Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Nabua Quality Care Home	CHAPTER 100.1
Address: 94-947 Lumihoahu Street, Waipahu, Hawaii 96797	Inspection Date: October 3, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 <u>Licensing</u> . (b)(1)(I) Application.	PART 1	
In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;		
<u>FINDINGS</u> Substitute Care Giver (SCG) #1 – Fieldprint clearance not valid. Does not include fingerprint search.		
Please submit a copy with your plan of correction (POC).		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)§11-100.1-3 Licensing. (b)(1)(I)Application.In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded 	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	-
valid. Does not include fingerprint search. Please submit a copy with your plan of correction (POC).		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS SCG #1 – No annual physical exam. Please submit a copy with your POC. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS SCG #1 and #3 – No initial tuberculosis clearance. Please submit a copy with your POC. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	RULES (CRITERIA) §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. <u>FINDINGS</u> SCG #1 and #3 – No initial tuberculosis clearance. Please submit a copy with your POC. Please submit a copy with your POC.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-9 Personnel, staffing and family requirements.	PART 1	Date
(e)(3)	raki i	
The substitute care giver who provides coverage for a period less than four hours shall:	DID YOU CORRECT THE DEFICIENCY?	
Be currently certified in first aid;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS SCG #1 and #2 – No current first aid certification.		
Please submit a copy with your POC.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-9 Personnel, staffing and family requirements.	PART 2	Date
	(e)(3)		
	The substitute care giver who provides coverage for a period less than four hours shall:	FUTURE PLAN	
	Be currently certified in first aid;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	<u>FINDINGS</u> SCG #1 and #2 – No current first aid certification.	IT DOESN'T HAPPEN AGAIN?	
	Please submit a copy with your POC.		
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:	PART 1 DI YOU CORRECT THE DEFICIENCY? SE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

Image: Constraint of the substitute of the substitute care giver who provides coverage for a period less than four hours shall: PART 2 Date Be trained by the primary care giver to make prescribed medications available to residents and properly record such action. EINDINGS USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN Image: Constraint of the substitute of the	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
(e)(4) The substitute care giver who provides coverage for a period less than four hours shall: EVENUE PLAN Be trained by the primary care giver to make prescribed medications available to residents and properly record such action. USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? FINDINGS FINDINGS			Date
The substitute care giver who provides coverage for a period FUTURE PLAN Itess than four hours shall: Be trained by the primary care giver to make prescribed USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? FINDINGS FINDINGS		PART 2	
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medications available to residents and properly record such action. PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? FINDINGS FINDINGS	Do trained by the minute care given to make magazihod	USE THIS SPACE TO EXPLAIN VOUD FUTURE	
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FINDINGS			
make prescribed medication available to residents.	make prescribed medication available to residents.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-9 Personnel, staffing and family requirements. (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Be currently certified in cardiopulmonary resuscitation; FINDINGS SCG #1 – No current cardiopulmonary resuscitation certification. Please submit a copy with your POC. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
	 §11-100.1-9 Personnel, staffing and family requirements. (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Be currently certified in cardiopulmonary resuscitation; FINDINGS SCG #1 – No current cardiopulmonary resuscitation certification. Please submit a copy with your POC.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 \$11-100.1-9 Personnel, staffing and family requirements. (f)(5) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Follow planned menus, prepare and serve meals, including special menus and be able to make appropriate substitutions, as required. FINDINGS PCG stated that SCG #4 cooks meals for the resident when PCG is not home. SCG was not aware that there is a resident who is on a special diet when asked if any residents were on a special diet. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-13 <u>Nutrition.</u> (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. <u>FINDINGS</u> Resident #1 is on a chopped, thin liquids diet. A whole corn dog on a stick was given for lunch. 	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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§11-100.1-13 <u>Nutrition.</u> (l) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. <u>FINDINGS</u> Resident #1 is on a chopped, thin liquids diet. A whole corn dog on a stick was given for lunch.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #1 – The most recent diet order was "chopped, thin liquids" dated 7/7/2023. That type of diet is not included.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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§11-100.1-13 <u>Nutrition.</u> (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #1 – The most recent diet order was "chopped, thin liquids" dated 7/7/2023. That type of diet is not included.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

