## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Medy's ARCH II                     | CHAPTER 100.1                        |  |
|---|--------------------------------------|--|
| Address: 1229 Ala Pili Loop, Honolulu, Hawaii 96818 | Inspection Date: June 6, 2024 Annual |  |
|   |                                      |  |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completio        |
|---|---|------------------|
| §11-100.1-13 Nutrition. (b)  Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus.  FINDINGS  Residents were not served ½ cup of sweet potato, 1 cup of iced tea, and 1 cup of water, as stated on the lunch menu during inspection | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | Date             |
|   |   | 24 July 25 P2:05 |

| RULES (CRITERIA)  §11-100.1-13 Nutrition. (b)  | PLAN OF CORRECTION   | Completion |
|--|--|------------|
| Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus.  FINDINGS  Residents were not served ½ cup of sweet potato, 1 cup of iced tea, and 1 cup of water, as stated on the lunch menu during inspection | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I. SCI is reminded to check menus daily and follow the menu as weitten.  2. SCH shall be reminded to serve the clems as weither in the menu for the day.  3. SCH shall be reminded to check the menu plan a week in advance before the scheduled menu.  4. SCH shall be reminded finituated to list down the food etems needed for the following weeks menu and inform the PCH so items could be included in the weekly grocery list.  3. SCH shall be reminded finituated to inform the PCH food etems missing in the following weeks menu so they could be putchased and available on the day the item is due to be served. | Date       |

| 1/2 | RULES (CRITERIA)  | PLAN OF CORRECTION  | Completio |
|-----|---|---|-----------|
|     | §11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.  FINDINGS Diet menus not posted in kitchen | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY | Date      |
|     |   | 4 who eyele menu was posted in the kitchen on 6/7/24.   | 6/7/24    |
|     |   |   | <b>2</b>  |
|     |   |   | 25 P2.05  |

| RULES (CRITERIA)  \$11-100.1-13 Nutrition. (d)   | PLAN OF CORRECTION   | Completion       |
|--|--|------------------|
| Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review. | PART 2   | Date             |
| FINDINGS Diet menus not posted in kitchen  | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  |                  |
|  | and clining area always for the resident and the dept to review readily.  2. The SCH shall be instructed to always have a douplicate capy of the menu posted in the kitchen to replace it just in case it gets soiled.  3. The SCH will be reminded/instructed | 6/7/24           |
|  | to check that a copy of the menu is posted in the kitchen at all times.  | '24 JUN 25 P2:05 |

| Ø | RULES (CRITERIA)  §11-100.1-14 Food sanitation. (b)   | PLAN OF CORRECTION  | Completion       |
|---|---|---|------------------|
|   | All foods shall be stored in covered containers.  FINDINGS  Uncovered plate containing two slices of wheat bread and two slices of chicken stored in refrigerator | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  The two slices of wheat bread and two slices of chicken Stored in the refrigerate were covered immediately soon after the SCH was cited. | 6/6/24           |
|   |   |   | 24 JB1 25 P 2:05 |

| X        | RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion     |
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| <u> </u> | §11-100.1-14 <u>Food sanitation.</u> (b) All foods shall be stored in covered containers.                      | PART 2  | Date           |
|          | FINDINGS Uncovered plate containing two slices of wheat bread and two slices of chicken stored in refrigerator | FUTURE PLAN  USE THIS SPACE TO EXPLAIN VOUR FUTURE  |                |
|          |  | PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  |                |
|          |  | 1. In the future all food items stored in the res. will be covered at all times to avoid a fact the structed for a school and make sure that all foods stored in the ref. are kept in covered containens.  3. SCH whall be reminded instructed to check that food in the ref. are not left uncovered when checking the ref. temp sanctizing the ref. check left over food items in the ref. daily | 6/6/24<br>ecil |
| :        |  |   | 24             |
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| RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion          |
|---|--|---------------------|
| \$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS Unlabeled bottle of Kirkland acetaminophen 500mg (500 count) stored in medication cabinet | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Unlabeled bottle of ace tominophen Soomp.  (Soo count) was removed from the residents medicine cabinet. | Date                |
|   |  | . 24 JUN 25 P.2 :05 |

