Office of Health Care Assurance

**State Licensing Section** 

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: STS Adult Foster Service LLC II                | CHAPTER 100.1                              |
|---|--|
| Address:<br>744 22 <sup>nd</sup> Avenue, Honolulu, Hawaii 96816 | Inspection Date: September 19, 2023 Annual |

## THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

## YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| §11-100.1-9 Personnel, staffing and family requirements.<br>(a) All individuals who either reside or provide care or services<br>to residents in the Type I ARCH, shall have documented<br>evidence that they have been examined by a physician prior<br>to their first contact with the residents of the Type I ARCH,<br>and thereafter shall be examined by a physician annually,<br>to certify that they are free of infectious diseases. <b>FINDINGS</b> Primary Care Giver (PCG) – No current physical exam. Please submit a copy with your plan of correction (POC). | PART 1<br>DID YOU CORRECT THE DEFICIENCY?<br>USE THIS SPACE TO TELL US HOW YOU<br>CORRECTED THE DEFICIENCY |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| §11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. <b>FINDINGS</b> Primary Care Giver (PCG) – No current physical exam. Please submit a copy with your plan of correction (POC). | PART 2<br><u>FUTURE PLAN</u><br>USE THIS SPACE TO EXPLAIN YOUR FUTURE<br>PLAN: WHAT WILL YOU DO TO ENSURE THAT<br>IT DOESN'T HAPPEN AGAIN? | Date               |
|  |  |                    |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
|---|---|--------------------|
| <ul> <li>§11-100.1-9 <u>Personnel, staffing and family requirements.</u></li> <li>(e)(3)</li> <li>The substitute care giver who provides coverage for a period less than four hours shall:</li> </ul> | PART 1<br>DID YOU CORRECT THE DEFICIENCY?                     |                    |
| Be currently certified in first aid;<br><u>FINDINGS</u>   | USE THIS SPACE TO TELL US HOW YOU<br>CORRECTED THE DEFICIENCY |                    |
| Substitute Care Giver (SCG) #1 – No current First Aid certification.  |   |                    |
| Please submit a copy with your POC.   |   |                    |
|   |   |                    |
|   |   |                    |
|   |   |                    |
|   |   |                    |
|   |   |                    |
|   |   |                    |
|   |   |                    |
|   |   |                    |

|           | RULES (CRITERIA)   | PLAN OF CORRECTION                           | Completion |
|-----------|--|--|------------|
|           |  |  | Date       |
| $\square$ | §11-100.1-9 Personnel, staffing and family requirements.                                 | PART 2                                       |            |
|           |  |  |            |
|           | The substitute care giver who provides coverage for a period less than four hours shall: | FUTURE PLAN                                  |            |
|           |  |  |            |
|           | Be currently certified in first aid;   | <b>USE THIS SPACE TO EXPLAIN YOUR FUTURE</b> |            |
|           |  | PLAN: WHAT WILL YOU DO TO ENSURE THAT        |            |
|           | <u>FINDINGS</u>  | IT DOESN'T HAPPEN AGAIN?                     |            |
|           | Substitute Care Giver (SCG) #1 – No current First Aid                                    |  |            |
|           | certification.   |  |            |
|           | Please submit a copy with your POC.  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  |            |
|           |  |  | 1          |
|           |  |  |            |
|           |  |  |            |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| <ul> <li>§11-100.1-9 Personnel, staffing and family requirements.<br/>(f)(1)</li> <li>The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:</li> <li>Be currently certified in cardiopulmonary resuscitation;</li> <li>FINDINGS</li> <li>SCG #1 - No Current Cardiopulmonary Resuscitation certification.</li> <li>Please submit a copy with you POC.</li> </ul> | PART 1<br>DID YOU CORRECT THE DEFICIENCY?<br>USE THIS SPACE TO TELL US HOW YOU<br>CORRECTED THE DEFICIENCY |                    |

| §11-100.1-9     Personnel, staffing and family requirements.<br>(f)(1)     PART 2  | Completion |
|--|------------|
| (f)(1)<br>The substitute care giver who provides coverage for a period   | Date       |
| The statistic care giver who provides coverage for a period<br>greater than four hours in addition to the requirements<br>specified in subsection (e) shall:       ETTURE PLAN         Be currently certified in cardiopulmonary resuscitation;       ETTURE PLAN         VIDE THIS SPACE TO EXPLAIN YOUR FUTURE<br>PLAN: WHAT WILL YOU DO TO ENSURE THAT<br>IT DOESN'T HAPPEN AGAIN?         Please submit a copy with you POC. | E          |

