## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Cherry Ancheta ARCH	CHAPTER 100.1
Address: 91-1052 Anaunau Street, Ewa Beach, Hawaii 96706	Inspection Date: March 7, 2023 Initial

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-7 General operational policies. (c) A written agreement shall be completed at the time of admission between the licensee or primary care giver of the ARCH or expanded ARCH and the ARCH or expanded ARCH resident and the ARCH or expanded ARCH resident's family, legal guardian, surrogate or responsible agency that sets forth that resident's rights, the licensee or primary care giver of the ARCH or expanded ARCH responsibilities to that resident, the services which will be provided by the licensee or primary care giver of the ARCH or expanded ARCH according to that resident's schedule of activities or care plan, and that resident's responsibilities to the licensee or primary care giver of the ARCH or expanded ARCH.  FINDINGS Resident #1 — There is no signed care home policy.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Deficiency corrected. Initially, Resident #1 refused to sign the ARCH policy. After reexplaining the propose of the policy, Resident #1 completed signing the ARCH policy.	Mar 9, 2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-7 General operational policies. (c) A written agreement shall be completed at the time of admission between the licensee or primary care giver of the ARCH or expanded ARCH and the ARCH or expanded ARCH resident and the ARCH or expanded ARCH resident's family, legal guardian, surrogate or responsible agency that sets forth that resident's rights, the licensee or primary care giver of the ARCH or expanded ARCH responsibilities to that resident, the services which will be provided by the licensee or primary care giver of the ARCH or expanded ARCH according to that resident's schedule of activities or care plan, and that resident's responsibilities to the licensee or primary care giver of the ARCH or expanded ARCH.  FINDINGS Resident #1 – There is no signed care home policy.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent future deficiencies, prospecting residents will be required to sign ARCH policy as part of their on boarding application packet. This will be completed prior to resident intake.	Mar 9, 2023
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  Household member (HM) #1, #2, #3 – No current annual physical exam.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Deficiency corrected. Household member #1, #2, #3 have recieved physical exams.	Apr 3,2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  Household member (HM) #1, #2, #3 — No current annual physical exam.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent future deficiencies, a schedule of reoccurring certifications and medical requirements have been developed to track when requirements are coming due.	Mar 9, 2023
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-12 Emergency care of residents and disaster preparedness. (c) The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility.  FINDINGS In FIRE DRILL RECORD form, only "MONTHLY FIRE DRILL" was recorded in description of drill.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-12 Emergency care of residents and disaster preparedness. (c)  The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility.  FINDINGS  In FIRE DRILL RECORD form, only "MONTHLY FIRE DRILL" was recorded in description of drill.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent future deficiencies, one of the 3 monthly fire drills will include a rehearsal of emergency evacuation. Last rehearsal was completed on May 2, 2023  Updated: Fire Drills are scheduled into google calendar and reminders alarm every 90 days. Documentation of the fire drill is completed immediately after drill is completed. Documentation will have the Date and Time of the drill as well as what actions notified the participantes of the drill and areas that need to improve. The start and end time of the drill and the names of the participants will also be included.	May 2, 2023 Aug 18, 2023

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #1 – Lunch menu included tuna, but mahimahi was	PART 1	
	served for lunch. No menu substitution recorded.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (1) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #1 — Lunch menu included tuna, but mahimahi was served for lunch. No menu substitution recorded.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent future deficiencies, menus for special diets will have substitution foods. This will allow PCG to continue to meet clients diet needs when the initial menu ingredients is not available.  Updated: If a meal item on the menu is not able to be served a substitution item that is similar to its nutrition value will be served in its place. That substitution item will be annotated on the menu next to the food item it is replacing.	March 13,2023 Aug 18, 2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS Resident #1 – No label for One-a-Day multivitamin supplement bottle.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Deficiency corrected.  Label for multivitamin was requested and received from client's primary doctor.	March 10,2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS Resident #1 — No label for One-a-Day multivitamin supplement bottle.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent future deficiencies all medication and nutritional supplements will require a doctor's order and a label.  Update: All medications are labeled and verified when medication is picked up or delivered from the pharmacy. Upon receipt of medication, doctors orders are used to verify prescription bottles labels for proper medication and dosing to ensure client's are properly medicated. All prescriptions with improper labels or missing labels will be corrected by the pharmacy or discarded.	Mar 13, 2023 Aug 18, 2023

