Office of Health Care Assurance

**State Licensing Section** 

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Olalani Senior Care, LLC	CHAPTER 100.1
Address: 45-217 William Henry Road, Kaneohe, Hawaii 96744	Inspection Date: April 24, 2024 Annual

## THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

## YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

## FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-14 Food sanitation. (d) Potentially hazardous food shall meet proper temperature requirements during storage, preparation, display, service, and transportation. FINDINGS SCG reports cooking foods for residents' meals to 100°F	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 <u>Food sanitation.</u> (d) Potentially hazardous food shall meet proper temperature requirements during storage, preparation, display, service, and transportation.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS SCG reports cooking foods for residents' meals to 100°F	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	§11-100.1-17 <u>Records and reports.</u> (b)(1) During residence, records shall include:	PART 1	
	Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis;	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU	
	FINDINGS	CORRECTED THE DEFICIENCY	
	Resident #1,2 – Annual TB clearance unavailable for review		
	Submit a copy with plan of correction.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-17 <u>Records and reports.</u> (b)(1)		Date
$\square$	During residence, records shall include:	PART 2	
	Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; <b>FINDINGS</b> Resident #1,2 – Annual TB clearance unavailable for review Submit a copy with plan of correction.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
<ul> <li>§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</li> <li>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed</li> </ul>	PLAN OF CORRECTION PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For	Completion Date
immediately when any incident occurs; FINDINGS Resident #1 – MAR shows lidocaine patch applied on 7/6/23 and 7/13/23; however, response to medication not documented	this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 2	Date
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
<b>FINDINGS</b> Resident #1 – MAR shows lidocaine patch applied on 7/6/23 and 7/13/23; however, response to medication not documented		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 1	Date
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; <b>FINDINGS</b> Resident #1 – Monthly progress notes unavailable from 8/2023-3/2024	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 2	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – Monthly progress notes unavailable from 8/2023-3/2024		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 1	
Entries describing treatments and services rendered;	<b>DID YOU CORRECT THE DEFICIENCY?</b>	
<b>FINDINGS</b> Resident #1 – Physician's order dated 8/10/23 states, "Monitor for LH or ↓BP since she isn't eating as much"; however, no documented evidence frequency of order was clarified with physician.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
Submit updated physician's order with plan of correction.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\square$	§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 2	Date
	Entries describing treatments and services rendered;	<u>FUTURE PLAN</u>	
	<b>FINDINGS</b> Resident #1 – Physician's order dated 8/10/23 states, "Monitor for LH or ↓BP since she isn't eating as much"; however, no documented evidence frequency of order was clarified with physician	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Submit updated physician's order with plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 1	
	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\boxtimes$	§11-100.1-17 <u>Records and reports.</u> (b)(4)	PART 2	
	During residence, records shall include:		
	Entries describing treatments and services rendered;	<u>FUTURE PLAN</u>	
	<u>FINDINGS</u>	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	Resident #1 – No documented evidence that the fluid order	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	(1/23/24), "drink 1.5 L of water per day" is being followed	IT DOESN'T HAPPEN AGAIN?	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
<u> </u>			Date
	§11-100.1-17 <u>Records and reports.</u> (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. <b>FINDINGS</b> Resident #1 – Incident report for emergency department visit on 5/31/23 unavailable for review	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
RULES (CRITERIA)         §11-100.1-17 Records and reports. (c)         Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary.         FINDINGS         Resident #1 – Incident report for emergency department visit on 5/31/23 unavailable for review	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 <u>Personnel and staffing requirements.</u> (5) In addition to the requirements in subchapter 2 and 3:	PART 1	
Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of	<b>DID YOU CORRECT THE DEFICIENCY?</b>	
continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
<b><u>FINDINGS</u></b> PCG – Only three (3) hours of annual continuing education hours completed		
Submit proof of nine (9) hours of completed continuing education hours. Hours will be credited towards the 2024 annual inspection.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 <u>Personnel and staffing requirements.</u> (5) In addition to the requirements in subchapter 2 and 3:	PART 2	
Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
<b><u>FINDINGS</u></b> PCG – Only three (3) hours of annual continuing education hours completed		
Submit proof of nine (9) hours of completed continuing education hours. Hours will be credited towards the 2024 annual inspection.		

Licensee's/Administrator's Signature:

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_