Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: The Plaza at Mililani | CHAPTER 90 |
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| Address: 95-1050 Ukuwai Street, Mililani, Hawaii 96789 | Inspection Date: January 18, 2024 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| \$11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #1 - Service plan (last updated 1/3/24) shows blood pressure check weekly; however, electronic medication administration record (e-MAR) documentation indicated monthly checking. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | Date |

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| §11-90-8 Range of services. (b)(1)(F) Services. | PART 1 | |
| The assisted living facility shall provide the following: | DID YOU CORRECT THE DEFICIENCY? | |
| Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing; | USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| FINDINGS Resident #2 – Physician order dated 12/19/23 states, "Anusol (Hydrocortisone) 2.5% cream (external) PRN up to 3x/day, use sparingly. Medication not available for resident use. | | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-90-8 Range of services. (b)(1)(F) Services. | PART 2 | |
| The assisted living facility shall provide the following: | <u>FUTURE PLAN</u> | |
| Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing; | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
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| FINDINGS Resident #2 – Physician ordered sitz bath due to external hemorrhoids on 12/19/23. However, no documentation in progress notes that the order was carried out, endorsed, or followed up. No record showing that the order was discontinued. | | |
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| §11-90-8 Range of services. (b)(3)(B)(i) Services. The assisted living facility shall have policies and procedures relating to medications to include but not be limited to: Administration of medication: Prescription and non-prescription medications which the facility has responsibility for administering to a resident must be identified in the resident's record and must be prescribed in writing for the resident by a physician or prescribing advanced practice registered nurse; FINDINGS Resident #2 -Physician order dated 12/19/23 states, "Anusol (Hydrocortisone) 2.5% cream (external) PRN up to 3x/day, use sparingly. However, medication was administered BID routinely from 12/20/23-12/21/23, as documented in progress notes and e-MAR. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |

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| | The assisted living facility shall have policies and procedures relating to medications to include but not be limited to: | <u>FUTURE PLAN</u> | |
| | | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT | |
| | Administration of medication: | IT DOESN'T HAPPEN AGAIN? | |
| | Prescription and non-prescription medications which the facility has responsibility for administering to a resident must be identified in the resident's record and must be prescribed in writing for the resident by a physician or prescribing advanced practice registered nurse; | | |
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| Licensee's/Administrator's Signature | • |
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| Print Name: | |
| Date: | |
| Date. | |