## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Josie's Ohana	CHAPTER 100.1
Address:	Inspection Date: April 29, 2024 Annual
1388 Haloa Drive, Honolulu, Hawaii 96818	

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.  FINDINGS Resident #1 and Resident #4 Annual diet renewal unavailable for review Nubmit a copy of the renewed diet order with your plan of correction (POC).	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  6/20/24 T/e MD Yataushin / MD  Cliqualeth Kim to for Resident or and Rendent #4 Their P.E.  with diets order. Signed by MD's 6/24/2024. Subnut copy POC	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #4 — Annual diet renewal unavailable for review.	I will post a post it note on the PE form checklist I will review the document after doctor sign it and before leaving the clinic and check the diet section is completed.  If faxed document, check to make sure the document is completed, especially the diet section.  I will inform my SCG and have them review the document. Once completed I check off my checklist.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-14 Food samtation. (a) All food shall be procured, stored, prepared and served under sanitary conditions.  FINDINGS An expired bottle of cranberry juice (12/2023) was noted in the resident's refrigerator.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  I will had my substitute care given y myself check all fuices a food supplies for the expiration date of descent the expiration date of descent the expiration date.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and served under sanitary conditions.  FINDINGS An expired bottle of cranberry juice (12/2023) was noted in the resident's refrigerator.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	In the future, I will have my SCGs to check the bottle each time they serve the liquid drinks before serving it to the client. If the bottle is expired, they have to discard it right away.  I will also have my SCG to check the refrigerator every week for expired food items and beverages and dispose of expired items.  I retrained my SCGs to follow the process to ensure it does not happen again.	

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
S11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Medications stored in the refrigerator were found unsecured.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  I bright a new refugurate Medicine Containe I that has a lack of informed my SCG where the hey hading place is.	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
$\boxtimes$	\$11-100.1-15 Medications. (b)	PART 2	<u>Date</u>
	Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	Medications stored in the refrigerator were found unsecured.	IT DOESN'T HAPPEN AGAIN?	
,		I will make a post note on the top of the medication container to keep it locked as a reminder for my SCGs. I will be responsible for compliance. I will check daily to ensure the container is locked.	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
X	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1	
	FINDINGS  Resident #1 - February 2024 medication administration record (MAR) shows the following medications were not administered as ordered:  Carbidopa/Levodopa 25-100 mg 1 tab po 2x/day  Docusate 100mg take 1 cap by mouth 2x/day  Quetiapine 25 mg take 1 tab po 2x/day		
		Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS  Resident #1 – February 2024 medication administration record (MAR) shows the following medications were not administered as ordered:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Carbidopa/Levodopa 25-100 mg 1 tab po 2x/day Docusate 100mg take 1 cap by mouth 2x/day Quetiapine 25 mg take 1 tab po 2x/day	I will utilize a binder to place the MAR  I will check the Me Reveryday to ensure they are initialed.	
	I will asl so put a reminder note to sign the MAR after giving.  Retrained SCG regarding the above steps.	
	I will be responsible for compliance.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100,1-15 Medications. (c) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1—Physician's order dated 1/18/24 states. "Increase Quetiapine every 6 hours PRN;" however, the order was not clarified to indicate the correct dosage and was not implemented on MAR.  Clarify the order with the physician and submit documentation with your POC.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  1/18/2024 Went to office of MO Yalsushur to have sign Ornetispine 25 mg. aders  for claufication.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1—The physician's order dated 1/18/24 states. "Increase Quetiapine every 6 hours PRN;" however, the order was not clarified to indicate the correct dosage and was not implemented on MAR.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	PCG is responsible for checking the completent so of the medication order. If found the medication order is incomplete. I call the physician right away if not leave a message and have them fax the order. I will make a note and fax order to the doctor's office. I will have my SCG to recheck documents for completeness.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 <u>Medications</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1  DID YOU CORRECT THE DEFICIENCY?	Date
FINDINGS  Resident #1 – Current MAR (April 2024) and medication label state Quetiapine 50 mg 1 tab AM, 1 tab Noon, and is tab at night, but no physician order found in records Clarify the order with the physician and submit documentation with your POC.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  4/12/24 MD sign my physiciae  Now for Queliapine 50 mg.  Personal west to clinic  Die atlant	1/24 1
		24 11 7 7 7 6

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Current MAR (April 2024) and medication label state Quetiapine 50 mg 1 tab AM, 1 tab Noon, and ½ tab at night, but no physician order found in records.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Every month, I. Il compare my medication list (physician order) MAR and medication bottle to check for accuracy. If there's a discrepancy (no doctor's order), I will call MD right away to either get an order or clarify the order. I'll out a reminder note on the MAR binder or resident's binder to do this and refer to it when doing the monthly check.	

