Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: J & R EARCH	CHAPTER 100.1
Address: 2317 Awapuhi Street, Hilo Hawaii 96720	Inspection Date: December 13, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 Licensing. (b)(1)(I) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; FINDINGS Household Member (HM) #1 and HM #2 - No current documented evidence stating aforementioned care givers have no prior felony or abuse convictions in a court of law. Please submit copies of your Fieldprint results.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Obtained fingerprints for HM #1 and HM#2.	01/04/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 Licensing. (b)(1)(I) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; FINDINGS Household Member (HM) #1 and HM #2 - No current documented evidence stating aforementioned care givers have no prior felony or abuse convictions in a court of law.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this deficiency from happening again in the future, I will add this deficiency to my list of previous deficiencies to serve as a reminder to have caregivers and family members 18 years or older must obtain a finger print to show that they have no prior felony or abuse convictions in a court of law.	•

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-10 Admission policies. (a) Type I ARCHs shall admit residents requiring care as stated in section 11-100.1-2. The level of care needed by the resident shall be determined and documented by that resident's physician or APRN prior to admission. Information as to each resident's level of care shall be obtained prior to a resident's admission to a Type I ARCH and shall be made available for review by the department, the resident, the resident's legal guardian, the resident's responsible placement agency, and others authorized by the resident to review it. FINDINGS Resident #2 — Level of Care (LOC) signed by PCP and dated 11/22/23 did not have a LOC determination. PCG reports resident is ARCH level of care.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Had the resident's PCP make correction to the level of care evaluation form by indicating the resident's level of care. Resident is ARCH level of care.	01/02/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-10 Admission policies. (a) Type I ARCHs shall admit residents requiring care as stated in section 11-100.1-2. The level of care needed by the resident shall be determined and documented by that resident's physician or APRN prior to admission. Information as to each resident's level of care shall be obtained prior to a resident's admission to a Type I ARCH and shall be made available for review by the department, the resident, the resident's legal guardian, the resident's responsible placement agency, and others authorized by the resident to review it. FINDINGS Resident #2 — Level of Care (LOC) signed by PCP and dated 11/22/23 did not have a LOC determination. PCG reports resident is ARCH level of care.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To be certain, that this does not happen again in the future, I will review all forms filled out by the resident's PCP and make certain that everything on the form is completed. And as a reminder, I will add this deficiency to my list of previous deficiencies which I use for reference and a reminder to review all documents filled out by the resident's PCP are filled out completely.	01/02/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit. FINDINGS Resident #2 — No documented evidence of a current annual diet order.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I had the resident's PCP indicate on the resident's annual physical examination record a diet order on the DIET line.	01/03/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit. FINDINGS Resident #2 – No documented evidence of a current annual diet order.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this deficiency from recurring in the future, I will add this deficiency to my list of previous deficiencies, which I will use as a reminder that a resident must have a documented diet annually signed by the resident's PCP.	01/03/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – July 2023 MAR on 7/31/23 did not have any documentation whether the following medications were given to, held from resident, or refused by resident: • Famotidine 20mg • Tamsulosin 0.4mg • Magnesium Oxide 400mg	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	01/04/2024
	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future, to prevent this deficiency from recurring, I will chart it on the resident's MAR, immediately after administering meds to the resident's, whether it be given, held from the resident, or refused by the resident. And as a reminder, I will make notes that says to chart on the resident's MAR as soon as meds has been administered. I will put this notes in each of the resident's meds container where I can easily see it when I prepare the residents meds, to help me remember to do so.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	RULES (CRITERIA) §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Medication Administration Record (MAR) for June 2023 observed with the following medications with no physician order observed: • Ciprofloxacin HCL 500mg tab 1 tab PO BID (initialed as given from 6/4/23-6/11/23) • Nystatin 100,00 unit powder apply topically BID (initialed as given 6/5/23-6/30/23)	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	ı - ı
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	01/04/2024
A THE PERSON NAMED IN COLUMN TO THE	FINDINGS Medication Administration Record (MAR) for June 2023 observed with the following medications with no physician order observed:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	 Ciprofloxacin HCL 500mg tab 1 tab PO BID (initialed as given from 6/4/23-6/11/23) Nystatin 100,00 unit powder apply topically BID (initialed as given 6/5/23-6/30/23) 	To prevent this deficiency from recurring in the future, I will make sure to file all resident's PCP medication orders in the resident's binder, to indicate that such meds administered were ordered by the resident's PCP. As a reminder, I will add this particular deficiency to my list of previous deficiencies, which I will review from time to time to make sure that I am following all rules as stated in the §11-100.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — Monthly progress notes written in narrative form in the last twelve (12) months do not consistently address resident's response to: medication, treatment (condom catheter ordered 11/4/23), and diet.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, PLAN: WHAT WILL YOU DO TO ENSURE THAT	./04/2024
more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, BY THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 - Monthly progress notes written in narrative form in the last twelve (12) months do not consistently address resident's response to: medication, treatment (condom catheter ordered 11/4/23), and diet. IT DOESN'T HAPPEN AGAIN? To prevent this deficiency from recurring in the future, I will change my progress notes format so it is similar to OHCA ARCHIR 22C. This form has lines to be filled that includes observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(4) During residence, records shall include:	PART 1	02/14/2024
Entries describing treatments and services rendered;"	DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Resident #1 – Physician order dated 11/4/23 for "Ok to use condom cath QHS; change daily." No documentation of treatment heira provided as ordered by physician	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
dealinent being provided as ordered by physician.	As a correction to this deficiency, my ADL form for the resident has a line in which I started to use to	
	document that catheter treatment is being provided to the resident as ordered by the PCP.	
	§11-100.1-17 Records and reports. (b)(4) During residence, records shall include: Entries describing treatments and services rendered;" FINDINGS Resident #1 – Physician order dated 11/4/23 for "Ok to use	\$11-100.1-17 Records and reports. (b)(4) During residence, records shall include: Entries describing treatments and services rendered;" FINDINGS Resident #1 – Physician order dated 11/4/23 for "Ok to use condom cath QHS; change daily." No documentation of treatment being provided as ordered by physician. SETHIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY CORRECTED THE DEFICIENCY As a correction to this deficiency, my ADL form for the resident has a line in which I started to use to document that catheter treatment is being provided to

