## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Macrina Castillo (ARCH/Expanded ARCH)	CHAPTER 100.1
Address: 1789 Piikea Street Honolulu, Hawaii 96818	Inspection Date: May 29, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Five (5) packets of Aspirin and Three (3) packets of Neosporin found in the first aid kit.  Primary care giver (PCG) removed and secured the medications from the first aid kit during the time of inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

 	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS Five (5) packets of Aspirin and Three (3) packets of Neosporin found in the first aid kit.  Primary care giver (PCG) removed and secured the medications from the first aid kit during the time of inspection.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future to prevent this deficiency from happening again, I as the PCG will create a post it note to state "NO MEDICATIONS IN THE FIRST AID KIT". I will place this note on top of the first aid kit and will refer to this note when I do my monthly audit to ensure no medications will be in the first aid kit. I will train my SCG to review the note and ensure that they do not put medications in the first aid kit.	08/21/24

<u> </u>	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins,	PART 1	06/21/24
	minerals, and formulas, shall be made available as ordered by a physician or APRN.	DID YOU CORRECT THE DEFICIENCY?	
	FINDINGS Resident #1- Physician ordered on 1/17/24 for "Move Free Ultra Omega Joint Plus"; however, medication bottle read, "Move Free Ultra 3x Triple Action". Physician order and	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	,
ļ	medication bottle does not match.	On May 30, resident #1's daughter called the physician	
		explained the situation. The physiscian gave Verbal permission to use (Move free Ultra 3x Triple action). On	
		June 21 APRN made a home visit and gave a signed order for Move Free Ultra 3x Triple action.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2  FUTURE PLAN	<b>Date</b> 08/21/24
FINDINGS Resident #1- Physician ordered on 1/17/24 for "Move Free Ultra Omega Joint Plus"; however, medication bottle read, "Move Free Ultra 3x Triple Action". Physician order and medication bottle does not match.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future to prevent this deficiency from happening again, I as the PCG will create a note to state "DOUBLE TO ENSURE THAT PHYSICIAN ORDER AND MEDICATION BOTTLE MATCH BEFORE PLACING BOTTLE IN MEDICINE CABINET". I will place this note on the door of medicine cabinet. I will refer to this note when I do my monthly audit of the medication to ensure that there is no discrefency between the physician order and the medication bottle. I will also train my SCG to review the note and ensure that the physician order matches the medication bottle before placing it in the medicine cabinet.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS  Resident #1- White out was used in January 2024 and February 2024 medication administration records (MAR).	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS Resident #1- White out was used in January 2024 and February 2024 medication administration records (MAR).	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future to prevent this deficiency from happening again, I as the PCG will create a post it notes to state "DO NOT USE WHITE OUT". I will place this note on each medical binder to ensure that I will not use white out in the future.	08/21/24

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-21 Residents' and primary care givers' rights and	PART 1	06/21/24
	responsibilities. (a)(2)(E) Residents' rights and responsibilities:		00/21/21
1	Treatments rights and responsionities.	<b>DID YOU CORRECT THE DEFICIENCY?</b>	
	Each resident shall:		
	Re treated with understanding assess and 6.11	USE THIS SPACE TO TELL US HOW YOU	
	Be treated with understanding, respect, and full consideration of the resident's dignity and individuality,	CORRECTED THE DEFICIENCY	
	including privacy in treatment and in care of the resident's		
	personal needs;	On May 29, both cameras were removed from bedroom	
	<u>FINDINGS</u>	#3 and #4.	
1	No documented evidence of a consent for video surveillance	On June 21 I obtained written consent for video	
	in Bedroom #3 and Bedroom #4.	surveillance from the physicans of both residents in	
		bedroom #3.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(2)(E) Residents' rights and responsibilities:  Each resident shall:  Be treated with understanding, respect, and full consideration of the resident's dignity and individuality, including privacy in treatment and in care of the resident's personal needs;  FINDINGS	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future to prevent this deficiency from happening again, I as the PCG will post a copy of family/physican	08/21/24
No documented evidence of a consent for video surveillance in Bedroom #3 and Bedroom #4.	consent for vedio survelliance on bedroom wall prior to setting the video survelliance in the bedroom.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
$\boxtimes$	§11-100.1-86 Fire safety. (a)(3) A Type I expanded ARCH shall be in compliance with	PART 1	Date
	existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following:	Correcting the deficiency	
	Fire drills shall be conducted and documented at least monthly under varied conditions and times of day;	after-the-fact is not	
	FINDINGS Fire drills were conducted from 0930-1745. No evening fire	practical/appropriate. For	
	drills conducted.	this deficiency, only a future plan is required.	
		pian is required.	
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<u> </u>	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-86 <u>Fire safety.</u> (a)(3) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following:	PART 2 <u>FUTURE PLAN</u>	Date 08/21/24
	Fire drills shall be conducted and documented at least monthly under varied conditions and times of day;  FINDINGS  Fire drills were conducted from 0930-1745. No evening fire drills conducted.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future to prevent this deficiency from happening, I as PCG will create a note to state 'CONDUCT EVENING AND DAYTIME FIRE DRILL "I will place this note on the cover of my fire drill binder AND WILL REFER TO THIS NOTE WHEN I CONDUCT MY MONTHLY FIRE DRILL	

Licensee's/Administrator's Signature:	Macrina C. Castillo	
Print Name: _	Macrina C. Castillo	***
Date:	Jun 25, 2024	

Licensee's/Administrator's Signature:	CARE HOME MACKY	_
Print Name:	CARE HOME MACKY	
Date:	Aug 21, 2024	