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§11-100.1-13 <u>Nutrition.</u> (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.	PART 1	
FINDINGS Resident #1 – "Cardiac/Heart failure Diet - Low cholesterol, low sodium diet" was ordered on 6/20/2023 after hospitalization. No record that the special diet was provided to the resident. On 7/7/2023, the diet was changed to "chopped, thin liquids."		
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
\$11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #1 – "Cardiac/Heart failure Diet - Low cholesterol, low sodium diet" was ordered on 6/20/2023 after hospitalization. No record that the special diet was provided to the resident. On 7/7/2023, the diet was changed to "chopped, thin liquids."	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\square	§11-100.1-14 <u>Food sanitation.</u> (b) All foods shall be stored in covered containers.	PART 1	
	FINDINGS	DID YOU CORRECT THE DEFICIENCY?	
	Three bowls of cantaloupe and one bowl of chopped lettuce were stored uncovered in the kitchen refrigerator.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\ge	§11-100.1-14 <u>Food sanitation.</u> (b) All foods shall be stored in covered containers.	PART 2	Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 <u>Food sanitation.</u> (c) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Thermometer in refrigerator was not working properly. Unable to read temperature.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (c) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Thermometer in refrigerator was not working properly. Unable to read temperature.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-14 Food sanitation. (e) A metal stem thermometer shall be available for checking cold and hot food temperatures. FINDINGS Closet containing toxic cleaning agents stored unsecured in residents' living room. Clorox stored unsecured in cabinet under kitchen sink. 	PART 1	Date
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-14 Food sanitation (c) A metal stem thermometer shall be available for checking cold and hot food temperatures. FINDINGS Closet containing toxic cleaning agents stored unsecured in residents' living room. Clorox stored unsecured in cabinet under kitchen sink.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. <u>FINDINGS</u> Resident #1, #2, #3, #4 – Weekly pill organizers were prefilled. (Repeat deficiency from 2022 annual inspection)	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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	DAD TO	Date
RULES (CRITERIA) §11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1, #2, #3, #4 – Weekly pill organizers were prefilled. (Repeat deficiency from 2022 annual inspection)	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Residents' medication cabinet in residents' living room was not locked.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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		Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS In resident's bedroom #1, medications (Clear Eyes eyedrops, Robitussin cough syrup, Allerflo nasal spray, Calamine spray) were stored unsecured on the table at the foot of the bed. (Repeat deficiency from 2022 annual unannounced visit)	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-15 Medications. (c) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Physician's order dated 6/20/2023 was Furosemide 40mg Oral Tab, take 1 tablet by mouth daily as needed (for weight gain more than 2 to 3 pounds in 1 to 3 days or increased leg swelling). The resident's weight was recorded as follows, 6/23/2023: 172.5 lbs. 6/25/2023: 175. lbs. 6/25/2023: 175. lbs. 7/13/2023: 176.8 lbs. 7/26/2023: 177.4 lbs. 7/30/2023: 177.9 lbs. 8/1/2023: 178.2 lbs. Weight gain more than 2 to 3 pounds in 1 to 3 days was observed on 6/25/2023(+2.5 lbs.), 7/15/2023(+2.1 lbs.), 7/29/2023(+3.1 lbs.), and 8/1/2023(+2.3 lbs.). Per medication administration record (MAR), Furosemide was not given to the resident. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
<u> </u>			Date
	§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins,	PART 2	
	minerals, and formulas, shall be made available as ordered by a physician or APRN.	<u>FUTURE PLAN</u>	
	FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	Resident #1 – Physician's order dated 6/20/2023 was Furosemide 40mg Oral Tab, take 1 tablet by mouth daily as needed (for weight gain more than 2 to 3 pounds in 1 to 3 days or increased leg swelling).	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	The resident's weight was recorded as follows, 6/23/2023: 172.5 lbs.		
	6/25/2023: 175 lbs. 7/13/2023: 174.8 lbs.		
	7/15/2023: 176.8 lbs. 7/26/2023: 174.3 lbs.		
	7/29/2023: 177.4 lbs.		
	7/30/2023: 175.9 lbs. 8/1/2023: 178.2 lbs.		
	Weight gain more than 2 to 3 pounds in 1 to 3 days was observed on 6/25/2023(+2.5 lbs.), 7/15/2023(+2 lbs.), 7/29/2023(+3.1 lbs.), and 8/1/2023(+2.3 lbs.). Per		
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – No October 2023 MAR.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – No October 2023 MAR.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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		Date
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
P n r a b a iii F R	 Alt-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or nore often as appropriate, shall include observations of the esident's response to medication, treatments, diet, care plan, my changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed mmediately when any incident occurs; FINDINCS Resident #1 – No progress notes for resident's response to for resident's needed use. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-17 Records and reports. (b)(3)		Date
\boxtimes	During residence, records shall include:	PART 2	
	Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #1 – No progress notes for resident's response to Furosemide as needed use.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: Progress notes that shall be written on a momore often as appropriate, shall include ob resident's response to medication, treatmen any changes in condition, indications of illubehavior patterns including the date, time, action taken. Documentation shall be com- immediately when any incident occurs; <u>FINDINGS</u> Resident #1 – No progress notes for resident the special diet, "Chopped, Thin liquids". 	servations of the ts, diet, care plan, ness or injury, and any and all pleted	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-17 <u>Records and reports.</u> (b)(3)	PART 2	Date
During residence, records shall include:	FARI 2	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – No progress notes for resident's response to the special diet, "Chopped, Thin liquids".		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include: Entries describing treatments and services rendered; <u>FINDINGS</u> Resident #1 – No record that leg swelling was monitored daily. 	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 2	
Entries describing treatments and services rendered;	FUTURE PLAN	
FINDINGS Resident #1 – No record that leg swelling was monitored daily.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) \$11-100.1-17 Records and reports. (b)(4) During residence, records shall include: Entries describing treatments and services rendered; FINDINGS Resident #1 – Physician discontinued Furosemide 40mg on 8/21/2023 for one (1) to two (2) days. No additional order was obtained until 9/13/2023. Furosemide 40mg, 1 tab was given to the resident on 8/26/2023, 8/28/2023, and 8/30/2023. No documentation that the reasons why Furosemide was given. Dosing of Furosemide 40mg after it was discontinued for one (1) to two (2) days was not clarified.	PLAN OF CORRECTION PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 2	
	Entries describing treatments and services rendered;	FUTURE PLAN	
	Entries describing treatments and services rendered; <u>FINDINGS</u> Resident #1 – Physician discontinued Furosemide 40mg on 8/21/2023 for one (1) to two (2) days. No additional order was obtained until 9/13/2023. Furosemide 40mg, 1 tab was given to the resident on 8/26/2023, 8/28/2023, and 8/30/2023. No documentation that the reasons why Furosemide was given. Dosing of Furosemide 40mg after it was discontinued for one (1) to two (2) days was not clarified.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

