State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Aiea Adult Residential Care Home, LLC	CHAPTER 100.1
Address: 98-845 Iliee Street, Aiea, Hawaii 96701	Inspection Date: June 2, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

order to obtain a license, the applicant shall apply to the ector upon forms provided by the department and shall wide any information required by the department to constrate that the applicant and the ARCH or expanded CH have met all of the requirements of this chapter. following shall accompany the application: umented compliance with current fire code irements; DINGS ary Care Giver (PCG) – Last acceptable Fieldprint was ined on 6/24/2019.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Immediately schedule appointment with field print.	Date
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DINGS ary Care Giver (PCG) – Last acceptable Fieldprint was	immediately schedule appointment with fieldprint.	
ary Care Giver (PCG) - Last acceptable Fieldprint was	with fieldprint.	
		West
se submit a copy with your plan of correction (POC).	* attached a copy of the current field print.	1/12/2

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 Licensing. (b)(1)(B) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented compliance with current fire code requirements; FINDINGS Primary Care Giver (PCG) — Last acceptable Fieldprint was obtained on 6/24/2019. Please submit a copy with your plan of correction (POC).	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Make sure that all prem ds are current and updated. Splace own calendar in funt of my Meds. Carbinet to Lemind my self-to Obtain 2 mos. before expired.	Date
	DE MICO.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirement (b) All individuals who either reside or provide care or servito residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS PCG – No current annual tuberculosis clearance. Please submit a copy with your POC.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS PCG – No current annual tuberculosis clearance. Please submit a copy with your POC.	PLAN OF CORRECTION PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I WI Make sure to always check the validity of my records, make sure that it is always current and updated. I want culmater A fure run culmater A furth of my meds. Cuba's to remand my self to obta's part of the part of t	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-13 Nutrition. (a) The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family. FINDINGS Resident #1 – Lunch consisted of pork steak, pasta, and milk blended to a thin consistency. The meal was not appetizing and was not nutritionally balanced.	Correcting the deficiency after-the-fact is not practical/appropriate. For	Date
	this deficiency, only a future plan is required.	

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.	PART 1 DID YOU CORRECT THE DEFICIENCY?	D-ssec
No. of the control of	FINDINGS Resident #1 – No menu for blended meals served since September 2022.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
		Called Mr- annette Jackson	
		Called Mr- Onnette Jackson regarding Resident # 1 Meals Resving.	Plat 7/12/23
			7/12/23
		-> I obtain MD cerder, Regula N:et, and blend food to sought liquid by Resident Preference.	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-13 Nutrition. (e) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented. FINDINGS Lunch menu is "Lean Ground Pork, Potatoes, Carrots, Banana, Brown Rice, Canola Oil, FF Milk, Water." Lunch served for three (3) residents was Turkey Sandwich with cheese and lettuce, cut watermelon, green salad. One (1) resident was served pancakes and syrup. No menu substitution recorded.	Correcting the deficiency	Date
	after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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	To ensure that this doesn't happen again i'll make sure that many supstitution is available prior to serving food not in the	Ptal 7/12/23
	meal plan. For m is Ported for cargare to document. I trained my Gib. Coregues to document when the food is not in the men	erst

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit. FINDINGS Resident #3 – No annual diet order.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Regusted annual Put order from this PCP/PRPN. ** Attached annual Differ of der	Date

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	and signed by the residence of I will review documents once a worth if I need char I will contact the MD wither	7/12/2

