Office of Health Care Assurance

**State Licensing Section** 

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name:	CHAPTER 100.1
Fernandez, Carlina (ARCH/Expanded ARCH)	
Address:	Inspection Date: March 18, 2024 Annual
137B Hokulani Street, Hilo, Hawaii 96720	

## THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

## YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

## FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. <b>FINDINGS</b> Substitute Care Giver (SCG) #1 – Annual tuberculosis clearance not signed by a physician or APRN.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9       Personnel, staffing and family requirements.         (b)       All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. <b>FINDINGS</b> Substitute Care Giver (SCG) #1 – Annual tuberculosis clearance not signed by a physician or APRN.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. <b>FINDINGS</b> SCG #3 – No documented evidence of annual tuberculosis clearance available.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
RULES (CRITERIA)         §11-100.1-9       Personnel, staffing and family requirements.         (b)         All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.         FINDINGS         SCG #3 – No documented evidence of annual tuberculosis clearance available.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul><li>§11-100.1-9 Personnel, staffing and family requirements.</li><li>(e)(3)</li></ul>	PART 1	
The substitute care giver who provides coverage for a period less than four hours shall:	DID YOU CORRECT THE DEFICIENCY?	
Be currently certified in first aid;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS SCG #1 and #2 – No documented evidence of first aid certification available.	CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
<ul> <li>§11-100.1-9 <u>Personnel, staffing and family requirements.</u></li> <li>(e)(3)</li> <li>The substitute care giver who provides coverage for a period less than four hours shall:</li> </ul>	PART 2 <u>FUTURE PLAN</u>	
Be currently certified in first aid; FINDINGS SCG #1 and #2 – No documented evidence of first aid certification available.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-9 Personnel, staffing and family requirements.	PART 1	Date
(e)(4)	FARI I	
The substitute care giver who provides coverage for a	<b>DID YOU CORRECT THE DEFICIENCY?</b>	
period less than four hours shall:		
Be trained by the primary care giver to make prescribed	USE THIS SPACE TO TELL US HOW YOU	
medications available to residents and properly record such action.	CORRECTED THE DEFICIENCY	
FINDINGS		
$\overline{SCG \#1 - No}$ documented evidence of training by the primary care giver to make prescribed medications available to residents.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
<ul> <li>§11-100.1-9 Personnel, staffing and family requirements.</li> <li>(e)(4)</li> <li>The substitute care giver who provides coverage for a period less than four hours shall:</li> </ul>	PART 2 <u>FUTURE PLAN</u>	
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS SCG #1 – No documented evidence of training by the primary care giver to make prescribed medications available to residents.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit. <b>FINDINGS</b> Resident #2 – No documented evidence of annual diet order signed by resident's physician.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-13 <u>Nutrition.</u> (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit. <b>FINDINGS</b> Resident #2 – No documented evidence of annual diet order signed by resident's physician.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	Dutt
FINDINGS Resident #1 – Melatonin 3 mg orally at bedtime on signed orders from 10/16/2023; however, Melatonin has not been included on medication administration record (MAR).	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	Datt
<b>FINDINGS</b> Resident #1 – Melatonin 3 mg orally at bedtime on signed orders from 10/16/2023; however, Melatonin has not been included on medication administration record (MAR).	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
FINDINGS Resident #1 – Lidocaine 5% topical patch included in 10/16/2023 medication orders; however, Lidocaine 4% patch available instead.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
<b>FINDINGS</b> Resident #1 – Lidocaine 5% topical patch included in 10/16/2023 medication orders; however, Lidocaine 4% patch available instead.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	§11-100.1-15 <u>Medications.</u> (e)	PART 1	
	All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered		
	by a physician or APRN.	<b>DID YOU CORRECT THE DEFICIENCY?</b>	
	FINDINGS	<b>USE THIS SPACE TO TELL US HOW YOU</b>	
	Resident #1 – Tylenol 650 mg orally twice daily on	CORRECTED THE DEFICIENCY	
	10/6/2023 medication orders; however, not included on		
	signed orders from 10/16/2023, and no order to discontinue medication available. Medication is available with		
	resident's other medications but has not been included on		
	MAR since October 2023 admission, despite being ordered		
	as routine, twice daily.		

