Office of Health Care Assurance

**State Licensing Section** 

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Wilson Senior Living Kailua	CHAPTER 100.1
Address: 96 Kaneohe Bay Drive, Kaneohe, Hawaii 96734	Inspection Date: March 5, 2024 Annual

## THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

## YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

## FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9       Personnel, staffing and family requirements.         (e)(4)       The substitute care giver who provides coverage for a period less than four hours shall:         Be trained by the primary care giver to make prescribed medications available to residents and properly record such action. <b>FINDINGS</b> Substitute Caregiver (SCG) #1,2 – Primary caregiver (PCG) training to make prescribed medications is unavailable for review.         Submit a copy with plan of correction.	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
<ul> <li>§11-100.1-9 <u>Personnel, staffing and family requirements.</u></li> <li>(e)(4)</li> <li>The substitute care giver who provides coverage for a period less than four hours shall:</li> </ul>	PART 2 <u>FUTURE PLAN</u>	Date
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
<b><u>FINDINGS</u></b> Substitute Caregiver (SCG) #1,2 – Primary caregiver (PCG) training to make prescribed medications is unavailable for review.		
Submit a copy with plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.	PART 1 DID YOU CORRECT THE DEFICIENCY?	Date
<b><u>FINDINGS</u></b> Bedroom #10 – Two cans of sanitizing spray stored in resident's closet unsecured	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 <u>Food sanitation.</u> (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.	PART 2 <u>FUTURE PLAN</u>	Dut
FINDINGS Bedroom #10 – Two cans of sanitizing spray stored in resident's closet unsecured	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</li> <li><u>FINDINGS</u> Resident #1 – Physician's order dated 8/14/23-11/6/23 stated, "lorazepam 0.5mg tablet – 1 tab (0.5mg) by mouth as needed daily in am"; however, PRN indication unavailable. Medication order incomplete.</li> </ul>	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
<ul><li>§11-100.1-15 <u>Medications.</u> (e)</li><li>All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</li></ul>	PART 2 <u>FUTURE PLAN</u>	
<b>FINDINGS</b> Resident #1 – Physician's order dated 8/14/23-11/6/23 stated, "lorazepam 0.5mg tablet – 1 tab (0.5mg) by mouth as needed daily in am"; however, PRN indication unavailable. Medication order incomplete.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	Date
FINDINGS         Resident #1 – The following physician's orders dated 8/8/23 include prescribed dosages that do not match the tab size:         • "lorazepam 1.0mg ½ tab (0.25mg)"         • "lorazepam 1.0mg PO QHS 1 tab (0.5mg)"         • "lorazepam 1.0mg PO QAM 1 tab (0.5mg)"         • "lorazepam 1.0mg PO QAM 1 tab (0.5mg)"         • Submit updated physician's orders with plan of correction.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
N 7			Date
	§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins,	PART 2	
	minerals, and formulas, shall be made available as ordered	FUTURE PLAN	
	by a physician or APRN.	FUTURETLAN	
	FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	Resident $\#1$ – The following physician's orders dated $8/8/23$	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	include prescribed dosages that do not match the tab size:	IT DOESN'T HAPPEN AGAIN?	
	<ul> <li>"lorazepam 1.0mg ½ tab (0.25mg)"</li> <li>"lorazepam 1.0mg PO QHS 1 tab (0.5mg)"</li> </ul>		
	<ul> <li>"lorazepam 1.0mg PO QAM 1 tab (0.5mg)"</li> </ul>		
	Submit updated physician's orders with plan of correction.		
	1 1 5 1		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-15 Medications. (c) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</li> <li>FINDINCS Resident #2 – Physician's order dated 9/21/23 and 1/25/24 states, "Amplodipine Besylate oral tab 5mg – 1 tab by mouth daily. Hold for systolic BP &lt;120"; however, the medication was administered, per medication administration record, on the following dates despite blood pressure (BP) being outside prescribed rage: <ul> <li>1/18/24 – No BP recorded, no indication medication was administered, held, or refused</li> <li>1/27/24 – SBP 119/59 mm Hg</li> <li>2/20/24 – 111/75 mm Hg</li> <li>2/25/24 – 116/61 mm Hg</li> <li>2/28/24 – 109/54 mm Hg</li> </ul> </li> </ul>	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins,	PART 2	
	minerals, and formulas, shall be made available as ordered	EUTUDE DI AN	
	by a physician or APRN.	FUTURE PLAN	
	FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	Resident #2 – Physician's order dated $9/21/23$ and $1/25/24$	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	states, "Amplodipine Besylate oral tab 5mg – 1 tab by	IT DOESN'T HAPPEN AGAIN?	
	mouth daily. Hold for systolic BP <120"; however, the medication was administered, per medication administration		
	record, on the following dates despite blood pressure (BP)		
	being outside prescribed rage:		
	<ul> <li>1/18/24 – No BP recorded, no indication medication was administered, held, or refused</li> </ul>		
	• $1/27/24 - SBP 119/59 \text{ mm Hg}$		
	• 2/20/24 – 111/75 mm Hg		
	• 2/25/24 – 116/61 mm Hg		
	• 2/28/24 – 109/54 mm Hg		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
<ul> <li>FINDINGS Resident #2 – The following medications were not reevaluated for continuance or discontinuation despite being on the 11/22/23 clinical profile: <ul> <li>Finasteride 1mg tab. Take 1 tab by mouth daily at bedtime</li> <li>Melatonin 3mg cap. Take 1 cap by mouth daily</li> <li>Omeprazole 20mg cap delayed release capsule orally daily 20 min before morning meal</li> <li>Simvastatin 40mg tab take 1 tab by mouth daily in evening</li> </ul> Submit updated physician's orders with plan of correction.</li></ul>	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	Duit
