Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Aalyson Care Home LLC | CHAPTER 100.1 |
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| Address: 911 Winant Street, Honolulu, Hawaii 96817 | Inspection Date: February 28, 2024 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-3 <u>Licensing.</u> (a)(4) No person, group of persons, or entity shall operate an ARCH or expanded ARCH without a license previously obtained under and in compliance with this chapter and chapter 321, HRS. The license issued by the department shall be posted in a conspicuous place visible to the public, on the premises of the ARCH or expanded ARCH; | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| FINDINGS The license was not posted in a conspicuous place visible to the public during the time of inspection. License was placed in medication drawer. | I posted the license asap and place it in sturdy frame so that it doesn't fall again. | 03/26/2024 |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|-----------------------|
| \$11-100.1-3 Licensing. (a)(4) No person, group of persons, or entity shall operate an ARCH or expanded ARCH without a license previously obtained under and in compliance with this chapter and chapter 321, HRS. The license issued by the department shall be posted in a conspicuous place visible to the public, on the premises of the ARCH or expanded ARCH; FINDINGS The license was not posted in a conspicuous place visible to the public during the time of inspection. License was place in medication drawer. | weekly checklist of the license listed | 03/26/2024 5/28/24 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| §11-100.1-10 Admission policies. (a) Type I ARCHs shall admit residents requiring care as stated in section 11-100.1-2. The level of care needed by the resident shall be determined and documented by that resident's physician or APRN prior to admission. Information as to each resident's level of care shall be obtained prior to a resident's admission to a Type I ARCH and shall be made available for review by the department, the resident, the resident's legal guardian, the resident's responsible placement agency, and others authorized by the resident to review it. FINDINGS Resident #2- No level of care determined and documented by that resident's physician. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I contacted the physician to correct the level of care. Level of Cau updated of PCP S/128, | 03/26/2024 |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-10 Admission policies. (a) Type I ARCHs shall admit residents requiring care as stated in section 11-100.1-2. The level of care needed by the resident shall be determined and documented by that resident's physician or APRN prior to admission. Information as to each resident's level of care shall be obtained prior to a resident's admission to a Type I ARCH and shall be made available for review by the department, the resident, the resident's legal guardian, the resident's responsible placement agency, and others authorized by the resident to review it. FINDINGS Resident #2- No level of care determined and documented by that resident's physician. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? It is in my admission checklist to check the level of care is properly completed during admission. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-13 Nutrition. (a) The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family. FINDINGS Resident #2 — "No milk/coffee" was ordered on 5/16/23. No record that similar nutritive value to milk was provided to the resident. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | • |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date | |
|---|--|-----------------|----|
| \$11-100.1-13 Nutrition. (a) The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family. FINDINGS Resident #2 – "No milk/coffee" was ordered on 5/16/23. No record that similar nutritive value to milk was provided to the resident. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will mention to my caregivers in our weekly meeting every Thursday to remind them to write down the substitute drinks for the client. Gwill include in the menua substitute of a substitute of menual and substitute of menual and substitute of menual and milk, soff milk, out milk, soft milk, out milk, soft milk, out milk, soft milk, out milk, out milk, soft milk, out milk, soft milk, out milk, soft milk, out milk, out milk, soft milk, out milk, soft milk, out milk, soft milk, out milk, soft milk, | 03/26/2024 |)e |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| \$11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review. FINDINGS Resident #2- "No milk/coffee" was ordered on 5/16/23. The menus posted included "FF milk." Menus did not include substitution for FF milk. No documentation that the restriction was included in the menus. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I had educated my caregivers to write down in the substitution sheet what they will be giving to resident #2 to replace the his restriction of "no milk and coffee " | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|-----------------|
| §11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review. FINDINGS Resident #2- "No milk/coffee" was ordered on 5/16/23. The menus posted included "FF milk." Menus did not include substitution for FF milk. No documentation that the restriction was included in the menus. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will continually remind my caregivers in our weekly meeting every Thursday in regards to the menus. I posted a note on the manage the rest dents and the rest dents and the rest dents are the rest dents. Such as puriodent to the management of the managem | Date 03/26/2024 |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-13 Nutrition. (e) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented. FINDINGS Residents stated lunch was hamburger stew with vegetable, white rice, and watermelon. Menu posted for today's lunch was "Cantonese ribs LF & 90% LEAN, peas cooked, red & green peppers cooked, watermelon, glazed carrots, WG brown rice." Menu substitution was not recorded. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | Date |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| §11-100.1-13 Nutrition. (e) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented. FINDINGS Residents stated lunch was hamburger stew with vegetable, white rice, and watermelon. Menu posted for today's lunch was "Cantonese ribs LF & 90% LEAN, peas cooked, red & green peppers cooked, watermelon, glazed carrots, WG brown rice." Menu substitution was not recorded. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will remind my caregivers in our weekly meeting every Thursday to write down in the substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if the meal will be different from the posted menu Menu Substitution sheet if | 03/26/2024 |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-13 Nutrition. (g) There shall be on the premises a minimum of three days' food supply, adequate to serve the number of individuals who reside at the ARCH or expanded ARCH. FINDINGS There are two (2) packs of 1 QT Almond milk and five (5) packs of 1 QT Oat milk at home. This was not enough to supply five (5) residents for three (3) days. | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| | We bought more milk to have enough for 5 residents. | 03/26/2024 |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-13 Nutrition. (g) There shall be on the premises a minimum of three days' food supply, adequate to serve the number of individuals who reside at the ARCH or expanded ARCH. | PART 2 <u>FUTURE PLAN</u> | |
| FINDINGS There are two (2) packs of 1 QT Almond milk and five (5) packs of 1 QT Oat milk at home. This was not enough to supply five (5) residents for three (3) days. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | I will make a grocery list which includes getting enough supply for 5 residents. This will be posted on the refrigerator door. Will also texts my caregivers to make sure there are enough supplies for the residents. | 03/26/2024 |
| | sure there are chough supplies for the residents. | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| \$11-100.1-13 Nutrition. (h) The kitchen and food supply shall be accessible to residents who may desire snacks between meals, as appropriate. FINDINGS The kitchen door was open upon department arrival. A padlock was attached to the bottom of the door outside of the kitchen. Substitute Care Giver (SCG) stated that the door was locked from inside the kitchen while cooking for safety reasons. No explanation was provided why a padlock was attached outside the door. There is no food and drinking water available for the residents outside of the kitchen. | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY We have each resident their own water bottle and snacks easy available for them to get while the kitchen is locked. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION Co | ompletion Date |
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| padlock was attached to the bottom of the door outside of the kitchen. Substitute Care Giver (SCG) stated that the door was locked from inside the kitchen while cooking for safety reasons. No explanation was provided why a padlock was attached outside the door. There is no food and drinking water available for the residents outside of the kitchen. PLAN PLAN I will put "please snacks | FUTURE PLAN THIS SPACE TO EXPLAIN YOUR FUTURE WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? It a reminder note on the kitchen door that says, e refill each resident water container and have on the counter" OVICLE OF CAVEGIVER AND SPACE A | 3/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-13 Nutrition. (k) Physician or APRN orders for nutritional supplements including vitamins, minerals, formula meals and thickening agents shall be updated annually or sooner as specified. FINDINGS Resident #3 — Physician's notes dated 11/27/2023 and 12/6/2023 stated "Recommend Ensure Plus or Boost Plus. 1 to 2 daily, however, he will not drink it on his own." There was also an order dated 12/14/2024, "Boost plus one or two daily." Both Ensure and Boost were not listed in medication | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Included the boost order in the MAR. | 03/26/2024 |
| administration record (MAR). | | |
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| | | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|----------|--|--|--------------------|
| | X | §11-100.1-13 Nutrition. (k) Physician or APRN orders for nutritional supplements including vitamins, minerals, formula meals and thickening agents shall be updated annually or sooner as specified. | PART 2 <u>FUTURE PLAN</u> | |
| *************************************** | | FINDINGS Resident #3 – Physician's notes dated 11/27/2023 and 12/6/2023 stated "Recommend Ensure Plus or Boost Plus. 1 to 2 daily, however, he will not drink it on his own." There | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | | was also an order dated 12/14/2024, "Boost plus one or two daily." Both Ensure and Boost were not listed in medication administration record (MAR). | I will put a reminder in the MAR that ensure and boost order must be listed in the MAR. | 03/26/2024 |
| | | | I will review the consistency of make vs physician's order once a month. I will update shaped as recessary 5/21/24 | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| \$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 and Resident #2- The February 2024 MAR reflected that all medications were not made available on 2/27/2024. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. | PART 2 <u>FUTURE PLAN</u> | |
| FINDINGS Resident #1 and Resident #2- The February 2024 MAR reflected that all medications were not made available on 2/27/2024. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | I have a reminder in the MAR to sign daily. | 03/26/2024 |
| | 2 will providence giver | S |
| | I have a reminder in the MAR to sign daily. J will providence giver weekly training to initial/sign Map daily. | |
| | daily. | |
| | 5/28/24 | |