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 <u>Nutrition.</u> (k) Physician or APRN orders for nutritional supplements including vitamins, minerals, formula meals and thickening agents shall be updated annually or sooner as specified.	PART 1 DID YOU CORRECT THE DEFICIENCY?	Date
FINDINGS Resident #2 – Thick-it was used to thicken Ensure Plus and water. No physician's order for thickening agent.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	Amistol Hospiu For the order	
	to use Thick-it to thicken Ensure Plus	
	* attached topy of order	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-13 Nutrition. (k) Physician or APRN orders for nutritional supplements including vitamins, minerals, formula meals and thickening agents shall be updated annually or sooner as specified.	PART 2 <u>FUTURE PLAN</u>	Date
	FINDINGS Resident #2 – Thick-it was used to thicken Ensure Plus and water. No physician's order for thickening agent.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		I will make sure that	
I		Physician or APRN order	
		is update whenever their	Rh
		is changes in Residents diet order.	7/12/23
	•	-> I will review documents one a month. 4 Theed clarification	2
		I will review documents one a month. I fined clarificates I will contact the MO milian 24 MRs.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #1 – No physician's order to blend meals to a liquid consistency.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY FRAMESTED Physicians Order to blend meals to a liamid consistency It attached signed order	FR 1/12/2:

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies. FINDINGS One (1) can of Febreeze left unsecured on the hallway handrail.	PLAN OF CORRECTION PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Immediately secure the February that was telt in the hallway handrail.	- 1

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	I will make sure that all toxic chemicals or cleaning agent will be properly secure and stored apart. > Dam after Cleaning house, I will check if anything is out, then I will put away in side the lock certainet.	7/12/23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS The medication cabinet placed adjacent to residents' dining table was unlocked upon department arrival. Hydrocortisone cream and VapoRub were left on the medication cabinet.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY D Immediately locked the medication calained during inspection Calained during inspection Secure Hydrocontisme cream and Vaporub following the inspection.	7/12/2

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S11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS In resident's bedroom #1, Refresh Relieva for Contacts eye drops and Nystop powder were left on the cabinet.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Refresh Relieva for Contact Cyrdiop and Nyshop proder were remove From Cabinet Following the inspection	7/21/23

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	I will make sure that drugs/mer will be properly itsept after administering. -> QAM I'll make to check they're belonging to make sure that we meds is left inside pos. Room.	12/2/23

***************************************	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
	FINDINGS Resident #1 – "Levothyroxine" label noted "Take this medicine on an empty stomach preferably ½ to 1 hour before breakfast." The PCG stated breakfast is served between 7 a.m. to 7:30 a.m. The medication administration	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	between 7 a.m. to 7:30 a.m. The medication administration record (MAR) noted the medication is taken at 8 a.m. The PCG stated that the medication is not taken before breakfast.	cytes the inspection immediately capitate my MAR for levothy ros and the time how the reside taking the medicalism.	1/12/2/2/2/2/2/2/2/2/2/2/2/2/2/2/2/2/2/
		taking the medicalin.	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – "Senna 8.6 mg tablet Take I tab po BID per day Hold for loose BM" ordered 2/6/23. The label noted "Take I tab by mouth twice daily as needed Hold for loose bowel movement." The MAR was consistent with the physician order and initialed as taken twice a day.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Update MAR: Offer the inspect m. I made a note for current hade and place on the bothe so that all care sinces is aware unto medi order B'd.	Rtus -1/12/23

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		I will make sure that	7/12/27
		it doesn't happen agam,	112/23
		will always check the bottle label, MAR and	
		Dorlors order.	
		, will updated the number	
		bottle is removed I	
		mill pluce a note for	
		Current vell as Leux all	
		Current tells 20 tent all care givers is aware up the change.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
FINDINGS Resident #1 – "Quetiapine (Seroquel) 25 mg Take 1 tab by mouth prn once daily for agitation." The label noted "Take 0.5 to 1 tab (12.5 mg to 25 mg) by mouth once daily as	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
needed for agitation or insomnia." (filled 4/19/23) The MAR was consistent with the physician order. The medication has not been taken by the resident.	Call the pharmacy to follow the physicians order for the bottle label.	Peter
, ne	For the bottle label. > I beadle a note for current order and place on the both coneput is aware with medo or	1/12/2: le
	is awar with med or	av
	$\mathcal{S}'\mathcal{A}$.	

