## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Susan Ramos Care Home, LLC	CHAPTER 100.1
Address: 94-722 Loaa Street, Waipahu, Hawaii 96797	Inspection Date: October 19, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

\$11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually.  PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
to certify that they are free of infectious diseases.  FINDINGS Substitute Care Giver (SCG)#1 – No current annual physical exam.  Please submit a copy with your plan of correction (POC).	§11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS Substitute Care Giver (SCG)#1 – No current annual physical exam.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  Substitute Care Giver (SCG)#1 – No current annual physical exam.  Please submit a copy with your plan of correction (POC).	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-12 Emergency care of residents and disaster preparedness. (c) The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility.  FINDINGS Fire drills were conducted monthly, but it was only between 9:20am and 4:20pm. The number of the residents who participated in fire drills was recorded. Residents' names were not recorded.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-12 Emergency care of residents and disaster preparedness. (c)  The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility.  FINDINGS  Fire drills were conducted monthly, but it was only between 9:20am and 4:20pm.  The number of the residents who participated in fire drills was recorded. Residents' names were not recorded.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.	PART 1  DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Resident #1 is on "Cardiac Low Salt" diet ordered on 7/2/2023. No menu for the special diet. Resident #2 is on "Soft/minced; Low-Sodium" diet ordered on 5/1/2023.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
There is a menu labeled as "Low Sodium Diet" available at home. PCG stated that this menu is used for resident #1 and #2. The menu does not meet the requirements for low sodium diet. The menu does not specify the required consistency (soft/minced) for resident #2.		
Please submit a weekly menu (7 days) for Cardiac and Soft/minced low sodium diets for department review.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 <u>Nutrition.</u> (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 is on "Cardiac Low Salt" diet ordered on 7/2/2023. No menu for the special diet. Resident #2 is on "Soft/minced; Low-Sodium" diet ordered on 5/1/2023.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
There is a menu labeled as "Low Sodium Diet" available at home. PCG stated that this menu is used for resident #1 and #2. The menu does not meet the requirements for low sodium diet. The menu does not specify the required consistency (soft/minced) for resident #2.		
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.  FINDINGS Lunch menu for regular diet is "Spaghetti w/tomato sauce, Garlic bread, Caesar salad, Skim milk, 1 cup water." Caesar salad was not included. No substitution provided.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #2 — Physician ordered "Soft and bite sized (IDDSI 6) with supershake TID, Low-Sodium" on 4/25/2023. No record that the special diet was provided. Diet order was changed to Soft/minced; Low-Sodium on 5/1/2023.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

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§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #2 is on a special diet, Soft/minced; Low-Sodium. Regular diet menu was provided for lunch. Garlic bread was cut into approximately ½ inch bite size.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #2 is on a special diet, Soft/minced; Low-Sodium. Regular diet menu was provided for lunch. Garlic bread was cut into approximately ½ inch bite size.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b)  Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  Neosporin tube was left unsecured in resident's bedroom #5. Orajel Denture Pain Gel and 2 containers with a label "Aloha Green Apoth. The Yeti 3.5g, Total THC 22.7%," and 2 unlabeled containers with the same ingredient were left unsecured in the closet in resident's bedroom #3.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS Neosporin tube was left unsecured in resident's bedroom #5. Orajel Denture Pain Gel and 2 containers with a label "Aloha Green Apoth. The Yeti 3.5g, Total THC 22.7%," and 2 unlabeled containers with the same ingredient were left unsecured in the closet in resident's bedroom #3.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use.  FINDINGS Resident #1 – External and internal medication were stored in the same plastic bag. Corrected during inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	_

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Per medication administration record (MAR), Mirtazapine 7.5mg, take 1 tab by mouth at bedtime for agitation was discontinued on 9/9/2023. No physician's order on file.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS  Resident #1 – Per MAR, Trazodone 50mg, take ½ tab by mouth 3x a day was started on 9/9/2023. No physician's order to start the medication. The physician discontinued the medication on 10/16/2023.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #3 keeps THC in resident's bedroom, but was not listed in MAR.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (n)  Self administration of medication shall be permitted when it is determined to be a safe practice by the resident, family, legal guardian, surrogate or case manager and primary care giver and authorized by the physician or APRN. Written procedures shall be available for storage, monitoring and documentation.  FINDINGS  Resident #3 uses THC. There was no procedure for storage of the medication.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #3 uses THC. There was no procedure for self-administration.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #3 uses THC. There was no procedure for self-administration.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #1 − APRN's notes dated 8/31/2023 stated "Metoprolol 25mg, 1 tab BID Hold if hear rate ≤60 bpm. Do not give meds if heart rate 60 Bpm or less." Heart rate for 9/1/2023 pm and 9/2/2023 pm were not recorded. MAR was initialed as medication was given on 9/1/2023 pm and 9/2/2023 pm.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS Resident #1 − APRN's notes dated 8/31/2023 stated "Metoprolol 25mg, 1 tab BID Hold if hear rate ≤60 bpm. Do not give meds if heart rate 60 Bpm or less." Heart rate for 9/1/2023 pm and 9/2/2023 pm were not recorded. MAR was initialed as medication was given on 9/1/2023 pm and 9/2/2023 pm.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

Licensee's/Administrator's Signature:	
Print Name:	
Date:	