| N/A   | RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion |
|---|--|--|------------|
|   | §11-100.1-15 <u>Medications.</u> (a)   |  | Date       |
|   | All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee,              | PART 2   |            |
|   | and pills/medications are not removed from the   | FUTURE PLAN  |            |
|   | labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |            |
|   | FINDINGS Unlabeled bottle of Kirkland acetaminophen 500mg (500 count) stored in medication cabinet   | he properly labor to the the shall   | 6/7/24     |
|   | dorse in medication cabinet  | of the medication, ordering Dr's name date of the medication, ordering also expiration               |            |
|   |  | 2. Only medications and theotoments belonging  |            |
|   |  | the residents shall be stored in the residents medicine cabinet intended for the residents use only  |            |
|   |  | 3. Remind/instruct coregiver to check medicine cabinet daily to ensure that note                     | ť          |
| , <del>1</del>                                |  | medications belonging to the residents are kept in the residents medicine cabinet.                   |            |
|   | # 1  |  |            |
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| , <u>, , , , , , , , , , , , , , , , , , </u> |  |  |            |

| Ø | RULES (CRITERIA)  §11-100.1-15 Medications. (b)   | PLAN OF CORRECTION  | Completion      |
|---|---|---|-----------------|
|   | Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Medication bin in refrigerator stored unsecured | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Padlock in the medication slorage bin in the ref., was locked soon after celation. | Date            |
|   |   |   | 24 JUN 25 P2 x6 |

|   | RULES (CRITERIA)  §11-100.1-15 Medications. (b)  | PLAN OF CORRECTION   | Completion       |
|---|--|--|------------------|
| * | Drugs shall be stored under proper conditions of conitations   | PART 2   | Date             |
| ĺ | security. Medications that require storage in a refrigerator shall be properly labeled and kept in a senarate locked | <u>FUTURE PLAN</u>   |                  |
|   | FINDINGS  Medication bin in refrigerator stored unsecured  | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |                  |
|   |  |  | 6/6/24           |
|   |  | 11   | 724 JIN 25 P2:06 |

| X | RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion       |
|---|---|--|------------------|
|   | \$11-100.1-15 Medications. (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use.  FINDINGS Resident #1 — Bottle of latanoprost (external use medication) stored together in same bin as internal use medications | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Bottle of Latanoprost was placed en a giploc Cplastic) bag and labeled bag Cexternal medication) to separate et thom p.o. medications in the bin. | Date             |
|   |   |  | 24 JUN 25 P.2:06 |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|--------------------|
| §11-100.1-15 Medications. (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use.  FINDINGS Resident #1 — Bottle of latanoprost (external use medication) stored together in same bin as internal use medications | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future all external meds will be segregated/separated from internal meds by doing the ft.  a. Remind SCH to keep all external meds in a separate bin/container, mark the bin "external meds" with the patients name on it or place external meds in a ziploc bag and mark the bay "external meds."  b. Remind finstruct SCH to place external meds back to the ziploc bay or separate after each use. | 6/7/24             |
|  |   | 24 JHI 25 PZ:06    |

| <del></del> | RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion       |
|-------------|--|---|------------------|
|             | §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician's order dated 4/26/24 states, "Ensure 1-2 cans daily"; however, resident being provided Premier Protein shake (vanilla flavored) | DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Or's, office was informed of vesidents preference for Premier Prot. instead of Ensure. PCP changed the order to Premier Prot. 1-2 cans claily to supplement diet on 6/12/24. | Date             |
|             |  |   | 24 JUN 25 P2 116 |

