

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Hale Maunaloa (DDH)	CHAPTER 89
Address: 24 Hoalua Street, Mounaloa, HI 96770	Inspection Date: October 24, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-3 <u>Licensure</u>, (d)(2) The caregiver and administrator shall also complete clearances from:</p> <p>Hawaii criminal justice data center - Federal bureau of investigation fingerprinting clearance.</p> <p><u>FINDINGS</u> Certified Caregiver (CCG)s #1, #2, #3 #4 and Responsible Adult (RA)s #1, #2, #3, #4, and #5 - No current APS, CAN, Fingerprint Fieldprint results for 2023 available for review.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>In review of this issue, the recent new requirement for Domiciliary staff for fingerprinting has magnified the existing issues with Fieldprint that have been ongoing since 2014, shortly after the original fingerprinting requirement went into effect on Molokai. Molokai does not have a livescan machine. Staff are required to go to the police station to get ink printed, then results are sent to Fieldprint, which can take months to get results.</p> <p>The newest process includes: 1) Schedule staff for fingerprints on Fieldprint website; 2) Call Fieldprint to request cards be sent since the system does not offer ink cards on their website (via Molokai Police Dept – it is not an option); 3) Cancel livescan appointment; 4) Once cards arrive to Molokai, get cashier's check for \$50 for each staff since the new Fieldprint requirement (within the last couple months), changed to the need for two cards instead of one (\$25 each)</p>	11/02/2023

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Issues over the years include lost mail that was sent certified to Fieldprint, extremely confusing messaging from Fieldprint regarding the process, process taking so long that the agency flies new hires to Maui at the agency's expense to expedite the process (Molokai flights are much costlier than other islands), and no assistance from DHS regarding the issues after multiple letters were sent. Recently, it took 2 months to get results back for one of our staff. The agency has explored with Molokai businesses to see if a livescan could be placed somewhere, with no success.

To correct this issue, all staff in need of repeat fingerprinting for 2023 are scheduled. One of the staff cited was current on his fingerprinting, but the documentation was not located in the certification binder for the inspector's review. It has since been placed in the binder. Once the other staff's fingerprint results are obtained, they will also be placed in the binder.

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It is hoped that the department can look further into this situation to resolve these issues since the fingerprint requirement has recently changed and needs to be done more frequently, with added costs.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 <u>Resident health and safety standards.</u> (e)(5) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition.</p> <p><u>FINDINGS</u> Resident #1 – Orders for Risperidone need clarification regarding what dose (1.5mg or 3mg) resident should be taking.</p> <ul style="list-style-type: none"> • 10/24/22 Physician signed 90-day re-evaluation orders: "Risperidone 3mg tab, take ½ tab by mouth twice a day" • 1/22/23 Physician signed 90-day re-evaluation orders: "Risperidone 3mg tab, take ½ tab by mouth twice a day" • 5/1/23 Physician signed 90-day re-evaluation orders: "Risperidone 3mg tab, take ½ tab by mouth twice a day" • 6/20/23 Physician signed 90-day re-evaluation orders: "Risperidone 3mg tab, take ½ tab by mouth twice a day" • 6/20/23 Physician signed Medical Appointment Report Form : "Risperidone 3mg tab, take 1 tab by mouth twice a day" • 8/10/23 Medication list print out showing "Active" status for Risperidone and a "written date" of 8/10/23: "Risperidone 3mg tab, take 1 tab by mouth twice a day" <p>Continue on next page...</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>In review of this issue, the Risperidone order was changed for Resident #1 at his medical appointment on 6/20/23. However, the physician's notes on the appointment slip are somewhat confusing since it reads "continue Risperidone 3mg PO BID". Regardless, the medication order was updated, and Resident #1 continued to receive the correct dose. When the orders were updated in October 2023 the Resident Manager incorrectly documented "Risperidone 3mg tab, take ½ tab by mouth twice a day" instead of "Risperidone 3mg tab, take 1 tab by mouth twice a day". The order was correct on the medication record but not on the 90-day update. The blister-pak had the correct dose and Resident #1 continued to receive the correct dose.</p> <p>To correct this issue, the 90-day update for October, November, and December for Resident #1 was</p> <p>Continue on next page...</p>	11/02/2023

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Licensee's/Administrator's Signature: Valerie Sly

Print Name: Valerie Sly

Date: Nov 2, 2023