## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: RJ Santiago ARCH & E-ARCH     | CHAPTER 100.1                         |  |
|--|---------------------------------------|--|
| Address: 94-571 Loaa Street, Waipahu, HI 96797 | Inspection Date: July 21, 2023 Annual |  |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

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| - | RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|---|--|--|--------------------|
|   | S11-100.1-7 General operational policies. (a)(2) General operational policies of an ARCH or expanded ARCH shall be submitted by the applicant in writing to the department prior to licensure and shall include, but shall not be limited to:  Types of services to be provided to residents which at minimum shall include activities of daily living:  FINDINGS  When it is deemed appropriate for a resident to self-administer their own insulin by Physician's order, the care home is required to develop Policies and Procedures pertaining to the following:  Proper storage, maintenance, testing, and cleaning of the glucometer.  Proper storage of insulin and any associated supplies.  I low the care home will monitor and document the resident's self-administration, ensuring resident is administering the correct dose. Plan must include who is responsible for doing the monitoring and documenting.  How the care home will monitor and document the self-testing of blood sugar (if applicable). The | DID YOU CORRECT THE DEFICIENCY? YES  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  The deficiency was corrected by developing Policies and Procedures that addresses the resident who perf-administer their own insulin. The policies and procedures will include the list of items to the left of the page. | 9/1/23             |
|   | the self-testing of blood sugar (if applicable). The policy must include who is responsible for the monitoring and documenting.  How the care home will maintain proper sharps disposal.   |  | 23 SEP -8 MO 30    |

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| RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion<br>Date |
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| \$11-100.1-8 Primary care giver qualifications. (a)(9) The licensee of a Type I ARCII acting as a primary care giver or the individual that the licensee has designated as the primary care giver shall:  Have achieved acceptable levels of skill and training in first aid, nutrition, cardiopulmonary resuscitation, and appropriate nursing and behavior management as required for care of all residents admitted to the Type I ARCH;  FINDINGS  When it is deemed appropriate for a resident to self-administer their own insulin by Physician's order, the care home is required to have documented evidence of training for all care givers provided by a Registered Nurse or Physician/APRN on the following:  Proper storage, maintenance, testing, and cleaning of the glucometer.  Proper storage of insulin and any associated supplies.  Proper monitoring and documentation of the resident's self-administration, ensuring resident is administering the correct dose.  Proper monitoring and documentation of the self-testing of blood sugar (if applicable).  Proper sharps disposal.  Signs and symptoms of hypo/hyper glycemia.  Proper response by care givers upon observation of signs and symptoms of hypo/hyper glycemia. | DID YOU CORRECT THE DEFICIENCY? TES,  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  I have consulted with a Prejistered nurse to persoide the training for myselfand my substitutes caregivers. The completed the training on 9/5/23 | 97/22              |
|   |  | SEP -8 AIO 30      |

| The licensee of a Type I ARCII acting as a primary care giver or the individual that the licensee has designated as the primary care giver shall:  Have achieved acceptable levels of skill and training in first aid, nutrition, cardiopulmonary resuscitation, and appropriate nursing and behavior management as required for care of all residents admitted to the Type I ARCH:  FINDINGS  When it is deemed appropriate for a resident to self-administer their own insulin by Physician's order, the care home is required to have documented evidence of training | RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion Date |
|--|---|--|-----------------|
| Physician/APRN on the following:    Proper storage, maintenance, testing, and cleaning of the glucometer.   Proper storage of insulin and any associated supplies.   Proper monitoring and documentation of the resident's self-administration, ensuring resident is administering the correct dose.   Proper monitoring and documentation of the self-testing of blood sugar (if applicable).   Proper sharps disposal.   Signs and symptoms of hypo/hyper glycemia.   Proper response by care givers upon observation of signs and symptoms of hypo/hyper glycemia.    | giver or the individual that the licensee has designated as the primary care giver shall:  Have achieved acceptable levels of skill and training in first aid, nutrition, cardiopulmonary resuscitation, and appropriate nursing and behavior management as required for care of all residents admitted to the Type I ARCH:  FINDINGS  When it is deemed appropriate for a resident to self-administer their own insulin by Physician's order, the care home is required to have documented evidence of training for all care givers provided by a Registered Nurse or Physician/APRN on the following:  Proper storage, maintenance, testing, and cleaning of the glucometer.  Proper storage of insulin and any associated supplies.  Proper monitoring and documentation of the resident's self-administration, ensuring resident is administering the correct dose.  Proper monitoring and documentation of the self-testing of blood sugar (if applicable).  Proper sharps disposal.  Signs and symptoms of hypo/hyper glycemia.  Proper response by care givers upon observation of | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent this deficiency from happening again in the future, I will keep the Policies and Procedures in my care home followed. | Date 23 89-8    |

| RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
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| \$11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.  FINDINGS Resident #1 - 4/3/23 Physical exam states "regular" diet, however, resident is diagnosed with DMII and is on two different insulins. Please clarify with new diet order that resident does not require a diabetic diet with justification. OR have Physician/APRN order resident a diabetic diet. | DID YOU CORRECT THE DEFICIENCY? It'S  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Diet order has been clarified  with the physician and my wrote his justification why retident can be in regular diet. | 8/12/23            |
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| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
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| \$11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.  FINDINGS Resident #1 – 4/3/23 Physical exam states "regular" diet, however, resident is diagnosed with DMII and is on two different insulins. Please clarify with new diet order that resident does not require a diabetic diet with justification. OR have Physician/APRN order resident a diabetic diet. | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  TO Prevent this deficiency from happening again in the future, I have to add in my checklist that diet orders with diabetic resident phoned have physicians justification if it was ordered regular diet. | 9/7/29             |
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| RULES (CRITERIA)  | PLAN OF CORRECTION  | Completion Date |
|---|---|-----------------|
| Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.  FINDINGS  Resident #2 – 9/4/22 Physical exam states resident has a diagnosis of DMII. Physician notes that resident's DMII is "Diet Controlled", however, resident is on a regular diet. Please clarify with new diet order that resident does not require a diabetic diet, and a regular diet is okay | DID YOU CORRECT THE DEFICIENCY? YES,  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Diet order has been clarified with residents physician.  Regular diet has been ordered. | 7/27/23         |
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| §11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE  | Date   |
|--|--------|
| recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.  FINDINGS Resident #2 – 9/4/22 Physician notes that resident has a diagnosis of DMII. Physician notes that resident's DMII is "Diet Controlled", however, resident is on a regular diet. Please clarify with new diet order that resident does not require a diabetic diet, and a regular diet is okay.  To prevent this deficiently from have trade to make this deficiently from the plant of the properties of the plant of the | 9/1/23 |

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| <ul> <li>§11-100.1-15 Medications. (n)</li> <li>Self administration of medication shall be permitted when it is determined to be a safe practice by the resident, family, legal guardian, surrogate or case manager and primary care giver and authorized by the physician or APRN. Written procedures shall be available for storage, monitoring and documentation.</li> <li>FINDINGS  Resident #1 – Resident must self-administer insulin unless it is administered by a registered nurse.</li> <li>Documented evidence declaring that resident, family, legal guardian or surrogate, case manager, primary care giver feel that it is safe for resident to self-administer insulin is required.</li> <li>Physician's order is also required for resident to self-administer their own insulin provided Physician deems it is appropriate.</li> </ul> | DID YOU CORRECT THE DEFICIENCY? YES  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Documental evidence has been by the trivity, resident & caregiver that it is fafe for resident to administer her own i naulin.  Physician has an order for felt perident to pelf administer her own insulin | 8/29/29            |
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| §11-100.1-15 Medications. (n)  Self administration of medication shall be permitted when it is determined to be a safe practice by the resident, family, legal guardian, surrogate or case manager and primary care giver and authorized by the physician or APRN. Written procedures shall be available for storage, monitoring and documentation.  FINDINGS  Resident #1 - Resident must self-administer insulin unless it is administered by a registered nurse.  • Documented evidence declaring that resident, family, legal guardian or surrogate, case manager, primary care giver feel that it is safe for resident to self-administer insulin is required.  • Physician's order is also required for resident to self-administer their own insulin provided Physician deems it is appropriate. | FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  TO prevent this deficiency from happening again in the fiture I have add in my checklist that that documented evidence is reeded to felt admister residence from insulin.  Physician order is also needs for ferident to felt administer level administer. | 9/1/29             |
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| Licensee's/Administrator's Signature: | July.   | Santiago   |  |
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|                                       | JULIET  | V          |  |
| Date:                                 | 9/7/202 | <b>.</b> 3 |  |

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