## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Fajotina E-ARCH	CHAPTER 100.1
Address: 94-438 Hoaeae Street, Waipahu, Hawaii 96797	Inspection Date: September 15, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 <u>Licensing.</u> (b)(1)(I) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	10/17/2023
Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS  PCG, Substitute Care Giver (SCG) #1 and SCG #2 – Two years of Fieldprint background checks with APS, CAN, and fingerprints registries not available.	PCG,SCG#1 and SCG#2 already done fieldprint background check dated: PCG 9/6/23 SCG#1 9/6/23 SCG#2 9/26/23	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)  §11-100.1-3 Licensing. (b)(1)(I) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS  PCG, Substitute Care Giver (SCG) #1 and SCG #2 – Two years of Fieldprint background checks with APS, CAN, and fingerprints registries not available.	PLAN OF CORRECTION  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  PCG, have created a list of all my caregiver with expiration dates of required clearance. The PCG along with another SCG, will review the clearance quarterly to ensure they are up to dated and that correct clearance are obtained.	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS Substitute Care Giver (SCG) #1 – No initial/2-step tuberculosis clearance.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	11/21/2023
	SCG, went to Lanakila on 9/27/23 to get her 2nd step tuberculosis clearance.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS Substitute Care Giver (SCG) #1 – No initial/2-step tuberculosis clearance.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  I have created a list of all my caregivers with expiration dates of required clearance on this list. PCG along with another SCG will review the clearance quarterly to ensure they are up to date and the correct clearance are obtained.	11/21/2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:  Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	11/21/2023
FINDINGS SCG #1 – No training by PCG to make prescribed medications available and properly record such action.	PCG did a training to her SCG on 9/11/23. SCG's training was successfully completed.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:	PART 2 <u>FUTURE PLAN</u>	
annand, Agent up	Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS SCG #1 – No training by PCG to make prescribed medications available and properly record such action.	To ensure this not happen again, the PCG will make a list of all caregivers and households members that includes that required clearances and SCG trainings. PCG will review this monthly and give reminders two(2) months before a clearance expired.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Multiple medications in refrigerator unsecured.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	11/21/2023
	PCG, all medications inside the refrigerator was already secured. 9/11/23	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Multiple medications in refrigerator unsecured.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		In the future, PCG will put a sign on the refrigerator door reminding all caregivers to check the medications are sucure, and will do random checks throughout the week or month to ensure medications are always secured in the refrigerator.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.  FINDINGS Resident #1 – Miralax ordered on 3/1/2023 and discontinued on 8/3/2023; however, medication did not appear on medication administration record (MAR) after March 2023.	PART 1	11/21/2023
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.  FINDINGS Resident #1 – Miralax ordered on 3/1/2023 and discontinued on 8/3/2023; however, medication did not appear on medication administration record (MAR) after March 2023.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, every month PCG and one of the SCG will sit down and review all medications order to ensure are complete and accurate reflected in the MAR.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1 – Lactulose ordered on 8/3/2023; however, medication was written/initialed on July 2023 MAR from July 1 to July 8.	PART 1	11/21/2023
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

***************************************	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	RULES (CRITERIA)  §11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1 — Lactulose ordered on 8/3/2023; however, medication was written/initialed on July 2023 MAR from July 1 to July 8.	PLAN OF CORRECTION  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  At the end of the Month, PCG along with one of the SCG will sit down and review all medications orders by the Physician if its properly written and initial correctly reflected in MAR.	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
pra	orrecting the deficiency after-the-fact is not actical/appropriate. For deficiency, only a future plan is required.	11/21/2023