| | may | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1- Physician ordered on 10/25/23 for Trazodone 50 mg "Take one tablet PO once daily." However, the medication was not made available from 11/24/23 to 11/30/23, and 12/23/23 to 2/27/24 as reflected on November 2023 to February 2024 MARs. | PART 1 | |
| | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. | PART 2 <u>FUTURE PLAN</u> | |
| FINDINGS Resident #1- Physician ordered on 10/25/23 for Trazodone 50 mg "Take one tablet PO once daily." However, the medication was not made available from 11/24/23 to | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| 11/30/23, and 12/23/23 to 2/27/24 as reflected on November 2023 to February 2024 MARs. | I will ensure my residents get to their MD appt regularly in order to update their medications list. | 03/26/2024 |
| | Will train my caregivers to prihad MAR everyday Twill review the MAR J physician order once a month. 5/28/23 | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| \$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #3 – Physician's order dated 10/27/2023 and 12/14/2023 included "Lorazepam 0.5mg tablet, Take 1 tab by mouth once per day as needed for ANXIETY." Unable to confirm if the medication was made available to the resident as it is not listed in MAR. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
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| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|---|--------------------|
| | §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE | |
| | Resident #3 – Physician's order dated 10/27/2023 and 12/14/2023 included "Lorazepam 0.5mg tablet, Take 1 tab by mouth once per day as needed for ANXIETY." Unable to | PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | confirm if the medication was made available to the resident as it is not listed in MAR. | I will check their physician's order and make sure I have an order for their medications weekly. I will contact their MD if I have incomplete order. Will review MAR + POS much to make much a month to make sure I have med order. Sure the med order. | 03/26/2024 |
| | | 5/28/24 | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #3 – "Trazodone 50mg tablets, Take 1 tab PO @bedtime as needed for insomnia" was listed in MAR. No physician's order was available. | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| | I was able to ring the resident to her MD and renew the order. | 03/26/2024 |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. | PART 2 <u>FUTURE PLAN</u> | |
| FINDINGS Resident #3 – "Trazodone 50mg tablets, Take 1 tab PO @bedtime as needed for insomnia" was listed in MAR. No physician's order was available. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | I will check my residents physician order weekly to make sure I have an updated order. | 03/26/2024 |
| | 9'll contact the mD oppies for clarification or written order for my record within 24 hrs. | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. FINDINGS Resident #1- Physician ordered on 10/25/23 for Melatonin 3 mg and Clobetasol 0.05% ointment, however the medications were not documented on the January 2024 MAR. | PART 1 | |
| | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
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| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-----------------------|---|--|--------------------|
| o n v F R | S11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. FINDINGS Resident #1- Physician ordered on 10/25/23 for Melatonin 3 mg and Clobetasol 0.05% ointment, however the medications were not documented on the January 2024 MAR. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will take, y resident to their MD appt at least every 3-4 months to get an update on their med list. I will be reviewing the make sure they're consistent whey're consistent where every months. J'll train and make your to initial every make daily. MAR daily. | 03/26/2024 |

| 1101 118 | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|----------|--|--|--------------------|
| | \$11-100.1-15 Medications. (h) All telephone and verbal orders for medication shall be recorded immediately on the physician's order sheet and written confirmation shall be obtained at the next physicians visit and not later than four months from the date of the verbal order for the medication. FINDINGS Resident #1- The November 2023 to December 2023 MAR was transcribed, "Levofloxacin 750 mg Take 1 tablet PO every 24 hours for 7 days" given on 11/27/23 to 12/3/23, however there was no written confirmation on the physician's order sheet. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I had filed the MD order from the ER in the resident's chart. | 03/26/2024 |

| 100 100 | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| | §11-100.1-15 Medications. (h) All telephone and verbal orders for medication shall be recorded immediately on the physician's order sheet and written confirmation shall be obtained at the next physicians visit and not later than four months from the date of the verbal order for the medication. FINDINGS Resident #1- The November 2023 to December 2023 MAR was transcribed, "Levofloxacin 750 mg Take 1 tablet PO every 24 hours for 7 days" given on 11/27/23 to 12/3/23, however there was no written confirmation on the physician's order sheet. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will check my residents chart weekly to make sure their physician orders are current and filed. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| \$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #3 – MAR last initialed on 2/26/2024. | PART 1 | |
| | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
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| §11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #3 – MAR last initialed on 2/26/2024. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will make a reminder note in front of MAR and the med cart to sign it everyday. I will + (a(n) my SCG to in(t) a(l) HAR do in the med cart to sign it everyday. Add the mand review the man harmon har | 03/26/2024 |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| \$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #3 – Physician's order dated 10/27/2023 and 12/14/2023 listed Lorazepam 0.5mg one tab daily as needed for anxiety. The medication was not listed in MAR. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I asked the MD for an updated order on lorazepam (it's been discontinued). It's been filed in chart. | 03/26/2024 |

