## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Wisdom Home Care LLC	CHAPTER 100.1
Address: 94-234 Waikele Road, Waipahu, Hawaii 96797	Inspection Date: December 5, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS PCG – No First Aid certification.		
Please submit a copy with your plan of correction as evidence of completion.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:  Be trained by the primary care giver to make prescribed medications available to residents and properly record such	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	Date
action.  FINDINGS  PCG – No First Aid certification.	IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – No documented evidence of monthly progress notes charting from May 2023 to June 2023.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 2	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – No documented evidence of monthly progress notes charting from May 2023 to June 2023.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions.  FINDINGS Resident #1 – No current documented evidence of a current inventory of possessions. Possessions were last inventoried on admission in 2020.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions.  FINDINGS Resident #1 – No current documented evidence of a current inventory of possessions. Possessions were last inventoried on admission in 2020.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

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\$11-10.1-23 Physical environment, (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes.  FINDINGS Resident #1 - Physician order dated 7/3/23 for "Oxygen 1-5 literpermin respiratory (inhalation) as needed for SOB." No "Oxygen in use" sign posted on the outside of the facility.  PCG corrected and posted sign during inspection.  Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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§11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes.  FINDINGS	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE	
Resident #1 – Physician order dated 7/3/23 for "Oxygen 1-5 literpermin respiratory (inhalation) as needed for SOB." No "Oxygen in use" sign posted on the outside of the facility.	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:	PART 1	
A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and	DID YOU CORRECT THE DEFICIENCY?	
substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 – Physician order for oxygen use on 7/3/23. No documented evidence of training on oxygen use.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:  A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;  FINDINGS  Resident #1 – Physician order for oxygen use on 7/3/23. No documented evidence of training on oxygen use.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-84 Admission requirements. (b)(4) Upon admission of a resident, the expanded ARCH licensee shall have the following information:  Evidence of current immunizations for pneumococcal and influenza as recommended by the ACIP; and a written care plan addressing resident problems and needs.  FINDINGS  Resident #1 – No documented evidence of a current annual influenza vaccination.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

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\$11-100.1-87 Personal care services. (c)(1) The primary care giver shall, in coordination with the case manager, make arrangements for each expanded ARCH resident to have:  Annual physical and dental examinations;  FINDINGS Resident #1 – No current annual physical examination. Last physical observed done on 7/27/22.  Please submit a copy as evidence of completion.	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-87 Personal care services. (c)(1) The primary care giver shall, in coordination with the case manager, make arrangements for each expanded ARCH resident to have:  Annual physical and dental examinations;  FINDINGS Resident #1 – No current annual physical examination. Last physical observed done on 7/27/22.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU	Date

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Annual physical and dental examinations;  FINDINGS  Resident #1 – No current annual physical examination. Last physical observed done on 7/27/22.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(2)  Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident;  FINDINGS  Resident #1 – Care Plan updated on 10/22/2023 does not address the following medical needs (i.e. Parkinson's Disease, constipation, palliative/comfort care).	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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Licensee's/Administrator's Signature:
Print Name:
Date: