Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: STS Adult Foster Services LLC	CHAPTER 100.1
Address: 1604 Perry Street, Honolulu, Hawaii 96819	Inspection Date: April 15, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and served under sanitary conditions. FINDINGS Found expired canned fruits in the pantry and a container of Kimchi in the refrigerator.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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\$11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and served under sanitary conditions. FINDINGS Found expired canned fruits in the pantry and a container of Kimchi in the refrigerator.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
\$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Unlabeled bottle of Antacid tablets found unsecured in resident's bedroom #1.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Resident #1 – Physician order dated 9/20/23 and medication label state, "Lidocaine patch 4% topical apply 1 patch to painful area daily. Leave on for 12 hours, then remove patch." However, medication administration (MAR) from 9/2023-4/2024 indicate Lidocaine patch 4% topical apply 1 patch to painful area daily <u>PRN</u> . <i>Please clarify the order from the physician and submit documentation with your plan of correction (POC)</i> .	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
All min	-100.1-15 <u>Medications.</u> (e) medications and supplements, such as vitamins, nerals, and formulas, shall be made available as ordered a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-17 <u>Records and reports.</u> (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Documentation of primary care giver's assessment of resident upon admission; <u>FINDINGS</u> Resident #2 – No documentation of primary caregiver (PCG) assessment completed upon readmission on 11/9/23. <i>Submit a copy of the completed PCG assessment with your POC.</i> 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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\$11-100.1-17 Records and reports. (b)(3) PART 1 During residence, records shall include: Progress notes that shall be written on a monthly basis, or	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – November 2023 MAR indicates medication Alprazolam 0.5mg 1 tab po at bedtime <u>PRN</u> for sleep was given routinely at 6pm from 11/1/23-11/30/23. However, response to PRN medication not documented in the progress notes. Correcting the deficiency after-the-fact is not practical/appropriate. Fo	 During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – November 2023 MAR indicates medication Alprazolam 0.5mg 1 tab po at bedtime <u>PRN</u> for sleep was given routinely at 6pm from 11/1/23-11/30/23. However, response to PRN medication not documented in the progress 	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	

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Progress notes that shall be writte more often as appropriate, shall i resident's response to medication any changes in condition, indicat behavior patterns including the d action taken. Documentation sha immediately when any incident of	en on a monthly basis, or nclude observations of the a, treatments, diet, care plan, tions of illness or injury, late, time, and any and all all be completed	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – November 2023 M Alprazolam 0.5mg 1 tab po at be given routinely at 6pm from 11/1 response to PRN medication not notes.	dtime <u>PRN</u> for sleep was //23-11/30/23. However,		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. FINDINGS Resident #2 - No incident report available for the unusual circumstance that occurred on 10/16/23.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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		Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 \$11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(C) Residents' rights and responsibilities: Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall: Be fully informed orally and in writing, prior to or at the time of admission, and during stay, of services available in or through the Type I ARCH and of related charges, including any charges for services not covered by the Type I ARCH's basic per diem rate; FINDINGS Resident #2 – No documented evidence the family was informed of the facility's policies and procedures, rates, and financial statement prior to or upon readmission of 11/9/23. Submit a copy of the documentation with your POC. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	\$11-100.1-21 <u>Residents' and primary care givers' rights and</u>	PART 2	
	responsibilities. (a)(1)(C)		
	Residents' rights and responsibilities:	<u>FUTURE PLAN</u>	
	Written policies regarding the rights and responsibilities of		
	residents during the stay in the Type I ARCH shall be	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	established and a copy shall be provided to the resident and	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	the resident's family, legal guardian, surrogate, sponsoring	IT DOESN'T HAPPEN AGAIN?	
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	request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:		
	Be fully informed orally and in writing, prior to or at the		
	time of admission, and during stay, of services available in		
	or through the Type I ARCH and of related charges,		
	including any charges for services not covered by the Type I ARCH's basic per diem rate;		
	ARCH's basic per diem rate,		
	FINDINGS		
	Resident #2 – No documented evidence the family was		
	informed of the facility's policies and procedures, rates, and		
	financial statement prior to or upon readmission of 11/9/23.		
	Submit a copy of the documentation with your POC.		
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-23 Physical environment. (g)(3)(A) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Fire escapes, stairways and other exit equipment shall be maintained operational and in good repair and free of obstruction; FINDINGS Back exit wooden ramp not in good repair – evidence of moisture buildup and spongy surfaces.	PLAN OF CORRECTION PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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\square	<pre>\$11-100.1-23 Physical environment. (g)(3)(A) Fire prevention protection.</pre>	PART 2	
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Licensee's/Administrator's Signature:

Print Name: _____

Date: _____