Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Acervea ARCH 1, LLC	CHAPTER 100.1
Address: 94-462 Alapine Street, Waipahu, Hawaii 96797	Inspection Date: November 8, 2023 Initial

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 \$11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior 	PART 1 DID YOU CORRECT THE DEFICIENCY? JSE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
RULES (CRITERIA) §11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS Substitute Care Giver (SCG) #1, #2, and Household member (HM) #1 – No current physical exam. Please submit a copy with your plan of correction (POC).	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
811 100 1 0 Demonstration and franklaur miles of		Date
 §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS SCG #1 – Negative chest x-ray result (7/24/2013) and negative symptoms screening (7/24/2023) were available. There was no evidence that PPD was positive. Thus, no initial tuberculosis (TB) clearance. SCG #2 – No initial TB clearance. Please submit a copy with your POC. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	811-100 1-9 Personnel staffing and family requirements	DADT 2	Date
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	Please submit a copy with your POC.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\square	§11-100.1-9 <u>Personnel</u>, staffing and family requirements.(e)(4)	PART 1	
	The substitute care giver who provides coverage for a period less than four hours shall:	DID YOU CORRECT THE DEFICIENCY?	
	Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	<u>FINDINGS</u> There were prefilled Primary Care Giver (PCG) and SCG training forms (4 sets) with PCG's signature, but person		
	trained was not recorded. Thus, there is no record that PCG trained SCG #1, #2, and #3 to make prescribed medication available to residents.		

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Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-12 Emergency care of residents and disaster preparedness. (c) The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility. FINDINGS No record that two (2) current residents received orientation for emergency procedures. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 <u>Nutrition.</u> (c) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented. FINDINGS Lunch menu includes "Water Cress" and "Avocado." Broccoli was provided instead. No menu substitution recorded.	PART 1 PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

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		 §11-100.1-13 <u>Nutrition.</u> (e) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented. FINDINGS Lunch menu includes "Water Cress" and "Avocado." Broccoli was provided instead. No menu substitution 	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	

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 §11-100.1-15 <u>Medications.</u> (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Medication cabinet was not locked upon department arrival. The key was attached to the keyhole. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. <u>FINDINGS</u> Resident #2 – PCG stated that morning medication was given at 9am today. Dosing time was recorded as 8am in medication administration record (MAR). 	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-16 <u>Personal care services.</u> (h) A schedule of activities shall be developed and implemented by the primary care giver for each resident which includes personal services to be provided, activities and any special care needs identified. The plan of care shall be reviewed and updated as needed. FINDINGS Resident #1 – No plan of care and activities schedule.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
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§11-100.1-16 Personal care services. (h) A schedule of activities shall be developed and implemented by the primary care giver for each resident which includes personal services to be provided, activities and any special care needs identified. The plan of care shall be reviewed and updated as needed. FINDINGS Resident #1 – No plan of care and activities schedule.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; <u>FINDINGS</u> Resident #1 – "Resident Admission Medical and Personal History" form was signed and dated by physician on 9/14/2023. Physician noted "see attached H&P." The attached document did not included information for standard physical exam.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-17 <u>Records and reports.</u> (a)(7) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Height and weight measurements taken; FINDINGS Resident #2 – PCG stated that weight and height were taken at admission on 11/3/2023. But there was no record available for weight and height at admission. 	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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		Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – No October 2023 progress notes.	PLAN OF CORRECTION PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

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§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 2	
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FINDINGS Resident #1 – No October 2023 progress notes.		