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| \$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #3 – Physician's order dated 10/27/2023 and 12/14/2023 listed Lorazepam 0.5mg one tab daily as needed for anxiety. The medication was not listed in MAR. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will check the residents chart for accuracy of their physician orders weekly. If not, I will contact their physician for an updated order. JII Provide weekly training what dauly have and gwill review and gwill review and gwill review the physician for any harmon they. The MAR + POS the provide the provided the pro | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Documentation of primary care giver's assessment of resident upon admission; FINDINGS Resident #3 – Primary Care Giver (PCG)'s admission assessment was incomplete. Assessment for activities, diet, and mental health were not recorded. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
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| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--------------------------|---|---|--------------------|
| Tree training Dree FR as | The licensee or primary care giver shall maintain individual ecords for each resident. On admission, readmission, or ransfer of a resident there shall be made available by the icensee or primary care giver for the department's review: Documentation of primary care giver's assessment of esident upon admission; TINDINGS Resident #3 – Primary Care Giver (PCG)'s admission ssessment was incomplete. Assessment for activities, diet, and mental health were not recorded. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? It will be in my admission checklist to make sure the admission form is filled out completely SIII VEVIEW All document of the property of | 03/26/2024 113 |

| A STATE OF THE STA | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--|--------------------|
| | \$11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; FINDINGS Resident #3 – No initial tuberculosis clearance. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I received the TB test from the physician and filed it chart. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| \$11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; FINDINGS Resident #3 — No initial tuberculosis clearance. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? It is part of my admission checklist to ensure TB clearance is completed during admission. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-17 Records and reports. (a)(7) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Height and weight measurements taken; FINDINGS -Resident #1- Weights listed as "ref" in the height and monthly weight form with no reason for November 2023, December 2023, and January 2024. -Resident #2- Weights listed as "ref" in the height and monthly weight form with no reason for July 2023, August 2023, September 2023, and December 2023. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-17 Records and reports. (a)(7) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Height and weight measurements taken; FINDINGS -Resident #1- Weights listed as "ref" in the height and monthly weight form with no reason for November 2023, December 2023, and January 2024. -Resident #2- Weights listed as "ref" in the height and monthly weight form with no reason for July 2023, August 2023, September 2023, and December 2023. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will write a reminder note in the "weight and height" sheet to make a progress note if residents refuse to take their weight each month. Ref = Refused J'll Include a legend M the form The form | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| RULES (CRITERIA) §11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; FINDINGS Resident #3 — No annual tuberculosis clearance. | PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I obtained the TB result from his physician and filed in chart. | |
| | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| \$11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; FINDINGS Resident #3 – No annual tuberculosis clearance. | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? It is part of my admission checklist that PPD must be completed upon admission. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| \$11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS -Resident #1- No progress notes to explain the incident that occurred on 11/21/23 and why the resident was taken to the emergency room on 11/23/23. -Resident #2- No progress notes available for November 2023, December 2023, and January 2024. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| §11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS -Resident #1- No progress notes to explain the incident that occurred on 11/21/23 and why the resident was taken to the emergency room on 11/23/23. -Resident #2- No progress notes available for November 2023, December 2023, and January 2024. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will write a reminder note in front of ARCH BINDER to complete a progress note for every admission to ER and every month. J' downard in programmer and every month. J' d | 03/26/2024 |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--|--------------------|
| X | §11-100.1-17 Records and reports. (f)(2) General rules regarding records: | PART 1 | |
| | Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them; | | |
| | FINDINGS Resident #1 -No legend to explain "ML" in December 2023 MARNo legend to explain "MB" in February 2024 MAR. | | |
| | | Correcting the deficiency after-the-fact is not practical/appropriate. For | |
| | | this deficiency, only a future plan is required. | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| §11-100.1-17 Records and reports. (f)(2) General rules regarding records: Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them; FINDINGS Resident #1 -No legend to explain "ML" in December 2023 MARNo legend to explain "MB" in February 2024 MAR. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In front of MAR I will write a note to remind everyone to initial the MAR and to include an explanation in the legend. J WILL CENEW EVERY MONTH THE MARY APPLANT TO MARY APPLANTAGE TO THE COMPLETE PLANTAGE TO THE STATE OF THE COMPLETE PLANTAGE TO THE STATE OF THE STA | 03/26/2024 |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--|--------------------|
| | §11-100.1-17 Records and reports. (f)(4) General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS Resident #1 and #2 - Height and weight records were not complete and accurate during the time of inspection. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I completed the height and weight of resident 1 & 2 | 03/26/2024 |
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| O company and a contract of the contract of th | | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-17 Records and reports. (f)(4) General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS Resident #1 and #2 - Height and weight records were not complete and accurate during the time of inspection. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will put a note in front of ARCH binder to complete the height and weight sheet each month. EVERY FIRST WEEKEND AGAIN? The MONTH - I will the vest dents weight and document will the check the vest dents. The Shelt. My The Shelt. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| \$11-100.1-19 Resident accounts. (a) The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative. FINDINGS Resident #2- Financial statement was not signed by the resident or the resident's family, legal guardian, surrogate, or representative. | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I have the POA signed the financial statement and had been filed since. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| §11-100.1-19 Resident accounts. (a) The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative. FINDINGS Resident #2- Financial statement was not signed by the resident or the resident's family, legal guardian, surrogate, or representative. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? It is part of my admission checklist to remind myself and my caregivers to complete the financial statement form. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| \$11-100.1-20 Resident health care standards. (c) The primary and substitute care giver shall be able to recognize, record, and report to the resident's physician or APRN significant changes in the resident's health status including, but not limited to, convulsions, fever, sudden weakness, persistent or recurring headaches, voice changes, coughing, shortness of breath, changes in behavior, swelling limbs, abnormal bleeding, or persistent or recurring pain. FINDINGS Resident #3 lost 8.6 lbs. from 124.5 lbs. (at admission in December 2023) to 115.9 lbs. (February 2024). On 11/27/2023 and 12/6/2023, physician recommended Ensure Plus or Boost Plus. Resident's response to diet was not recorded in progress notes. In "Resident Activity Record," "G" for Good, "F" for Fair, and "Ref" (no legend) were recorded for meals. There is no other observation recorded. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | Date |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| \$11-100.1-20 Resident health care standards. (c) The primary and substitute care giver shall be able to recognize, record, and report to the resident's physician or APRN significant changes in the resident's health status including, but not limited to, convulsions, fever, sudden weakness, persistent or recurring headaches, voice changes, coughing, shortness of breath, changes in behavior, swelling limbs, abnormal bleeding, or persistent or recurring pain. FINDINGS Resident #3 lost 8.6 lbs. from 124.5 lbs. (at admission in December 2023) to 115.9 lbs. (February 2024). On 11/27/2023 and 12/6/2023, physician recommended Ensure Plus or Boost Plus. Resident's response to diet was not recorded in progress notes. In "Resident Activity Record," "G" for Good, "F" for Fair, and "Ref" (no legend) were recorded for meals. There is no other observation recorded. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will write a reminder note in front of ARCH binder to record in progress note any new observation in regards to the residents. I will review the progress note and the the and downent the conditions of the conditions. I will review the progress note and the the conditions of the conditions of the conditions. I will review the progress note any new observation in regards to the residents. I will review the state of the conditions | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| RULES (CRITERIA) §11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(A) Residents' rights and responsibilities: Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall: Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident conduct. There shall be documentation signed by the resident that this procedure has been carried out; FINDINGS Resident #3 — Care home policy signed by Primary Care Giver (PCG) on 12/14/2023. Not signed by the resident and the resident's family, legal guardian, surrogate or representative. | PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I reminded the POA to send a copy of the signed P&P to PCG at her earliest convenience POA' - & Snature POA' - & Snature A Poucy filed in Chart. | Date 03/26/2024 |
