## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Susan Ramos Care Home, LLC	CHAPTER 100.1
Address: 94-722 Loaa Street, Waipahu, Hawaii 96797	Inspection Date: October 19, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  Substitute Care Giver (SCG)#1 – No current annual physical exam.  Please submit a copy with your plan of correction (POC).	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  THAVE OPPORTANT HAVE PHYSICAL EXAM  FOR SGG # 1 P PLACE IT INTO MY  CAME HOME MINDER.  COPY OUTTACHED	(1/17/2025
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS Substitute Care Giver (SCG)#1 – No current annual physical exam.  Please submit a copy with your plan of correction (POC).	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  TO PREVONT THIN FROM HAPPENING AGAIN ONCE A MONTH I WILL CHECK IN NEVIEW EACH DOCUMENT TO ENSURE I HAVE ALL UPPATED IN TO MY CAME HOPE BUNDER.	11/12/23
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-12 Emergency care of residents and disaster preparedness. (c)  The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility.  FINDINGS  Fire drills were conducted monthly, but it was only between 9:20am and 4:20pm.  The number of the residents who participated in fire drills was recorded. Residents' names were not recorded.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date
		*24 FEB -1 A11 :43

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-12 Emergency care of residents and disaster preparedness. (c)  The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility.  FINDINGS  Fire drills were conducted monthly, but it was only between 9:20am and 4:20pm.  The number of the residents who participated in fire drills was recorded. Residents' names were not recorded.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  P(6 ENSURE THAT EVERY FINE DRIN THAT WE CAN DUCTING WE CAN HAVE A STAMP EARLY 7:30 Am.  TO PREVENT THIS FIRM HAPPENING E WILL ADO TO CHECKUST AND STAFF AMUALLY AS NEEDED.  (FINE DRIN DAY ON NIGHT AT WAST 4X AYEM. AT WAST 3 MINITES FROM THE PREVIOUS DRIN) AT WAST 5 THAT WAST 1 MILL SHOW IT WILL SHOW DATE: IT ME? WHAT IPLE, SU ETC.  WHEN UNDUCTING FINE DAIL ACRO I WILL PUMP INDICATED TO CHECKER IN CHECKER TO CHECKER.	je/20/19
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.  FINDINGS Resident #1 is on "Cardiac Low Salt" diet ordered on 7/2/2023. No menu for the special diet. Resident #2 is on "Soft/minced; Low-Sodium" diet ordered on 5/1/2023.  There is a menu labeled as "Low Sodium Diet" available at home. PCG stated that this menu is used for resident #1 and #2. The menu does not meet the requirements for low sodium diet. The menu does not specify the required consistency (soft/minced) for resident #2.  Please submit a weekly menu (7 days) for Cardiac and Soft/minced low sodium diets for department review.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  THAT TO THE JEMILIAN DIET TO THE MENIOR # 1  THE MENIOR # 1  THAT HAVE HOW THIM MEN SHIT MINUTE LINU  SMITH MENDING # 2 PLANE  SIT TO JUICIEM JEMINING MENTAL	
	- Menu's submitted	24 FEB -1 All :42

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#2. The menu does not meet the requirements for low sodium diet. The menu does not specify the required consistency (soft/minced) for resident #2.  Please submit a weekly menu (7 days) for Cardiac and Soft/minced low sodium diets for department review.	MINING MEA.  IF I NEW PRINCE ABOUT THE MOME  I WILL UN-TACT THEA MITRUTION OF .	.24 EEB -1 A11:42

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.  FINDINGS Lunch menu for regular diet is "Spaghetti w/tomato sauce, Garlic bread, Caesar salad, Skim milk, 1 cup water." Caesar salad was not included. No substitution provided.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #2 – Physician ordered "Soft and bite sized (IDDSI 6) with supershake TID, Low-Sodium" on 4/25/2023. No record that the special diet was provided. Diet order was changed to Soft/minced; Low-Sodium on 5/1/2023.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date
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	- If I need usuistance to pryrane special diet neum I will entand OCHA mutritionist. also I will record inprogress note when diet order are changed.	24 FEB -1 A11:42

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§11-100.1-13 Nutrition. (1) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #2 is on a special diet, Soft/minced; Low-Sodium. Regular diet menu was provided for lunch. Garlic bread was cut into approximately ½ inch bite size.	Correcting the deficiency after-the-fact is not practical/appropriate. For	Date
	this deficiency, only a future plan is required.	*24 FEB -1 All :42

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Neosporin tube was left unsecured in resident's bedroom #5. Orajel Denture Pain Gel and 2 containers with a label "Aloha Green Apoth. The Yeti 3.5g, Total THC 22.7%," and 2 unlabeled containers with the same ingredient were left unsecured in the closet in resident's bedroom #3.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  I HAVE MANUEL A HOW HAVE ALL THE MEDICATION STOMED IN A SECUNDAL LIQUED CAMPACT FOR MEDICATION HOMMON H 3 + J.	w/w/m
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use.  FINDINGS Resident #1 – External and internal medication were stored in the same plastic bag. Corrected during inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
		24 FEB -1 A11:42

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use.  FINDINGS	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE	
Resident #1 – External and internal medication were stored in the same plastic bag. Corrected during inspection.	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Per medication administration record (MAR), Mirtazapine 7.5mg, take 1 tab by mouth at bedtime for agitation was discontinued on 9/9/2023. No physician's order on file.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  THAT THE PATAINON OF NOW HAVE THE OFFICIAL BY THY PUT OF PLACE IT INTO MY MESTIDIAT MAN DON.	io pro prz
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Per MAR, Trazodone 50mg, take ½ tab by mouth 3x a day was started on 9/9/2023. No physician's order to start the medication. The physician discontinued the medication on 10/16/2023.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	24 FEB -1 M1
		A11 :42

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #3 keeps THC in resident's bedroom, but was not listed in MAR.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  I MU HAVE THE METAL SECUMEN  (MTO SECUMEN CAPADET IN AUX MY)  HAVE USTON IN THE MAN.	เป็นให
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	THE NUMBER TO WESTERN WEEKEN ALL THE NUMBERS TO MESSURE ALL THE MOMICATION WITH MAKE.	
	STATE DECEMBER	.24 FEB -1 M1:41

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (n) Self administration of medication shall be permitted when it is determined to be a safe practice by the resident, family, legal guardian, surrogate or case manager and primary care giver and authorized by the physician or APRN. Written procedures shall be available for storage, monitoring and documentation.  FINDINGS Resident #3 uses THC. There was no procedure for storage of the medication.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  THE PAINT SEUMON IN LAWY.  I CHARL HE PROUDER IN THE USE TILL IN remident binder. I framed  SCL for THE USE.	lo]w/m
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	I created the prouder of the use pile in resident binder. I trained school for the use.	·24 FEB -1 All :41

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #3 uses THC. There was no procedure for self-administration.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  I HAVE FORTHUR J. NW HAVE THE MALLE FOR STAR - MILLINGTOND .	10/13/3
	I created the procedure for THE work  The in resident binder. I trained  16 pr the USE.	'24 FEB -1 A11:41

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #1 − APRN's notes dated 8/31/2023 stated "Metoprolol 25mg, 1 tab BID Hold if hear rate ≤60 bpm. Do not give meds if heart rate 60 Bpm or less." Heart rate for 9/1/2023 pm and 9/2/2023 pm were not recorded. MAR was initialed as medication was given on 9/1/2023 pm and 9/2/2023 pm.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  I HAVE BYTAINON THE NECOND OF THE NECOND	whym
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