Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Golden Acres	CHAPTER 100.1
Address: 45-525 Duncan Drive, Kaneohe, Hawaii 96744	Inspection Date: January 3, 2024 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PFR THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
M	§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. FINDINGS Resident #1 - Medications not reevaluated/signed every four (4) months, since August 14, 2023.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
		Medications have been reevaluated and signed for the month of December 2023.	1/17/2024

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RULES (CRITERIA) §11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. FINDINGS Resident #1 – Medications not reevaluated/signed every four (4) months, since August 14, 2023.	PLAN OF CORRECTION PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To ensure this does not happen again, I will include in my to-do checklint: quarterly medication reevaluation and signatures by the physician or APRN. This checklist will be reviewed monthly by both primary and substitute care givers to ensure that documentation is up to date.	1/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-17 Records and reports, (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — Monthly progress notes do not include observations of the resident's response to medications.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

 TO CONTROLLA	PLAN OF CORRECTION	Completion
RULES (CRITERIA)		Date
\$11-100.1-17 Records and reports, (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – Monthly progress notes do not include observations of the resident's response to medications.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To ensure this does not happen again, I will include in my to-do checklist: monthly progress notes including observations of the resident's response to medication, treatments, diet, care plan, and any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any/ all action taken. When any incident occurs, I will ensure documentation is completed immediately. This checklist will be reviewed monthly by both primary and substitute care givers to ensure that documentation is up to date.	1/17/2024

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (f)(4) General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS Resident #1 — Monthly nursing assessments by case manager state resident is incontinent of bowel and bladder. Monthly progress notes completed by primary care giver state resident is incontinent of urine, but continent of bowel. Inconsistent information in record.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Monthly progress note completed by primary care giver now states that resident is incontinent of both urine and bowel, to match monthly nursing assessment by case manager.	

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S11-100.1-17 Records and reports. (f)(4) General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS Resident #1 — Monthly nursing assessments by case manager state resident is incontinent of bowel and bladder. Monthly progress notes completed by primary care giver state resident is incontinent of urine, but continent of bowel. Inconsistent information in record.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future, monthly nursing assessment notes and monthly progress notes will be reviewed by both the primary and substitute care givers to ensure consistency and accuracy.	1/17/2024

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
×	§11-100.1-88 Case management qualifications and services. (c)(10)	PART 1	
	Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or	DID YOU CORRECT THE DEFICIENCY?	
	surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	Conduct comprehensive reassessments of the expanded ARCH resident every six months or sooner as appropriate;	Evidence of comprehensive reassessment has now been filed in my records.	1/17/2024
Andrew Company	FINDINGS Resident #1 - No documented evidence of comprehensive reassessment conducted every six (6) months. Last comprehensive reassessment completed February 10, 2023.	med it my records.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(10) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Conduct comprehensive reassessments of the expanded ARCH resident every six months or sooner as appropriate; FINDINGS Resident #1 - No documented evidence of comprehensive reassessment conducted every six (6) months. Last comprehensive reassessment completed February 10, 2023.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will include in my to do checklist: ensure that my records include documented evidence that comprehensive reassessment has been conducted every six months. This checklist will be reviewed monthly by both primary and substitute care givers to ensure that documentation is up to date.	1/17/2024

Licensee's/Administrator's Signature:
Print Name: Miguel Pascual
Date: 1/17/2024