## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Paguirigan, Marietta B. (ARCL/Expanded ARCH	CHAPTER 100.1	
Address: 4007 Keaka Drive, Honolulu, Hawaii 96818	Inspection Date: February 15, 2024 Annual	

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #3 – Physician order for "Regular chopped" diet dated 2/2/24. However, observed no special diet menu for Regular-chopped diet.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Met with OHCA Nutritionist for guidance on regular chopped diet special diet menu. Created 4 weeks of regular, chopped diet menus and posted it.	02/21/2024

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
X	§11-100.1-13 <u>Nutrition.</u> (I) Special diets shall be provided for residents only as ordered	PART 2	02/26/2024
	by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.	<u>FUTURE PLAN</u>	
	FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	Resident #3 - Physician order for "Regular chopped" diet dated 2/2/24. However, observed no special diet menu for	IT DOESN'T HAPPEN AGAIN?	:
	Regular-chopped diet.	When I receive new or updated diet orders, I will ensure regular diet and special diet menus are available for all	
		physician diet orders. If I need guidance on menus and special diet orders, I will contact OHCA Nutritionist as	
		soon as possible. I will use monthly reminder notes to include "check menu" to make sure that all special diet	
		orders have special diet menus.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS Resident #1 – Physician order dated 12/5/23 for "Carvedilol 6.25 mg oral tab. Take 0.5 tab by mouth every morning and 1 tab every evening. Hold for SBP <110 or HR <60. Give with meals." Pharmacy labeled medication bottle reads "Carvedilol 6.25 mg tablet. Take 0.5 tablets by mouth two times a day with meals. Hold for SBP <120 or HR <60." Pharmacy labeled medication bottle do not match the physician's order.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  I wrote on the blank part of the medical bottl stating "Read or see MAR for PCP's updated/new order.".	02/15/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
\$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS  Resident #1 - Physician order dated 12/5/23 for "Carvedilol 6.25 mg oral tab. Take 0.5 tab by mouth every morning and 1 tab every evening. Hold for SBP <110 or HR <60. Give with meals." Pharmacy labeled medication bottle reads "Carvedilol 6.25 mg tablet. Take 0.5 tablets by mouth two times a day with meals. Hold for SBP <120 or HR <60." Pharmacy labeled medication bottle do not match the physician's order.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening again, I have trained my substitute caregivers to check and compare all the medication bottle labels, latest doctor's order/s on medications and MAR. My substitute caregivers and myself will make sure all three will match with each other every doctor's visit. A reminder note with be posted in the medicine cabinet for my substitute caregivers to check if all three match. If one of it does not match then my substitute caregiver or myself will contact PCP for clarification.	Date 02/26/2024

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.	PART 1	
	FINDINGS Resident #2 – Permanent General Register is incomplete with resident's admission date written as "11/ /2023."		
<del> </del> 	PCG Completed date on inspection as "11/5/2023."	·	
		Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

_	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 Records and reports. (f)(4) General rules regarding records:	PART 2	02/26/2024
+	All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS  Resident #2 – Permanent General Register is incomplete with resident's admission date written as "11//2023."	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To refrain from this incident from happening again I have created my admission checklist to ensure a documents are complete, accurate, current, and available anytime. My substitute caregivers and myself with double check if it is done correctly.	

\$\frac{\partial \text{\$\frac{1}{1}\text{{100}}\text{{1.83}} \text{{Personnel and staffing requirements.}}}{\text{{Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.    Findings   SCG #1 - Completed only 10 hours out of the 12 required hours or continuing education for an ARCH/Expanded ARCH facility. Observed a blank continuing education certificate dated \( \frac{617\text{{\gamma}}{2}\) set existing education.    Findings   SCG #1 - Completed only 10 hours out of the 12 required hours or continuing education for an ARCH/Expanded ARCH facility. Observed a blank continuing education certificate dated \( \frac{617\text{{\gamma}}{2}\) set existing education.    Simplify   SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	In addition to the requirements in subchapter 2 and 3:  Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.  FINDINGS SCG #1 - Completed only 10 hours out of the 12 required hours of continuing education for an ARCH/Expanded ARCH facility. Observed a blank continuing education certificate dated 6/17/23 attached to SCG's certificate packet. However, credit will not be given since there was no	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  I obtained the 2 hours of continuing education for SCG	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3:	PART 2	02/26/2024
	Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of	<u>FUTURE PLAN</u>	<u></u>
	continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS SCG #1 — Completed only 10 hours out of the 12 required hours of continuing education for an ARCH/Expanded ARCH facility. Observed a blank continuing education certificate dated 6/17/23 attached to SCG's certificate packet. However, credit will not be given since there was no name to identify who attended the continuing education.	To prevent this deficiency from happening again in the future, I have trained my substitute caregivers to double check and make sure that everyone completed 12 hours continuing education within a year. We will use a calendar to remind us to check it monthly.	
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Licensee's/Administrator's Signature:	₩ <u>.</u>	
Print Name:	Marietta Paguirigan	
Date:	02/26/2024	