   |   |                    |

|           | RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
|-----------|---|---|--------------------|
|           | §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS SCG #2 – No initial-2 step TB skin test. Observed an annual 1-step TB skin test dated 2/14/24. | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY | 03/25/2024         |
|           |   | 2 Step TB skin test was obtained for SCG #2. It was placed into the care home binder.                     |                    |
| Topy of . |   |   |                    |

| RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion<br>Date |
|---|--|--------------------|
| §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS SCG #2 – No initial-2 step TB skin test. Observed an annual 1-step TB skin test dated 2/14/24. | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | 03/25/2024         |
|   | Home will use spreadsheet to identify initial requirements needed for all incoming new substitute caregivers.                  |                    |
|   |  |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| §11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY           | 04/02/2024         |
| Resident #1 – Seroquel bubble pack instruction reads: "Take 1 tab twice daily as needed for agitation." However, physician order 11/1/23 for "Seroquel 25mg tab. 1 tab twice daily for agitation." Pharmacy labeled instructions are not reflective of physician's order.  | Medication discrepancy was corrected by client's MD and PCG on client's medication orders and medication list. |                    |

| [ | RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
|---|---|---|--------------------|
|   | \$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS Resident #1 – Seroquel bubble pack instruction reads: "Take 1 tab twice daily as needed for agitation." However, physician order 11/1/23 for "Seroquel 25mg tab. 1 tab twice daily for agitation." Pharmacy labeled instructions are not reflective of physician's order. | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  PCG will obtain all written medication orders and ensure they both match with medication labels. PCG will make a reminder checklist of paperworks that needs to be signed by MD when obtaining phone orders. Checklist will be reviewed each month by the PCG. | 06/12/2024         |

|   | RULES (CRITERIA)                                      | PLAN OF CORRECTION   | Completion<br>Date |
|---|---|--|--------------------|
| Drugs sh temperate security, shall be perfected containers. | GS<br>#1 – Zyrtec 10mg observed unlabeled and expired | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Medication order obtained from client's MD. PCG ordered refill. | 03/15/2024         |

|   | RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
|---|---|---|--------------------|
|   | §11-100.1-15 <u>Medications.</u> (b)  Drugs shall be stored under proper conditions of sanitation,  | PART 2  |                    |
|   | temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT  | 03/15/2024         |
|   | Resident #1 – Zyrtec 10mg observed unlabeled and expired on 5/2023.   | IT DOESN'T HAPPEN AGAIN?  |                    |
| 1 |   | PRN medications will be reviewed by PCG every month if client has been needing or not. PCG may ask client's MD if he/she would order to discontinue if medications are no longer needed to avoid wasting and being expired. |                    |
|   |   |   |                    |
|   |   |   |                    |
| 7 |   |   |                    |
|   |   |   |                    |
|   |   |   |                    |

|   | RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
|---|---|---|--------------------|
|   | §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.                 | PART 2 <u>FUTURE PLAN</u>   | 06/12/2024         |
|   | FINDINGS Resident #1 —Telephone order generated by primary care giver (PCG) signed by physician on 10/3/23 is incompletely written as "Olanzapine Take 1 tab by mouth twice daily." | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  |                    |
| • | No dosage written.  | PCG will make a Physician's telephone order form that has patient's name, medication name, dosage, and directions. PCG will take telephone orders and accurately fill the form to avoid some missing information. |                    |
|   |   |   |                    |
|   |   |   |                    |
|   |   |   |                    |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
|---|---|--------------------|
| §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins,   | PART 1  | Dute               |
| minerals, and formulas, shall be made available as ordered by a physician or APRN.  | DID YOU CORRECT THE DEFICIENCY?   | 03/15/2024         |
| FINDINGS Resident #1 – Telephone order generated by primary care giver (PCG) signed by physician on 10/3/23 is incompletely written as "Olanzapine Take 1 tab by mouth twice daily." No dosage written. | USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  |                    |
|   | PCG corrected the written telephone order with proper medication dosage and printed MD notes dated 10/03/23 to reconcile. |                    |
|   |   |                    |
|   |   |                    |
|   |   |                    |
|   |   |                    |
|   |   |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|--------------------|
| §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. | PART 1  |                    |
| FINDINGS Resident #1- MAR in January has an order that reads: Seroquel 25mg. I tab by mouth twice daily as needed for agitation. No observed physician order until 2/8/24. | Correcting the deficiency after-the-fact is not                             |                    |
|  | practical/appropriate. For this deficiency, only a future plan is required. |                    |
|  |   |                    |
|  |   |                    |
|  |   |                    |

|  | RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|--|---|--------------------|
|  | §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins,   | PART 2  | Date               |
|  | minerals, and formulas, shall be made available as ordered by a physician or APRN.   | <u>FUTURE PLAN</u>  | 06/12/2024         |
|  | FINDINGS Resident #1- MAR in January has an order that reads: Seroquel 25mg. 1 tab by mouth twice daily as needed for agitation. No observed physician order until 2/8/24. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  |                    |
|  | . 4  | A reminder checklist will be made by PCG to ensure all paperworks are complete and properly signed by MD. PCG will use the checklist to reconcile medication list |                    |
|  |  | and medication administration records. Checklist will be reviewed each month by the PCG.  |                    |
|  |  |   |                    |
|  |  |   |                    |
|  |  |   |                    |
|  |  |   |                    |
|  |  |   |                    |
|  |  |   |                    |

| Licensee's/Administrator's Signature: | <b>₩</b>       |       |
|---------------------------------------|----------------|-------|
| Print Name:                           | Joan G. Flores | . 142 |
| Date:                                 | Apr 19, 2024   |       |

| Licensee's/Administrator's Signature: | Joan G. Flores |
|---------------------------------------|----------------|
| Print Name:                           | Joan G. Flores |
| Date:                                 | 06/12/2024     |