Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Aiea Adult Residential Care Home, LLC	CHAPTER 100.1
Address: 98-845 Iliee Street, Aiea, Hawaii 96701	Inspection Date: June 17, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 <u>Licensing.</u> (b)(1)(I) Application.	PART 1	
In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;		
FINDINGS Substitute Care Giver (SCG) #3 – No current documented evidence that care giver has no prior felony or abuse convictions in a court of law on file. Last acceptable Fieldprint determination was 12/6/2021. <u>Repeat deficiency</u> <u>from 2023 annual inspection.</u>		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Appl In or direc provi demo ARC follo Docu giver ARC and s conv <u>FINI</u> SCG has n file. 1 12/6/	 RULES (CRITERIA) 100.1-3 Licensing. (b)(1)(1) ication. der to obtain a license, the applicant shall apply to the tor upon forms provided by the department and shall ide any information required by the department to onstrate that the applicant and the ARCH or expanded the have met all of the requirements of this chapter. The wing shall accompany the application: umented evidence stating that the licensee, primary care to family members living in the ARCH or expanded ARCH, substitute care givers have no prior felony or abuse ictions in a court of law; DINCS #3 - No current documented evidence that care giver to prior felony or abuse convictions in a court of law on Last acceptable Fieldprint determination was 2021. Repeat deficiency from 2023 annual ection. 	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS SCG #3 – No documented evidence of a current annual physical examination clearance signed by a physician or advanced practice registered nurse (APRN) on file.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
 §11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS SCG #3 – No documented evidence of a current annual physical examination clearance signed by a physician or APRN on file. 	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS SCG #5 – No documented evidence of a current annual tuberculosis clearance signed by a physician of APRN on file. Repeat deficiency from 2023 annual inspection. 	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS SCG #5 – No documented evidence of a current annual tuberculosis clearance signed by a physician of APRN on file. Repeat deficiency from 2023 annual inspection.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\square	§11-100.1-9 <u>Personnel</u>, staffing and family requirements.(e)(4)	PART 1	
	The substitute care giver who provides coverage for a period less than four hours shall:	DID YOU CORRECT THE DEFICIENCY?	
	Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	FINDINGS SCG #1, SCG #2, SCG #3, SCG #4, SCG #5, SCG #6 – No documented evidence that the primary care giver provided training to the aforementioned care givers how to provide personal care to the residents and be able to provide care as stipulated in the schedule of activities or care plan.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
 §11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: 	PART 2 <u>FUTURE PLAN</u>	
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS SCG #1, SCG #2, SCG #3, SCG #4, SCG #5, SCG #6 – No documented evidence that the primary care giver provided training to the aforementioned care givers how to provide personal care to the residents and be able to provide care as stipulated in the schedule of activities or care plan.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
RULES (CRITERIA) §11-100.1-9 Personnel, staffing and family requirements. (f)(2) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Be able to provide personal care to the residents, including bathing, dressing, transferring, feeding, and transporting residents, and be able to provide care as stipulated in the schedule of activities or care plan; FINDINGS SCG #1, SCG #2, SCG #3, SCG #4, SCG #5, SCG #6 – No documented evidence that the primary care giver provided training to the aforementioned care givers how to make medications available to residents and properly record such action on file.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
RULES (CRITERIA) \$11-100.1-9 Personnel, staffing and family requirements. (f)(2) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Be able to provide personal care to the residents, including bathing, dressing, transferring, feeding, and transporting residents, and be able to provide care as stipulated in the schedule of activities or care plan; FINDINGS SCG #1, SCG #2, SCG #3, SCG #4, SCG #5, SCG #6 – No documented evidence that the primary care giver provided training to the aforementioned care givers how to make medications available to residents and properly record such action on file.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