|           | RULES (CRITERIA)   | PLAN OF CORRECTION                | Completion |
|-----------|--|-----------------------------------|------------|
|           |  |                                   | Date       |
| $\square$ | §11-100.1-13 <u>Nutrition.</u> (i)<br>Each resident shall have a documented diet order on                            | PART 1                            |            |
|           | admission and readmission to the Type I ARCH and shall   |                                   |            |
|           | have the documented diet annually signed by the resident's   | DID YOU CORRECT THE DEFICIENCY?   |            |
|           | physician or APRN. Verbal orders for diets shall be  |                                   |            |
|           | recorded on the physician order sheet and written  | USE THIS SPACE TO TELL US HOW YOU |            |
|           | confirmation by the attending physician or APRN shall be<br>obtained during the next office visit.                   | CORRECTED THE DEFICIENCY          |            |
|           | FINDINGS   |                                   |            |
|           | Resident #1 – On 8/18/2023, physician ordered "Regular-<br>Boost Plus Supplement" for diet. Also, on 8/18/2023, APRN |                                   |            |
|           | ordered "Pureed consistency with thin liquids." No record  |                                   |            |
|           | that orders were clarified. Per progress notes, pureed diet  |                                   |            |
|           | with thin liquids were provided since admission. Please clarify with physician.                                      |                                   |            |
|           | clarify with physician.  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |
|           |  |                                   |            |

| RULES (CRITERIA)   | PLAN OF CORRECTION                    | Completion |
|--|---------------------------------------|------------|
|  |                                       | Date       |
| §11-100.1-13 <u>Nutrition.</u> (i)   | PART 2                                |            |
| Each resident shall have a documented diet order on  |                                       |            |
| admission and readmission to the Type I ARCH and shall   | FUTURE PLAN                           |            |
| have the documented diet annually signed by the resident's   |                                       |            |
| physician or APRN. Verbal orders for diets shall be<br>recorded on the physician order sheet and written | USE THIS SPACE TO EXPLAIN YOUR FUTURE |            |
| confirmation by the attending physician or APRN shall be   | PLAN: WHAT WILL YOU DO TO ENSURE THAT |            |
| obtained during the next office visit.   |                                       |            |
| obtained during the next office visit.   | IT DOESN'T HAPPEN AGAIN?              |            |
| FINDINGS   |                                       |            |
| Resident #1 – On 8/18/2023, physician ordered "Regular-  |                                       |            |
| Boost Plus Supplement" for diet. Also, on 8/18/2023, APRN  |                                       |            |
| ordered "Pureed consistency with thin liquids." No record  |                                       |            |
| that orders were clarified. Per progress notes, pureed diet  |                                       |            |
| with thin liquids were provided since admission. Please  |                                       |            |
| clarify with physician.  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |
|  |                                       |            |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|--------------------|
| §11-100.1-17 <u>Records and reports.</u> (a)(4)<br>The licensee or primary care giver shall maintain individual<br>records for each resident. On admission, readmission, or<br>transfer of a resident there shall be made available by the<br>licensee or primary care giver for the department's review:<br>A report of a recent medical examination and current<br>diagnosis taken within the preceding twelve months and<br>report of an examination for tuberculosis. The examination<br>for tuberculosis shall follow current departmental policies;<br><u>FINDINGS</u><br>Resident #1 – Record shows PPD skin test (negative) was<br>done on 8/10/2023. Chest x-ray (negative) was done on<br>8/12/2023. There is no record for second PPD skin test.<br>Thus, initial tuberculosis clearance was not completed. | PART 1<br><u>DID YOU CORRECT THE DEFICIENCY?</u><br>USE THIS SPACE TO TELL US HOW YOU<br>CORRECTED THE DEFICIENCY |                    |

|                           |  | Date |
|---------------------------|--|------|
| af<br>praction<br>this de | ecting the deficiency<br>ter-the-fact is not<br>cal/appropriate. For<br>ficiency, only a future<br>blan is required. |      |

|           | RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion |
|-----------|---|--|------------|
|           |   |  | Date       |
| $\square$ | §11-100.1-17 <u>Records and reports.</u> (b)(3)<br>During residence, records shall include:   | PART 2   |            |
|           | Progress notes that shall be written on a monthly basis, or<br>more often as appropriate, shall include observations of the<br>resident's response to medication, treatments, diet, care plan,<br>any changes in condition, indications of illness or injury,<br>behavior patterns including the date, time, and any and all<br>action taken. Documentation shall be completed<br>immediately when any incident occurs; | <u>FUTURE PLAN</u><br>USE THIS SPACE TO EXPLAIN YOUR FUTURE<br>PLAN: WHAT WILL YOU DO TO ENSURE THAT<br>IT DOESN'T HAPPEN AGAIN? |            |
|           | FINDINGS<br>Resident #1 – No progress notes for resident's response to<br>diet in August 2023.  |  |            |
|           |   |  |            |

