## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Opportunities and Resources, Inc. (ORI-2C)	CHAPTER 89
Address: 64-1510 Kamehameha Highway, Wahiawa, Hawaii 96786	Inspection Date: August 9, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
The cless Has inv	1-89-3 Licensure. (d)(2) ne caregiver and administrator shall also complete earances from: awaii criminal justice data center - Federal bureau of exestigation fingerprinting clearance.  INDINGS extified Care Giver – No current documented evidence of negrinting background check.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-3 <u>Licensure.</u> (d)(2) The caregiver and administrator shall also complete clearances from: Hawaii criminal justice data center - Federal bureau of investigation fingerprinting clearance.  FINDINGS Certified Care Giver – No current documented evidence of fingerprinting background check.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (d)(1) The caregiver shall develop an emergency evacuation plan to ensure rapid evacuation of the facility in the event of fire or other life-threatening situations. The plan shall be posted and shall include a provision for evacuation drills as follows:	PART 1	
follows:  Evacuation drills shall be held at least monthly and at varied times during the twenty-four hour period. Instruction in the evacuation procedures shall be given to each new resident upon admission to the facility.  FINDINGS  No documented evidence of a fire drill conducted in January 2024.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (d)(1) The caregiver shall develop an emergency evacuation plan to ensure rapid evacuation of the facility in the event of fire or other life-threatening situations. The plan shall be posted and shall include a provision for evacuation drills as follows:  Evacuation drills shall be held at least monthly and at varied times during the twenty-four hour period. Instruction in the evacuation procedures shall be given to each new resident upon admission to the facility.  FINDINGS  No documented evidence of a fire drill conducted in January 2024.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(5) Medications:	PART 1	- 3333
All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition.		
FINDINGS Resident #1 — The following medications on the following dates did not have documentation whether it was administered, held, or refused by resident:  - Pravastatin 20mg 1 tab daily did not have documentation on 5/5/24.  - Tobradex ophthalmic ointment did not have documentation for AM and PM administration from 5/5/24 to 5/15/24.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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\$11-89-14 Resident health and safety standards. (e)(5) Medications:  All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition.  FINDINGS Resident #1 – Physician order dated 12/14/23 for "Triamcinolone ointment 0.1% apply to face twice daily as needed for rash." However, MAR order instruction transcribed reads: "Apply thin film to rash twice a day until rash on face resolved" and documented to be routinely given at 7:00 am and 7:00 pm. From 12/14/23 to present.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

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RULES (CRITERIA)  §11-89-14 Resident health and safety standards. (e)(5) Medications:  All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition.  FINDINGS Resident #1 – 12/27/23 physician visit note reads "Will use TAC (Triamcinolone) 0.1% only each AM. May consider change to cream or lotion." However, Triamcinolone order is not reflected on the MAR and was still routinely administered twice a day from 12/27/23 to 7/31/24. No documented evidence that clarification was received to continue to administer twice daily.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	_

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§11-89-14 Resident health and safety standards. (e)(5) Medications:	PART 1	
All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written	DID YOU CORRECT THE DEFICIENCY?	
physician order and shall be based upon current evaluation of the resident's condition.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 – 7/23/24 physician visit note reads "Take Naproxen BID x 1 monthIf sts (symptoms) relieved then continue meds but decrease to QD" Medication order is not transcribed in the MAR. No documented evidence that order was clarified with physician to determine what "decrease to QD" means.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(5) Medications:  All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition.  FINDINGS  Resident #1 – Observed "Carbamide Peroxide ear drops 6.5%" medication with an order date of 1/12/24 in resident's medication bin, but no physician order observed for medication.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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§11-89-14 Resident health and safety standards. (e)(5) Medications:  All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition.  FINDINGS  Resident #1 – Observed "Carbamide Peroxide ear drops 6.5%" medication with an order date of 1/12/24 in resident's medication bin, but no physician order observed for medication.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(6) Medications:	PART 1	
All physician orders shall be re-evaluated and signed by the physician every three months or at the next physician's visit, whichever comes first.		
FINDINGS Resident #1 – No documented evidence of a medication reevaluation order from physician every three months since May 9, 2023.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(6) Medications:  All physician orders shall be re-evaluated and signed by the physician every three months or at the next physician's visit, whichever comes first.  FINDINGS  Resident #1 – No documented evidence of a medication re-evaluation order from physician every three months since May 9, 2023.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (b)(1) During residence, records shall be maintained by the caregiver and shall include the following information:  Copies of physician's initial, annual and other periodic examinations, evaluations, medical progress notes, relevant laboratory reports, and a report of re-examination of tuberculosis;  FINDINGS  Resident #2 – No documented evidence of a current physical examination. Last PE dated 2/9/23.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
D Ca	Particular Records and reports. (b)(1) During residence, records shall be maintained by the caregiver and shall include the following information: Copies of physician's initial, annual and other periodic examinations, evaluations, medical progress notes, relevant aboratory reports, and a report of re-examination of uberculosis;  FINDINGS Resident #2 – No documented evidence of a current physical examination. Last PE dated 2/9/23.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information:  Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs;  FINDINGS  Resident #1 – No documented evidence of a monthly progress notes from August 2023 to July 2024.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information:  Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs;  FINDINGS  Resident #1 – No documented evidence of a monthly progress notes from August 2023 to July 2024.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-18 Records and reports. (b)(3) During residence, records shall be maintained by the caregiver and shall include the following information: Entries by the caregiver describing treatments and services rendered;  FINDINGS Resident #1 – No documented evidence that the caregiver followed up with the physician regarding the Registered Dietician's recommendations dated 7/14/23 on diet texture change to bite-sized/chopped for ease of chewing, resident preference.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-18 Records and reports. (b)(3) During residence, records shall be maintained by the caregiver and shall include the following information: Entries by the caregiver describing treatments and services rendered;  FINDINGS Resident #1 – No documented evidence that the caregiver followed up with the physician regarding the Registered Dietician's recommendations dated 7/14/23 on diet texture change to bite-sized/chopped for ease of chewing, resident preference.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (b)(7) During residence, records shall be maintained by the caregiver and shall include the following information:  Recording of resident's weight at least once a month, and more often when requested by a physician;	PART 1	
FINDINGS Resident #1, #2, #3, #4 – No documented evidence of a monthly weight recorded from September 2023 to July 2023.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (b)(7) During residence, records shall be maintained by the caregiver and shall include the following information:  Recording of resident's weight at least once a month, and more often when requested by a physician;  FINDINGS  Resident #1, #2, #3, #4 – No documented evidence of a monthly weight recorded from September 2023 to July 2023.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (e)(2) General rules regarding records:  Erasures and white outs shall not be permitted;  FINDINGS Resident #1 — White out observed on January 2024 MAR with date "January 1-15, 24" written over, and on July 2024 MAR where "Rubbing Alcohol" is written over white out.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 <u>Records and reports.</u> (e)(2) General rules regarding records:	PART 2	
Erasures and white outs shall not be permitted;	<u>FUTURE PLAN</u>	
FINDINGS Resident #1 – White out observed on January 2024 MAR with date "January 1-15, 24" written over, and on July 2024 MAR where "Rubbing Alcohol" is written over white out.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION Completion Date
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 Licensee's/Administrator's Signature:
Print Name:
Date: