Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Manoa Elder Care, L.L.C.	CHAPTER 100.1
Address: 2870 Oahu Avenue, Honolulu, Hawaii 96822	Inspection Date: January 12, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

**	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100.1-3 Licensing. (b)(1)(I) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; FINDINGS Substitute Caregiver (SCG) #1 — Current Fieldprint clearance unavailable for review. Submit a copy with plan of correction.	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY SCG scheduled fieldprint for 2/27/24 awaiting results will email once received.	

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§11-100.1-3 Licensing. (b)(1)(I) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; FINDINGS Substitute Caregiver (SCG) #1 — Current Fieldprint clearance unavailable for review. Submit a copy with plan of correction.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Educated staff on the need for fieldprint for 2 years in a row and every other year thereafter. Human Resources will check all initial and annual qualifications for accuracy and completion according to the anniversary date of the staff qualifications for accuracy monthly and provide staff with a two-month notice of staff qualifications expiring. DON will check staff qualifications quarterly to ensure all documents are accurate and complete per DOH regulations.	02/28/2024

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies. FINDINGS Bedroom #1 – Box of Clorox toilet tabs stored unsecured on bathroom floor.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
The state of the s	, 'r	Clorox tablets were removed from resident's bathroom and placed in a secure locked cabinet.	
approximation to a to			01/12/2024
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies. FINDINGS Bedroom #1 – Box of Clorox toilet tabs stored unsecured on bathroom floor.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	All SCGs were re-educated on the proper storage of toxic chemicals and cleaning agents. To ensure this does not happen again, all staff will have to annually review food sanitation and food safety with their 12 hours of continuing education.	01/30/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. FINDINGS Resident #1 — After visit summary record dated 10/20/22 states, "Follow up 6 months w/ lab/Prolia"; however, next documented medication reevaluation by physician was dated eight (8) months later on 6/19/23.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – After visit summary record dated 10/20/22 states, "Follow up 6 months w/ lab/Prolia"; however, next documented medication reevaluation by physician was dated eight (8) months later on 6/19/23.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	SCG's were re-educated on medications and how they shall be reevaluated and signed by the physician or APRN every 4 months or as ordered by the physician or APRN, not to exceed one year. To ensure this does not happen again 2-SCGs must review after visit summary before placing it in the chart. SCGs must sign and date once reviewed.	01/30/2024

7.7.70,000	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. FINDINGS Resident #1 – After visit summary record dated 10/20/22 states, "Follow up 6 months w/ lab/Prolia"; however, no documented evidence the resident attended a follow up visit within six (6) months. Next documented physician's visit was dated 6/19/23, eight (8) months from previous visit.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. FINDINGS Resident #1 — After visit summary record dated 10/20/22 states, "Follow up 6 months w/ lab/Prolia"; however, no documented evidence the resident attended a follow up visit within six (6) months. Next documented physician's visit was cated 6/19/23, eight (8) months from previous visit.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? SCG's reeducated on follow-up appointments and scheduling them promptly. To ensure this does not happen again, staff will promptly schedule follow-up appointments and place the appointment on the calendar in the home. This will allow staff to know when follow-up appointments are scheduled and decrease the risk of missing important follow-up appointments.	01/30/2024

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection.	PART 1	
	Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	Correcting the deficiency	
The state of the s	A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request;	after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
	FINDINGS Fire drill conducted on 3/30/23 does not include the time taken to safely evacuate residents from the facility.		
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request; FINDINGS Fire drill conducted on 3/30/23 does not include the time taken to safely evacuate residents from the facility.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? SCG's reeducated on monthly fire drills and needing to be at varying times of day/night. Staff additionally reeducated on how to fill out the fire drill form and where to place the time that is taken to safely evacuate residents from the facility. SCGs will do random and periodic checks of the fire drill binder while doing their weekly house visits.	01/30/2024

Licensee's/Administrator's Signature:	JoAnna Vietor
Print Name:	JoAnna Vietor
Date:	02/28/2024