Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc in Hawaii - Lucitana A	CHAPTER 89
Address: 1660 Lucitana Street, Honolulu, Hawaii 96813	Inspection Date: November 13, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

Medications: All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver. FINDINGS	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
record (TAR).	Medications: All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver. FINDINGS Resident #1 — • Visited the wound clinic on 3/3/23. The visit notes read, "Clean wound gently with wound cleaner. Primary dressing: SSD cream, Secondary dressing: gauze, Change: daily left eye." • Visited the wound clinic on 6/5/23. The visit notes read, "Location: Left eye, Cleanse with: tap water, Primary dressing: SSD cream, secondary dressing: gauze, Change: daily". Daily wound care orders are not transcribed to medication administration record (MAR) or treatment administration	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY ound care instructions were added to the medication administration record under the orders	11/15/2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (c)(12) Medications: All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver. FINDINGS Resident #1 — • Visited the wound clinic on 3/3/23. The visit notes read, "Clean wound gently with wound cleaner. Primary dressing: SSD cream, Secondary dressing: gauze, Change: daily left eye." • Visited the wound clinic on 6/5/23. The visit notes read, "Location: Left eye, Cleanse with: tap water, Primary dressing: SSD cream, secondary dressing: gauze, Change: daily". Daily wound care orders are not transcribed to medication administration record (MAR) or treatment administration record (TAR).	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Training was provided to the Home Manager regarding orders and the need to submit doctor notes to the nurse within 72 hours of the resident's visit. This is to ensure the nurse is aware of changes made to medication and is able to update the medication administration record timely. Any changes will also be updated in the resident's interdisciplinary notes.	11/15/2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-89-18 Records and reports. (e)(5) General rules regarding records: All records shall be complete and current and readily available for review by the department or any responsible placement agency. FINDINGS Resident #1 - Resident has signed the consent to be photographed, however, guardian also needs to sign the consent form.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY A signed guardian consent was received in February. See attachment #1.	Date 11/15/23

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-89-18 <u>Records and reports.</u> (e)(5) General rules regarding records:	PART 2	Date
All records shall be complete and current and readily available for review by the department or any responsible placement agency. FINDINGS Resident #1 — Resident has signed the consent to be photographed, however, guardian also needs to sign the consent form.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Annual consent forms will continue to be signed during the resident's annual ISP meeting. A completed copy that includes guardian signatures will be placed in the resident's home binder by the Service Supervisor.	11/15/23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-19 Nutrition. (a) Meals shall be well-balanced and sufficient in quantity, quality, and variety to meet nutritional requirements of residents and shall be in accordance with the national research council of the national academy of sciences most current recommended dietary allowance (RDA), and adjusted to age, sex, activity, and disability. FINDINGS Resident #1: Diet order dated 8/14/23 reads, "Moderate 1500 call diet". This diet is non-standard and requires clarification. Diet order needs to include the type of diet as well as any modifications. The MAR entry for Thick IT notes, "Add proper amount to make nectar tick fluids as many times as needed", however, the current order is for honey consistency liquids. Physician's order dated 2/16/23 and renewed on 5/15/23 and 8/14/23 reads, "Busure 1-2 bottles (8 oz. each 220 calories; 16 oz is 440 calories) for meal replacement". Supplement order need clarification on what type of Ensure (i.e. original, high protein, etc.) as well as clarify what is meant by "for meal replacement". Is this to be given as a meal replacement if Resident doesn't ent? Should Ensure be given routinely twice a day despite how much resident eats?	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY All items will be reviewed by the resident's physician at her next appointment on December 8, 2023. The Physician refused to make any changes, corrections, or adjustments at the last appointment on November 20, 2023. The corrections will be sent once received.	12/8/2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Meals shall be well-balanced and sufficient in quantity, quality, and variety to meet nutritional requirements of residents and shall be in accordance with the national research council of the national academy of sciences me current recommended dietary allowance (RDA), and adjusted to age, sex, activity, and disability. FINDINGS Resident #1: Diet order dated 8/14/23 reads, "Moderate 150 diet". This diet is non-standard and requires clarification. Diet order needs to include the ty diet as well as any modifications. The MAR entry for Thick IT notes, "Add programment to make nectar tick fluids as many tim needed", however, the current order is for hon consistency liquids. Physician's order dated 2/16/23 and renewed 5/15/23 and 8/14/23 reads, "Ensure 1-2 bottles oz. each 220 calories; 16 oz is 440 calories) for meal replacement". Supplement order need clarification on what type of Ensure (i.e. origin high protein, etc.) as well as clarify what is me by "for meal replacement". Is this to be given meal replacement if Resident doesn't eat? She Ensure be given routinely twice a day despite much resident eats?	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? The home manager received retraining by the assigned RN. The training including reviewing paperwork received by the physician for accuracy prior to leaving the appointment. In addition, if another staff assists with the appointment, the home manager was reminded that it is their responsibility to review and make corrections even though they were not the one who accompanied the resident to the appointment. The home manager will also record any changes in the resident's interdisciplinary notes as well as advise the nurse of changes.	11/15/23

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Licensee's/Administrator's Signature: Christine Menezes, Director of Operations

Print Name: Christine Menezes

December 4, 2023