

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

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| Facility's Name: Kaimuki Senior Care, L.L.C. (918) | CHAPTER 100.1 |
| Address: 918 12 th Avenue, Honolulu, Hawaii 96816 | Inspection Date: December 18, 2023 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|--|---|-------------------|
| <input checked="" type="checkbox"/> | <p>§11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.</p> <p><u>FINDINGS</u> Resident #1 – Ziploc bag filled with ½ tabs of Calcium Citrate, Magnesium and Zinc supplements found with resident's medications. Supplements removed from original container, halved, and stored in Ziploc bag with handwritten label.</p> | <p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Medications were removed from the Ziploc bag and placed in a plastic medication bottle with a handwritten instructions label.</p> | <p>12/18/2023</p> |

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| ☒ | <p>§11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.</p> <p><u>FINDINGS</u> Resident #1 – Ziploc bag filled with ½ tabs of Calcium Citrate, Magnesium and Zinc supplements found with resident’s medications. Supplements removed from original container, halved, and stored in Ziploc bag with hand-written label.</p> | <p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>Staff was re-educated on the policy regarding the removal of pills/medications from the original labeled container. To ensure this doesn't happen again, PCGs will do random and periodic audits of the medication cabinets while they do their weekly house visits to ensure all medications are locked away and are in the correct containers.</p> | <p>12/18/2023</p> |

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| <input checked="" type="checkbox"/> | <p>§11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.</p> <p><u>FINDINGS</u> Resident #2 – 12/1/2023 order for Acetaminophen = 325 mg – 2 tabs orally every six (6) hours as needed for mild pain or <u>temperature of 100.4 degrees Fahrenheit or higher</u>, not to exceed 3 grams from all sources. Medication label missing added “as needed indication of temperature 100.4 degrees Fahrenheit or higher.”</p> | <p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Acetaminophen 325mg 2 tabs orally every (6) hours as needed for mild pain or temperature of 100.4 degrees Fahrenheit or higher was relabeled with the "as needed indication of temperature 100.4 degrees Fahrenheit or higher."</p> | 12/18/2023 |

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| ☒ | <p>§11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.</p> <p><u>FINDINGS</u> Resident #2 – 12/1/2023 order for Acetaminophen = 325 mg – 2 tabs orally every six (6) hours as needed for mild pain or <u>temperature of 100.4 degrees Fahrenheit or higher</u>, not to exceed 3 grams from all sources. Medication label missing added “as needed indication of temperature 100.4 degrees Fahrenheit or higher.”</p> | <p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>To prevent reoccurrence, the PCGs will make regular rounds in the homes during their house visits and receive updates on the residents. During the report, the SCG will inform the PCGs of medication changes. PCGs will check the medication bottle, MAR, and physician order. To ensure compliance with medication labeling and that the correct medication is present. 2 SCGs are required to do double checks on all ordered medications to make sure the label, order, medication (strength, dose, route, and time), and MAR all match. Additionally, SCGs will be re-educated on the importance of labeling medications upon receiving them and utilizing the three-check system before administering medications to residents.</p> | 12/18/2023 |

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| ☒ | <p>§11-100.1-15 <u>Medications.</u> (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.</p> <p><u>FINDINGS</u> Resident #1 – Per 11/2/2023 incident report, resident was laying in bed yelling for help. He had a bottle of another resident's medication and said he took it. According to incident report, resident was in the medication closet earlier but staff did not know he took any medications. Unclear as to how resident ended up in medication closet, but medications were not secured as resident had walked out with a bottle.</p> | <p>PART 1</p> <p>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p> | 12/18/2023 |

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| ☒ | <p>§11-100.1-15 <u>Medications.</u> (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.</p> <p><u>FINDINGS</u> Resident #1 – Per 11/2/2023 incident report, resident was laying in bed yelling for help. He had a bottle of another resident’s medication and said he took it. According to incident report, resident was in the medication closet earlier but staff did not know he took any medications. Unclear as to how resident ended up in medication closet, but medications were not secured as resident had walked out with a bottle.</p> | <p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN’T HAPPEN AGAIN?</p> <p>Staff were reeducated on the importance of keeping drugs stored in proper conditions and kept separated and locked away. To ensure this doesn't happen again PCGs will do random and periodic audits to check that the medication cabinet/drawer/cart is locked appropriately, and medication is stored appropriately as well while at weekly house visits and as needed.</p> | 12/18/2023 |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| <input checked="" type="checkbox"/> | <p>§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</p> <p><u>FINDINGS</u> Resident #1 – Order for hypertonic nasal wash (sinus rinse bottle kit) = rinse each nostril one (1) time per day as needed for sinus congestion, use with salt pack. Sinus kit not currently available for resident’s use.</p> | <p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>The residents' family was contacted, and a bottle of hypertonic nasal wash (sinus rinse bottle kit) was delivered to the house. Once delivered staff properly labeled the bottle and placed it in residents' medication cubby with PRN medications.</p> | <p>12/21/2023</p> |

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| <input checked="" type="checkbox"/> | <p>§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</p> <p><u>FINDINGS</u> Resident #1 – Order for hypertonic nasal wash (sinus rinse bottle kit) = rinse each nostril one (1) time per day as needed for sinus congestion, use with salt pack. Sinus kit not currently available for resident’s use.</p> | <p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN’T HAPPEN AGAIN?</p> <p>Medication and treatment refills are ordered weekly on Saturdays by a licensed nurse or trained nurse aid. A list of medications and treatments to be reordered should be generated on Saturdays. Medications and treatments for each resident should be counted and checked. Expiration dates should be checked for both routine and prn medications. A medication reorder should be done when there are 12 doses or fewer remaining for local pharmacies and approximately 18-20 doses for mail-order pharmacies. The PCG must follow up with the family if the family is in charge of picking up ordered medications. The SCG is expected to follow up with the resident family member if they do not bring in the medication by the time there are only 7 doses available. If the family cannot pick up the medication, the SCG should go to the pharmacy during working hours to pick it up and use the company credit card, keep the receipt and MSC will bill the family for the medications that were picked up on their monthly</p> | 02/05/2024 |

Licensee's/Administrator's Signature: JoAnna Vietor

Print Name: JoAnna Vietor

Date: Jan 26, 2024

Licensee's/Administrator's Signature: JoAnna Vietor

Print Name: JoAnna Vietor

Date: Feb 5, 2024