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MAR was consistent with the physician order. The medication has not been taken by the resident.	always check the Battle Label, Physicians Order and MPR.	7/12/2
	make sure that they are	
	all the same. > which bothle is recurred new waication bothle is recurred in will place a note procured order as that all consquers is aware of the	
-	medication bottle is recuied	
	I avill place a rote ju	
	current order as that all	
	conquest is aware of the	
	s'd.	

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§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – "Naproxen (Naprosyn) 500 mg tab Take 1tab po BID per day with food/milk to reduce GI upset" ordered 2/6/23. The label noted "Take 1 tab by mouth twice daily with food or milk to reduce GI upset." The MAR noted "prn." The medication has not been taken by the resident.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY MAR was mistakenly label. If Should be PRN during Her admission. On ay G/19/23 Naproxyn were D/C by her PCP.	7/12/2

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		To make sure that this doesn't happen again, make sure to	
		properly whech the medicalism	Pitro
		I will review ruds are	flw 1/12/23
		ander always. >I will review ruds are \(\bar{q} \) \(\alpha \) who if I need clary I will contact PCP with i	iction
		apres.	
Managara Andria			

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – "Carbidopa-Levodopa ER tab 25-100 mg Tale 1 tab 4 times daily" ordered 2/6/23; however, the following were noted: -The August 2022 MAR was not initialed as taken 8/7/22 to 8/31/22 for the 9 p.m. dose only. -The December 2022 MAR was not initialed as taken 12/26/22 to 12/31/22 for the 9 p.m. dose only. -The January 2023 MAR was not initialed as taken 1/31/23 for the 9 p.m. dose only. -There was no documentation regarding why the 9 p.m. doses were not taken by the resident on the days noted above.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	•

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§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #2 – Per PCG, Ensure Plus, one (1) bottle is given three times a day. Not recorded in MAR.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Remuted order from Mistry Hospin and update the MAR.	7/12/23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #2 – Per PCG, Ensure Plus, one (1) bottle is given three times a day. Not recorded in MAR.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	I will make sure that Ensure Plus is reended in heridents MAR with date and time initially by the conequer. -> all care guess will down MAR right after sin of	reit
	initialed by the conegue. -> all care guess un'll documented. MAR right after sin of meds. also & un'll rem the MAR of 2 WKs. to make are energing is documented.	au eu

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – No June 2023 MAR. Resident #2 – No May 2023 MAR.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY D'Ammidiately printed the June Man for the Resident #1 D'Ammidiately printed the May Man for the Resident #2	A124.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – No June 2023 MAR. Resident #2 – No May 2023 MAR.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? TO MUJE SUME this doesn't shappen again MAR should be priviled before the end of each month.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; FINDINGS Resident #3 — On physical exam form dated 2/10/2023, "see progress note from 2/10/2023" was noted. No notes available for this physical exam.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY REQUESTED GROWN APRN to me the form (DOH) for Physical Excum. I Objain the copy	7/12/23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; FINDINGS Resident #3 — On physical exam form dated 2/10/2023, "see progress note from 2/10/2023" was noted. No notes available for this physical exam.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will make sure to advays the Physical Exam form from Doff, mot to depend on the progress mate from the Physician, APRN.	PA-7/12/23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — Progress notes did not include the following: -Resident's tolerance to Ensure 8 oz BID. -Resident's need for and tolerance to solids blended to a thin liquid consistency. -Resident is spoon fed by care givers. [Added post inspection] -Incontinence of urine & BM. -Resident ambulates with assistance of two (2) persons.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – Progress notes did not include the following: -Resident's tolerance to Ensure 8 oz BID. -Resident's need for and tolerance to solids blended to a thin liquid consistency. -Resident is spoon fed by care givers. [Added post inspection] -Incontinence of urine & BM. -Resident ambulates with assistance of two (2) persons.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will make sure that progress while is update at all times. I will use prosess note form provided by DOH to document resident much, heatment, aiet, core plan, my sid in condition of ilners or injury.	7/12/2=