| Ø   | RULES (CRITERIA)  §11-100.1-15 Medications. (e)  | PLAN OF CORRECTION  | Completion             |
|-----|--|---|------------------------|
| KZI | All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.                    | PART 2  | Date                   |
|     | FINDINGS   | <u>FUTURE PLAN</u>  |                        |
|     | Resident #1 — Physician's order dated 4/26/24 states, "Ensure 1-2 cans daily"; however, resident being provided Premier Protein shake (vanilla flavored) | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  |                        |
|     |  | I as a reminder for myself, Ill flag the doctor's original order post a memol note at the front could of the resident folder to call the des office re-resident supplement preference.  2. Write a reminder in the calendar to call the Aks. office a pat a mark if its done. If not done put it down in the calendar again while its done; |                        |
|     | ·  | 4. Upon receiving the new supplement order  I'll transcribe it right away docume change in the flow sheet Ry sheet and Progress Note:  3. Flag the "new" order" for the Dr. to sign at the next dr's visit or sconer.   | 17<br>                 |
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| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion      |
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| §11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken: Documentation shall be completed immediately when any incident occurs;  FINDINGS Resident #1 – Per physician's visit reports and care plan from 5/2023, resident has been experiencing insomnia; however, no documented evidence in progress notes that resident #1 – Per physician's visit report dated 10/17/23, nocturia issues were addressed; however, no documented evidence in progress notes that resident has been experiencing nocturia issues | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | Date            |
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|   | RULES (CRITERIA)   | PLAN OF CORRECTION | Completion |
| X | §11-100.1-17 Records and reports. (b)(3)   |                    | Date       |
|   | During residence, records shall include:   | PART 2             | £0.00      |
|   | Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – Per physician's visit reports and care plan from 5/2023, resident has been experiencing insomnia; however, no documented evidence in progress notes that resident has been experiencing sleeping issues  Resident #1 – Per physician's visit report dated 10/17/23, nocturia issues were addressed; however, no documented evidence in progress notes that resident has been experiencing nocturia issues | <u>FUTURE PLAN</u> |            |

|             | RULES (CRITERIA)  | PLAN OF CORRECTION             | Completion |
|-------------|---|--------------------------------|------------|
| $\boxtimes$ | §11-100.1-17 Records and reports. (f)(4)  | P. D. D.                       | Date       |
|             | General rules regarding records:  | PART 1                         |            |
|             | All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. | Correcting the deficiency      |            |
|             | FINDINGS  | after-the-fact is not          |            |
|             | Resident #1 Admission assessment incomplete and does  | nractical/annuariota E         |            |
|             | not include signature by resident/POA   | practical/appropriate. For     |            |
|             |   | this deficiency, only a future |            |
|             |   | plan is required.              |            |
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| K7 | RULES (CRITERIA) | PLAN OF CORRECTION   | Completion      |
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|    |                  | PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I he future Ill make also an "Admission Checklist" for each the residents admissions post it on the residents once the stem Post in the list is completed including signature completed.  I'll go over the checklist and check which stems still need to be completed daily and an monthly chart review until everything of is checked off, all opaces filled up. | Date            |
|    |                  | checked off, all opaces filled up.   | 24 AUS 14 P1:18 |

| - <del></del> | RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion       |
|---------------|--|--|------------------|
|               | §11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #1 — Allergy to trospium not reflected on resident emergency information sheet | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Allengy to Prospium was entered in the Resident Information Sheet on 6/7/24 | Date 6/7/24      |
|               |  |  | 724 JUN 25 P2:06 |

| N           | RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion    |
|-------------|--|--|---------------|
| $\boxtimes$ | §11-100.1-17 Records and reports. (f)(4) General rules regarding records:  | PART 2   | Date          |
|             | All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS  Resident #1 — Allergy to trospium not reflected on resident emergency information sheet | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  1. In the future, once it's determined/confirmathat the resident is allergic to cextain medication or food items, Lil flag it put a highlight on the item.  2. I will be leave a notice/note on the front course of the residents folder as a reminder for me and staff to | ened<br>å     |
|             |  | as a reminder for me and staff to document/enter it in the "Emergency Information Sheet & Medication Sheet 3. I'll put a V mark w/ date once it's done.  | 24            |
|             |  |  | 1 NG 14 P1:18 |

