## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Hilina`i Care Home, LLC	CHAPTER 100.1
Address: 94-250 Kipou Street, Waipahu, Hawaii 96797	Inspection Date: January 17, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS Household member (HM) #1 – DOH Tuberculosis Clearance Certificate stated, "Tuberculin test: 5mm, Given: 01.12.2005, Read: 1/14/2005" and "2 Step – 1 st PPD given: 1/5/05." 5mm of induration is considered negative. Thus, annual tuberculosis clearance (skin test) is required. There is no record available for annual tuberculosis clearance.  Please submit a copy with your plan of correction (POC).	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  PCG OBTAINED RESULT OF PPD STEP 2 FOR HM 1 FROM DOH AND FOUND POSITIVE RESULT. RECORD WAS PLACED IN THE ARCH BINDER.	01/26/2024
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS Household member (HM) #1 – DOH Tuberculosis Clearance Certificate stated, "Tuberculin test: 5mm, Given: 01.12.2005, Read: 1/14/2005" and "2 Step – 1 st PPD given: 1/5/05." 5mm of induration is considered negative. Thus, annual tuberculosis clearance (skin test) is required. There is no record available for annual tuberculosis clearance.  Please submit a copy with your plan of correction (POC).	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  IN THE FUTURE ALL INDIVIDUALS WHO RESIDE OR PROVIDE CARE OR SERVICES TO RESIDENTS IN THE TYPE 1 ARCH SHALL HAVE DOCUMENTED EVIDENCE OF AN INITIAL AND ANNUAL TUBERCULOSIS CLEARANCE AND PLACED IN THE ARCH BINDER.  I WILL ALL MANNUAL TUBERCULOSIS CLEARANCE AND PLACED IN THE ARCH BINDER.	01/26/2024
	I will all records I menths beyone inspection. It update one needed I will remind them to obtain a new documents.	24 APR -5 F10 ×9

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-10 Admission policies. (g) An inventory of all personal items brought into the Type I ARCH by the resident shall be maintained.  FINDINGS Resident #1 owns a walker and dentures, which was not recorded in a list of resident's personal items brought to the care home. Corrected during inspection.	Correcting the deficiency after-the-fact is not	
	practical/appropriate. For this deficiency, only a future plan is required.	24 PPR -5 NO 29

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-10 Admission policies. (g) An inventory of all personal items brought into the Type I ARCH by the resident shall be maintained.  FINDINGS Resident #1 owns a walker and dentures, which was not recorded in a list of resident's personal items brought to the care home. Corrected during inspection.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  IN THE FUTURE ALL PERSONAL ITEMS BROUGHT INTO THE TYPE I ARCH BY THE RESIDENT SHALL BE MAINTAINED AND DOCUMENTED IN THE RESIDENTS BINDER.  I will me admission the children all required to the children all required documents.	Date 01/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (a) The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family.  FINDINGS Posted menus did not include portion sizes of each food.  Please submit weekly regular diet menus (7 days) for department review.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  POSTED MENU THAT INCLUDE PORTION SIZES OF EACH FOOD WITH AN APPETIZING, NOURISHING, WELL-BALANCED DIET THAT MEETS THE DAILY NUTRITIONAL NEEDS AND DIET ORDER PRESCRIBED BY STATE AND NATIONAL DIETARY GUIDELINES WAS POSTED AND AVAILABLE FOR THE PCG, SCG, RESIDENT'S AND FAMILIES.	01/19/2024
		724 APR -5 MO:49

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (a) The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family.  FINDINGS Posted menus did not include portion sizes of each food.  Please submit weekly regular diet menus (7 days) for department review.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  IN THE FUTURE POSTED MENUS SHALL INCLUDE PORTION SIZES OF EACH FOOD FOR RESIDENTS WITH AN APPETIZING, NOURISHING, WELL-BALANCED DIET THAT MEETS THE DAILY NUTRITIONAL NEEDS AND DIET ORDER PRESCRIBED BY STATE AND NATIONAL DIETARY GUIDELINES.	01/19/2024
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.  FINDINGS Posted menus are too small for residents to see.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.  FINDINGS Posted menus are too small for residents to see.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  POSTED MENUS WAS PRINTED BIGGER IN 11"x17" PAPER SIZE AND POSTED IN THE KITCHEN AND IN A CONSPICUOUS PLACE IN THE DINING AREA FOR THE RESIDENTS AN DEPARTMENT TO REVIEW.	01/19/2024
		24 PPR -5 A:0:49

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1	
FINDINGS Resident #1		
-Physician's orders dated 5/1/2023 and 11/3/2023 were "Famotidine (PEPCID) 20mg Oral Tab, Take 1 tablet by mouth every other day alternating with Omeprazole every other day for heartburn." Per medication administration record (MAR), Famotidine was given for two consecutive days on 10/31/2023 and 11/1/2023, 12/31/2023 and 1/1/2024.  -Physician's orders dated 5/1/2023 and 11/3/2023 were "Omeprazole (PRILOSEC) 20mg Oral CPDR SR Cap, Take 1 capsule by mouth every other day 30 minutes before a meal, alternating with famotidine 20mg every other day for heartburn." Per MAR, Omeprazole was given for two consecutive days on 12/30/2023 and 12/31/2023.  Per MAR, physician's order was not followed.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
×	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1  -Physician's orders dated 5/1/2023 and 11/3/2023 were	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date
	"Famotidine (PEPCID) 20mg Oral Tab, Take 1 tablet by mouth every other day alternating with Omeprazole every other day for heartburn." Per medication administration record (MAR), Famotidine was given for two consecutive days on 10/31/2023 and 11/1/2023, 12/31/2023 and 11/1/2024.  -Physician's orders dated 5/1/2023 and 11/3/2023 were "Omeprazole (PRILOSEC) 20mg Oral CPDR SR Cap, Take 1 capsule by mouth every other day 30 minutes before a meal, alternating with famotidine 20mg every other day for heartburn." Per MAR, Omeprazole was given for two consecutive days on 12/30/2023 and 12/31/2023.  Per MAR, physician's order was not followed.	IN THE FUTURE ALL MEDICATIONS AND SUPPLEMENTS, SUCH AS VITAMINS, MINERALS, AND FORMULAS, SHALL BE MADE AVAILABLE AS ORDERED BY PHYSICIAN OR APRN AND PHYSICIAN'S ORDER SHALL BE FOLLOWED AND DOCUMENTED AS THE PHYSICIAN'S ORDER.  MAK will be initially high after modication is given by also trained my SCG to mitted high among the mitted high and he will he man har at the month of the month.  I will he view MAR at the month of the month of the month.	01/17/2024 24 APR -5 MO 249

RULES (CRITI	RIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. ( During residence, records shall inclu- Progress notes that shall be written o more often as appropriate, shall inclu- resident's response to medication, tre any changes in condition, indications behavior patterns including the date, action taken. Documentation shall be immediately when any incident occu-  FINDINGS Resident #1 - Physician's order date 11/3/2023 were "Carboxymethyl Cel CELLUVISC) 1% Opht DpGe, Institutines a day. Use as needed for dry ey MAR, the medication was given dail were recorded for Primary Care Give of the resident's response to medicationse.	le:  a monthly basis, or de observations of the atments, diet, care plan, of illness or injury, ime, and any and all completed s;  5/1/2023 and ulose (REFRESH I drop in both eyes 4 e sensation." Per v. No progress notes r (PCG)'s observation	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	724 APP -5 NO:49

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – Physician's order dated 5/1/2023 and 11/3/2023 were "Carboxymethyl Cellulose (REFRESH CELLUVISC) 1% Opht DpGe, Instill 1 drop in both eyes 4 times a day. Use as needed for dry eye sensation." Per MAR, the medication was given daily. No progress notes were recorded for Primary Care Giver (PCG)'s observation of the resident's response to medication and needs for daily use.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  IN THE FUTURE PROGRESS NOTES, OBSERVATION OF THE RESIDENT'S RESPONSE TO MEDICATION AND NEEDS FOR DAILY USE FOR FOR PRN MEDICATIONS. DOCUMENTATION SHALL BE COMPLETED AND RECORDED IMMEDIATELY.  J mill mediately.  J mill man fragues and the month of the second	01/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS HEIGHT AND MONTHLY WEIGHT RECORD form did not state years. Corrected during inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS  HEIGHT AND MONTHLY WEIGHT RECORD form did not state years. Corrected during inspection.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  IN THE FUTURE HEIGHT AND MONTHLY WEIGHT RECORD FORM SHALL STATE YEARS. ALL RECORDS SHALL BE COMPLETE, ACCURATE, CURRENT, AND READILY AVAILABLE FOR REVIEW BY THE DEPARTMENT OR RESPONSIBLE PLACEMENT AGENCY.	01/17/2024
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 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records:  A permanent general register shall be maintained to record all admissions and discharges of residents;  FINDINGS Resident #1 was recorded twice in Permanent Resident Register with different admission dates (4/25/2023 and 5/1/2023), addresses, and diagnoses.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  PERMANENT RESIDENT REGISTER WAS CORRECTED AND PLACED IN THE BINDER.	01/17/2024