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #2 — April 2023 and May 2023 progress notes stated that the resident is continent (urine and stool). The resident is not continent.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Stated that the resident is continent (urine and stool). The resident is not continent.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will make sure that progress note is updated appropriate.	7/12/23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(7) During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; FINDINGS Resident #2 – Right arm circumference was used in lieu of weight for the past twelve (12) months. There was no physician's order.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	# attached Physicians Order dated 7/21/2022 -> Order was Obtain	4/12/2

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(7) During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; FINDINGS Resident #2 — Right arm circumference was used in lieu of weight for the past twelve (12) months. There was no physician's order.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	attached Physician Inder dated 7/21/12 The puture if Res. Cair wish the mighty scale i I will consi to I the PCP and Obtain orde.	Alzizi ult

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (f)(4) General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS Resident #2 — Per PCG, the resident was admitted in hospice program on 3/21/2023. There was no hospice care plan available.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Reducted Hospiu Can Plan from Bristole Hospiu * Alla ched Hospiu Can Plan	7/12/23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(4) General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS Resident #2 – Per PCG, the resident was admitted in hospice program on 3/21/2023. There was no hospice care plan available.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? T WIM Make Guren Had and brupute. I will reguest updated care plan when there's a cheage and new re-certificant con appeared Residents.	Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.	PART 1		
	FINDINGS Resident #2 — White correction tape was used in self-preservation statement.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter. FINDINGS Resident #2 — White correction tape was used in self-preservation statement.	FART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will make sure that prends with covintin will be signed and not we covilin tape.	7/12/23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records:	PART 1	
A permanent general register shall be maintained to record all admissions and discharges of residents;	DID YOU CORRECT THE DEFICIENCY?	
FINDINGS In Permanent Resident Register,	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
-"Diagnoses" and "Referred by" not recorded for three (3) current residents"Religion" not recorded for four (4) current residents"Marital status" not recorded for two (2) current residents"Referred by" not recorded for five (5) current residents.	I will make sure to complete all the information of all the Residents. The Residents.	7/12/2

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records:	PART 2	
A permanent general register shall be maintained to record all admissions and discharges of residents;	FUTURE PLAN	
FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
In Permanent Resident Register,	IT DOESN'T HAPPEN AGAIN?	
-"Diagnoses" and "Referred by" not recorded for three (3) current residents.		
-"Religion" not recorded for four (4) current residents"Marital status" not recorded for two (2) current residents"Referred by" not recorded for five (5) current residents.	update the Resident	
	Register. Completed	71/2/12/3
	all the nissing	
	informations 7 I mill use admission check li'et to complete Res. negister I will not leave any blonk.	
	-> I will use admission check	
	Wet to complete Res. negister	/ .
	I will not leave any blonk.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-23 Physical environment. (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
1	All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	FINDINGS Resident #2 – uses continuous oxygen. No signage for oxygen use posted.	Reaueste a from sypplies	
		Reducted from supplies the signage immediately I post it the Sign in front of my Hors Door and here Room door.	7/12/23
		in front of my Hons Door	
		and here Room door.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	PART 2 FUTURE PLAN	Date
All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety; FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Resident #2 – uses continuous oxygen. No signage for oxygen use posted.	I will make super that signages are posted at	7/12/123
	rignages are parted at	. 20.0
	all times for the safety	7

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h)(4) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
Water supply. Hot and cold water shall be readily available to residents for personal washing purposes. Temperature of hot water at plumbing fixtures used by residents shall be regulated and maintained within the range of 100°-120°F.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Hot water temperature was 126° F.	Deficiency was corrected. Hot	THEZ
	120°F.	
	§11-100.1-23 Physical environment. (h)(4) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. Water supply. Hot and cold water shall be readily available to residents for personal washing purposes. Temperature of hot water at plumbing fixtures used by residents shall be regulated and maintained within the range of 100°-120°F. FINDINGS	\$11-100.1-23 Physical environment. (h)(4) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. Water supply. Hot and cold water shall be readily available to residents for personal washing purposes. Temperature of hot water at plumbing fixtures used by residents shall be regulated and maintained within the range of 100°-120°F. FINDINGS Hot water temperature was 126° F. PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY FINDINGS Deficiency was corrected, flot water temperature decreas to water tempera