|             | RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion |
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| $\boxtimes$ | §11-100.1-23 Physical environment. (g)(3)(I) Fire prevention protection.  | PART 1   | Date       |
|             | Type I ARCHs shall be in compliance with, but not limited to, the following provisions:   | DID YOU CORRECT THE DEFICIENCY?  |            |
|             | Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either: | USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  # 3 ARCH resident who is ambulatory and self presecving but had been mistakenly checked, by PCP by patting alkimark on                     | 6/18/24    |
|             | FINDINGS Resident #1-3 – Three (3) non-self-preserving (NSP) residents residing in facility; exceeding maximum (2 NSP residents) permitted  | Self preserving but had been mistakenly checked by PCP by putting alx) mark on the "non self preserving box" had been "Recentified as "Self Preserving" by hen PCP. Copy of "Recentification" attached |            |
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|             | <u> </u>  | PLAN OF CORRECTION   | Completion |
| $\boxtimes$ | §11-100.1-23 Physical environment. (g)(3)(I)  |  | Date       |
|             | Fire prevention protection.   | PART 2   | <u>ු</u>   |
|             | Type I ARCHs shall be in compliance with, but not limited to, the following provisions:   | <u>FUTURE PLAN</u>   |            |
|             | Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self- | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?   |            |
|             | preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either:                      | I In the future during their annual P.E.  Ill go over over the physicians notes  |            |
| 1           | FINDINGS Resident #1-3 – Three (3) non-self-preserving (NSP) residents residing in facility; exceeding maximum (2 NSP   | In the future during their annual P.F.  Ill go over over the physicians notes after their visit to check that the SP Section is filled up correctly.  Ill highlight and flagthetem that's not filled up correctly.   |            |
|             | residents) permitted  | 3 Ill post a note on the front cover of the residents tolder to inform the dr's office if not correctly filled up or take the sorm to the dr's office for correction. 4. Ill makes the distances enter it in the calendar when to inform the drs. office   | 2          |
|             |   | 4. Il make the dos office for correction. 4. Il make the discender enter it in the calendar when to inform the dos office  |            |
|             |   |  |            |
|             |   | date on the flat notice of the places  |            |
|             |   | of Ill put a I mark on the calendar / put a date on the first notice of the placed on the front of the chart when its complete. In the event the SP resident becomes   | od.        |
|             |   | Ill provide thire additional responsible   | 9          |
|             | 7   | NSP and the home becomes over capacital provide the requirement of one responsible adult to meet the requirement of one responsible adult for each MBP resident in the facility. In the event, I could not provide additional sufficient, in the residents family to seek alternative placement, in the community. | staff.     |
|             |   | placement in the community to find a licensed attendance to the residents family to find a licensed the meets the residents ne   | d          |

|   | RULES (CRITERIA)   | PLAN OF CORRECTION                      | Completion |
|---|--|---|------------|
| X | §11-100.1-23 Physical environment. (g)(3)(I)(i)  |   | Date       |
|   | Fire prevention protection.  | PART 1                                  |            |
|   | Type I ARCHs shall be in compliance with, but not limited to, the following provisions:  | Correcting the deficiency               |            |
|   | Each resident of a Type I home must be certified by a  | after-the-fact is not                   |            |
| İ | Physician that the resident is ambulatory and canable of   |   |            |
|   | 1 Tollowing directions and taking appropriate nation for the   | practical/appropriate. For              |            |
|   | preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either:   | this deficiency, only a future          |            |
| 1 | For each such non-certified resident there must be a responsible adult on the premises of the home at all times that the non-certified resident is present in the home, and there must never be a stairway which must be negotiated for emergency exit by such non-certified resident; | plan is required.                       |            |
|   | FINDINGS Three (3) NSP residents present and residing in home with only two (2) responsible adults present in the facility at the start of inspection  | ·                                       |            |
|   |  |   | 24         |
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| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion     |
|---|---|----------------|
| §11-100.1-23 Physical environment. (g)(3)(I)(i) Fire prevention protection.             | PART 2  | Date           |
| Type I ARCHs shall be in compliance with, but not limited to, the following provisions: | <u>FUTURE PLAN</u>  | terren.<br>Com |
| start of inspection   | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I. In the future Ill go over the physicean's notes after their visit to check that the SP section to filled up correctly taking into acct. That the facility is allowed only 2 MSP residents at a tene.  2. Ill go over the "Residents Register" and check that the facility has only 2 MSP residents.  3. In our day to day ming, withe staff when we review idiscuss the ROL/Mobility needs of each resident, Ill remind them that only 2. MSP residents are allowed in the home.  4. Ill inform the staff to alert the writer in the future when the SP needs of the resident becomes NSP so, the event the SP resident becomes (ISP and the home becomes over capacity, the whiter will hive provide acclificing responsible adult to meet the regularment of one responsible adult for each NSP resident in the facility.  6. In the event, 2 could not provide additional staff, Ill inform the resident in the facility.  6. In the event, 2 could not provide additional staff, Ill inform the residents family to seek alternative placement in the community.  7. Ill assist the residents family to find a license alternative cit famility that meets the resident heede. | /<br>{/e       |

| 57          | RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion |
|-------------|--|---|------------|
| $\boxtimes$ | §11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:   | PART 1  | Date       |
|             | A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;  FINDINGS | DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY  | ilalati    |
|             | Resident #1 – No documented evidence case manager provided training on resident's personal and specialized care to caregivers  | Case Managers training on resident # i  personal and specialized care to caregivers  had been mistakenly purged with the  | 6/8/24     |
|             | Submit a copy of completed training for caregivers with plan of correction.  | residents old record. Case Managers training to caregivers had been palled out from her old record and filed in her chart. Attached are copies of training provided by the RN/CM. |            |
|             |  |   |            |

| Ø | RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion   |
|---|---|---|--|
| М | §11-100.1-83 <u>Personnel and staffing requirements.</u> (1) In addition to the requirements in subchapter 2 and 3:           | PART 2  | Date   |
|   | A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and              | <u>FUTURE PLAN</u>  |  |
|   | substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;             | USE THIS SPACE TO EXPLAIN YOUR FUTURE   |  |
|   | FINDINGS  | PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  |  |
|   | Resident #1 – No documented evidence case manager provided training on resident's personal and specialized care to caregivers | 1   |  |
|   | Submit a copy of completed training for caregivers with plan of correction.   | case managens visit.  2 I'll make a list of the stems that  |  |
|   |   | Ill make a list of the stems that needs to be updated and reviewed encluding personal care of the resident and specialized training needs of the caregivens proveded by the case manager to meet the individualized need of the resident.  3. Post the list on the front cover pt the residents folder was note litterature to the residents folder who note litterature 4. Do over the list with the case manage during the visit including copies of training provided to staff are on file in the residents folder |  |
|   |   | needs of the caregivens provided by the case manager to meet the  |  |
|   |   | individualized deed of the resident. 3. Post the list on the front cover of the   | CN   |
|   |   | the residents folder of the case manage 4 Do over the list with the case manage   | " 2  |
|   |   | of training provided to staff are on  |  |
|   |   | 7/16 201 1000   | <u>-</u> 4<br>5  |
|   |   |   |  |
|   |   |   | - Superior S |