| | 5/28/24 | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(A) Residents' rights and responsibilities: Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall: Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident conduct. There shall be documentation signed by the resident that this procedure has been carried out; FINDINGS Resident #3 – Care home policy signed by Primary Care Giver (PCG) on 12/14/2023. Not signed by the resident and the resident's family, legal guardian, surrogate or representative. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? It's part of my admission checklist to discuss with family the P&P and have them sign too. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-23 Physical environment. (g)(3)(A) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Fire escapes, stairways and other exit equipment shall be maintained operational and in good repair and free of obstruction; FINDINGS A garden hose was obstructing the path to the area of refuge from the back exit. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY We removed the garden hose to its proper storage away from the area of refuge. | |
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| Sil-100.1-23 Physical environment. (g)(3)(A) | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|---|--------------------|
| _ (| Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Fire escapes, stairways and other exit equipment shall be maintained operational and in good repair and free of obstruction; FINDINGS A garden hose was obstructing the path to the area of refuge | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will put a sign in the back to clear the area of any blockage including the garden hose. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request; FINDINGS Fire drills from February 2023 to February 2024 did not contain description of the drill. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| \$11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request; FINDINGS Fire drills from February 2023 to February 2024 did not contain description of the drill. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I set my iPhone's reminder quarterly to conduct a fire drill with detail description | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| §11-100.1-23 Physical environment. (p)(5) Miscellaneous: Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system. FINDINGS Signaling device in resident's room #1 was not working. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I put a working signaling device in the room. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| \$11-100.1-23 Physical environment. (p)(5) Miscellaneous: Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system. FINDINGS Signaling device in resident's room #1 was not working. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will include in my daily environmental round to check for the signaling device in each room. GIL Provide Carefuel training to always the cle for Signaling device to always the check for Signaling device. A evice every day. | 03/26/2024 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes. FINDINGS SCG was observed not sanitizing the dishes and utensils used by residents after lunch. Proper sanitation process was not followed. | PART 1 | |
| | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
| | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| §11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes. FINDINGS SCG was observed not sanitizing the dishes and utensils used by residents after lunch. Proper sanitation process was not followed. | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will write a note in front of the sink to sanitize the dishes for every wash. J'll provide carefivers that always and the dishes for every wash. J'll provide carefivers the dishes for every wash. J'll provide carefivers the dishes for every wash. J'll provide carefivers the dishes for every wash. | Date 03/26/2024 |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| §11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes. FINDINGS Doorknobs for two (2) designated exits require a key to open from inside. Residents are unable to open the doors from inside the house. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| | We changed the doorknobs to original way. It can be opened now from inside. | 03/26/2024 |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--|
| §11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes. | PART 2 FUTURE PLAN | |
| FINDINGS Doorknobs for two (2) designated exits require a key to open from inside. Residents are unable to open the doors from inside the house. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | Instead of locking the doorknobs, I will put an alarm for the safety of the residents. I will not admit in the future a resident that is risk for elopement. | 03/26/2024 |
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| | | |
| | §11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes. FINDINGS Doorknobs for two (2) designated exits require a key to open from inside. Residents are unable to open the doors | \$11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes. FINDINGS Doorknobs for two (2) designated exits require a key to open from inside. Residents are unable to open the doors from inside the house. USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Instead of locking the doorknobs, I will put an alarm for the safety of the residents. I will not admit in the future |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| \$11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes. FINDINGS There was a total of two (2) kitchens, downstairs and upstairs, in the house. A door was installed at the top of the internal stairs. | PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY We removed the lock in the door and removed the stove upstairs. | |
| | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| §11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes. | PART 2 FUTURE PLAN | |
| FINDINGS There was a total of two (2) kitchens, downstairs and upstairs, in the house. A door was installed at the top of the internal stairs. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | I will put a reminder on the door to not install a lock and to ensure the stove is removed. | 03/26/2024 |
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MAY 28 P2:15
ARE OF HAWAII
BBH-BHCA

Licensee's/Administrator's Signature:

Print Name: mary jane lonzame

Date: ____Mar 26, 2024

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