Office of Health Care Assurance

**State Licensing Section** 

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: J & R EARCH	CHAPTER 100.1
Address: 2317 Awapuhi Street, Hilo Hawaii 96720	Inspection Date: December 13, 2023 Annual

## THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

## YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 <u>Licensing.</u> (b)(1)(I) Application.	PART 1	
In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;		
<b>FINDINGS</b> Household Member (HM) #1 and HM #2 - No current documented evidence stating aforementioned care givers have no prior felony or abuse convictions in a court of law.		
Please submit copies of your Fieldprint results.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	§11-100.1-3 <u>Licensing.</u> (b)(1)(I)	PART 2	
	Application.		
	In order to obtain a license, the applicant shall apply to the	<u>FUTURE PLAN</u>	
	director upon forms provided by the department and shall		
	provide any information required by the department to	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	demonstrate that the applicant and the ARCH or expanded	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	ARCH have met all of the requirements of this chapter.	IT DOESN'T HAPPEN AGAIN?	
	The following shall accompany the application:		
	Documented evidence stating that the licensee, primary		
	care giver, family members living in the ARCH or		
	expanded ARCH that have access to the ARCH or		
	expanded ARCH, and substitute care givers have no prior		
	felony or abuse convictions in a court of law;		
	FINDINGS		
	Household Member (HM) #1 and HM #2 - No current		
	documented evidence stating aforementioned care givers		
	have no prior felony or abuse convictions in a court of law.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-10 <u>Admission policies.</u> (a) Type I ARCHs shall admit residents requiring care as stated in section 11-100.1-2. The level of care needed by the resident shall be determined and documented by that resident's physician or APRN prior to admission. Information as to each resident's level of care shall be obtained prior to a resident's admission to a Type I ARCH and shall be made available for review by the department, the resident, the resident's legal guardian, the resident's responsible placement agency, and others authorized by the resident to review it. <u>FINDINGS</u> Resident #2 – Level of Care (LOC) signed by PCP and dated 11/22/23 did not have a LOC determination. PCG reports resident is ARCH level of care.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Ň,	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-13 <u>Nutrition.</u> (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.           FINDINGS           Resident #2 – No documented evidence of a current annual diet order.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
N 1			Date
	§11-100.1-13 <u>Nutrition.</u> (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit. <b>FINDINGS</b> Resident #2 – No documented evidence of a current annual diet order.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-15 <u>Medications.</u> (e)</li> <li>All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</li> <li>FINDINGS Resident #1 – July 2023 MAR on 7/31/23 did not have any documentation whether the following medications were given to, held from resident, or refused by resident: <ul> <li>Famotidine 20mg</li> <li>Tamsulosin 0.4mg</li> <li>Magnesium Oxide 400mg</li> </ul></li></ul>	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
RULES (CRITERIA)         §11-100.1-15 Medications. (e)         All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.         FINDINGS         Resident #1 – July 2023 MAR on 7/31/23 did not have any documentation whether the following medications were given to, held from resident, or refused by resident:         • Famotidine 20mg         • Tamsulosin 0.4mg         • Magnesium Oxide 400mg	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-15 <u>Medications.</u> (c) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</li> <li><u>FINDINGS</u> Medication Administration Record (MAR) for June 2023 observed with the following medications with no physician order observed: <ul> <li>Ciprofloxacin HCL 500mg tab 1 tab PO BID (initialed as given from 6/4/23-6/11/23)</li> <li>Nystatin 100,00 unit powder apply topically BID (initialed as given 6/5/23-6/30/23)</li> </ul> </li> </ul>	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
<ul> <li>by a physicial of AFKN.</li> <li>FINDINGS Medication Administration Record (MAR) for June 2023 observed with the following medications with no physician order observed: <ul> <li>Ciprofloxacin HCL 500mg tab 1 tab PO BID (initialed as given from 6/4/23-6/11/23)</li> <li>Nystatin 100,00 unit powder apply topically BID (initialed as given 6/5/23-6/30/23)</li> </ul> </li> </ul>	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</li> <li>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</li> <li><u>FINDINGS</u> Resident #1 – Monthly progress notes written in narrative form in the last twelve (12) months do not consistently address resident's response to: medication, treatment (condom catheter ordered 11/4/23), and diet.</li> </ul>	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 2	
During residence, records shall include.		
Progress notes that shall be written on a monthly basis, or	FUTURE PLAN	
more often as appropriate, shall include observations of the		
resident's response to medication, treatments, diet, care plan,	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
action taken. Documentation shall be completed	IT DOESN'T HAPPEN AGAIN?	
immediately when any incident occurs;		
FINDINGS		
Resident #1 – Monthly progress notes written in narrative form in the last twelve (12) months do not consistently		