		Date
resident's records which must be retained in the ARCH for	PART 1 ID YOU CORRECT THE DEFICIENCY? THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(3)General rules regarding records:An area shall be provided for safe and secure storage of	PART 2 FUTURE PLAN	
resident's records which must be retained in the ARCH for periods prescribed by state law; <u>FINDINGS</u> Residents' binders were stored in unlocked cabinet in	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
residents' living room.		

§11-100.1-17 Records and reports. (f)(4) PART 1	
General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINCS Resident #1 – Medication list in Emergency Information sheet was not up to date. DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:	PART 2	
All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS Resident #1 – Medication list in Emergency Information sheet was not up to date.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 <u>Records and reports.</u> (h)(1) Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; FINDINGS Resident #1 – Permanent Resident Register shows the resident was readmitted on 6/10/2023. However, the resident was readmitted on 6/20/2023.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
\square	§11-100.1-17 <u>Records and reports.</u> (h)(1) Miscellaneous records:	PART 2	Date
	A permanent general register shall be maintained to record all admissions and discharges of residents; FINDINGS Resident #1 – Permanent Resident Register shows the resident was readmitted on 6/10/2023. However, the resident was readmitted on 6/20/2023.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 <u>Resident health care standards.</u> (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. FINDINGS Resident #1 – Physician noted to monitor daily weight on 8/25/2023, 9/13/2023, and 9/14/2023. Weight not recorded since 8/26/2023 to current.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-20 <u>Resident health care standards.</u> (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. <u>FINDINGS</u> Resident #1 – Physician noted to monitor daily weight on 8/25/2023, 9/13/2023, and 9/14/2023. Weight not recorded since 8/26/2023 to current. 	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-20 <u>Resident health care standards.</u> (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. <u>FINDINGS</u> Resident #1 – Hospital discharge summary dated 6/20/2023 stated to follow up with PCP in 3-7 days (phone or video visit). No record that the visit was made. 	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-20 <u>Resident health care standards.</u> (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. <u>FINDINGS</u> Resident #1 – Hospital discharge summary dated 6/20/2023 stated to follow up with PCP in 3-7 days (phone or video visit). No record that the visit was made. 	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 <u>Resident health care standards.</u> (e) Arrangements shall be made by the primary care giver for annual dental examinations. Arrangements shall be made by the primary or substitute care giver for emergency dental examinations. FINDINGS Resident #1 – No record that the resident was seen by a dentist in the past 12 months.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-20 <u>Resident health care standards.</u> (e) Arrangements shall be made by the primary care giver for annual dental examinations. Arrangements shall be made by the primary or substitute care giver for emergency dental examinations. <u>FINDINGS</u> Resident #1 – No record that the resident was seen by a dentist in the past 12 months. 	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(A) Residents' rights and responsibilities: Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall: Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident conduct. There shall be documentation signed by the resident that this procedure has been carried out; FINDINGS Resident #1 – Care home policy was not signed and dated by the resident/power of attorney at readmission on 6/20/2023. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

		RULES (CRITERIA)	PLAN OF CORRECTION	Completion
_			D + D T A	Date
	\boxtimes	§11-100.1-21 <u>Residents' and primary care givers' rights and</u> responsibilities. (a)(1)(A)	PART 2	
		Residents' rights and responsibilities:	FUTURE PLAN	
			FUTURE I LAIN	
		Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
		established and a copy shall be provided to the resident and	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
		the resident's family, legal guardian, surrogate, sponsoring	IT DOESN'T HAPPEN AGAIN?	
		agency or representative payee, and to the public upon		
		request. The Type I ARCH policies and procedures shall provide that each individual admitted shall:		
		Be fully informed orally or in writing, prior to or at the time		
		of admission, of these rights and of all rules governing resident conduct. There shall be documentation signed by		
		the resident that this procedure has been carried out;		
		-		
		<u>FINDINGS</u> Resident #1 – Care home policy was not signed and dated		
		by the resident/power of attorney at readmission on		
		6/20/2023.		
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(B) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: There shall be a clear and unobstructed access to a safe area of refuge; FINDINGS Water hose was obstructing pathway to area of refuge.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

ſ		RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
-	\square	§11-100.1-23 <u>Physical environment.</u> (g)(3)(B) Fire prevention protection.	PART 2	
		Type I ARCHs shall be in compliance with, but not limited to, the following provisions: There shall be a clear and unobstructed access to a safe area of refuge; <u>FINDINGS</u>	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		Water hose was obstructing pathway to area of refuge.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request; FINDINGS Fire drills conducted on 6/4/2023 and 7/19/2023 state participants include "Substitutes." Personnel not identified. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-23 Physical environment. (g)(3)(D)	PART 2	Date
Fire prevention protection.	TART 2	
Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE	
A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request;	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Fire drills conducted on 6/4/2023 and 7/19/2023 state participants include "Substitutes." Personnel not identified.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 <u>Physical environment.</u> (h)(4) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
Water supply. Hot and cold water shall be readily available to residents for personal washing purposes. Temperature of hot water at plumbing fixtures used by residents shall be regulated and maintained within the range of 100°-120°F.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
<u>FINDINGS</u> In resident's bathroom #1, hot water was unavailable from bathroom sink. Hot water valve was turned off.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	811 100 1 22 Physical answire (1)(4)	DADT A	Date
\square	§11-100.1-23 <u>Physical environment.</u> (h)(4) The Type I ARCH shall maintain the entire facility and	PART 2	
	equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	FUTURE PLAN	
	Water supply. Hot and cold water shall be readily available	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	to residents for personal washing purposes. Temperature of hot water at plumbing fixtures used by residents shall be regulated and maintained within the range of 100°-120°F.	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	<u>FINDINGS</u> In resident's bathroom #1, hot water was unavailable from bathroom sink. Hot water valve was turned off.		

Licensee's/Administrator's Signature:

Print Name:

Date: _____