|       | RULES (CRITERIA)   | 190   | 0096 4<br>3 - 14<br>1 - 14 | 3          |
|-------|--|---|----------------------------|------------|
|       | (CRITINIA)   | PLAN OF CORRECTION  |                            | Completio  |
| X     | §11-100.1-88 Case management qualifications and services   |   | 8 11.<br>14 1              | Date       |
|       | (6)(2)   | PART 1  |                            |            |
|       | Case management services for each expanded ARCH  |   |                            | ÇD         |
| ł     | resident shall be chosen by the resident regident's family and   | DID YOU CORRECT THE DEFICIENCY?   |                            |            |
| 1     | surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:                        |   |                            |            |
| - 1   | raystand of Milds. The case manager shall:   | USE THIS SPACE TO TELL US HOW YOU   |                            |            |
| - 1   | Develop an interim care plan for the expanded ARCH   | CORRECTED THE DEFICIENCY  |                            |            |
| - 1   | TOSTUCIE WILLIE TOTTY CIGHT HOUTS OF admission to the  | 1. West aver the "Physician's Ander   | 1 1                        | 6/7/24     |
| - 1   | Capadition ARCH and a care plan within seven days of   | after the resident's vioit on   |                            | 4/4/27     |
| - 1   | admission. The care plan shall be based on a compact and   | affect the restators visit on   |                            |            |
| - 1   | assessment of the expanded ARCH recident's monda and   | 4/26/24 for het annual P. F.  |                            |            |
|       | shall address the medical, nursing, social, mental,  | 1/26/24 for her annual P. F.<br>Noted that that "side rail" 1/2   |                            |            |
| :     | behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other | to 1 and 10 day   | (                          |            |
| , ,   | Poolitio mode of the resident. This plan shall identify at   | rail was ordered. (Copy of Dr. order attached)  | 8                          |            |
| 1,    | or area to be browled to the exhanded ARCH sociases and  | · order affached)   |                            |            |
| ٠,١,٠ | ment include, but not be limited to treatment and made-at-   | 2 I left a note on the front cough  | 0/                         |            |
| 1 ~   | roots of the expanded AKCH resident's physician on   | The recidente tolder when the   | ,                          |            |
| , , , | The INIV. III Casiliable posis and outcomes for the 1  | 2. I left a note on the front cough<br>the residents folder about the<br>order before the case managen  | ,                          |            |
| 1 *   | ARCH resident; specific procedures for intervention or   | orden nefore the case managen   | ,                          |            |
| n     | ervices required to meet the expanded ARCH resident's leeds; and the names of persons required to perform                    | Scheduled Visit on May 14. 112  | .                          |            |
| ix    | nterventions or services required by the expanded ARCH   | case manager entered (added 17)   | 12                         |            |
| re    | esident;   | The care plan during her visit o  | 4                          | ,          |
| 1_    |  | May 14, 2024. Copy of Care Man at   | tache                      | d.         |
|       | INDINGS  | also con of CM's Visitin May altac  | hed                        | •          |
| I K   | esident #1 – Care plan dated 5/14/24 states, "side rails up  | 3. To remind muscul and ensure that all   | dos                        |            |
| 1 /2  | as ordered"; however, no current physician's order   | order are filed in the resident's fold  | 102                        |            |
| ""    | stratore for restraint   | All flee the dis order upon receipta  | nel                        | <i>t</i> : |
| Su    | abmit a copy of updated care plan or physician's order for   | orden before the case managent scheduled visit on May 14. The case manager entered (added it) e the case manager entered (added it) e the care plan during her visit o May 14, 2024. Copy of Care Man attaca also copy of CM's visit in May affact a remind mysclf and ensure that all order are filed in the residents fold with the paper on the tront of the resident. | sice.                      | osts       |
| be    | d rail with plan of correction.  | tolder.   | 41                         |            |
| 1     |  | folder: 4. affor review, carryout and transcribing order. I remove the flag and immed file it in the residents folder.  | 126                        | ,          |
|       |  | ander of remove the flag and immed  | 1011                       | 14         |
| l     |  | the social of holdes  |                            | ′          |

| K - W  | RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion |
|--|--|---|------------|
| $\boxtimes$  | §11-100.1-88 Case management qualifications and services.  |   | i -        |
| Sun in record Re | Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident's exident. | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  1. In the future, I'll go over the acceleration the care plan before the beher duted case manager's visit month visit.  2. It make a list of the items that needs to be updated and reviewed in the care plan including resident most current visit with the data and new orders from the doctor.  Post a note with the list for the case manager on the front cover of the folder.  3. Jo over the list with the case manager during her monthly visit. |            |

Licensee's/Administrator's Signature: Medicitaix De Late

Print Name: Medicitaix De Lara

Date: 8/10/24

STATELLICENSING

11.17