## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc of Maui – Hale Lahaina	CHAPTER 89
Address: 5220 Kohi Street, Napili, Hawaii 96761	Inspection Date: August 25, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(12) Medications:  All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.  FIND:NGS  Resident #1: Medication order for "Vitamin D2 (1.25mg) 1 cap PO every 7 days," initialed as administered on 8/7/23, and 8/14/23. No documented evidence that medication was administered to, held from, or refused by resident for 8/21/23.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-89-14 Resident health and safety standards. (e)(12) Medications:	PART 2	08/29/2023
	All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.  FINDINGS  Resident #1: Medication order for "Vitamin D2 (1.25mg) 1 cap PO every 7 days," initialed as administered on 8/7/23, and 8/14/23. No documented evidence that medication was administered to, held from, or refused by resident for 8/21/23.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In review of this issue, staff stated that the resident was asked to stay at the med station until the med pass was completed, including the documentation. However, resident rushed outside which distracted staff. The medication was administered, but staff failed to document the administration.  To correct this issue, the staff in question was retrained by the agency RN regarding correct medication administration procedures, including the important step of documenting that the medication was administered.  To prevent recurrence, all resident staff were retrained on these procedures.  To monitor, the agency RN will review the MAR twice monthly for a period of two months for staff's correct medication administration procedures and continue	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(12) Medications:	PART 1	08/29/2023
All medications and supplements, such as vitamins,	<b>DID YOU CORRECT THE DEFICIENCY?</b>	
minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
Caregiver.  FINDF:GS  Resident #1: No Medication Administration Record (MAR available for review from August 2022 to July 2023.	In review of this issue, the residents were recently relocated from the residence to another Arc facility due to the wildfire disaster in Lahaina. The current MAR was brought with the medications, but the previous MARS, kept in a separate binder when purged, stayed at the permanent residence. On the day of inspection, the binder was brought over shortly after the inspector left so it was unable to be reviewed.	
	To correct this issue, the previous MARS are now located in the new location with the residents.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-89-14 Resident health and safety standards. (e)(12) Medications:	PART 2	08/29/2023
	All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices	<u>FUTURE PLAN</u>	
		USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	caregiver.  FINE INGS	To prevent recurrence, the resident manager was	
	Resident #1: No Medication Administration Record (MAR) available for review from August 2022 to July 2023.	retrained by the agency RN on the importance of having the MARS from the past year with the residents and the medications for reference.	
		To monitor, the agency RN will inspect the residence twice monthly for a period of two months, to ensure	
		the MARS from the past year are available for review. Thereafter, she will continue her quarterly review.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (b)(7) During residence, records shall be maintained by the caregiver and shall include the following information:  Recording of resident's weight at least once a month, and more often when requested by a physician;	PART 1	
FINDINGS Resident #1, #2, #3, and #4 – No monthly weight documented from August 2022 to December 2022.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-89-18 Records and reports. (b)(7) During residence, records shall be maintained by the	PART 2	08/29/2023
	caregiver and shall include the following information:	FUTURE PLAN	
	Recording of resident's weight at least once a month, and more often when requested by a physician;	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	FINDINGS Resident #1, #2, #3, and #4 – No monthly weight documented from August 2022 to December 2022.	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	documented from August 2022 to December 2022.	In review of this issue, the previous resident manager had been documenting monthly weights on another	
		form and it was being kept in a separate binder. The Program Director had asked that the weights be	
		documented on the health summary form where the weight information should have been located. As a	
		result, the previous year's weight information did not get filed in the resident charts. The monthly weights	
:		had been taken and documented but were not available for review the day of inspection.	
		To prevent recurrence, the resident manager was	
:		retrained by the Program Director, to continue to document monthly weights on the health summary	
		form in the resident chart. This document will remain in the chart for the inspection year for reference and	
		available for review during inspection.	
		To monitor, the Program Director will review the	

Licensee's/Administrator's Signature:	Valerie Sly
Print Name:	Valerie Sly
Date:	Aug 29, 2023