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records:  A permanent general register shall be maintained to record all admissions and discharges of residents;  FINDINGS Resident #1 was recorded twice in Permanent Resident Register with different admission dates (4/25/2023 and 5/1/2023), addresses, and diagnoses.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  IN THE FUTURE A PERMANENT GENERAL REGISTER SHALL BE MAINTAINED TO RECORD ALL ADMISSIONS AND DISCHARGES OF RESIDENTS AND PLACE IN THE BINDER.  Juview al residents  Much a musicular of multiple and multiple an	Date 01/17/2024
	update as necessary.	.24 APR -5 A10:50

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.	PART 1	
FINDINGS Resident #1 – Physician's note dated 11/3/2023 stated, "Clinic visit in 1-2 weeks." PCG stated that Resident #1 has an appointment with a new physician on 1/19/2024, due to Primary Care Physician's retirement. No progress notes recorded that an appointment was rescheduled more than two (2) months later. PCG recorded during inspection.		
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	
	plan is required.	24
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #1 — Physician's note dated 11/3/2023 stated, "Clinic visit in 1-2 weeks." PCG stated that Resident #1 has an appointment with a new physician on 1/19/2024, due to Primary Care Physician's retirement. No progress notes recorded that an appointment was rescheduled more than two (2) months later. PCG recorded during inspection.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  IN THE FUTURE PCG AND SCG SHALL PROVIDE AND DOCUMENT APPOINTMENTS AND RESCHEDULED APPOINTMENTS IMMEDIATELY IN THE PROGRESS NOTES AND PROVIDE HEALTH CARE WITHIN THE REALM OF THE PRIMARY OR SUBSTITUTE CARE GIVERS CAPABILITIES FOR THE RESIDENT AS PRESCRIBED BY A PHYSICIAN OR APRN.  J MULLIN F MAY HAVE A STANDARD AND AND AND AND AND AND AND AND AND AN	01/17/2024
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (e) Resident living areas shall be designed and equipped for the safety, comfort, and privacy of the resident;  FINDINGS An electric saw was placed in the back of the house outside near the table where residents sit during daytime. The saw was secured during inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
		24 APR -5 MO 50

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (e) Resident living areas shall be designed and equipped for the safety, comfort, and privacy of the resident;  FINDINGS An electric saw was placed in the back of the house outside near the table where residents sit during daytime. The saw was secured during inspection.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  IN THE FUTURE RESIDENT LIVING AREAS SHALL BE DESIGNED AND EQUIPPED FOR THE SAFETY, COMFORT, AND PRIVACY OF THE RESIDENT.  WE mill do en viranmental whele to make pure took one pleased to the wing.  Whele to make pure took will pleased.	01/17/2024
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)  §11-100.1-23 Physical environment. (o)(3)(B) Bedrooms:  Bedroom furnishings:  Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident;  FINDINGS In Resident's bedrooms #1 and #2, comfortable mattress pads were not available for residents' use. Corrected during inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date 724
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (o)(3)(B) Bedrooms:  Bedroom furnishings:  Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident;  FINDINGS In Resident's bedrooms #1 and #2, comfortable mattress pads were not available for residents' use. Corrected during inspection.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  IN THE FUTURE EACH BED SHALL BE SUPPLIED WITH A COMFORTABLE MATTRESS COVER, A PILLOW, PLIABLE PLASTIC PILLOW PROTECTOR, PILLOW CASE, AND AN UPPER AND LOWER SHEET. A SHEET BLANKET MAY BE SUBSTITUTED FOR THE TOP WHEN REQUESTED BY THE RESIDENT.	01/17/2024
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Licensee's/Administrator's Signature:

Print Name: Maribel Tan