811 100 1 0 Demonstration and family requirements	DADT 1	Date
 §11-100.1-9 Personnel, staffing and family requirements. (f)(3) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Have sufficient knowledge and experience in nursing techniques to care for the residents, including taking vital signs, observing for medication efficacy and any untoward reactions; <u>FINDINGS</u> SCG #1, SCG #2, SCG #3, SCG #4, SCG #5, SCG #6 – No documented evidence that the primary care giver provided training to the aforementioned care givers in nursing techniques including taking vital signs, observing for medication efficacy and any untoward reaction efficacy and any untoward reactions. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
 §11-100.1-9 Personnel, staffing and family requirements. (f)(3) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Have sufficient knowledge and experience in nursing techniques to care for the residents, including taking vital signs, observing for medication efficacy and any untoward reactions; FINDINGS SCG #1, SCG #2, SCG #3, SCG #4, SCG #5, SCG #6 – No documented evidence that the primary care giver provided training to the aforementioned care givers in nursing techniques including taking vital signs, observing for medication efficacy and any untoward reactions. 	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	\$11-100.1-9 Personnel, staffing and family requirements. (f)(5) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Follow planned menus, prepare and serve meals, including special menus and be able to make appropriate substitutions, as required.	PLAN OF CORRECTION PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Completion Date
	FINDINGS SCG #1, SCG #2, SCG #3, SCG #4, SCG #5, SCG #6 – No documented evidence that the primary care giver provided training to the aforementioned care givers how to follow planned menus, and make appropriate substitutions as required.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
	RULES (CRITERIA) §11-100.1-9 Personnel, staffing and family requirements. (f)(5) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Follow planned menus, prepare and serve meals, including special menus and be able to make appropriate substitutions, as required. FINDINGS SCG #1, SCG #2, SCG #3, SCG #4, SCG #5, SCG #6 – No documented evidence that the primary care giver provided training to the aforementioned care givers how to follow planned menus, and make appropriate substitutions as required.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
N7	811 100 1 12 Note: (-)		Date
	§11-100.1-13 <u>Nutrition.</u> (e) Substitutes offered to residents who refuse food served shall	PART 1	
	be of similar nutritive value and documented.		
	EINDINCS	Correcting the deficiency	
	<u>FINDINGS</u> Lunch menu scheduled for "Tuna sandwich, potato, romaine	after-the-fact is not	
	lettuce, apple, 2 regular slices of whole wheat bread,		
	mayonnaise, processed cheese and water." Observed one of the residents served "Ham & cheese sandwich, 2 regular	practical/appropriate. For	
	slices of white bread, strawberries, and water." No		
	substitution menu observed. Facility not following	this deficiency, only a future	
	documented menu. <u>Repeat deficiency from 2023 annual</u> inspection.	plan is required.	
		piùn is requireu.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (e) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented. FINDINGS Lunch menu scheduled for "Tuna sandwich, potato, romaine lettuce, apple, 2 regular slices of whole wheat bread, mayonnaise, processed cheese and water." Observed one of the residents served "Ham & cheese sandwich, 2 regular slices of white bread, strawberries, and water." No substitution menu observed. Facility not following documented menu. <u>Repeat deficiency from 2023 annual inspection.</u>	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 <u>Food sanitation.</u> (c) A metal stem thermometer shall be available for checking cold and hot food temperatures. FINDINGS No metal stem thermometer for checking cold and hot food temperatures observed in the facility.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) Image: State of the state o	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
 §11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS 	PLAN OF CORRECTION PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Completion Date
Observed an unlabeled ziplock bag with suppository capsules unsecured in facility freezer. Repeat deficiency from 2023 annual inspection.		

labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. PLAN FINDINGS Observed an unlabeled ziplock bag with suppository capsules unsecured in facility freezer. Repeat deficiency PLAN	PLAN OF CORRECTION	Completion
All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Observed an unlabeled ziplock bag with suppository capsules unsecured in facility freezer. Repeat deficiency	D + D T A	Date
from 2023 annual inspection.	PART 2 FUTURE PLAN THIS SPACE TO EXPLAIN YOUR FUTURE WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident # 3 – Observed unlabeled "Pain-relieving" cream on resident's bedside table unsecured. <u>Repeat deficiency</u> from 2023 annual inspection.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date
	FINDINGS Resident # 3 – Observed unlabeled "Pain-relieving" cream on resident's bedside table unsecured. <u>Repeat deficiency</u> <i>Tran 2023 annual inspection</i> .		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Resident # 3 – Observed unlabeled "Pain-relieving" cream on resident's bedside table unsecured. <u>Repeat deficiency</u> from 2023 annual inspection.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
811 100 1 15 M 1. J. A.	DAD TO	Date
§11-100.1-15 <u>Medications.</u> (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Resident # 3 – Observed unlabeled "Pain-relieving" cream on resident's bedside table unsecured. <u>Repeat deficiency</u> from 2023 annual inspection.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Resident # 3 – Observed an unlabeled ziplock bag with suppository capsules unsecured in facility freezer. <u>Repeat</u> deficiency from 2023 annual inspection.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Resident # 3 – Observed an unlabeled ziplock bag with suppository capsules unsecured in facility freezer. <u>Repeat</u> deficiency from 2023 annual inspection.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Resident #5 – Observed resident's "Polyethylene gycol" unsecured on kitchen windowsill. <u>Repeat deficiency from</u> 2023 annual inspection.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Resident #5 – Observed resident's "Polyethylene gycol" unsecured on kitchen windowsill. <u>Repeat deficiency from</u> 2023 annual inspection.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1, Resident #2, Resident #3, Resident #4, Resident #5 – On June 2024 medication administration record (MAR), no name and initial indicating who administered medications from June 9 to June 17, 2024.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	 §11-100.1-15 <u>Medications.</u> (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. <u>FINDINGS</u> Resident #1, Resident #2, Resident #3, Resident #4, Resident #5 – On June 2024 MAR, no name and initial indicating who administered medications from June 9 to June 17, 2024. 	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-17 <u>Records and reports.</u> (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Documentation of primary care giver's assessment of resident upon admission; <u>FINDINGS</u> Resident #2 – No documented evidence of an admission assessment completed by the primary care giver upon admission to facility. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-17 <u>Records and reports.</u> (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Documentation of primary care giver's assessment of resident upon admission;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date
	FINDINGS Resident #2 – No documented evidence of an admission assessment completed by the primary care giver upon admission to facility.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-17 <u>Records and reports.</u> (a)(7) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Height and weight measurements taken; <u>FINDINGS</u> Resident #2 – No documented evidence that a weight was taken on admission. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	RULES (CRITERIA) §11-100.1-17 Records and reports. (a)(7) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Height and weight measurements taken; FINDINGS Resident #2 – No documented evidence that a weight was taken on admission.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(1) During residence, records shall include:	PART 1	
Annual physical examination and other periodic examinations, pertinent immunizations, evaluations,	DID YOU CORRECT THE DEFICIENCY?	
progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident # 3 – No documented evidence of a current annual tuberculosis clearance from a physician or APRN on file.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\boxtimes	§11-100.1-17 <u>Records and reports.</u> (b)(1)	PART 2	
	During residence, records shall include:		
		FUTURE PLAN	
	Annual physical examination and other periodic		
	examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	annual re-evaluation for tuberculosis;	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
		ILAN. WHAT WILL FOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS	II DUESN'I HAPPEN AGAIN?	
	Resident # 3 – No documented evidence of a current annual		
	tuberculosis clearance from a physician or APRN on file.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(1) During residence, records shall include:	PART 1	
Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis:	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
annual re-evaluation for tuberculosis; FINDINGS Resident #4 – No documented evidence of a current annual level of care evaluation by a physician or APRN on file.	CORRECTED THE DEFICIENCY	