<ul> <li>FINDINGS Resident #2 – The following medications were not reevaluated for continuance or discontinuation despite being on the 11/22/23 clinical profile: <ul> <li>Finasteride 1mg tab. Take 1 tab by mouth daily at bedtime</li> <li>Melatonin 3mg cap. Take 1 cap by mouth daily</li> <li>Omeprazole 20mg cap delayed release capsule orally daily 20 min before morning meal</li> <li>Simvastatin 40mg tab take 1 tab by mouth daily in evening</li> </ul> </li> <li>Submit updated physician's orders with plan of correction.</li> </ul>	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)         §11-100.1-17 Records and reports. (b)(3)         During residence, records shall include:         Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;         FINDINGS         Resident #2 – Physician's order dated 1/25/24 for "continuous oxygen via nasal cannula 3-5L/min as needed for SOB maintain O2 sat greater than 92%"; however, no documentation of treatments rendered as ordered.	PLAN OF CORRECTION PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-17 <u>Records and reports.</u> (b)(3)	PART 2	Date
During residence, records shall include:		
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FINDINGS Resident #2 – Physician's order dated 1/25/24 for "continuous oxygen via nasal cannula 3-5L/min as needed for SOB maintain O2 sat greater than 92%"; however, no documentation of treatments rendered as ordered.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(1) General rules regarding records:	PART 1	
All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;	Correcting the deficiency after-the-fact is not	
<b>FINDINGS</b> Resident #2 – Blue ink used on 1/28/24 medication administration record (MAR)	practical/appropriate. For	
	this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-17 <u>Records and reports.</u> (f)(1)	PART 2	Date
General rules regarding records: (1)(1)	FARI 2	
All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry; <u>FINDINGS</u> Resident #2 – Blue ink used on 1/28/24 medication administration record (MAR)	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-17 <u>Records and reports.</u> (f)(2) General rules regarding records:	PART 1	Date
Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them; FINDINGS Resident #1 – Initials used to sign off on MAR; however, no legend provided to identify name of individual signing off with initials. Submit an updated MAR that includes a legend with plan of correction.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
<u> </u>			Date
	§11-100.1-17 <u>Records and reports.</u> (f)(2) General rules regarding records:	PART 2	
	Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them; FINDINGS	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	Resident #1 – Initials used to sign off on MAR; however, no legend provided to identify name of individual signing off with initials.	IT DOESN'T HAPPEN AGAIN?	
	Submit an updated MAR that includes a legend with plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:	PART 1	
All records shall be complete, accurate, current, and readily available for review by the department or responsible	<b>Correcting the deficiency</b>	
placement agency. <u>FINDINGS</u>	after-the-fact is not	
Resident #1,2 – Admission assessment incomplete; did not include confirmation signature from resident/resident	practical/appropriate. For this deficiency, only a future	
representative.	plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	§11-100.1-17 <u>Records and reports.</u> (f)(4)	PART 2	
	General rules regarding records:		
		FUTURE PLAN	
	All records shall be complete, accurate, current, and readily available for review by the department or responsible		
	placement agency.	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	procession agency.	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	FINDINGS	IT DOESN'T HAPPEN AGAIN?	
	Resident #1,2 – Admission assessment incomplete; did not	II DOESIN I HALLEN AGAIN;	
	include confirmation signature from resident/resident		
	representative.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 <u>Physical environment.</u> (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Bedroom #17 – Two (2) oxygen tanks stored in resident's closet		
Bedroom #19 – Oxygen tank stored in bedroom without a warning sign posted on exterior of entry door		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-23 <u>Physical environment.</u> (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	PART 2 <u>FUTURE PLAN</u>	
All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
<b>FINDINGS</b> Bedroom #17 – Two (2) oxygen tanks stored in resident's closet		
Bedroom #19 – Oxygen tank stored in bedroom without a warning sign posted on exterior of entry door		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-55 Nutrition and food sanitation. (2)</li> <li>In addition to the requirements in section 11-100.1-13 the following shall apply to all Type II ARCHs:</li> <li>All consultant dietitians shall provide special diet training for food preparation staff and ensure staff competency;</li> <li><b>FINDINGS</b></li> <li>No documented evidence that the facility utilized the consultant registered dietitian (RD) to provide special diet training for food preparation staff.</li> <li>Submit documentation of training provided with plan of correction.</li> </ul>	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
<ul> <li>§11-100.1-55 Nutrition and food sanitation. (2)</li> <li>In addition to the requirements in section 11-100.1-13 the following shall apply to all Type II ARCHs:</li> <li>All consultant dietitians shall provide special diet training for food preparation staff and ensure staff competency;</li> <li>FINDINGS</li> <li>No documented evidence that the facility utilized the consultant registered dietitian (RD) to provide special diet training for food preparation staff.</li> <li>Submit documentation of training provided with plan of correction.</li> </ul>	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

Licensee's/Administrator's Signature:

Print Name:

Date: \_\_\_\_\_