Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Opportunities and Resources, Inc. (ORI) – Unit #10 | CHAPTER 89 |
|---------------------------------------------------------------------|---------------------------------------|
| Address: 64-1488 Kamehameha Highway, Wahiawa, Hawaii 96786 | Inspection Date: July 26, 2024 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|--------------------|
| §11-89-3 Licensure. (e) A developmental disabilities domiciliary home shall consist of a caregiver's certification and facility license. FINDINGS Current facility license is not displayed in the DD Domiciliary Home. License posted expired in January 2024. This is a repeat deficiency from 2023 annual inspection. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|--------------------|
| §11-89-3 Licensure. (e) A developmental disabilities domiciliary home shall consist of a caregiver's certification and facility license. FINDINGS Current facility license is not displayed in the DD Domiciliary Home. License posted expired in January 2024. This is a repeat deficiency from 2023 annual inspection. | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | Date |
| | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|--------------------|
| \$11-89-14 Resident health and safety standards. (e)(5) Medications: All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition. FINDINGS Resident #1 – Three (3) month medication re-evaluation form generated by the facility and signed by the physician do not consistently include route to administer medication. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|-----------------|
| §11-89-14 Resident health and safety standards. (e)(5) Medications: All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition. FINDINGS Resident #1 – Three (3) month medication re-evaluation form generated by the facility and signed by the physician do not consistently include route to administer medication. | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|--------------------|
| \$11-89-18 Records and reports. (b)(3) During residence, records shall be maintained by the caregiver and shall include the following information: Entries by the caregiver describing treatments and services rendered; FINDINGS Resident #1 – Physician order dated 6/6/2024 to monitor blood pressure (BP) BID (twice daily). However, there was no documented evidence of BP monitoring from 6/6/24 to present. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|-----------------|
| \$11-89-18 Records and reports. (b)(3) During residence, records shall be maintained by the caregiver and shall include the following information: Entries by the caregiver describing treatments and services rendered; FINDINGS Resident #1 – Physician order dated 6/6/2024 to monitor blood pressure (BP) BID (twice daily). However, there was no documented evidence of BP monitoring from 6/6/24 to present. | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|--------------------|
| §11-89-19 Nutrition. (a) Meals shall be well-balanced and sufficient in quantity, quality, and variety to meet nutritional requirements of residents and shall be in accordance with the national research council of the national academy of sciences most current recommended dietary allowance (RDA), and adjusted to age, sex, activity, and disability. FINDINGS Menus observed in the facility do not meet the nutritional requirements of Residents, as there were no portion sizes and did not follow current National Nutritional Guidelines. This is a repeat deficiency from 2023 annual inspection. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|--------------------|
| §11-89-19 Nutrition. (a) Meals shall be well-balanced and sufficient in quantity, quality, and variety to meet nutritional requirements of residents and shall be in accordance with the national research council of the national academy of sciences most current recommended dietary allowance (RDA), and adjusted to age, sex, activity, and disability. FINDINGS Menus observed in the facility do not meet the nutritional requirements of Residents, as there were no portion sizes and did not follow current National Nutritional Guidelines. This is a repeat deficiency from 2023 annual inspection. | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|--------------------|
| §11-89-19 Nutrition. (I) Special diets shall be provided for residents when ordered by a physician. Caregivers who have not received special diet training may not accept residents requiring special diets until trained by a qualified dietician or nutritionist. FINDINGS Resident #2 – Resident was ordered a controlled carbohydrate diet ordered 8/22/23, 11/20/23, 2/21/24, 5/22/24 was clarified with the physician to include amount of carbohydrate allowed per meal/day. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|-----------------|
| §11-89-19 Nutrition. (I) Special diets shall be provided for residents when ordered by a physician. Caregivers who have not received special diet training may not accept residents requiring special diets until trained by a qualified dietician or nutritionist. FINDINGS Resident #2 – Resident was ordered a controlled carbohydrate diet ordered 8/22/23, 11/20/23, 2/21/24, 5/22/24 was clarified with the physician to include amount of carbohydrate allowed per meal/day. | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |

| Licensee's/Administrator's Signature: |
|-------------------------------------------|
| |
| Print Name: |
| |
| Date: |