

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Manoa Senior Care A	CHAPTER 100.1
Address: 2250 Oahu Avenue, Honolulu, Hawaii 96822	Inspection Date: March 7, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-3 <u>Licensing</u>. (b)(1)(I) Application.</p> <p>In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:</p> <p>Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;</p> <p><u>FINDINGS</u> Substitute Caregiver (SCG) #1,2 – Current Fieldprint clearance unavailable for review.</p> <p>Submit a copy with plan of correction.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Caregiver #2: Field print clearance completed 7/12/23. Clearance was located at the front SCG #2 tab.</p>	<p style="text-align: center;">7/12/23</p>

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<input checked="" type="checkbox"/>	<p>§11-100.1-3 <u>Licensing</u>. (b)(1)(I) Application.</p> <p>In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:</p> <p>Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;</p> <p>FINDINGS Substitute Caregiver (SCG) #1,2 – Current Fieldprint clearance unavailable for review.</p> <p>Submit a copy with plan of correction.</p>	<p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>To prevent further deficiency from occurring PCG (DON) reeducated SCG #1 and #2 on fieldprint and how it does need to be for 2 years in a row than every 2 years thereafter, per DOH guidelines. PCG (DON) will check staff qualifications on the first of each month to ensure all documents are accurate and complete per DOH, DO/HR will send quarterly updates to SCG's when staff qualifications are expiring or due at that time. SCG will receive a month's notice and have 1 month to return the staff qualification, if staff qualification is not obtained, 1 PPL will be deducted from their account, and no further PPL will be earned until staff qualification is completed. 1 PPL deduction is in the guidelines and benefits and all SCGs are educated at the time of hire and sign off that they understand. No in-service is necessary because PCG is PCG (DON) and (PCG) DON is writing this POC. HR will assist PCG (DON) with staff qualifications as needed, HR has been in-serviced on staff qualifications. HR is involved with employee onboarding and has been educated on the necessary staff qualifications per HAR.</p> <p>Policy: STAFF QUALIFICATIONS. A. Requirement for Employment. Staff Qualifications documents are required for employment. Employee is required to renew, prior to expiration, and provide admin with current and unexpired copies. The list of Staff Qualifications are as follows: -Fieldprint Background Check - 2 years in a row than every 2 years thereafter -CPR/First Aid every 2 years -Physical Exam Annually -2 part TB at hire, 1 part TB every year thereafter -Hepatitis Vaccine (optional); -Support documents; and -Nurse License. -12 hours of continuing education annually to be done in January and July</p> <p>B. Lapsed Documents. An Employee with Staff Qualifications that have lapsed can be removed from schedule until Employee has turned in copies to admin. For each day Employee has been removed from schedule, one (1) PPL will be automatically deducted. Failure to maintain Staff Qualifications will result in a deduction of 1 PPL day (12 hours) and will no longer earn PPL until qualifications are up to date..</p>	<p>4/10/2024</p>

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.</p> <p><u>FINDINGS</u> SCG #2 – Current physical examination unavailable for review.</p> <p>Submit a copy with plan of correction.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Physical completed on 4/3/2024</p>	<p style="text-align: center;">4/8/2024</p>

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☒	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.</p> <p><u>FINDINGS</u> SCG #2 – Current physical examination unavailable for review</p> <p>Submit a copy with plan of correction.</p>	<p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>To prevent further deficiency from occurring PCG (DON) reeducated SCG #1 on the need for a physically to be done annually per DOH guidelines. PCG (DON) will check staff qualifications on the first of each month to ensure all documents are accurate and complete per DOH, DO/HR will send quarterly updates to SCG's when staff qualifications are expiring or due at that time. SCG will receive a month's notice and have 1 month to return the staff qualification, if staff qualification is not obtained, 1 PPL will be deducted from their account, and no further PPL will be earned until staff qualification is completed. 1 PPL deduction is in the guidelines and benefits and all SCGs are educated at the time of hire and sign off that they understand. No in-service is necessary because PCG is PCG (DON) and (PCG) DON is writing this POC. HR will assist PCG (DON) with staff qualifications as needed, HR has been in-serviced on staff qualifications. HR is involved with employee onboarding and has been educated on the necessary staff qualifications per HAR.</p> <p>Policy: STAFF QUALIFICATIONS. A. Requirement for Employment. Staff Qualifications documents are required for employment. Employee is required to renew, prior to expiration, and provide admin with current and unexpired copies. The list of Staff Qualifications are as follows: -Fieldprint Background Check - 2 years in a row than every 2 years thereafter -CPR/First Aid every 2 years -Physical Exam Annually -2 part TB at hire, 1 part TB every year thereafter -Hepatitis Vaccine (optional); -Support documents; and -Nurse License. -12 hours of continuing education annually to be done in January and July</p> <p>B. Lapsed Documents. An Employee with Staff Qualifications that have lapsed can be removed from schedule until Employee has turned in copies to admin. For each day Employee has been removed from schedule, one (1) PPL will be automatically deducted. Failure to maintain Staff Qualifications will result in a deduction of 1 PPL day (12 hours) and will no longer earn PPL until qualifications are up to date.lapsed can be removed from schedule until Employee has turned in copies to admin. For each day Employee has been removed from schedule, one (1) PPL will be automatically deducted. Failure to maintain Staff Qualifications will result in a deduction of 1 PPL day (12 hours) and will no longer earn PPL until qualifications are up to date.</p>	<p style="text-align: center;">4/10/2024</p>

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</p> <p><u>FINDINGS</u> Resident #1 – Physician’s order dated 9/29/23 states, “Mineral Oil Rect Enema Insert 1 bottle rectally daily as needed for constipation”; however, medication unavailable on medication administration record from 9/29/23-10/20/23.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;">Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p>	

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Licensee's/Administrator's Signature: JoAnna Vietor

Print Name: JoAnna Vietor

Date: 4/9/2024