## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Angel Home for Seniors	CHAPTER 100.1
Address: 1315 Kupau Street, Kailua, Hawaii 96734	Inspection Date: February 29, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-3 Licensing. (b)(1)(1) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS Substitute caregiver (SCG) #1 and SCG #2 – No documentation of background check clearance completed. Fire drill records show SCG #1 participated in July, August, and November 2023, and SCG #2 participated in October 2023.  Per primary caregiver (PCG), caregivers are no longer employed.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-3 Licensing. (b)(1)(1) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS  Substitute caregiver (SCG) #1 and SCG #2 – No documentation of background check clearance completed. Fire drill records show SCG #1 participated in July, August, and November 2023, and SCG #2 participated in October 2023.  Per PCG, caregivers are no longer employed.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening in the future, PCG will will ensure all SCG's employment documents are all keep in the SCG folder for 1 year.  PCG will create a check list place in the care givers folder to document and as a reminder when to pull documents that are over 1 year. PCG will also train and re-train 1 SCG to be responsible to keep all document on file and when to pull out.	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  SCG #1 and SCG #2 – No documentation of physical examination completed.  Fire drill records show SCG #1 participated in July, August, and November 2023, and SCG #2 participated in October 2023.  Per PCG, caregivers are no longer employed.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS SCG #1 and SCG #2 – No documentation of physical examination completed. Fire drill records show SCG #1 participated in July, August, and November 2023, and SCG #2 participated in October 2023. Per PCG, caregivers are no longer employed.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening in the future, PCG will ensure all hiring SCG hiring documents are available for 1 year in the folder.  PCG will create a check list as a reminder to keep all SCG documents for one year and as reminder when to pull out former employees document.	

