Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Kina 'Ole Estate Elima, LLC | CHAPTER 100.1 |
|---|-------------------------------------|
| Address: 1368 Kuloaa Place, Kailua, Hawaii 96734 | Inspection Date: May 9, 2024 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and served under sanitary conditions. FINDINGS Bedroom #7 — Bottles of Pepsi soda bottles stored on bedroom closet floor | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes, Pepsi bottles were moved from the closet floor and placed in the pantry, off the floor. | 05/10/2024 |
| | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| §11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and served under sanitary conditions. FINDINGS Bedroom #7 – Bottles of Pepsi soda bottles stored on bedroom closet floor | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | PCG will instruct the team upon receiving resident's personal food/beverages, to store the item in the pantry shelf. PCG will do weekly checks to ensure the house is compliant. | 05/10/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|---|
| §11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies. FINDINGS Toxic chemicals and cleaning agents stored unsecured in cabinets under kitchen sink and handwashing sink in kitchen. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes, the chemical closet was locked. | |
| | | *************************************** |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|---|--------------------|
| | §11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies. | PART 2 <u>FUTURE PLAN</u> | |
| | FINDINGS Toxic chemicals and cleaning agents stored unsecured in cabinets under kitchen sink and handwashing sink in kitchen. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| • | | PCG will review with the staff, the DOH expectations. Staff will do marning checks to ansure the chemical closet is locked. | |
| | | | |
| | | | |
| | | | 05/09/2024 |
| | | | |
| | | | |
| | | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| \$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 – Physician's order dated 3/15/24 states, "Quetiapine Fumarate 25mg tab – ½ tab (12.5mg) by mouth 2 times daily as needed for agitation"; however, medication bottle label states, "Quetiapine 25mg Tablet give on-half tablet by mouth 3 times a day as needed for delirium or agitation". Medication bottle label does not reflect physician's order. | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes, a sticker was placed on the bottle that states "Directions changed, : efer to chart". | 05/10/2024 |

| and a partition | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-----------------|--|--|--------------------|
| | \$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 – Physician's order dated 3/15/24 states, "Quetiapine Fumarate 25mg tab – ½ tab (12.5mg) by mouth 2 times daily as needed for agitation"; however, medication bottle label states, "Quetiapine 25mg Tablet give on-half tablet by mouth 3 times a day as needed for delirium or agitation". Medication bottle label does not reflect physician's order. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? A reminder was added to the Google Calendar and will be repeated weekly. SCG was notified of this change. | 08/05/2024 |

The second of th

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| §11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #2 – Physician order for "Metoprolol XL 50mg tab. 1 tab once daily." On 1/25/24 a hold parameter of "hold if SBP <100 or HR <60" was added, however, medication pack label does not have updated medication order. Medication bottle label does not reflect physician's order. | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes, a sticker was placed on the bottle that states "Directions changed, : efer to chart" | 05/20/2024 |

| and the first of t | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--|--------------------|
| | All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FIND1 | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? A reminder was added to the Google Calendar and will be repeated weekly. SCG was notified of this change. | 08/05/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – 4/2024 MAR states, "Glipizide 5mg tablet extended release 24 hr. Take 1 tablet by mouth once daily for diabetes and blood sugar. Take with breakfast. 4/12/24"; however, physician's order unavailable. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes, verbal orders were typed out and MD signed the orders on 07/12/24 | 07/12/2024 |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|---|--------------------|
| | §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. | PART 2 <u>FUTURE PLAN</u> | |
| | FINDINGS Resident #1 – 4/2024 MAR states, "Glipizide 5mg tablet extended release 24 hr. Take 1 tablet by mouth once daily for diabetes and blood sugar. Take with breakfast, 4/12/24"; however, physician's order unavailable. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| , | nowever, physician's order unavariable. | A reminder note was posted on the Physician order sheet which instructs PCG/SCG to immediately write the telephone orders on the Physican Order Sheet after obtaining telephone orders. | 08/15/2024 |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – 4/2024 MAR states, "Cephalexin 500mg capsule Take 1 capsule by mouth 2 times a day for 7 days. 4/12/24" was administered daily between 4/12/24-4/19/24; however, physician's order unavailable. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|---|--------------------|
| | §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. | PART 2 <u>FUTURE PLAN</u> | |
| | FINDINGS Resident #1 – 4/2024 MAR states, "Cephalexin 500mg capsule Take 1 capsule by mouth 2 times a day for 7 days. 4/12/24" was administered daily between 4/12/24-4/19/24; however, physician's order unavailable. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| The state of the s | | A reminder note was posted on the Physician order sheet which instructs PCG/SCG to immediately write the telephone orders on the Physican Order Sheet after obtaining telephone orders. | 08/15/2024 |
| | | | |
| September 1 | | | |
| | | | |
| | | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| §11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; FINDINGS Resident #1,2 — Initial TB (2-step) clearance unavailable for review Submit a copy with plan of correction. | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes. PCG took resident to get a 2nd step TB. Paperwork was received and have been attached. | 07/11/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| \$11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; **INDINGE** Resident #1,2 — Initial TB (2-step) clearance unavailable for review Submit a copy with plan of correction. | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? This task was added to the "Prior to Admission" checklist that the DON reviews and approves prior to the resident being admitted. | 08/05/2024 |

| 4444 | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|------|--|---|--------------------|
| | §11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection. | PART 1 | |
| | | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
| | | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to sale, yeacuate resident. From the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request; FINDINGS Monthly fire drills performed on 11/20/23 and 12/19/23 do not include the time drill was performed | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Moving forward, PCG will ensure that the time is noted during fire drills. The template used for fire drills have been updated to include a section that states "time". PCG will do monthly checks on the Fire Drill Log to ensure compliance. | 05/10/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-23 Physical environment. (p)(5) Miscellaneous: Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system. FINDINGS Bedroom #2 — Signaling device unavailable at bedside | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes, signaling device was moved near resident. | 05/09/2024 |

| §11-100.1-23 Physical environment. (p)(5) Miscellaneous: Signaling devices approved by the department shall be | | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|----------------|--|---|--------------------|
| toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system. FINDI. 38 Bedroom #2 – Signaling device unavailable at bedside To EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Hourly rounding will be conducted by SCG at the facility. This duty has been updated on our "Daily Duty Checklist" that the SCG signs off every shift before | S F to a r s a | Miscellaneous: Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Hourly rounding will be conducted by SCG at the facility. This duty has been updated on our "Daily Duty Checklist" that the SCG signs off every shift before | 08/05/2024 |

| Licensee's/Administrator's Signature: | Kawena Jennings | |
|---------------------------------------|-----------------|--|
| Print Name: | Kawena Jennings | |
| Date: | 08/15/2024 | |