|           | RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|-----------|--|---|--------------------|
| $\square$ | <ul><li>§11-100.1-17 <u>Records and reports.</u> (f)(2)</li><li>General rules regarding records:</li><li>Symbols and abbreviations may be used in recording entries</li></ul>        | PART 1  |                    |
|           | only if a legend is provided to explain them;<br>FINDINGS  |   |                    |
|           | Resident #1 – In September 2023 medication administration record (MAR), legend for an initial for one SCG who administered medication was not recorded. Corrected during inspection. |   |                    |
|           |  | Correcting the deficiency<br>after-the-fact is not                                |                    |
|           |  | practical/appropriate. For<br>this deficiency, only a future<br>plan is required. |                    |
|           |  |   |                    |
|           |  |   |                    |
|           |  |   |                    |

| RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion |
|---|--|------------|
|   |  | Date       |
| §11-100.1-17 <u>Records and reports.</u> (f)(2)<br>General rules regarding records:   | PART 2   |            |
| Symbols and abbreviations may be used in recording entries<br>only if a legend is provided to explain them;<br><b>FINDINGS</b><br>Resident #1 – In September 2023 medication administration<br>record (MAR), legend for an initial for one SCG who<br>administered medication was not recorded. Corrected during<br>inspection. | <u>FUTURE PLAN</u><br>USE THIS SPACE TO EXPLAIN YOUR FUTURE<br>PLAN: WHAT WILL YOU DO TO ENSURE THAT<br>IT DOESN'T HAPPEN AGAIN? |            |
|   |  |            |
|   |  |            |
|   |  |            |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| §11-100.1-17 <u>Records and reports.</u> (f)(4)<br>General rules regarding records:  | PART 1   |                    |
| All records shall be complete, accurate, current, and readily<br>available for review by the department or responsible<br>placement agency.            |  |                    |
| <b>FINDINGS</b><br>Observed that the year was not noted on the pages of<br>Residents Height and Monthly Weight record. Corrected<br>during inspection. |  |                    |
|  | Correcting the deficiency<br>after-the-fact is not<br>practical/appropriate. For |                    |
|  | this deficiency, only a future<br>plan is required.                              |                    |
|  |  |                    |
|  |  |                    |

|          | RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion |
|----------|---|--|------------|
| <u> </u> |   |  | Date       |
|          | §11-100.1-17 <u>Records and reports.</u> (f)(4)<br>General rules regarding records:   | PART 2   |            |
|          | All records shall be complete, accurate, current, and readily<br>available for review by the department or responsible<br>placement agency.<br><b>FINDINGS</b><br>Observed that the year was not noted on the pages of<br>Residents Height and Monthly Weight record. Corrected<br>during inspection. | <u>FUTURE PLAN</u><br>USE THIS SPACE TO EXPLAIN YOUR FUTURE<br>PLAN: WHAT WILL YOU DO TO ENSURE THAT<br>IT DOESN'T HAPPEN AGAIN? |            |
|          |   |  |            |
|          |   |  |            |
|          |   |  |            |

| RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion<br>Date   |
|---|--|--|
| §11-100.1-17 <u>Records and reports.</u> (f)(4)         General rules regarding records:  | PART 1   |  |
| All records shall be complete, accurate, current, and readily<br>available for review by the department or responsible<br>placement agency.   |  |  |
| <b>FINDINGS</b><br>Monthly fire drills were conducted on 2/15/2023, 3/28/2023, 4/18/2023, 5/24/2023, 8/10/2023, and 9/16/2023. The fire drill record did not specify which residents participated on these dates. |  |  |
|   | Correcting the deficiency<br>after-the-fact is not<br>practical/appropriate. For   |  |
|   | this deficiency, only a future<br>plan is required.  |  |
|   |  |  |
|   |  |  |
|   | <ul> <li>§11-100.1-17 <u>Records and reports.</u> (f)(4)<br/>General rules regarding records:</li> <li>All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.</li> <li><u>FINDINGS</u><br/>Monthly fire drills were conducted on 2/15/2023, 3/28/2023, 4/18/2023, 5/24/2023, 8/10/2023, and 9/16/2023. The fire drill record did not specify which residents participated on</li> </ul> | \$11-100.1-17 Records and reports. (f)(4)       PART 1         General rules regarding records:       All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.       PART 1         FINDINGS       Monthly fire drills were conducted on 2/15/2023, 3/28/2023, 4/18/2023, 5/24/2023, 8/10/2023, and 9/16/2023. The fire drill record did not specify which residents participated on these dates.       Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future |