RULES (CRIT		PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing an (b) All individuals who either reside or to residents in the Type I ARCH shevidence of an initial and annual tule.  FINDINGS SCG #1 and SCG #2 – Tuberculosi unavailable for review. Fire drill records show SCG #1 part and November 2023, and SCG #2 p 2023. Per PCG, caregivers are no longer experience.	provide care or services all have documented berculosis clearance.  s (TB) clearance ticipated in July, August, participated in October	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS SCG #1 and SCG #2 – Tuberculosis (TB) clearance unavailable for review. Fire drill records show SCG #1 participated in July, August, and November 2023, and SCG #2 participated in October 2023. Per PCG, caregivers are no longer employed.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening in the future, PCG will ensure all SCG hiring documents are keep for one year. PCG will create a check list to log and a reminder when to pull previous SCG hiring documents.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-10 Admission policies. (a)  Type I ARCHs shall admit residents requiring care as stated in section 11-100.1-2. The level of care needed by the resident shall be determined and documented by that resident's physician or APRN prior to admission.  Information as to each resident's level of care shall be obtained prior to a resident's admission to a Type I ARCH and shall be made available for review by the department, the resident, the resident's legal guardian, the resident's responsible placement agency, and others authorized by the resident to review it.  FINDINGS  Resident #1 — Physical examination signed by the physician on 1/24/24 indicated ARCH level of care (LOC) but resident is receiving case management service.  Please clarify the LOC with the physician and submit documentation with your plan of correction (POC).	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Called PCP to clarify the LOC, explain to PCP that it's not consistent with her resident care. PCP and PCG agreed that the level of care is different. PCP and PCG went over the phone over the Resident LOC and the PCP will correct and sign the updated LOC.  4.4.24 Called PCP about LOC to review.  7.15.24 Resident md visit.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-10 Admission policies. (a) Type I ARCHs shall admit residents requiring care as stated in section 11-100.1-2. The level of care needed by the resident shall be determined and documented by that resident's physician or APRN prior to admission.  Information as to each resident's level of care shall be obtained prior to a resident's admission to a Type I ARCH and shall be made available for review by the department, the resident, the resident's legal guardian, the resident's responsible placement agency, and others authorized by the resident to review it.  FINDINGS  Resident #1 — Physical examination signed by the physician on 1/24/24 indicated ARCH level of care (LOC) but resident is receiving case management service.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening in the future PCG will a check list to include the following procedure to be followed 1- Review all admission documents for a resident to include all medications lists, PE is complete, LOC is correct correct and reflect the care and Self Preservation is correct.  2-All documents are signed by MD/APRN.  3-Any expanded individual PCG will ensure that a care plan is completed right away or within 48 hours from admission.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
		USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  3/1/24 - PCG called resident PCP to clarify order for Mupirocin. 3/4/24- PCP returned PCG's call to clarify order for Mupirocin to Apply to affected are 2 times a day as needed. PCP will sign the order on her next MD visit. (7.15.24)	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
	FINDINGS Resident #1 - Physician order dated 1/12/24 states, "Mupirocin ointment apply to affected areas <u>BID PRN</u> ." However, the label indicated two times sparingly.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		To prevent this from happening in the future, PCG will verify all medication labels as well as the MAR when receiving new orders. PCG will train and re-train 1 person to be responsible and to follow up with all the new medication. PCG will create a check list to insure all labels are the same both MAR and the medicine. PCG will spot check to ensure assigned SCG is checking it monthly or when a new medicine arrives.	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 — Physician order dated 11/14/23 states, "Ferrous Sulfate 325 mg po M, W, F." However, medication administration record (MAR) indicates the medication was given daily from 11/15/23-11/30/23.	PART 1	
Administration of the second s		Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 — Physician order dated 11/14/23 states, "Ferrous Sulfate 325 mg po M, W, F." However, medication administration record (MAR) indicates the medication was given daily from 11/15/23-11/30/23.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening in the future, PCG will will verify medication order are the same with the MAR. PCG will train will create a check list to and train 1 SCG to verify all new medications orders as well as the MAR to ensure all documents are the same, PCP will spot check regularly to ensure all changes are correct and re-train as needed.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.    FINDINGS	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)  §11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.  FINDINGS Resident #1 — The following medications were not transcribed in January 2024 MAR:  • Furosemide 20 mg PRN give ½ tab daily PRN SOB/wheezing, as ordered on 1/24/24  • Cefpodoxime (Vantin) 100 mg take 1 tab po: Start at first sign of UTI, as ordered on 1/24/24  • Mupirocin antibiotic ointment apply to affected areas BID PRN sore on skin as ordered on 1/12/24	PLAN OF CORRECTION  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening in the future PCG will create a check list to ensure all medications are log right away/as soon as they are received. PCG will train 1 SCG to be responsible to log and check all medications log on time. PCG will train and assign 1 SCG to be responsible in logging all new medications. PCG will spot check monthly and re-train as needed.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Documentation of primary care giver's assessment of resident upon admission;  FINDINGS Resident #1 – PCG assessment was completed on 11/30/23, fifteen (15) after admission.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Documentation of primary care giver's assessment of resident upon admission;  FINDINGS Resident #1 – PCG assessment was completed on 11/30/23, fifteen (15) after admission.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening in the future, PCG will create a check list to include due date and to ensure that all admission documents are completed on a timely manner.	Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(8) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A current inventory of money and valuables.  FINDINGS Resident #1 — Full upper and lower dentures not listed in resident's inventory of valuables/belongings.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  2.29.24 PCG - added the denture in the Resident valuable and inventory log.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(8)  The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A current inventory of money and valuables.  FINDINGS  Resident #1 – Full upper and lower dentures not listed in	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
resident's inventory of valuables/belongings.	To prevent this from happening in the future, PCG will ensure to double check all resident valuable and all are accounted for and log properly. PCG will assign 1SCG to verify and complete a check list on admission to ensure all personal belongings are accounted for. PCG will also re-train as needed.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:  A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU	
	to residents as needed to implement their care plan;  FINDINGS  PCG and current SCGs - No case manager (CM) training to	CORRECTED THE DEFICIENCY	
	provide the following specialized treatment/care:  • Administering Inhalant medication  • Oxygen administration  • Checking of oxygen saturation level	1-24-24- delivered late afternoon (Oxygen tank). Resident did not use any oxygen. 1-25-24 - 12PM PCP called if the resident use/needed the oxygen and PCG told PCP resident did not use the oxygen. I was informed by the PCP that resident was a borderline for oxygen. PCP discontinued the oxygen pick up by the vendor two days later.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:  A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;  FINDINGS  PCG and current SCGs - No case manager (CM) training to provide the following specialized treatment/care:  • Administering Inhalant medication • Oxygen administration • Checking of oxygen saturation level	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  PCP- will ensure that CM is informed with all new medications and to schedule onsite training for any specialty care/medication and to update and include all training in the care plan. In the event the CM cannot come the same day, CM will give a verbal instruction to PCG at that time, document instruction and CM will visit the following day for onsite training.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(1) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Conduct a comprehensive assessment of the expanded ARCH resident prior to placement in an expanded ARCH, which shall include, but not be limited to, physical, mental, psychological, social and spiritual aspects;  FINDINGS Resident #1 — Comprehensive assessment by CM was completed on 11/18/23, three (3) days after resident admission on 11/15/23.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(1) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Conduct a comprehensive assessment of the expanded ARCH resident prior to placement in an expanded ARCH, which shall include, but not be limited to, physical, mental, psychological, social and spiritual aspects;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – Comprehensive assessment by CM was completed on 11/18/23, three (3) days after resident admission on 11/15/23.	To prevent this from happening in the future, PCG will create a check list to ensure that documents are completed on a timely manner. PCG will work with CM and inform CM with all orders, changes and type of care a resident needs as well completing the care plan on a timely manner within 48 hours.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(1) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Conduct a comprehensive assessment of the expanded ARCH resident prior to placement in an expanded ARCH, which shall include, but not be limited to, physical, mental, psychological, social and spiritual aspects;  FINDINGS Resident #1 - CM comprehensive assessment dated 11/18/23 did not reflect the resident's use of full upper and lower dentures and skin condition on R 21st and 2nd toe.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