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h)(4) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	PART 2 FUTURE PLAN	
Water supply. Hot and cold water shall be readily available to residents for personal washing purposes. Temperature of hot water at plumbing fixtures used by residents shall be regulated and maintained within the range of 100°-120°F.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Hot water temperature was 126° F.	I will check the hot water temperature monthly added the task to my monthly	7/12/23
	Checklist.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-23 Physical environment. (p)(5) Miscellaneous: Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system. FINDINGS Signaling device in Bedroom #2 was not operable. Repaired during the inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (p)(5) Miscellaneous: Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system. FINDINGS Signaling device in Bedroom #2 was not operable. Repaired during the inspection.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will make sure that all signating devices are tested and check everyday. Surryday. Everyday survaix dury clury cleany norm.	1/2/23

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:	PART 1	
	A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and	DID YOU CORRECT THE DEFICIENCY?	
	substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	FINDINGS Resident #1 – The care plan noted "Risk for aspiration;" however, there was no documentation of care giver training		
	by the case manager for aspiration precautions.	Reducted Training from Come Manager to train	
		lave manager to train	
		Coneques for agura Im	
		precaution. 7 Yes, all care gives is tained for aspiration Precaution by xluse. And dozumented.	PA
		7 ges, all care guers is	7/12/2
		Lained for aspiration	,
		Pricatro by xluse.	
		and documented.	
AND THE PERSON NAMED IN COLUMN			

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3: A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan; FINDINGS Resident #1 — The care plan noted "Risk for aspiration;" however, there was no documentation of care giver training by the case manager for aspiration precautions.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? [will Make some that all trainings meeded by the careginer is provided by care managed and to make some an the heless ary thining is provided he less ary thining is provided.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3: A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan; FINDINGS Resident #2 – No record that case manager trained care givers for aspiration precaution and arm circumference measurement.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date
	Requested a reend from an trained care guers for aspiration & aum circumfureru measure me -> Car trained all the Coreginess and stockenaka	M: 7/12/2:

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:	PART 2	
A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan; FINDINGS Resident #2 – No record that case manager trained care givers for aspiration precaution and arm circumference measurement.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	I will make sure that	
	caregines are trained to provide specialized care to peridents as needed to implement their care plan.	P/\$ 1/12/23
••	> I will commin case N/CM to make ove all the necessary pairing is fromide	Å.

	PLAN OF CORRECTION	Completion Date
\$11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3: Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents. FINDINGS SCG #1 — Only certificates of completion of four (4) hours of continuing education credits for the past twelve (12) months were available. Please submit evidence of eight (8) hours of continuing education credits with your plan of correction. These hours will not count towards your 2024 annual inspection.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Attached are the Certifical of completion Yes, Obtain 9 MPS. Inservice fairing.	Date TH2/2

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3:	PART 2	
Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS SCG #1 – Only certificates of completion of four (4) hours of continuing education credits for the past twelve (12) months were available.		
Please submit evidence of eight (8) hours of continuing education credits with your plan of correction. These hours will not count towards your 2024 annual inspection.	Make sure that all Certificate is comment and updated.	
		1/12/12
i su	Calendar on my Meds Culaire	f
	> Yes, I place my own Calendar on my Meds Culaine 18 remind my self. and I will remind all my More gruens to obthir more creaises at least 12 hres Inservice. 2 mos. before 65 trs pection.	23
-	Dorequers to obtain	DEC -8 1
	more criaifs at least 12 hrs.	P3 :43
	65 INSPECTION_	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-87 <u>Personal care services.</u> (c)(2) The primary care giver shall, in coordination with the case manager, make arrangements for each expanded ARCH resident to have:	PART 1 DID YOU CORRECT THE DEFICIENCY?	
Pneumococcal and influenza vaccines and any necessary immunizations following the recommendations of the Advisory Committee of Immunization Practices (ACIP);	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 – No documented evidence of pneumococcal vaccination. No current influenza vaccination (last dated 11/4/20).	Attached Resident # 1 Vaccination information dated 11/17/22	
		23 DEC -8 P

