

Office of Health Care Assurance

State Licensing Section

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc in Hawaii – Wahiawa B	CHAPTER 89
Address: 140B Kuahiwi Avenue, Wahiawa, Hawaii 96786	Inspection Date: August 8, 2023 Annual

**THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.**

**YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.**

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 <u>Resident health and safety standards.</u> (e)(5) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition.</p> <p><b><u>FINDINGS</u></b> Resident #1 – 90-day medication renewals are inconsistent with regard to having complete medication orders. Orders should include: strength of tablet, strength of dose, route by which to take medication, frequency by which to take medication, any parameters or indications required by Physician/APRN.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><b>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</b></p>	

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	<p>§11-89-18 <u>Records and reports.</u> (b)(3)            During residence, records shall be maintained by the caregiver and shall include the following information:</p> <p>Entries by the caregiver describing treatments and services rendered;</p> <p><b>FINDINGS</b>            Resident #1 – No documented evidence that there was follow up with Physician/APRN regarding resident's discharge medications from hospital on 12/29/23.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><b>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</b></p>	



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	<p>§11-89-18 Records and reports. (g)(1) Miscellaneous records:</p> <p>A permanent general register shall be maintained to record all admissions and discharges of residents;</p> <p><b><u>FINDINGS</u></b> Resident #1 – General register indicates that resident was discharged to hospital on 12/11/22, however it does not show that resident returned to care home on 12/29/22.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p>The general register was updated with the admission date of the resident.</p>	<p>08/10/2023</p>

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	<p>§11-89-18 Records and reports. (g)(1) Miscellaneous records:</p> <p>A permanent general register shall be maintained to record all admissions and discharges of residents;</p> <p><b><u>FINDINGS</u></b> Resident #1 – General register indicates that resident was discharged to hospital on 12/11/22, however it does not show that resident returned to care home on 12/29/22.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>It is the responsibility of the Director of Operations to review the register when visiting the home after a resident's hospital discharge. This is to ensure the home manager has logged both the discharge and admission to the home. If the information is missing, the Director of Operations will add the dates and inform the home manager.</p>	<p>08/10/2023</p>

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	<p>§11-89-19 Nutrition. (a) Meals shall be well-balanced and sufficient in quantity, quality, and variety to meet nutritional requirements of residents and shall be in accordance with the national research council of the national academy of sciences most current recommended dietary allowance (RDA), and adjusted to age, sex, activity, and disability.</p> <p><b><u>FINDINGS</u></b> The following diet orders are non-standard and require clarification by Physician: Resident #1 – Low Carb Resident #2 – Diabetic Diet Resident #3 – ADA Diet Resident #4 – Needs clarification on whether Resident requires thickened liquids due to dysphagia</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <ul style="list-style-type: none"> <li>•Physician's offices for all residents were contacted and appointments have been scheduled or completed.</li> <li>•Residents have appointments on 8/30/23, 8/31/23 and 9/12/23. One resident has already seen their physician. See attachment 2 for updated physician orders.</li> </ul>	<p>09/12/2023</p>

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Licensee's/Administrator's Signature: Christine Menezes, Director of Operations

Print Name: Christine Menezes, Director of Operations

Date: 08/30/2023