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review.  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies.  FINDINGS  Resident #5 – No documentation of initial Tuberculosis (TB) clearance (2-step). Records show 1-step skin testing completed on 1/17/24.  Nubmit a copy of the 2 <sup>nd</sup> step with your POC.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  5/10/24 Request for steps 2.  To eleasance from Evaluers  Home of they only fapone  The Duateferon To sold  Plus. This is an evidence  That he is negative futos  Submit copy	4/28/29 J
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water for the said the		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS  Resident #5 – No documentation of initial Tuberculosis (TB) clearance (2-step). Records show 1-step skin testing completed on 1/17/24.	I have updated my checklist to reflect init ITD requirements (2-step or QuantiFERON blood test). When a required document is obtained, I will mark it off my checklist.  I will put the document in the resident's binder. I will not admit the resident unless the required TB clearance is obtained.  I will be responsible for compliance.	

<i>(</i>	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100,1-17 Records and reports. (a)(8) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review.  A current inventory of money and valuables.  FINDINGS Resident #1 and Resident #4 - Valuables and belongings were not current.  Submit a copy of the revised valuables and belongings form with your POC.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY.  6/12/24 reused resident  # 4 Valuable belonging including the new items  That were brought in 2024	

<u></u>	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (a)(8) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A current inventory of money and valuables.  FINDINGS Resident #1 and Resident #4 – Valuables and belongings were not current.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I will make a position to the clicat's chart to check and update valuables/belongings. I will also make a checklist and refer to this every month to make sure it's completed. I mark off when completed. I will have SCG to double check that it is done.	

:	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100 1-17 Records and reports. (b)(1) During residence, records shall include:  Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis;  FINDINGS Resident #1 - Annual TB clearance unavailable for review Submit documentation with your POC	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY.  5/25/2024 Brought resident  # 1 to D.S.C. has for his  Quantiferer Self TB Test.  Furnish Bot Copy w/  PCC	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 Records and reports. (b)(1) During residence, records shall include:	PART 2	
	Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis;  FINDINGS Resident #1 — Annual TB clearance unavailable for review.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		Thave created a checklist that include annual TB clearance with the expiration/renewal date.  I will set a reminder note 1-2 months before the expiration date to get this done. When it's completed, I check off this task.  PCG will recheck the checklist and the resident binder I month prior to inspection month to ensure it is completed.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary.  FINDINGS  Resident #1 – No incident report generated when resident was taken to the ER for shortness of breath on 12/23/23.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDE: S Resident #1 – No incident report generated when resident was taken to the ER for shortness of breath on 12/23/23.	I have create. a list of which types of unusual occurrences require an incident report –like when a resident is taken to the ER due to SOB, fall, etc – and that to complete the incident report within 72 hours.  Once completed, I will file this in the care home binder.	

: : 	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100 1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:	PART 1	Date
	All records shall be complete, accurate, current, and readily available for review by the department or responsible	DID YOU CORRECT THE DEFICIENCY?	
	placement agency  FINDINGS	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	Resident #2 - PCG assessment dated 2/14/23 was incomplete not signed by the legal guardian/POA	4/25/24 Lend a screenshot assessment/careplan to 2 daughter w/c were in trance of learnary lining. These were signed filed in the chart - 7/24	4/28/2
		assessment/careplar to 2	Jan
		daughtes w/c mere in	İ
		France & learnary lining.	!
		These were signed filed	
		in the charl - 14/24	: : !
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)  §11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #2 – PCG assessment dated 2/14/23 was incomplete –not signed by the legal guardian/POA.	PLAN OF CORRECTION  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Livil create a checklist and reminder not to complete the assessment form and review it for completeness. If a family member lives in the mainlaind or a different country. I'll either email or mail the form for signature and document it on my progress note. I'll make a copy of the form and put a tracking note to follow up within 1-2 weeks. I'll also call the resident's family to discuss assessment and inform forms to send and document in the chart.	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
S11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS  Resident #2 and Resident #5 - Plan of care/activities on file did not indicate resident's name.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Plan of care / activities  Mfile now indicate  residents mame # 2 4 # 5	6/28/28 J
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #2 and Resident #5 – Plan of care/activities on file did not indicate resident's name.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	I will create a checklist/reminder note in care home binder and resident binder to complete the plan of care/activities and ensure resident's name is noted. Before filing in the chart, I will have my SCG review the document for completeness.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	\$11-100 1-23 Physical environment, (g)(3)(1) Fire prevention protection.	PART 1	Date
	Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	DID YOU CORRECT THE DEFICIENCY?	
	Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	following directions and taking appropriate action for self- preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either:	On the P.E. record onthe last part of from is	
	FINDINGS Resident #2 - No documentation of self-preservation	last part of from is	6/28/24
	assessment. Submit a copy with your POC.	felled (highlighted in the copy submitted) regards self-preservation	1
		Copy submitted) regards	
		Del-presencelion	:
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SH-100.1-23 Physical environment. (gX3)(1)   Fire prevention protection.	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-23 Physical environment. (g)(3)(1) Fire prevention protection.  Type I ARCHs shall be in compliance with, but not limited to, the following provisions:  Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either:  FINDINGS Resident #2 – No documentation of self-preservation	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I will refer to the OHC. admission che Allisa for new resident admission requirements and check off an item when documents are obtained (for example, self-preservation). Before filing documents in the chart, I will have my SCGreview the checklist to ensure	•