\$11-100.1-88 Case management qualifications and services. (c)(1) Case management services for each expanded ARCH resident shall be chosen by the resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Conduct a comprehensive assessment of the expanded ARCH, which shall include, but not be limited to, physical, mental, psychological, social and spiritual aspects;  FINDINGS Resident #1 - CM comprehensive assessment dated 11/18/23 did not reflect the resident's use of full upper and lower dentures and skin condition on R 21st and 2nd toe.  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening, PCG will ensure a clear communication between PCG and CM. PCG will ensure that all resident care and conditions are documented accordingly in the care plan to ensure resident conditions and needs are covered.	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	(c)(1) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Conduct a comprehensive assessment of the expanded ARCH resident prior to placement in an expanded ARCH, which shall include, but not be limited to, physical, mental, psychological, social and spiritual aspects;  FINDINGS Resident #1 - CM comprehensive assessment dated 11/18/23 did not reflect the resident's use of full upper and	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening, PCG will ensure a clear communication between PCG and CM. PCG will ensure that all resident care and conditions are documented accordingly in the care plan as well as PCG to verify the care plan to ensure resident	·

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident;  FINDINGS  Resident #1 — No interim care plan developed by the CM within forty-eight (48) hours of admission.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(2)  Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident;  FINDINGS  Resident #1 – No interim care plan developed by the CM within forty-eight (48) hours of admission.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening again, PCG will create a check list to include due date and work closely with the CM to ensure all admission document are completed on a timely manner within the 48 hours from admission.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident;  FINDINGS  Initial care plan dated 11/18/23 did not include medication Butenafine 1% cream for Onycchymosis on R 1st and 2nd toe. Order has been discontinued on 1/12/24.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(2)  Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident;  FINDINGS  Initial care plan dated 11/18/23 did not include medication Butenafine 1% cream for Onycchymosis on R 1st and 2nd toe. Order has been discontinued on 1/12/24.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening again PCG will inform CM about all medication changes right away. CM to update her care plan. PCG will create a check list with due date to ensure care plan is completed wit in 48 hours.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;  FINDINGS Resident #1 – The following active medications are not reflected in the current care plan:  Nutra-life fiber supplement one packet daily, as ordered on 11/30/23  Cefpodoxime (Vantin) 100 mg take 1 tab po. Start at first sign of UTI, as ordered on 1/24/24  Furosemide 20 mg PRN give ½ tab daily PRN SOB/wheezing, as ordered on 1/24/24	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  4.4.24 - PCG called CM and informed her of all new medications and update the care plan on the next visit. 4.24.29 - CM completed and update care plan that include all new orders and changes.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
(	\$11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;  FINDINGS Resident #1 – The following active medications are not reflected in the current care plan:  Nutra-life fiber supplement one packet daily, as ordered on 11/30/23  Cefpodoxime (Vantin) 100 mg take 1 tab po. Start at first sign of UTI, as ordered on 1/24/24  Furosemide 20 mg PRN give ½ tab daily PRN SOB/wheezing, as ordered on 1/24/24	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this from happening again. PCG will ensure CM be notified right away for any new orders/changes as well as updating care plan. PCG will create a check list to ensure all changes and new orders reflect the update in the care plan as well as PCG will have a reminder note for CM for the update and changes.	

Licensee's/Administrator's Signature:	Arcelie Cabel
Print Name:	Arcelie Cabel
Date:	5/28/24

Licensee's/Administrator's Signature:	Arcelie Cabel / Chafir Cabe
Print Name:	Arcelie Cabel
Date:	5/28/24 / 5/29/24

Licensee's/Administrator's Signature:	aufi	Cahr	_
Print Name:	Arcelie Cabel		
Date:	4/9/24		