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-87 <u>Personal care services.</u> (c)(2) The primary care giver shall, in coordination with the case manager, make arrangements for each expanded ARCH resident to have:	PART 2 <u>FUTURE PLAN</u>	
Pneumococcal and influenza vaccines and any necessary immunizations following the recommendations of the Advisory Committee of Immunization Practices (ACIP);	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – No documented evidence of pneumococcal vaccination. No current influenza vaccination (last dated 11/4/20).		
	attached Resident #1	
	Ottached Resident #1 Vaccination information olated 11/17/22 > I will use admission chec list for Exect. Resident. - b Obtain the record.	k 1/2/23
	to Obtain the record.	23 OEC -8 P3:4

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 – The care plan noted "prepare soft, bite size foods easily chewed & swallowed;" however, the PCG has been blending meals since September 2022.	Called the case manager to update the case plan, > Careplan is the cupdated.	7/1/2
		*23 DEC -8 P3

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINGS Resident #1 – The care plan noted "prepare soft, bite size foods easily chewed & swallowed;" however, the PCG has been blending meals since September 2022.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? TO make some that this doesn'd happen again i will always advise my care manager by there are changes up my residents care. There are changes up my residents care. There are changes up there are changes up my residents care.	7 DEC -8 P3
		:42

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINGS Resident #1 – The care plan was not updated to reflect that the resident requires two (2) person assist to ambulate.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Remarked updated campinal to Care manager > Careplen was updated and on file.	7/1/2/2 DEC -8
		P3:42

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINGS Resident #1 – The care plan was not updated to reflect that the resident requires two (2) person assist to ambulate.	EUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? TWILL Make Sure, from the chick may be resident campium, is more and updated. The Gubary to replice Resident current, String.	7/12/2 DEC -8 P3:42

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINGS Resident #1 – No nutrition care plan to address the following: -Resident must be spoon fed by care giversMeals are blended to a thin consistency.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Requested for an updated care plan to case manager To Care plan is updated on File.	23 DEC -8 P3:42

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – No nutrition care plan to address the following: -Resident must be spoon fed by care giversMeals are blended to a thin consistency.	t will make sure to always. Check my revident care pla if it is updated. I will communicate all can regularly to reflect Resident current status.	s Vigles
	nes can	23 DEC -8 P3:42

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINGS Resident #2 — Case manager's care plan does not address nutrition deficit and aspiration precaution.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Required to update-the care plan for mutritum dynat and aspiration precawtin. -> Careplan updated In File.	23 DEC -8 P3:42

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINGS	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Resident #2 – Case manager's care plan does not address nutrition deficit and aspiration precaution.	I will make sure that case manger can plan is always updated. I will communiate	
	I will communicate what can regularly to refter Resident current status.	1/iz/23
		STORY WILL

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; FINDINGS Resident #1 — No documented evidence of face-to-face contact by the case manager for May 2023.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
		23 DEC -8 P3:42

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 — No documented evidence of face-to-face contact by the case manager for May 2023.	the case manager visa, to chech it they mus pone right The same day of the visa The same day of the visa	23 DEC -8 P3 :42

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; FINDINGS Resident #2 — There were case manager's notes for monthly visits. However, the most recent available record for observation and assessment was 9/9/2022. No record from October 2022 to current.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Immediately call and in firm the care manager On of today the record in update	7/12/23 DEC -8
		8 P3:41

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #2 — There were case manager's notes for monthly visits. However, the most recent available record for observation and assessment was 9/9/2022. No record from October 2022 to current.	always check the documents after case manager's visit if they wises to sign documents needed. -> I will review documents on the same day of the Visits >IF no records, I will significant to significant to sopy.	R/2/2 723 DEC -8 P3 14

Licensee's/Administrator's Signature:	A		
Print Name:	Rowena	Lat	
Date: _	07/12/23		

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