## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Captain Cook Care Home                       | CHAPTER 100.1                          |
|---|--|
| Address:<br>81-1993 Haku Nui Road, Captain Cook, Hawaii 96704 | Inspection Date: March 12, 2024 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS PER HAR 11-100.1-3(e)(2). IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

FAILURE TO CORRECT CITED DEFICIENCIES AS PER THE PLAN OF CORRECTION COULD RESULT IN REFUSAL TO RENEW YOUR LICENSE PER HAR 11-100.1-3(e)(3).

| \$11-100.1-3 Licensing. (b)(1)(I) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS  Substitute Care Giver (SCG) #1 – No current Fieldprint Fingerprint report. | RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
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|   | §11-100.1-3 <u>Licensing.</u> (b)(1)(I) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; <u>FINDINGS</u> Substitute Care Giver (SCG) #1 – No current Fieldprint | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU | _                  |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
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| RULES (CRITERIA)  §11-100.1-3 Licensing. (b)(1)(I) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS Substitute Care Giver (SCG) #1 – No current Fieldprint Fingerprint report. | PLAN OF CORRECTION  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | -                  |
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| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
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| \$11-100.1-9 Personnel, staffing and family requirements.  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  SCG #2- No current physical examination assessment done by physician or advanced practice registered nurse (APRN). | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | Date               |
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| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
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| §11-100.1-9 Personnel, staffing and family requirements.  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  SCG #2- No current physical examination assessment done by physician or advanced practice registered nurse (APRN). | PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
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| §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS Primary Care Giver – No initial 2-step Tuberculosis Assessment. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
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| §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS Primary Care Giver – No initial 2-step Tuberculosis Assessment. | PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |                    |

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| \$11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS SCG #2 – No current TB assessment done by physician or advanced practice registered nurse (APRN). | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

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| §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS SCG #2 – No current TB assessment done by physician or advanced practice registered nurse (APRN). | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |                    |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
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| \$11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period less than four hours shall: Be currently certified in first aid;  FINDINGS SCG #1 – No current First Aid certification. First Aid expired 5/2023. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | Date               |
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| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion Date |
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| §11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period | PART 2   |                 |
| less than four hours shall:  | FUTURE PLAN  |                 |
| Be currently certified in first aid;  FINDINGS  SCG #1 – No current First Aid certification. First Aid expired 5/2023.       | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |                 |
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| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
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| §11-100.1-9 Personnel, staffing and family requirements. (f)(1)  The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:  Be currently certified in cardiopulmonary resuscitation;  FINDINGS  SCG #1 – No current cardiopulmonary resuscitation (CPR) certification. CPR expired 5/2023. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion Date |
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| §11-100.1-9 Personnel, staffing and family requirements. (f)(1)  The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:  Be currently certified in cardiopulmonary resuscitation;  FINDINGS  SCG #1 — No current cardiopulmonary resuscitation (CPR) certification. CPR expired 5/2023. | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |                 |

| RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion<br>Date |
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| §11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit. | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |
| FINDINGS Resident #1 – No current annual diet order. Diet order in physical exam assessment reads "has chronic pancreatitis." Resident #2 – Resident admitted in October 2023 with no diet order.   |  |                    |
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| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
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| §11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.  FINDINGS Resident #1 – No current annual diet order. Diet order in physical exam assessment reads "has chronic pancreatitis." Resident #2 – Resident admitted in October 2023 with no diet order. | PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | Date               |
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| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
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| \$11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Resident #1 – "Senna 8.6mg" medication expired 9/2023. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

| §11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation   |  | RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion Date |
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| temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Resident #1 – "Senna 8.6mg" medication expired 9/2023.    The property labeled and kept in a separate locked container.    FINDINGS | Drugs temper security shall be contain | shall be stored under proper conditions of sanitation, rature, light, moisture, ventilation, segregation, and y. Medications that require storage in a refrigerator e properly labeled and kept in a separate locked ner. | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT | Date            |

| \$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.    FINDINGS   PART 1 | RULES (CRITERIA)   | PLAN OF CORRECTION              | Completion<br>Date |
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| Resident #1 — "Senna 8.6mg" observed in resident's medication bin. No physician order for medication.  CORRECTED THE DEFICIENCY  CORRECTED THE DEFICIENCY                                 | All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – "Senna 8.6mg" observed in resident's | DID YOU CORRECT THE DEFICIENCY? | Date               |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
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| \$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – "Senna 8.6mg" observed in resident's medication bin. No physician order for medication. | PLAN OF CORRECTION  PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | Completion Date    |
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| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
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| \$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 — Physician order dated 4/12/23 for "Sennoside-Docusate Sodium 8.6-50mg tab. 2 tab by mouth twice daily. Medication is not available in resident's medication bin. Instead Senna 8.6mg bottle is observed. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
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| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
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| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Physician order dated 10/20/23 for "Simethicone 125mg oral chew. 1 tab every 6 hours as needed for distention." However, medication is not available in resident's bin. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
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| §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.                     | PART 2 <u>FUTURE PLAN</u>  | 2333               |
| FINDINGS Resident #1 – Physician order dated 10/20/23 for "Simethicone 125mg oral chew. 1 tab every 6 hours as needed for distention." However, medication is not available in resident's bin. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |                    |
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| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
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| \$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – No physician order found for medication bottle of "Simethicone 180mg cap give 1 capsule twice daily" in resident's medication bin. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion Date |
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| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE | 2333            |
| FINDINGS Resident #1 – No physician order found for medication bottle of "Simethicone 180mg cap give 1 capsule twice daily" in resident's medication bin.           | PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  |                 |
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| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
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| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>              |                    |
| FINDINGS Resident #1 – The following medications were ordered 1/8/23 but no longer observed in medication re-evaluation lists in 4/12/23 and 10/20/23:  Risedronate 150mg tab. 1 tab by mouth monthly.  Acetaminophen 500mg. 2 tab by mouth as needed for pain.  Sennoside doc-sodium 8.6-50mg tab. 2 tab by mouth twice daily.  Aspirin 81mg tab. 1 tab by mouth daily.  No discontinued order for aforementioned medications, nor was there documentation that clarification was obtained. | USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
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| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  | PART 2 <u>FUTURE PLAN</u>  |                    |
| FINDINGS Resident #1 – The following medications were ordered 1/8/23 but no longer observed in medication re-evaluation lists in 4/12/23 and 10/20/23:  • Risedronate 150mg tab. 1 tab by mouth monthly.  • Acetaminophen 500mg. 2 tab by mouth as needed for pain.  • Sennoside doc-sodium 8.6-50mg tab. 2 tab by mouth twice daily.  • Aspirin 81mg tab. 1 tab by mouth daily.  No discontinued order for aforementioned medications, nor was there documentation that clarification was obtained. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
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| §11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.  FINDINGS Resident #1 – "Diclofenac Sodium 1% topical gel. Apply 4gm to affected area four times as needed for pain" medication ordered by physician on 1/8/23 and available in resident's medication bin. However, medication not recorded in Medication Administration Record (MAR). | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
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| §11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.  FINDINGS Resident #1 – "Escitalopram 20mg tab. Take one half tablet by mouth daily" was observed written twice in MAR and initialed. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
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| §11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.  FINDINGS Resident #1 – "Escitalopram 20mg tab. Take one half tablet by mouth daily" was observed written twice in MAR and initialed from March 1-12, 2024. | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion Date |
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| \$11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;  FINDINGS Resident #2 – No initial TB assessment. Resident admitted October 2023. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                 |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion Date |
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| §11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;  FINDINGS  Resident #2 – No initial TB assessment. Resident admitted October 2023. | PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |                 |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
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| §11-100.1-17 Records and reports. (b)(1) During residence, records shall include:  Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis;  FINDINGS  Resident #2 – No current TB assessment observed. Resident has been residing in the care home since October 2023. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
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| re: | Licensee's/Administrator's Signature: |
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| ne: | Print Name:                           |
| te: | Date:                                 |