address resident's response to: medication, treatment		
(condom catheter ordered $11/4/23$ ), and diet.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\square$	§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 1	
	Entries describing treatments and services rendered;"	<b>DID YOU CORRECT THE DEFICIENCY?</b>	
	<b><u>FINDINGS</u></b> Resident #1 – Physician order dated 11/4/23 for "Ok to use condom cath QHS; change daily." No documentation of treatment being provided as ordered by physician.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 2	
Entries describing treatments and services rendered;"	<u>FUTURE PLAN</u>	
<b><u>FINDINGS</u></b> Resident #1 – Physician order dated 11/4/23 for "Ok to use	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
condom cath QHS; change daily." No documentation of treatment being provided as ordered by physician.	IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(1) General rules regarding records:	PART 1	
All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;		
FINDINGS Resident #2 – September MAR observed initialed in blue ink from 9/1/23 to 9/14/23.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(1) General rules regarding records:	PART 2	
All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry; <b>FINDINGS</b> Resident #2 – September MAR observed initialed in blue ink from 9/1/23 to 9/14/23.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\square$	§11-100.1-83 <u>Personnel and staffing requirements.</u> (1) In addition to the requirements in subchapter 2 and 3:	PART 1	
	A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and	<b>DID YOU CORRECT THE DEFICIENCY?</b>	
	substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	FINDINGS Resident #1 – No documented evidence of training to caregivers for condom catheter use, care, and assessment. Physician ordered 11/4/23 "Ok to use condom cath QHS; change daily"		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\boxtimes$	§11-100.1-83 Personnel and staffing requirements. (1)	PART 2	
	In addition to the requirements in subchapter 2 and 3:		
	A registered nurse other than the licensee or primary care	FUTURE PLAN	
	giver shall train and monitor primary care givers and		
	substitutes in providing daily personal and specialized care	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	to residents as needed to implement their care plan;	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
		IT DOESN'T HAPPEN AGAIN?	
	<b>FINDINGS</b>		
	Resident #1 – No documented evidence of training to		
	caregivers for condom catheter use, care, and assessment.		
	Physician ordered 11/4/23 "Ok to use condom cath QHS; change daily"		
	change dany		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-84 Admission requirements. (b)(4) Upon admission of a resident, the expanded ARCH licensee shall have the following information: Evidence of current immunizations for pneumococcal and influenza as recommended by the ACIP; and a written care plan addressing resident problems and needs. <b>FINDINGS</b> Resident #1 – No evidence of pneumococcal vaccine.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-84 <u>Admission requirements</u> . (b)(4) Upon admission of a resident, the expanded ARCH licensee shall have the following information: Evidence of current immunizations for pneumococcal and influenza as recommended by the ACIP; and a written care plan addressing resident problems and needs. <u>FINDINGS</u> Resident #1 – No evidence of pneumococcal vaccine.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-86 Fire safety. (a)(3)</li> <li>A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following:</li> <li>Fire drills shall be conducted and documented at least monthly under varied conditions and times of day;</li> </ul>	PART 1	
FINDINGS Monthly Fire Drills conducted in the last twelve (12) months were documented as being done between 10:00 am to 11:00 a.m.; not during varied times of the day.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
<ul> <li>§11-100.1-86 <u>Fire safety.</u> (a)(3)</li> <li>A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following:</li> <li>Fire drills shall be conducted and documented at least monthly under varied conditions and times of day;</li> <li><b>FINDINGS</b> Monthly Fire Drills conducted in the last twelve (12) months were documented as being done between 10:00 am to 11:00 a.m.; not during varied times of the day. </li> </ul>	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-87 Personal care services. (a) The primary care giver shall provide daily personal care and specialized care to an expanded ARCH resident as indicated in the care plan. The care plan shall be developed as stipulated in section 11-100.1-2 and updated as changes occur in the expanded ARCH resident's care needs and required services or interventions.</li> <li>FINDINGS Resident #1 - Physician order dated 11/4/23 for "Ok to use condom cath QHS; change daily." However, condom catheter is not addressed in the care plan.</li> </ul>	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-87 Personal care services. (a) The primary care giver shall provide daily personal care and specialized care to an expanded ARCH resident as indicated in the care plan. The care plan shall be developed as stipulated in section 11-100.1-2 and updated as changes occur in the expanded ARCH resident's care needs and required services or interventions. <b>FINDINGS</b> Resident #1 - Physician order dated 11/4/23 for "Ok to use condom cath QHS; change daily." However, condom catheter is not addressed in the care plan.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

Licensee's/Administrator's Signature:

Print Name:

Date: