Office of Health Care Assurance

**State Licensing Section** 

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Faithcare Senior Hale	CHAPTER 100.1
Address: 1108 Gulick Avenue, Honolulu, Hawaii 96819	Inspection Date: July 18, 2024 Annual

## THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

## YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

## FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)         §11-100.1-8       Primary care giver qualifications. (a)(10)         The licensee of a Type I ARCH acting as a primary care giver or the individual that the licensee has designated as the primary care giver shall:         Attend and successfully complete a minimum of six hours of training sessions per year which shall include but not be limited to any combination of the following areas: personal care, infection control, pharmacology, medical and behavioral management of residents, diseases and chronic illnesses, community services and resources. All inservice training and other educational experiences shall be documented and kept current; <b>FINDINGS</b> No documented evidence of six (6) continuing education hours within the last year.	PLAN OF CORRECTION PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Completion Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	<ul> <li>§11-100.1-8 Primary care giver qualifications. (a)(10)</li> <li>The licensee of a Type I ARCH acting as a primary care giver or the individual that the licensee has designated as the primary care giver shall:</li> <li>Attend and successfully complete a minimum of six hours of training sessions per year which shall include but not be limited to any combination of the following areas: personal care, infection control, pharmacology, medical and</li> </ul>	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date
	behavioral management of residents, diseases and chronic illnesses, community services and resources. All inservice training and other educational experiences shall be documented and kept current; <b>FINDINGS</b> No documented evidence of six (6) continuing education hours within the last year.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. <b>FINDINGS</b> SCG #1 – No documented evidence of negative chest x-ray despite positive PPD history.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
RULES (CRITERIA)         Image: Signal state of the	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-13 <u>Nutrition.</u> (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit. <b>FINDINGS</b> Resident #1 – No current annual diet order.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
\$11-100.1-13 Nutrition. (i)         Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit. <b>FINDINGS</b> Resident #1 – No current annual diet order.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINCS Resident #1 – No documented evidence that the special diet order (cardiac diet) was clarified with the physician. In addition, no documented evidence that the special diet was provided as ordered as there are no special diet menus available for this diet order.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #1 – No documented evidence that the special diet order (cardiac diet) was clarified with the physician. In addition, no documented evidence that the special diet was provided as ordered as there are no special diet menus available for this diet order.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 <u>Nutrition.</u> (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #2 – No documented evidence that the special diet order (30 carbs per meal with at least 10 grams of protein) was provided as ordered as there are no special diet menus available for this diet order.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		D L D T A	Date
	§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #2 – No documented evidence that the special diet order (30 carbs per meal with at least 10 grams of protein) was provided as ordered as there are no special diet menus available for this diet order.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
1			

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 <u>Nutrition.</u> (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #3 – No documented evidence that the special diet order (no concentrated sweets/no added salt) was provided as ordered as there are no special diet menus available for this diet order.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #3 – No documented evidence that the special diet order (no concentrated sweets/no added salt) was provided as ordered as there are no special diet menus available for this diet order.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
N 7			Date
$\square$	§11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by	PART 1	
	pharmacists shall be deemed properly labeled so long as no		
	changes to the label have been made by the licensee,	DID YOU CORRECT THE DEFICIENCY?	
	primary care giver or any ARCH/Expanded ARCH staff,	USE THIS SPACE TO TELL US HOW YOU	
	and pills/medications are not removed from the original labeled container, other than for administration of	CORRECTED THE DEFICIENCY	
	medications. The storage shall be in a staff controlled work	CORRECTED THE DEFICIENCY	
	cabinet-counter apart from either resident's bathrooms or		
	bedrooms.		
	FINDINGS		
	Resident $\#1$ – Medication order for Metolazone = 2.5 mg		
	po qd if weight >119 lbs. Medication label = Metolazone 2.5 mg po qd prn if weight increases to 110 lbs. or higher.		
	Medication label doesn't reflect medication order.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
RULES (CRITERIA)         §11-100.1-15 Medications. (a)         All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.         FINDINGS         Resident #1 – Three (3) separate orders for Torsemide = 10 mg po qod, 10 mg - 2 tabs po qod, and 10 mg po qd PRN if weight <108 lbs. Torsemide medication label = 10 mg, take 1-2 tablets by mouth every day as directed. Medication label doesn't accurately reflect medication orders.	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
KULES (CRITERIA)           §11-100.1-15 Medications. (a)           All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.           FINDINGS           Resident #1 – Three (3) separate orders for Torsemide = 10 mg po qod, 10 mg - 2 tabs po qod, and 10 mg po qd PRN if weight <108 lbs. Torsemide medication label = 10 mg, take 1-2 tablets by mouth every day as directed. Medication label doesn't accurately reflect medication orders.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. <b>FINDINGS</b> Resident #1 – Medication orders not reevaluated and signed by a physician or APRN every four (4) months.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-15 <u>Medications.</u> (g)</li> <li>All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.</li> </ul>	PART 2 <u>FUTURE PLAN</u>	Date
<b>FINDINGS</b> Resident #1 – Medication orders not reevaluated and signed by a physician or APRN every four (4) months.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
<ul> <li>§11-100.1-17 <u>Records and reports.</u> (a)(4)</li> <li>The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:</li> <li>A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;</li> <li><u>FINDINGS</u></li> <li>Resident #1 – No current annual physical exam nor current annual tuberculosis clearance available.</li> </ul>	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-17 <u>Records and reports.</u> (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; <u>FINDINGS</u> Resident #1 – No current annual physical exam nor current annual tuberculosis clearance available.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</li> <li>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</li> <li><u>FINDINGS</u> Resident #1 – No monthly progress notes including observations of the resident's response to diet, medications, treatments and activities available.</li> </ul>	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
<u> </u>			Date
$\square$	§11-100.1-17 <u>Records and reports.</u> (b)(3)	PART 2	
	During residence, records shall include:		
	Progress notes that shall be written on a monthly basis, or	FUTURE PLAN	
	more often as appropriate, shall include observations of the		
	resident's response to medication, treatments, diet, care plan,	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	action taken. Documentation shall be completed	IT DOESN'T HAPPEN AGAIN?	
	immediately when any incident occurs;		
	FINDINGS		
	Resident #1 – No monthly progress notes including		
	observations of the resident's response to diet, medications, treatments and activities available.		
	treatments and activities available.		

Licensee's/Administrator's Signature:

Print Name:

Date: \_\_\_\_\_