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-84 Admission requirements. (a) Licensees of an expanded ARCH shall admit nursing facility level residents as determined and certified by the resident's physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
FINDINGS  Resident #2 - requires 24-hour total care with ADLs, bedbound, non-ambulatory; however, the level of care was not reassessed to indicate expanded ARCH or nursing	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
facility level.  Please obtain a revised level of care determination from the physician and submit a copy with your POC	agn by MD James alkers Hawan Hospice Hawaii  for the second time; copy submitted assessed as 1CF.	6/28/24
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-84 Admission requirements. (a) Licensees of an expanded ARCH shall admit nursing facility level residents as determined and certified by the resident's physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #2 - requires 24-hour total care with ADLs, bedbound, non-ambulatory; however, the level of care was not reassessed to indicate expanded ARCH or nursing facility level.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	I will create a checklist of the required documentsnen there's a change in the resident's level of care. The checklist includes PCP reassessment and completion of LOC form. I will make a note on the care binder to refer to this checklist once a change of loc is observed and to update pcp right away. I will train my SCG on this requirement and review the checklist to check for completeness.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services.  (a) Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment.  Case management services shall be provided by a registered nurse who:	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	7/17/24
FINDINGS Resident #2 requires 24-hour total care with ADLs, bedbetted and total-ambulatory. No continuous entent services were arranged and provided.	Resident #2 is receiving hospice services and family would like to waive RN CM services. Equired documents to waive RN CM submitted to consultant on 7/17/24.	

	PLAN OF CORRECTION	Completion Date
Resident #2 requires 24-hour total care with ADLs, becaused and non-ambulatory. No case management services were arranged and provided.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I will cree a checklist listing the required documents for an expanded ARCH resident which includes RNCM from case management agency or private. If the resident is on hospice services, I will discuss with the family options for hiring a CMagency to provide CM services or keeping only the hospice services since they have an RN.  If a family chooses to waive RNCM services from a CMA, I will request the waiver from the department as soon as possible.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(1) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Conduct a comprehensive assessment of the expanded ARCH resident prior to placement in an expanded ARCH, which shall include, but not be limited to, physical, mental, psychological, social and spiritual aspects:  FINDINGS Resident #2 and Resident #3 – No comprehensive assessment completed by an RN case manager (CM).	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Resident #2 is receiving hospice services and family would like to waive RN CM Services. Required documents to waive RN CM Submitted to consultant on 7/17/24.  Resident #3 expired.	7/17/24

RULES (	CRITERIA)	PLAN OF CORRECTION	Completion Date
(c)(1) Case management services for resident shall be chosen by the surrogate in collaboration with physician or APRN. The case Conduct a comprehensive as ARCH resident prior to place	the resident, resident's family or ith the primary care giver and see manager shall:  seessment of the expanded ement in an expanded ARCH, be limited to, physical, mental, iritual aspects;  No comprehensive	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I will contact a checklist listing the required documents for an expanded ARCH resident which includes RN CM from case management agency or private to complete comprehensive assessment. If the resident is on hospice services, I will discuss with the family options for hiring a CMagency to provide CM services or keeping only the hospice services since they have an RN.  If a family chooses to waive RN CM services from a CMA, I will request the waiver from the department as soon as possible.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident:  FINDINGS Resident #2 – No care plan developed by an RN CM.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Resident #2 is receiling hospice services and family would like to waive RN CM services. Required documents to waive RN CM submitted to consultant on 7/17/24.	7/17/24

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a cca, relansive assessment of the expanded ARCH! resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident:  FINDINGS  Resident #2 – No care plan developed by an RN CM.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I will create a checklist listing the required documents for an expanded ARCH resident which includes the CM from case management agency or private to complete a care plan. If the resident is on hospice services, I will discuss with the family options for hiring a CM agency to provide CM services or keeping only the hospice services since they have an RN.  If a family chooses to waive RN CM services from a CMA, I will request the waiver from the department as soon as possible.	

Licensee's/Administrator's Signature:
Print Name JOSEFINA RUMGUES
Date 07/3/2024
Licensee's/Administrator's Signature:
Print Name: <u>Josefina Rodrigues</u>

Date: \_\_\_\_

July 17, 2024