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – No record for observation of Foley catheter.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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	Date
will be recorded in resident progress notes.	r 7, 2023 g 18, 2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #1 — Emergency information sheet not completed.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Deficiency corrected.  Worked with resident to get as much information as he was willing to provide. He stated that he did not have any emergency contact individuals or next of kin that he wanted to list.	March 9,2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #1 — Emergency information sheet not completed.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent future deficiencies, prospecting residents will be required to complete emergency information sheet as part of their on boarding application packet. This will be completed prior to resident intake.	March 9,2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records:  A permanent general register shall be maintained to record all admissions and discharges of residents;  FINDINGS In Permanent Resident Register, -"Religion" and "Admitted from" not recorded for one (1) discharged resident and two (2) current residents"Discharged to" not recorded for one (1) discharged residentOne (1) admitted resident not recorded.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Deficiency corrected.  Resident Register has been updated. All missing information has been added to the register.	March 9, 2023

-"Discharged to" not recorded for one (1) discharged resident.  One (1) admitted resident not recorded.  To prevent future deficiencies, prospecting residents will be required to provide all information needed to complete the Resident Register prior to admission.	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (h)(1) Miscellaneous records:  A permanent general register shall be maintained to record all admissions and discharges of residents;  FINDINGS In Permanent Resident Register, -"Religion" and "Admitted from" not recorded for one (1) discharged resident and two (2) current residents"Discharged to" not recorded for one (1) discharged resident.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent future deficiencies, prospecting residents will be required to provide all information needed to complete the Resident Register prior to admission.  Update: Residents will not be allowed to reside in ARCH until all in processing documentation is completed to include the In Permanent Resident Register. In processing of clients has an already established checklist and caregivers will refer to checklist to ensure documentation is completed by ARCH, resident,	

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-19 Resident accounts. (a) The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian; surrogate or representative.  FINDINGS Resident #1 – No signed Resident Financial Statement.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Deficiency corrected.  Resident has completed and signed Resident Financial Statement	March 9,2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-19 Resident accounts. (a)  The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative.  FINDINGS  Resident #1 — No signed Resident Financial Statement.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent future deficiencies, prospecting residents will be required to complete and sign Resident Financial Statement as part of their on boarding application packet. This will be completed prior to resident intake.	March 9,2023

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #1 — No physician's order for Foley catheter.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Deficiency corrected.  Received physician's order for Resident #1's Foley catheter	Mar 7,2023

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #1 — No physician's order for Foley catheter.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent future deficiencies treatment or changes to treatment will not start until physician's order is received.	Mar 7,2023
Andrew to the major that the state of the st		Update: Continued contact and communication with physician is maintained to ensure physician's orders are received in a timely manner. Once obtained all orders are reviewed for completeness and changes. Any questions or concerns will be addressed with the physician.  No change in treatment will happen until a physician order is received.	Aug 18, 2023

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #1 – No record that Primary Care Giver (PCG) and Substitute Care Giver (SCG) were trained for Foley catheter.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Deficiency corrected.  Documentation has been updated to reflect date of training.	March 7, 2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #1 – No record that Primary Care Giver (PCG) and	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Substitute Care Giver (SCG) were trained for Foley catheter.	To prevent future deficiencies all training will be documented the day of training.  Update: Communication with physician will identify any specialized training that is needed for residents care. Training will be requested and scheduled with physician's medical staff. Google Calender will be used to save training appointment. Training will be documented in the physician's orders.	March 7, 2023

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-23 Physical environment. (g)(3)(G) Fire prevention protection.  Type I ARCHs shall be in compliance with, but not limited to, the following provisions:  Smoke detectors shall be provided in accordance with the most current edition of the National Fire Protection Association (NFPA) Standard 101 Life Safety Code, One and Two Family Dwellings. Existing Type I ARCIIs may continue to use battery operated individual smoke detector units, however, upon transfer of ownership or primary care giver, such units shall be replaced with an automatic hard wiring UL approved smoke detector system;  FINDINGS  No record that smoke detectors were tested.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(G) Fire prevention protection.  Type I ARCHs shall be in compliance with, but not limited to, the following provisions:  Smoke detectors shall be provided in accordance with the most current edition of the National Fire Protection Association (NFPA) Standard 101 Life Safety Code, One and Two Family Dwellings. Existing Type I ARCHs may continue to use battery operated individual smoke detector units, however, upon transfer of ownership or primary care giver, such units shall be replaced with an automatic hard wiring UL approved smoke detector system;  FINDINGS No record that smoke detectors were tested.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent future deficiencies smoke detectors will be tested monthly to ensure proper operation.  Update: A reoccurring monthly task in Google Calender will reminder caregiver to complete smoke detector test and to document the completion of the test along with any issues or actions taken.	March 13,2023 Aug 18, 2023

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Licensee's/Administrator's Signature:	<u> </u>
Print Name:	Cherry Ancheta
Date:	May 19, 2023

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Print Name:	Cherry Ancheta
Date: _	May 19, 2023