Office of Health Care Assurance

**State Licensing Section** 

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Mililani Care Home LLC	CHAPTER 100.1
Address: 95-117 Waikalani Drive, Mililani, Hawaii 96789	Inspection Date: September 22, 2023 Annual

## THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

## YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-3 <u>Licensing.</u> (b)(1)(I) Application.	PART 1	
In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;		
<b><u>FINDINGS</u></b> Primary Care Giver (PCG) and Substitute Care Giver (SCG) #1 – No Fieldprint background check available.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
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	PART 2	
<ul> <li>§11-100.1-3 Licensing. (b)(1)(I) Application.</li> <li>In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:</li> <li>Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;</li> <li>FINDINGS</li> <li>Primary Care Giver (PCG) and Substitute Care Giver (SCG) #1 – No Fieldprint background check available.</li> </ul>	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
RULES (CRITERIA)         §11-100.1-9 Personnel, staffing and family requirements.         (a)         All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.         FINDINGS         PCG – No current annual physical exam.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-9 Personnel, staffing and family requirements.</li> <li>(b)</li> <li>All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.</li> <li>FINDINGS</li> <li>PCG – No documented evidence of initial 2-step tuberculosis clearance, and no annual tuberculosis clearance available.</li> </ul>	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
RULES (CRITERIA)         \$11-100.1-9       Personnel, staffing and family requirements.         (b)       All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.         FINDINGS       PCG – No documented evidence of initial 2-step tuberculosis clearance, and no annual tuberculosis clearance available.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	<ul><li>§11-100.1-9 Personnel, staffing and family requirements.</li><li>(e)(3)</li></ul>	PART 1	
	The substitute care giver who provides coverage for a period less than four hours shall:	<b>DID YOU CORRECT THE DEFICIENCY?</b>	
	Be currently certified in first aid;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	FINDINGS PCG – No current first aid certification.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-9 <u>Personnel, staffing and family requirements.</u></li> <li>(e)(3)</li> <li>The substitute care giver who provides coverage for a period less than four hours shall:</li> </ul>	PART 2 <u>FUTURE PLAN</u>	
Be currently certified in first aid; <u>FINDINGS</u> PCG – No current first aid certification.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. <u>FINDINGS</u> Resident #1 – Losartan Potassium 50 mg and Isosorbide Mononitrate 60 mg medication orders include hold parameters, "Hold for systolic blood pressure <110." Medication label does not include hold parameters as ordered.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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		Date
\$11-100.1-15 Medications. (a)         All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.         FINDINGS         Resident #1 – Losartan Potassium 50 mg and Isosorbide Mononitrate 60 mg medication orders include hold parameters, "Hold for systolic blood pressure <110." Medication label does not include hold parameters as ordered.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. <b>FINDINGS</b> Resident #1 – Medication administration records (MARs) not completed from March to June 2023.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 Medications. (f)         Medications made available to residents shall be recorded         on a flowsheet. The flowsheet shall contain the resident's         name, name of the medication, frequency, time, date and by         whom the medication was made available to the resident. <b>FINDINGS</b> Resident #1 – Medication administration records (MARs)         not completed from March to June 2023.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>\$11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</li> <li>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</li> <li><u>FINDINGS</u> Resident #1 – No monthly progress notes available. Last monthly progress note available from September 2022.</li> </ul>	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
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$\square$	§11-100.1-17 <u>Records and reports.</u> (b)(3)	PART 2	
	During residence, records shall include:		
	Dragman notes that shall be written on a monthly basis on	<b>FUTURE PLAN</b>	
	Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the		
	resident's response to medication, treatments, diet, care plan,	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	any changes in condition, indications of illness or injury,	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	behavior patterns including the date, time, and any and all	IT DOESN'T HAPPEN AGAIN?	
	action taken. Documentation shall be completed		
	immediately when any incident occurs;		
	FINDINGS		
	Resident #1 – No monthly progress notes available. Last monthly progress note available from September 2022.		
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion
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§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 2	
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FINDINGS Resident #1 – No documentation regarding wound or wound care from March 2023.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules records:	PART 1	
<ul> <li>§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:</li> <li>All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.</li> <li><u>FINDINGS</u> Resident #1 – Emergency information sheet incomplete as back page is missing.</li> </ul>	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:	PART 2	
All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. <b>FINDINGS</b> Resident #1 – Emergency information sheet incomplete as back page is missing.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:</li> <li>All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.</li> <li><u>FINDINGS</u> Records not current. MARs and progress notes not completed daily/monthly.</li> </ul>	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 <u>Resident health care standards.</u> (c) The primary and substitute care giver shall be able to recognize, record, and report to the resident's physician or APRN significant changes in the resident's health status including, but not limited to, convulsions, fever, sudden weakness, persistent or recurring headaches, voice changes, coughing, shortness of breath, changes in behavior, swelling limbs, abnormal bleeding, or persistent or recurring pain. <u>FINDINGS</u> No documented evidence resident's physician was notified regarding significant weight loss of 11 lbs. from May to June 2023.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
\$11-100.1-20 Resident health care standards. (c) The primary and substitute care giver shall be able to recognize, record, and report to the resident's physician or APRN significant changes in the resident's health status including, but not limited to, convulsions, fever, sudden weakness, persistent or recurring headaches, voice changes, coughing, shortness of breath, changes in behavior, swelling limbs, abnormal bleeding, or persistent or recurring pain. <b>FINDINGS</b> No documented evidence resident's physician was notified regarding significant weight loss of 11 lbs. from May to June 2023.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	-

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)         §11-100.1-21 Residents' and primary care givers' rights and responsibilities.         And responsibilities.         (b)(4)         Primary care givers' rights and responsibilities:         The primary care giver or licensee shall be responsible for ensuring the health, safety, welfare and civil rights of all residents under their care.         FINDINGS         Surveillance camera in residents' bedroom; however, no signed consents available.	PLAN OF CORRECTION PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	DADTA	Date
§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (b)(4) Primary care givers' rights and responsibilities: The primary care giver or licensee shall be responsible for ensuring the health, safety, welfare and civil rights of all residents under their care. <b>FINDINGS</b> Surveillance camera in residents' bedroom; however, no signed consents available.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

Licensee's/Administrator's Signature:

Print Name:

Date: \_\_\_\_\_