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:	PART 2	12/25/2023
***	Progress notes that shall be written on a monthly basis, or	<u>FUTURE PLAN</u>	
	more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan,	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS	Each month, after PCG completes the monthly progress note, a substitute caregiver will double check the	
	Resident #1 – Monthly progress notes do not include observations of the resident's response to medications.	completed progress note to ensure everything is	
		accurate and complete.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #1 – Monthly progress notes dated 8/1/2023 and 9/1/2023 state resident's appetite is "good;" however, resident went to the emergency room multiple times (7/21/2023, 8/19/2023 and 8/24/2023) for not eating.	PART 1	11/21/2023
(7/21/2023, 6/17/2023 and 6/24/2023) for not eating.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #1 — Monthly progress notes dated 8/1/2023 and 9/1/2023 state resident's appetite is "good;" however, resident went to the emergency room multiple times (7/21/2023, 8/19/2023 and 8/24/2023) for not eating.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  PCG will complete the monthly progress note of each residents and make sure to documents any observation of appetite and how many percent intake. One of the SCG will assign to review all monthly progress note to ensure complete and accurate.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-23 Physical environment. (o)(3)(B) Bedrooms:	PART 1	11/21/2023
	Bedroom furnishings:	DID YOU CORRECT THE DEFICIENCY?	
	Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
in the second se	FINDINGS  No plastic pillow protector on residents' pillows.	PCG, since there's no available plastic pillow's protector at the store. PCG will write their initials every resident's pillow. 9/11/23.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-23 Physical environment. (o)(3)(B) Bedrooms:	PART 2	11/21/2023
	Bedroom furnishings:	<u>FUTURE PLAN</u>	
	Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS  No plastic pillow protector on residents' pillows.	In the future, PCG will write patient's initial to their own respective pillow to make sure it will not changes pillow's to each other.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-84 Admission requirements. (b)(1) Upon admission of a resident, the expanded ARCH	PART 1	11/21/2023
licensee shall have the following information:	DID YOU CORRECT THE DEFICIENCY?	
A current physician's report on the expanded ARCH resident's physical examination and diagnosis, including mental, functional, and behavioral status;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS  Resident #1 – No documentation of current annual physical examination. Only physical exam available is from 6/2022.		
	PCG, called resident's PCP to make an appointment for resident's annual physical. unfortunately, nurse said MD is fully book. the next available appt they give us is on 12/12/23.	

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	§11-100.1-84 Admission requirements. (b)(1) Upon admission of a resident, the expanded ARCH licensee shall have the following information:  A current physician's report on the expanded ARCH resident's physical examination and diagnosis, including mental, functional, and behavioral status;  FINDINGS Resident #1 — No documentation of current annual physical examination. Only physical exam available is from 6/2022.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, I have to created a list of required documents for residents. i will put this list towards the front of my carehome binder and review it quarterly to ensure all clearances are available and up to date. i will also have a SCG to review the clearance quarterly as well.	11/21/2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-84 Admission requirements. (b)(4) Upon admission of a resident, the expanded ARCH licensee shall have the following information:	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
Evidence of current immunizations for pneumococcal and influenza as recommended by the ACIP; and a written care plan addressing resident problems and needs.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 – No documented evidence of pneumococcal or influenza vaccine.		
	In the future, I will created a list of required documents for new admission residents. I will put this list towards the front of my carehome binder to remind me every time if I have a new admission.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-84 Admission requirements. (b)(4) Upon admission of a resident, the expanded ARCH licensee shall have the following information:  Evidence of current immunizations for pneumococcal and influenza as recommended by the ACIP; and a written care plan addressing resident problems and needs.  FINDINGS  Resident #1 — No documented evidence of pneumococcal or influenza vaccine.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, I will created a list of required documents for residents. I will put this list towards the front of my carehome binder and will review it quarterly to ensure all clearance are available and up to date.	11/21/2023

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-88 Case management qualifications and services. (c)(9) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Provide ongoing evaluation and monitoring of the expanded ARCH resident's status, care giver's skills, competency and quality of services being provided;  FINDINGS Resident #1 – 7/15/2023 interdisciplinary progress note from case manager states, "Continue with low salt, low fat diet." There's no documentation of diet order from physician.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-
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\$11-100.1-88 Case management qualifications and services. (c)(9)  Case management services for each expanded ARCH resident shall be chosen by the resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Provide ongoing evaluation and monitoring of the expanded ARCH resident's status, care giver's skills, competency and quality of services being provided;  FINDINGS  Resident #1 - 7/15/2023 interdisciplinary progress note from case manager states, "Continue with low salt, low fat diet." There's no documentation of diet order from physician.  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Right after case manager's visit PCG along with SCG will review and double check the notes of the casemanager if she had made any changes from PCP's order.	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	(c)(9) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Provide ongoing evaluation and monitoring of the expanded ARCH resident's status, care giver's skills, competency and quality of services being provided;  FINDINGS Resident #1 – 7/15/2023 interdisciplinary progress note from case manager states, "Continue with low salt, low fat diet." There's no documentation of diet order from	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Right after case manager's visit PCG along with SCG will review and double check the notes of the casemanager if she had made any changes from PCP's	

Licensee's/Administrator's Signature:	XJq4	
Print Name: _	Lilia Fajotina	
Date:	Nov 21, 2023	

Licensee's/Administrator's Signature:	Ofoptino
Print Name: _	Lilia P. Fajotina
Date:	Dec 25, 2023

Licensee's/Administrator's Signature:	lilia fajotina ————————————————————————————————————
Print Name: _	lilia fajotina
Date:	Mar 6, 2024