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behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs: FINDINGS Resident #1 – Physician's notes dated 9/28/2023 stated "Monitor BP, keep 120/70-140/90." BP was recorded on a scratch paper, as 10/24/2023 is 104/94 and 10/17/2023 is 139/95. Resident's response to medication and action taken were not recorded in progress notes. Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	 §11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; <u>FINDINGS</u> Resident #1 – Physician's notes dated 9/28/2023 stated "Monitor BP, keep 120/70-140/90." BP was recorded on a scratch paper, as 10/24/2023 is 104/94 and 10/17/2023 is 139/95. Resident's response to medication and action taken 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	-

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				Date
\square	\leq	§11-100.1-17 <u>Records and reports.</u> (b)(3)	PART 2	
		During residence, records shall include:		
		Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		immediately when any incident occurs;		
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 <u>Records and reports.</u> (f)(2) General rules regarding records:	PART 1	Date
General rules regarding records: Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them; FINDINGS Resident #1 – PCG's name was recorded in MAR, but legend for the initial was not recorded.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\boxtimes	§11-100.1-17 <u>Records and reports.</u> (f)(2) General rules regarding records:	PART 2	
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\$11,100,1,17, Decends and remarks (D(4))	DADT 1	Date
§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:	PART 1	
All records shall be complete, accurate, current, and readily	DID YOU CORRECT THE DEFICIENCY?	
available for review by the department or responsible placement agency.	USE THIS SPACE TO TELL US HOW YOU	
<u>FINDINGS</u>	CORRECTED THE DEFICIENCY	
Resident #1 – Emergency Information sheet was filled partially. No medication list recorded on the form.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
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\boxtimes	§11-100.1-17 <u>Records and reports.</u> (f)(4)	PART 2	
	General rules regarding records:		
		FUTURE PLAN	
	All records shall be complete, accurate, current, and readily available for review by the department or responsible		
	placement agency.	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	pracement agency.	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	FINDINGS	IT DOESN'T HAPPEN AGAIN?	
	Resident #1 – Emergency Information sheet was filled	II DUESIN'I HAFFEIN AGAIN?	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (h)(1) Miscellaneous records:	PART 1	Duit
Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; <u>FINDINGS</u> "Religion" in permanent resident register was not recorded for two (2) current residents.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (h)(1) Miscellaneous records:	PART 2	Date
 STI-100.1-17 <u>Records and reports.</u> (II)(1) Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; <u>FINDINGS</u> "Religion" in permanent resident register was not recorded for two (2) current residents.	FART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-20 <u>Resident health care standards.</u> (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. <u>FINDINGS</u> Resident #1 – Physician's notes dated 9/28/2023 stated "Monitor BP, Keep 120/70-140/90." BP was not taken daily. 	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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 §11-100.1-20 <u>Resident health care standards.</u> (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. <u>FINDINGS</u> Resident #1 – Physician's notes dated 9/28/2023 stated "Monitor BP, Keep 120/70-140/90." BP was not taken daily. 	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

 \$11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(A) Residents' rights and responsibilities: Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall: Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident conduct. There shall be documentation signed by the resident that this procedure has been carried out; 	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
FINDINGS Resident #1 – No signed care home policy.	 §11-100.1-21 <u>Residents' and primary care givers' rights and responsibilities.</u> (a)(1)(A) Residents' rights and responsibilities: Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall: Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident that this procedure has been carried out; FINDINGS 	<u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU	-

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	\$11-100.1-21 <u>Residents' and primary care givers' rights and</u>	PART 2	
	responsibilities. (a)(1)(A)		
	Residents' rights and responsibilities:	FUTURE PLAN	
	Written policies regarding the rights and responsibilities of		
	residents during the stay in the Type I ARCH shall be	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	established and a copy shall be provided to the resident and	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	the resident's family, legal guardian, surrogate, sponsoring	IT DOESN'T HAPPEN AGAIN?	
	agency or representative payee, and to the public upon		
	request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:		
	provide that each murvidual admitted shan.		
	Be fully informed orally or in writing, prior to or at the time		
	of admission, of these rights and of all rules governing		
	resident conduct. There shall be documentation signed by		
	the resident that this procedure has been carried out;		
	FINDINGS		
	Resident $\#1$ – No signed care home policy.		

Licensee's/Administrator's Signature:

Print Name:

Date: _____