RULES (CRITERIA) PLAN OF CORREC	1
	Date
$\bigotimes \$11-100.1-17 \underline{\text{Records and reports.}} (b)(1) \qquad \qquad \textbf{PART 2}$	
During residence, records shall include:	
Annual physical examination and other periodic FUTURE PLAN	<u>N</u>
examinations, pertinent immunizations, evaluations,	
progress notes, relevant laboratory reports, and a report of USE THIS SPACE TO EXPLAIN	N YOUR FUTURE
annual re-evaluation for tuberculosis; PLAN: WHAT WILL YOU DO T	O ENSURE THAT
IT DOESN'T HAPPEN	AGAIN?
FINDINGS	
Resident #4 – No documented evidence of a current annual	
level of care evaluation by a physician or APRN on file.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; FINDINGS Resident #1 – No documented evidence that resident no longer receives case management services due to "ARCH" level of care evaluation, dated 1/23/2024.	PLAN OF CORRECTION PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

		RULES (CRITERIA)	PLAN OF CORRECTION	Completion
-	\boxtimes	§11-100.1-17 <u>Records and reports.</u> (b)(1)	PART 2	Date
		During residence, records shall include:		
		Annual physical examination and other periodic examinations, pertinent immunizations, evaluations,	<u>FUTURE PLAN</u>	
		progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
		<u>FINDINGS</u>	IT DOESN'T HAPPEN AGAIN?	
		Resident #1 – No documented evidence that resident no longer receives case management services due to "ARCH" level of care evaluation, dated 1/23/2024.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
N7	$(11, 100, 1, 17, P_{122}, 12, 12, 12, 12, 12, 12, 12, 12, 12, 12$		Date
	§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 1	
	 During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #5 – No documented evidence of resident's response to diet and care plan in resident's progress notes from August 2023 to May 2024. 	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-17 <u>Records and reports.</u> (b)(3)		Date
\boxtimes	During residence, records shall include:	PART 2	
	Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #5 – No documented evidence of resident's response to diet and care plan in resident's progress notes from August 2023 to May 2024.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include:	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
	 §11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; <u>FINDINGS</u> Resident #2 – No monthly weight taken from March 2024 to 	§11-100.1-17 Records and reports. (b)(7) PART 1 During residence, records shall include: PART 1 Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; Correcting the deficiency after-the-fact is not practical/appropriate. For practical/appropriate. For this deficiency, only a future

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(7) During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; FINDINGS Resident #2 – No monthly weight taken from March 2024 to May 2024.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-17 <u>Records and reports.</u> (d)(4)	PART 1	Date
When a resident is transferred, a written transfer summary	FARI I	
shall be prepared, and a copy given promptly to the receiving facility, which shall include:	DID YOU CORRECT THE DEFICIENCY?	
Current diet, medication, and activity orders signed by a physician or APRN.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 – "Resident Emergency Information" form, undated when last completed, stated "See Attached Current Medication List" in the medications area. Medication list attached was dated 2/24/2022.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-17 <u>Records and reports.</u> (d)(4) When a resident is transferred, a written transfer summary shall be prepared, and a copy given promptly to the receiving facility, which shall include:	PART 2 <u>FUTURE PLAN</u>	
Current diet, medication, and activity orders signed by a physician or APRN. FINDINGS Resident #1 – "Resident Emergency Information" form,	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
undated when last completed, stated "See Attached Current Medication List" in the medications area. Medication list attached was dated 2/24/2022.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(1) General rules regarding records:	PART 1	
All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry; FINDINGS Resident #5 – Observed pink ink used on August 2023 MAR.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\boxtimes	§11-100.1-17 <u>Records and reports.</u> (f)(1)	PART 2	
	General rules regarding records:		
	All entries in the resident's record shall be written in black	FUTURE PLAN	
	ink, or typewritten, shall be legible, dated, and signed by the		
	individual making the entry;	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
		PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	FINDINGS Resident #5 – Observed pink ink used on August 2023	IT DOESN'T HAPPEN AGAIN?	
	MAR.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-17 <u>Records and reports. (g)</u> All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date
Observed white correction tape used on "Tuberculosis (TB) Risk Assessment and Attestation Screening Form," dated 6/4/2024, in SCG facility folder.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (h)(1) Miscellaneous records:	PART 1	
A permanent general register shall be maintained to record all admissions and discharges of residents;	DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Resident #2 – Admission information on resident register not consistent with transfer summary and progress notes.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-17 <u>Records and reports.</u> (h)(1) Miscellaneous records:	PART 2	Date
	A permanent general register shall be maintained to record all admissions and discharges of residents; <u>FINDINGS</u> Resident #2 – Admission information on resident register not consistent with transfer summary and progress notes.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-19 <u>Resident accounts.</u> (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions. FINDINGS Resident #4 – No documented evidence of a current inventory of belongings on file. Last inventory dated 10/21/2022.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-19 <u>Resident accounts.</u> (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions. <u>FINDINGS</u> Resident #4 – No documented evidence of a current inventory of belongings on file. Last inventory dated 10/21/2022.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-23 Physical environment. (g)(3)(I) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either: FINDINGS Resident #4 – No documented evidence of a current annual self-preservation evaluation from a physician or APRN on file.	PLAN OF CORRECTION PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
\$11-100.1-23 Physical environment. (g)(3)(I) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either: FINDINGS Resident #4 – No documented evidence of a current annual self-preservation evaluation from a physician or APRN on file.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 <u>Physical environment.</u> (p)(5) Miscellaneous:	PART 1	
	PART I DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

		RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
_	\square	§11-100.1-23 <u>Physical environment.</u> (p)(5) Miscellaneous:	PART 2	Date
		Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		<u>FINDINGS</u> No signaling device observed in room #1.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 <u>Personnel and staffing requirements.</u> (1) In addition to the requirements in subchapter 2 and 3:	PART 1	
A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and	DID YOU CORRECT THE DEFICIENCY?	
substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS PCG, SCG #1, SCG #7 – No documented evidence that the case manager trained care givers for arm circumference measurement. Repeat deficiency from 2023 annual inspection.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\boxtimes	§11-100.1-83 Personnel and staffing requirements. (1)	PART 2	
	In addition to the requirements in subchapter 2 and 3:		
		FUTURE PLAN	
	A registered nurse other than the licensee or primary care		
	giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	to residents as needed to implement their care plan;		
	to residents as needed to implement their care plan,	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	<u>FINDINGS</u>	IT DOESN'T HAPPEN AGAIN?	
	PCG, SCG #1, SCG #7 – No documented evidence that the		
	case manager trained care givers for arm circumference		
	measurement. Repeat deficiency from 2023 annual		
	inspection.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 <u>Personnel and staffing requirements.</u> (5) In addition to the requirements in subchapter 2 and 3:	PART 1	
Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of	DID YOU CORRECT THE DEFICIENCY?	
continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS SCG #1, SCG #2 – No documented evidence of twelve (12) hours of continuing education courses within the past twelve (12) months on file. Repeat deficiency from 2023 annual inspection.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\boxtimes	§11-100.1-83 Personnel and staffing requirements. (5)	PART 2	
	In addition to the requirements in subchapter 2 and 3:		
		FUTURE PLAN	
	Primary and substitute care givers shall have documented		
	evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	to the management of an expanded ARCH and care of	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	expanded ARCH residents.		
	expanded Arcent residents.	IT DOESN'T HAPPEN AGAIN?	
	FINDINGS		
	SCG #1, SCG #2 - No documented evidence of twelve (12)		
	hours of continuing education courses within the past twelve		
	(12) months on file. Repeat deficiency from 2023 annual		
	inspection.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-88 <u>Case management qualifications and services.</u> (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINGS Resident #1 – No documented evidence that case management services were discontinued or ceased. Last acceptable entry was 2/27/2024. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
\$11,100,1,99, Coop memory and the life of the set of th		Date
 §11-100.1-88 <u>Case management qualifications and services.</u> (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINGS Resident #1 – No documented evidence that case management services were discontinued or ceased. Last acceptable entry was 2/27/2024. 	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-88 <u>Case management qualifications and services.</u> (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; <u>FINDINGS</u> Resident #1 – Case manager conducted a face-to-face visit with the resident on April 30, 2024. No monthly visit notes for April 2024. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	 \$11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; FINDINGS Resident #1 – Case manager conducted a face-to-face visit with the resident on April 30, 2024. No monthly visit notes for April 2024. 	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date
1			

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-88 <u>Case management qualifications and services.</u> (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; <u>FINDINGS</u> Resident #1 – Care plan from case manager on 2/27/2024 indicated next care plan review will happen in August 2024. Care plan indicated monthly home visits. No documented home visit in May 2024, along with no progress notes. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 \$11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; FINDINGS Resident #1 – Care plan from case manager on 2/27/2024 indicated next care plan review will happen in August 2024. Care plan indicated monthly home visits. No documented home visit in May 2024, along with no progress notes. 	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

Licensee's/Administrator's Signature:

Print Name: _____

Date: _____