|           | RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion |
|-----------|--|---|------------|
|           |  |   | Date       |
| $\square$ | §11-100.1-17 <u>Records and reports.</u> (f)(4)<br>General rules regarding records:  | PART 2  |            |
|           | General rules regarding records:<br>All records shall be complete, accurate, current, and readily<br>available for review by the department or responsible<br>placement agency.<br>FINDINGS<br>Monthly fire drills were conducted on 2/15/2023, 3/28/2023,<br>4/18/2023, 5/24/2023, 8/10/2023, and 9/16/2023. The fire<br>drill record did not specify which residents participated on<br>these dates. | FUTURE PLAN<br>USE THIS SPACE TO EXPLAIN YOUR FUTURE<br>PLAN: WHAT WILL YOU DO TO ENSURE THAT<br>IT DOESN'T HAPPEN AGAIN? |            |
|           |  |   |            |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion<br>Date |
|---|---|--------------------|
| RULES (CRITERIA)\$11-100.1-23 Physical environment. (g)(3)(I)Fire prevention protection.Type I ARCHs shall be in compliance with, but not limited<br>to, the following provisions:Each resident of a Type I home must be certified by a<br>physician that the resident is ambulatory and capable of<br>following directions and taking appropriate action for self-<br> | PLAN OF CORRECTION<br>PART 1<br><u>DID YOU CORRECT THE DEFICIENCY?</u><br>USE THIS SPACE TO TELL US HOW YOU<br>CORRECTED THE DEFICIENCY | -                  |
|   |   |                    |

|             | RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion |
|-------------|---|---|------------|
|             |   |   | Date       |
| $\boxtimes$ | §11-100.1-23 Physical environment. (g)(3)(I)  | PART 2  |            |
|             | Fire prevention protection.   |   |            |
|             | Type I ARCHs shall be in compliance with, but not limited to, the following provisions:   | <u>FUTURE PLAN</u><br>USE THIS SPACE TO EXPLAIN YOUR FUTURE |            |
|             | Each resident of a Type I home must be certified by a   | PLAN: WHAT WILL YOU DO TO ENSURE THAT                       |            |
|             | physician that the resident is ambulatory and capable of<br>following directions and taking appropriate action for self-<br>preservation under emergency conditions, except that a<br>maximum of two residents, not so certified, may reside in<br>the Type I home provided that either:<br><b>FINDINGS</b>   | IT DOESN'T HAPPEN AGAIN?                                    |            |
|             |   |   |            |
|             | Resident #1 – In the "RESIDENT ADMISSION MEDICAL<br>AND PERSONAL HISTORY" form, the resident was<br>determined to be self-preserving. In the self-preservation<br>statement form, the resident was determined to be non self-<br>preserving. Both forms were signed and dated by the same<br>physician on 8/18/2023. Please clarify with physician. |   |            |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|--------------------|
| §11-100.1-87 Personal care services. (a)<br>The primary care giver shall provide daily personal care and<br>specialized care to an expanded ARCH resident as indicated<br>in the care plan. The care plan shall be developed as<br>stipulated in section 11-100.1-2 and updated as changes<br>occur in the expanded ARCH resident's care needs and<br>required services or interventions. <b>FINDINGS</b><br>Resident #1 – Care plan includes risk for impaired skin<br>integrity related to his immobility and incontinence. There<br>are different plans for each body part. Care provided for<br>each body part was not recorded. | PART 1<br>Correcting the deficiency<br>after-the-fact is not<br>practical/appropriate. For<br>this deficiency, only a future<br>plan is required. |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|--|---|--------------------|
| §11-100.1-87 Personal care services. (a)<br>The primary care giver shall provide daily personal care and<br>specialized care to an expanded ARCH resident as indicated<br>in the care plan. The care plan shall be developed as<br>stipulated in section 11-100.1-2 and updated as changes<br>occur in the expanded ARCH resident's care needs and<br>required services or interventions. <b>FINDINGS</b><br>Resident #1 – Wound care includes uses of Mepilex<br>dressing, wound spray, honey gel, form dressing, and<br>betadine. Not recorded in MAR. | PART 1<br>Correcting the deficiency<br>after-the-fact is not<br>practical/appropriate. For<br>this deficiency, only a future<br>plan is required. | Date               |
|  |   |                    |

