Ford 7/16/24

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Ichikawa Care Home LLC	CHAPTER 100.1
Address: 2848 Kalihi Street, Honolulu, Hawaii 96819	Inspection Date: April 25, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 Licensing. (b)(1)(I) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY SCG#1 obtained Fieldprint result, and a copy of the result was submitted.	05/10/2024
expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; FINDINGS Substitute Care Giver (SCG) #1 — Available Fieldprint result was dated 9/7/2022. No other result available. Does not meet background check requirement. Please submit a copy with your plan of correction (POC).		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 Licensing. (b)(1)(I) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; FINDINGS Substitute Care Giver (SCG) #1 – Available Fieldprint result was dated 9/7/2022. No other result available. Does not meet background check requirement. Please submit a copy with your plan of correction (POC).	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To ensure that the SCG #1 will always have updated Fieldprint results, I decided on a time period for when they need to make a Fieldprint appointment. The time period is the month of April 2025. Within the month of April 2025, the SCG #1 must make a Fieldprint appointment and turn in the results to me. A reminder app will also be used and it will send a reminder on the first day of April 2025 to make a Fieldprint appointment.	05/10/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS PCG, SCG #1, and SCG #2 – No current annual physical exam. Please submit copies with your POC.	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The PCG, SCG #1, and SCG #2 made appointments for their annual physical exam. Once completed, their physician filled out the physical exam form and that form was turned in to me. A copy was submitted.	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS PCG, SCG #1, and SCG #2 – No current annual physical exam. Please submit copies with your POC.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To ensure that the PCG, SCG #1, and SCG #2 will always have updated annual physical exams completed, I decided on a time period for when they need to make a physical exam appointment. The time period is the month of April 2025. Within the month of April 2025, the PCG, SCG #1, and SCG #2 must make a physical exam appointment with their physician and turn in the signed form to me. A reminder app will also be used and it will send a reminder on the first day of April 2025 to make a physical exam appointment.	05/13/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS SCG #3 — Tuberculosis (TB) risk assessment form was signed and dated on 1/5/2024. Physician noted "Patient reports receiving TB vaccination in Japan." PPD skin test result and chest x-ray result were not recorded. Does not meet current Department of Health TB Control Branch requirements. Thus, there was no initial and annual TB clearance. PCG and SCG #1 — No annual TB clearance. Please submit copies with your (POC).	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The SCG #3 made an appointment to get PPD skin test and chest x-ray results. The signed form with the cleared results were then turned in to me. A copy was submitted. The PCG and SCG #1 made an appointment for their TB clearance and turned in the signed form to me. A copy was submitted.	05/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS SCG #3 – Tuberculosis (TB) risk assessment form was signed and dated on 1/5/2024. Physician noted "Patient reports receiving TB vaccination in Japan." PPD skin test result and chest x-ray result were not recorded. Does not meet current Department of Health TB Control Branch requirements. Thus, there was no initial and annual TB clearance. PCG and SCG #1 – No annual TB clearance. Please submit copies with your (POC).	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To ensure that the SCG #3 will always have updated cleared chest x-ray results, I decided on a time period for when they need to make an appointment. The time period is the month of April 2025. Within the month of April 2025, the SCG #3 must make an appointment to get their chest x-ray results, and must turn in the signed form of the results to me. A reminder app will also be used and it will send a reminder on the first day of April 2025 to make an appointment for chest x-ray results. Similarly, to ensure that the PCG and SCG #1 will always have updated TB clearance, they must make an appointment and turn in the signed TB clearance form to me within the month of April 2025. The reminder app will be used to send them a reminder to make an appointment for TB clearance on the first day of April 2025.	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-10 Admission policies. (g) An inventory of all personal items brought into the Type I ARCH by the resident shall be maintained. FINDINGS Resident #1 owns a walker, it was not listed on the list of resident's valuables that were brought to the care home.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	I listed a walker on the list of resident #1's valuables that were brought to the care home.	04/25/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-10 Admission policies. (g) An inventory of all personal items brought into the Type I ARCH by the resident shall be maintained. FINDINGS Resident #1 owns a walker, it was not listed on the list of resident's valuables that were brought to the care home.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	To ensure this will not happen again, not only myself, but another SCG will check the list of resident's valuables and confirm whether all valuables are accounted for, including walkers.	04/25/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (a) The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family. FINDINGS Posted menus did not have a portion size for each food item.	I added a portion size for each food item on the menu and posted the newly typed menu.	05/20/2024
Tosted menus did not have a portion size for each food hem.		

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\$11-100.1-13 Nutrition. (a) The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family. FINDINGS Posted menus did not have a portion size for each food item.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To ensure that the posted menus will always include a portion size for each food item, I, along with another SCG, will check the weekly menu every week before it is posted, to confirm that the portion size is included. In doing so, any corrections or additions will be made before the weekly menu is posted.	05/20/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 — No labels on Vitamin B-12 and Calcium 500mg bottles. Corrected during inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 – No labels on Vitamin B-12 and Calcium 500mg bottles. Corrected during inspection.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To ensure that there will always be labels on over the counter bottles, I will write on the bottles as soon as I received them if they do not already have the labels. On such bottles, I will write the name of the resident it belongs to, and the frequency and the dosage it is taken. Another SCG will check and confirm that all of the over the counter bottles in the medicine cabinet are labelled.	04/25/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-16 Personal care services. (h) A schedule of activities shall be developed and implemented by the primary care giver for each resident which includes personal services to be provided, activities and any special care needs identified. The plan of care shall be reviewed and updated as needed. FINDINGS Resident #1 – No schedule of daily activities.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	I created two different schedules of daily activities, one of which the residents attend daycare, and another where they stay at the care home all day.	05/20/2024

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
X	§11-100.1-16 Personal care services. (h) A schedule of activities shall be developed and implemented by the primary care giver for each resident which includes personal services to be provided, activities and any special care needs identified. The plan of care shall be reviewed and updated as needed. FINDINGS Resident #1 – No schedule of daily activities.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		To ensure there will always be a schedule of daily activities, the two schedules I created will be updated every time a new resident moves in, or any time a drastic change in timing or activity has occurred. The timer feature on the clock will be used to remind us to move on to the next activity. Another SCG will keep me accountable by checking the updated schedules and will confirm that they are accurate.	05/20/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – No progress notes for admission on 1/1/2024.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — No progress notes for admission on 1/1/2024.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To ensure that there will always be progress notes for admission, the forms for admission and progress notes will be filed together so that they will both be filled out on the day of admission. Another SCG will check and confirm that the two paperworks are both filled out.	04/25/2024

Licensee's/Administrator's Signature:	Kimiko Ichikawa
Print Name:	Kimiko Ichikawa
Date:	May 30, 2024

Licensee's/Administrator's Signature:	Kimiko Ichikawa
Print Name:	Kimiko Ichikawa
Date:	Jul 16, 2024