Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Valley Comfort Care Home LLC	CHAPTER 100.1
Address: 2417 Wilson Street, Honolulu, Hawaii 96819	Inspection Date: January 24, 2024 Initial

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.	PART 1	
FINDINGS Substitute Care Giver (SCG) #1 — Patient's name was not recorded in physical exam form dated 1/4/2024. Thus, there was no current physical exam. Primary Care Giver (PCG) confirmed that this was for SCG #1. Corrected during inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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RULES (CRITERIA) §11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS Substitute Care Giver (SCG) #1 – Patient's name was not recorded in physical exam form dated 1/4/2024. Thus, there was no current physical exam. Primary Care Giver (PCG) confirmed that this was for SCG #1. Corrected during inspection.	PLAN OF CORRECTION PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To verify each line is completely filled out on all physical exam forms prior to filing. Will review all documents 2-3 months before inspection. Will also remind my caregivers to update documents as necessary.	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 – "Hold SBP<100 1/2 tab" was handwritten on the bottle of Losartan 100mg tablets. Per PCG, it was already written at admission.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

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§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 — "Hold SBP<100 1/2 tab" was handwritten on the bottle of Losartan 100mg tablets. Per PCG, it was already written at admission.	Will verify medication bottles for handwritten verbiage prior to admission. Will then note on resident's progress notes of obtaining such medications with hand written verbiage for documentation purposes.	01/24/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Current medication order dated 11/17/2023 was "Losartan 100mg Oral Tablet, Take 0.5 tablets by mouth daily-Oral." Per MAR, on 12/7/2023 (BP:98/68) and 12/24/2023 (BP: 97/60), Losartan was held following the	PART 1	
previous order dated 6/8/2023 "Hold for SBP<100."	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Current medication order dated 11/17/2023 was "Losartan 100mg Oral Tablet, Take 0.5 tablets by mouth daily-Oral." Per MAR, on 12/7/2023 (BP:98/68) and 12/24/2023 (BP: 97/60), Losartan was held following the previous order dated 6/8/2023 "Hold for SBP<100."	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Fax verification sent to PCP on 1/25/24 to verify BP parameters for Losartan. Reply received on 1/30/24 confirming BP parameters continue to be "Hold for SBP <100". Plan: will verify all BP parameters with PCP (if any) upon admission.	01/30/2024
	Will review documentation for all orders/medications at least once a month and if clarification is needed, will contact PCP within 24 hours.	04/17/2024
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – Medication administration record (MAR) listed "Losartan Potassium Tab 100mg, Take 0.5mg tab PO day for HTN, Hold for SBP less than 100." Current medication order dated 11/17/2023 was "Losartan 100mg Oral Tablet, Take 0.5 tablets by mouth daily-Oral." Order for dosage and blood pressure parameter do not match with MAR. Please clarify the order.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Fax verification sent to PCP on 1/25/24 to verify BP parameters for Losartan. Reply received on 1/30/24 confirming BP parameters continue to be "Hold for SBP <100". Dosage was also corrected onsite (on 1/24/24) to match existing MAR.	01/30/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Will verify medication orders on the POS to ensure they all match/correlate with the MAR.	· •
	Will review documentation on all medication s/orders at least once a month and if clarification is needed, will contact PCP within 24 hours.	04/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records:	PART 1	
A permanent general register shall be maintained to record all admissions and discharges of residents;		
FINDINGS "Admitted From" in Permanent Resident Register was not recorded for two (2) current residents. Corrected during inspection.		
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
	pian is required.	

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; FINDINGS "Admitted From" in Permanent Resident Register was not recorded for two (2) current residents. Corrected during inspection.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Will accurately ensure that the Resident Register is completely filled for each admission.	01/24/2024
	Will review within 1 week of admission.	04/17/2024

Licensee's/Administrator's Signature:	Reina Mae Medalla
Print Name:	Reina Mae Medalla
Date:	Mar 11, 2024

Licensee's/Administrator's Signature:	Reina Mae Medalla
~ -	Reina Mae Medalla

Signature: Reina Mae Medalla

Email: valleycomfortcarehome@gmail.com