	Completion
	Date
§11-100.1-15 Medications. (e)       PART 2         All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.       FUTURE PLAN	
FINDACE         Resident #1 – Tylenol 650 mg orally twice daily on 10/6/2023 medication orders; however, not included on signed orders from 10/16/2023, and no order to discontinue medication available. Medication is available with resident's other medications but has not been included on MAR since October 2023 admission, despite being ordered as routine, twice daily.       USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
by a physician of APRN. FINDINGS Resident #1 – <u>5 mg</u> Melatonin tablets included with resident's medications; however, order for Melatonin <u>3 mg</u> orally at bedtime was discontinued on 1/16/2024.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
<b><u>FINDINGS</u></b> Resident $\#1 - 5 \text{ mg}$ Melatonin tablets included with resident's medications; however, order for Melatonin 3 mg orally at bedtime was discontinued on $1/16/2024$ .	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 <u>Medications.</u> (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	Date
<b><u>FINDINGS</u></b> Resident #1 – Medications reevaluated but not signed every four (4) months since 10/16/2023.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.	PART 2 <u>FUTURE PLAN</u>	
<b>FINDINGS</b> Resident #1 – Medications reevaluated but not signed every four (4) months since 10/16/2023.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(1) During residence, records shall include:	PART 1	
Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis;	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
<b><u>FINDINGS</u></b> Resident #3 – No annual tuberculosis clearance as TB attestation form was filled out in lieu of a tuberculosis skin test.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-17 <u>Records and reports.</u> (b)(1) During residence, records shall include:</li> <li>Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis;</li> <li><u>FINDINGS</u> Resident #3 – No annual tuberculosis clearance as TB attestation form was filled out in lieu of a tuberculosis skin test.</li> </ul>	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</li> <li>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</li> <li><u>FINDINGS</u> Resident #1 – Monthly progress notes do not include observations of the resident's response to diet and medications.</li> </ul>	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-1/ <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 2	
	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\square$	§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include:	PART 1	
	<ul> <li>§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include:</li> <li>Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency;</li> <li><u>FINDINGS</u> Resident #2 – No weights taken since June 2023, and no order to discontinue weights from physician or APRN available.</li> </ul>	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include:	PART 2	
Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; <u>FINDINGS</u> Resident #2 – No weights taken since June 2023, and no order to discontinue weights from physician or APRN available.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

§11-100.1-17 Records and reports. (f)(4)         PART 1	
General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINCS Resident #1 – Weight on care profile from 10/3/2023 = 141 Ibs. Weight from 10/9/2023 admission assessment = 130 lbs. Thirteen (13) lb. discrepancy in weight from physician and care home. Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:	PART 2	
All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. <b>FINDINGS</b> Resident #1 –Weight on physical exam from 10/9/2023 = 143 lbs. Weight from 10/9/2023 admission assessment = 130 lbs. Thirteen (13) lb. discrepancy in weight from physician and care home.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<b>KOLLES (CKITTERIA)</b> §11-100.1-20 <u>Resident health care standards.</u> (c) The primary and substitute care giver shall be able to recognize, record, and report to the resident's physician or APRN significant changes in the resident's health status including, but not limited to, convulsions, fever, sudden weakness, persistent or recurring headaches, voice changes, coughing, shortness of breath, changes in behavior, swelling limbs, abnormal bleeding, or persistent or recurring pain. <b>FINDINGS</b> Resident #1 – January 2024 weight record = 142 lbs. February weight record = 150 lbs. No documented evidence physician was notified of eight (8) lb. weight gain in one (1) month.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For	-
	this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
	§11-100.1-20 <u>Resident health care standards.</u> (c) The primary and substitute care giver shall be able to recognize, record, and report to the resident's physician or APRN significant changes in the resident's health status including, but not limited to, convulsions, fever, sudden weakness, persistent or recurring headaches, voice changes, coughing, shortness of breath, changes in behavior, swelling limbs, abnormal bleeding, or persistent or recurring pain.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #1 – January 2024 weight record = 142 lbs. February weight record = 150 lbs. No documented evidence physician was notified of eight (8) lb. weight gain in one (1) month.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\square$	\$11-100.1-83 <u>Personnel and staffing requirements.</u> (5) In addition to the requirements in subchapter 2 and 3:	PART 1	
	Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of	<b>DID YOU CORRECT THE DEFICIENCY?</b>	
	continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	<b><u>FINDINGS</u></b> SCG #2 – Continuing education topics do not include the amount of credit hours per topic. Unable to calculate continuing education hours completed.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	§11-100.1-83 <u>Personnel and staffing requirements.</u> (5) In addition to the requirements in subchapter 2 and 3:	PART 2	
	Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS SCG #2 – Continuing education topics do not include the amount of credit hours per topic. Unable to calculate continuing education hours completed.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-86 Fire safety.       (a)(3)         A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following:         Fire drills shall be conducted and documented at least monthly under varied conditions and times of day; <b>FINDINGS</b> All fire drills within the past year were conducted between 8 am and 11 am.	PART 1 PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-86 <u>Fire safety.</u> (a)(3) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following:	PART 2 <u>FUTURE PLAN</u>	
Fire drills shall be conducted and documented at least monthly under varied conditions and times of day; <b>FINDINGS</b> All fire drills within the past year were conducted between 8 am and 11 am.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

Licensee's/Administrator's Signature:

Print Name:

Date: \_\_\_\_\_