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (b)(4) During residence, records shall include:	PART 2	12/14/2024
	Entries describing treatments and services rendered;"	FUTURE PLAN	
	FINDINGS Resident #1 – Physician order dated 11/4/23 for "Ok to use condom cath QHS; change daily." No documentation of treatment being provided as ordered by physician.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		Having the catheter care line in my ADL form for the resident will ensure that catheter treatment will be documented by indicating it on the ADL form which I fill out on a daily basis. And for reminder, I will add this	
		deficiency to my list of previous deficiencies, which I will review from time to time.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(1) General rules regarding records: All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry; FINDINGS	PART 1	
FINDINGS Resident #2 — September MAR observed initialed in blue ink from 9/1/23 to 9/14/23.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(1) General rules regarding records: All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry; FINDINGS Resident #2 – September MAR observed initialed in blue ink from 9/1/23 to 9/14/23.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent this deficiency from recurring in the future, I will only use blank ink pen to write in all entries in the resident's record. As a reminder, I will have sticky note that states, only use black ink pen to write in entries in the resident's record.	01/04/2024

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:	PART 1	01/08/2024
	A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and	DID YOU CORRECT THE DEFICIENCY?	
	substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	FINDINGS Resident #1 - No documented evidence of training to caregivers for condom catheter use, care, and assessment. Physician ordered 11/4/23 "Ok to use condom cath QHS; change daily"	Training to caregivers for condom catheter use, care, and assessment were provided to caregivers by the case management nurse. Copy of the catheter care and use document is filed in the resident binder.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3: A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan; FINDINGS Resident #1 — No documented evidence of training to caregivers for condom catheter use, care, and assessment. Physician ordered 11/4/23 "Ok to use condom cath QHS; change daily"	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future, any time that the resident's PCP order new treatment for the resident, I will make sure that proper training for such treatment for the resident is provided to me and my substitute caregivers by the case	
	management nurse. And for reminder, a copy of this deficiency will be added to my list of previous deficiencies, which I will review from time to time and make sure that I am doing everything in compliance to \$11-100.	

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§11-100.1-84 Admission requirements. (b)(4) PART 1	/2024

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	\$11-100.1-84 Admission requirements. (b)(4) Upon admission of a resident, the expanded ARCH licensee shall have the following information: Evidence of current immunizations for pneumococcal and influenza as recommended by the ACIP; and a written care plan addressing resident problems and needs. FINDINGS Resident #1 — No evidence of pneumococcal vaccine.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future I will review all documents for the admission requirements, and make sure that the resident has current immunizations for pneumococcal and influenza filled in by the resident's PCP, or as an attached document. I will also add this deficiency to my list of previous deficiencies as a reminder.	01/10/2024

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-86 <u>Fire safety.</u> (a)(3) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following:	PART 1	
***************************************	Fire drills shall be conducted and documented at least monthly under varied conditions and times of day;		
	FINDINGS Monthly Fire Drills conducted in the last twelve (12) months were documented as being done between 10:00 am to 11:00 a.m.; not during varied times of the day.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-86 Fire safety. (a)(3) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following: Fire drills shall be conducted and documented at least monthly under varied conditions and times of day; FINDINGS Monthly Fire Drills conducted in the last twelve (12) months were documented as being done between 10:00 am to 11:00 a.m.; not during varied times of the day.	PLAN OF CORRECTION PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Moving forward, I will conduct my fire drills at different times and conditions of day. To remind me to do so, I will add this deficiency to my list of previous deficiencies, which I will review from time to time.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-87 Personal care services. (a) The primary care giver shall provide daily personal care and specialized care to an expanded ARCH resident as indicated in the care plan. The care plan shall be developed as stipulated in section 11-100.1-2 and updated as changes occur in the expanded ARCH resident's care needs and required services or interventions. FINDINGS Resident #1 - Physician order dated 11/4/23 for "Ok to use condom cath QHS; change daily." However, condom catheter is not addressed in the care plan.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY To correct this problem, the resident's case manager updated the care plan for the resident, to include condom catheter care plan.	01/09/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-87 Personal care services. (a) The primary care giver shall provide daily personal care and specialized care to an expanded ARCH resident as indicated in the care plan. The care plan shall be developed as stipulated in section 11-100.1-2 and updated as changes occur in the expanded ARCH resident's care needs and required services or interventions. FINDINGS Resident #1 - Physician order dated 11/4/23 for "Ok to use condom cath QHS; change daily." However, condom catheter is not addressed in the care plan.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future, whenever a resident has new treatment order, I will have the resident's case manager update the care plan to include the new treatment order. And to help me remember to, I will include this deficiency in my list of previous deficiencies, to be reviewed from time to time.	01/09/2024

Licensee's/Administrator's Signature:	Sergio Cabal
Print Name:	Sergio Cabal
Date:	01/10/2024

Licensee's/Administrator's Signature:	Sergio Cabal
Print Name:	Sergio Cabal
Date:	03/18/2024