| Image: Still-100.1-87 Dersonal care services. (a)     PART 2       The primary care giver shall provide daily personal care and specialized care to an expanded ARCH resident as indicated in the care plan. The care plan shall be developed as stipulated in section 11-100.1-2 and updated as changes occur in the expanded ARCH resident's care needs and required services or interventions.     FUTURE PLAN       Image: Stipulated in section 11-100.1-2 and updated as changes occur in the expanded ARCH resident's care needs and required services or interventions.     FUTURE PLAN       Image: Stipulated in section 11-100.1-2 and updated as changes occur in the expanded ARCH resident's care needs and required services or interventions.     USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |  | RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion |
|--|--|---|--|------------|
|  |  | The primary care giver shall provide daily personal care and<br>specialized care to an expanded ARCH resident as indicated<br>in the care plan. The care plan shall be developed as<br>stipulated in section 11-100.1-2 and updated as changes<br>occur in the expanded ARCH resident's care needs and<br>required services or interventions.<br><u>FINDINGS</u><br>Resident #1 – Wound care includes uses of Mepilex<br>dressing, wound spray, honey gel, form dressing, and | <u>FUTURE PLAN</u><br>USE THIS SPACE TO EXPLAIN YOUR FUTURE<br>PLAN: WHAT WILL YOU DO TO ENSURE THAT | Date       |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| <ul> <li>§11-100.1-88 <u>Case management qualifications and services.</u> (c)(4)</li> <li>Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</li> <li>Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;</li> <li><b>FINDINGS</b></li> <li>Resident #1 – Care plan includes "Risk for impaired nutrition." The goal stated the resident "will maintain his body weight without significant weight lost (sic) as evidence by Arm Circumference measurements." There was no physician's order for arm circumference in lieu of weight. Resident is weighed monthly.</li> </ul> | PART 1<br>DID YOU CORRECT THE DEFICIENCY?<br>USE THIS SPACE TO TELL US HOW YOU<br>CORRECTED THE DEFICIENCY |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion         |
|--|--|--------------------|
|  |  | Date               |
| RULES (CRITERIA)         \$11-100.1-88 Case management qualifications and services.         (c)(4)         Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:         Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;         FINDINCS         Resident #1 – Care plan includes "Risk for impaired nutrition." The goal stated the resident "will maintain his body weight without significant weight lost (sic) as evidence by Arm Circumference measurements." There was no physician's order for arm circumference in lieu of weight. Resident is weighed monthly. | PLAN OF CORRECTION<br>PART 2<br><u>FUTURE PLAN</u><br>USE THIS SPACE TO EXPLAIN YOUR FUTURE<br>PLAN: WHAT WILL YOU DO TO ENSURE THAT<br>IT DOESN'T HAPPEN AGAIN? | Completion<br>Date |
|  |  |                    |
|  |  |                    |

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| <ul> <li>§11-100.1-88 <u>Case management qualifications and services.</u> (c)(6)</li> <li>Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</li> <li>Coordinate care giver training, hospital discharge, respite, home transfers and other services as appropriate. Facilitate, advocate and mediate for expanded ARCH residents, care givers and service providers to ensure linkages and provision of quality care for the optimal function of the expanded ARCH resident;</li> <li>FINDINGS</li> <li>Resident #1 – No record that RN case manager trained PCG and SCG for correct feeding techniques.</li> </ul> | PART 1<br>DID YOU CORRECT THE DEFICIENCY?<br>USE THIS SPACE TO TELL US HOW YOU<br>CORRECTED THE DEFICIENCY |                    |

| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion |
|---|---|------------|
| §11-100.1-18 Recreational, rehabilitative programs, and                                     | PART 2  | Date       |
| social services. (h)(1)   |   |            |
| The primary care giver shall arrange or provide means of transportation for residents for:  | FUTURE PLAN   |            |
| Visits to physician, APRN and other medical providers;                                      | USE THIS SPACE TO EXPLAIN YOUR FUTURE                             |            |
| <b>FINDINGS</b><br>One (1) current resident not recorded in Permanent Resident<br>Register. | PLAN: WHAT WILL YOU DO TO ENSURE THAT<br>IT DOESN'T HAPPEN AGAIN? |            |
|   |   |            |
|   |   |            |
|   |   |            |
|   |   |            |
|   |   |            |
|   |   |            |
|   |   |            |
|   |   |            |
|   |   |            |
|   |   |            |
|   |   |            |

Licensee's/Administrator's Signature:

Print Name:

Date: \_\_\_\_\_