Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Negrillo ARCH & EARCH LLC	CHAPTER 100.1
Address: 4719 Opukea Street, Lihue, Hawaii 96766	Inspection Date: March 20, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a	PART 1	04/07/2024
period less than four hours shall:	DID YOU CORRECT THE DEFICIENCY?	
Be currently certified in first aid;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Primary Care Giver (PCG), Substitute Care Giver (SCG) #1, #2, #3, and #4 – No first aid certification as it was completed online.		
	Corrected the deficiency by scheduling First Aid training with AMR representative.	

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period	PART 2	04/20/2024
less than four hours shall: Be currently certified in first aid;	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE	
FINDINGS Primary Care Giver (PCG), Substitute Care Giver (SCG) #1, #2, #3, and #4 – No first aid certification as it was completed online.	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	To ensure that this deficiency doesn't occur again, PCG will put on spreadsheet of all care giver's required certification (First Aid) of current/active date. Spreadsheet will be placed in front of main ARCH binder. PCG will put on calendar to review every 6 months that all caregivers are up to date on certification.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(4)	PART 1	04/07/2024
The substitute care giver who provides coverage for a period less than four hours shall:	DID YOU CORRECT THE DEFICIENCY?	į
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS PCG, SCG #1, #3, and #4 – No cardiopulmonary resuscitation certification as it was completed online.	Corrected the deficiency by scheduling CPR certification training with AMR representative.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:	PART 2 FUTURE PLAN	04/20/2024
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS PCG, SCG #1, #3, and #4 – No cardiopulmonary resuscitation certification as it was completed online.		
	To ensure that this deficiency doesn't occur again, PCG will put on spreadsheet of all care giver's required certification (CPR) of current/active date. Spreadsheet will be placed in front of main ARCH binder. PCG will put on calendar to review every 6 months that all caregivers are up to date on certification.	

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. FINDINGS Resident #1 — Medications not reevaluated and physically or electronically signed by a physician or APRN every four (4) months.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 <u>Medications.</u> (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the	PART 2	04/20/2024
	physician or APRN, not to exceed one year.	<u>FUTURE PLAN</u>	
	FINDINGS Resident #1 – Medications not reevaluated and physically or electronically signed by a physician or APRN every four (4) months.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
•		To ensure the deficiency doesn't occur again, PCG will put on a spreadsheet of each resident's binder of last medical visit and next due visit at every 4 months for re-evaluation to include medication review. Spreadsheet to be placed in front of resident's binder.	
		In addition, Physician/APRN ARCH IR 18 Record form, will now include a current list of medications that the resident is taking to assure the health care provider reviews the list and acknowledges prior to end of office visit. This form will be taken to the visit.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – Monthly progress notes do not include observations of the resident's response to diet or medications.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — Monthly progress notes do not include observations of the resident's response to diet or medications.	PLAN OF CORRECTION PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To ensure the deficiency doesn't occur again, caregivers to utilize alternate progress notes form ARCHIR 22C which has notation to include observations of resident's response to diet or medications. PCG will train all caregivers on form and how to accurately and appropriately document. Secondary caregiver to review monthly notes to double check documentation is complete including review of form ARCHIR22 if it was utilized instead.	Completion Date 04/20/2024

Licensee's/Administrator's Signature:	Shirley R. Negrillo	
Print Name:	Shirley R. Negrillo	
Date:	Apr 7, 2024	

Licensee's/Administrator's Signature:	Shirley R Negrillo
Print Name:	Shirley R. Negrillo
Date:	Apr 20, 2024