## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Kina 'Ole Estate Elua, LLC	CHAPTER 100.1
Address: 45-225 William Henry Road, Kaneohe, Hawaii 96744	Inspection Date: April 25, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #2 — Signed order to start Amiodarone HCL 100 mg tabs on 5/19/2023. May progress note states, "5/19/23 — received verbal order to discontinue medication, Amiodarone." May progress note and medication administration record do not reflect signed order.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
To the state of th	FINDINGS Resident #2 – Signed order to start Amiodarone HCL 100 mg tabs on 5/19/2023. May progress note states, "5/19/23 – received verbal order to discontinue medication, Amiodarone." May progress note and medication administration record do not reflect signed order.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Going forward, PCG will have a "post it" reminder on	
- 1-00-10-00-1-0-1-0-1-0-1-0-1-0-1-0-1-0		top of fax machine to assure that PCG has "order and/or discontinue" dates in the correct box before sending to PCP for signature.	05/28/2024
4 1 Parket		PCG will review orders every time a NEW physician's order form is sent out for a PCP's signature.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #2 — Amlodipine administered on multiple dates when it should've been held according to the ordered hold parameter, "Hold for systolic blood pressure <100."	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
	FINDINGS  Resident #2 – Amlodipine administered on multiple dates when it should've been held according to the ordered hold parameter, "Hold for systolic blood pressure <100."	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		Going forward, PCG will highlight all parameters in orange to attract importance to the parameter orders. PCG has also had a meeting with SCG's and discussed the importance of reading parameters carefully.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDING3  Resident #1 – 3/2024 monthly progress note states resident had a skin tear; however, no information on skin tear regarding the following: date of occurrence, size of tear, and treatment	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

1 100	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 — 3/2024 monthly progress note states resident had a skin tear; however, no information on skin tear regarding the following: date of occurrence, size of tear, and treatment	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Going forward, PCG will have a "post it" note listed on wall near computer to assure that all changes in condition are listed in progress notes.	05/28/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary.  FINDINGS  Resident #2 – No incident report available for 3/4/2024 fall in which resident went to the ER	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary.  FINDINGS  Resident #2 – No incident report available for 3/4/2024 fall in which resident went to the ER	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Going forward, PCG and Lead CNA will add a calendar reminder to assure that all incident reports are located in the incident report binder.	05/28/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:	PART 1	
A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and	DID YOU CORRECT THE DEFICIENCY?	
substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 — Physician's order dated 2/16/24 states, "ok to crush and/or ok to open capsule and sprinkle on food"; however, no documented evidence specialized training on crushing medications was provided by case manager.	Yes, an inservice was completed with CM on May 8, 2024.	,
Submit a copy of completed staff training by case manager on administering crushed medications with plan of correction.		
		05/08/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:  A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;  FINDINGS  Resident #1 – Physician's order dated 2/16/24 states, "ok to crush and/or ok to open capsule and sprinkle on food"; however, no documented evidence specialized training on crushing medications was provided by case manager.  Submit a copy of completed staff training by case manager on administering crushed medications with plan of correction.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Going forward, PCG will do weekly checks of NEW orders and will send a reminder to CM via email when a new order is received to assure that specialized training is completed on her next visit.	05/28/2024

Licensee's/Administrator's Signature:	Taylor J.H. Weeks
Print Name:	Taylor J.H. Weeks
Date:	05/28/2024