## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Marina Manuel Care Home	CHAPTER 100.1
Address: 94-1035 Lumikula Street, Waipahu, HI 96797	Inspection Date: April 13, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-2 Definitions. As used in this chapter:  "Convenience" means any action taken by the licensee or care giver to control resident behavior or maintain residents with a lesser amount of effort by the licensee or care giver and not in the resident's best interest.  FINDINGS  Must provide all identified lesser restrictive measures, including providing increased supervision, prior to using restraints.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-2 Definitions. As used in this chapter: "Convenience" means any action taken by the licensee or care giver to control resident behavior or maintain residents with a lesser amount of effort by the licensee or care giver and not in the resident's best interest.  FINDINGS  Must provide all identified lesser restrictive measures, including providing increased supervision, prior to using restraints.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 <u>Licensing.</u> (b)(1)(I) Application.	PART 1	
In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;		
FINDINGS Primary Care Giver (PCG), Substitute Care Giver (SCG) #1, SCG #2, and Household Member (HHM) #1 – No documented evidence of Fieldprint background check results for Adult Protective Services (APS), Child Abuse Network (CAN), and Fingerprint available for review.		

\$11-100.1-3 Licensing. (b)(1)(I) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS Primary Care Giver (PCG), Substitute Care Giver (SCG) #1, SCG #2, and Household Member (HHM) #1 – No documented evidence of Fieldprint background check results for Adult Protective Services (APS), Child Abuse Network (CAN), and Fingerprint available for review.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  HHM #1 — No documented evidence of a Physician/APRN signed annual physical exam available for review.  Please submit physical exam along with plan of correction (POC).	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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\$11-100.1-9 Personnel, staffing and family requirements. (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  HHM #1 – No documented evidence of a Physician/APRN signed annual physical exam available for review.  Please submit physical exam along with plan of correction (POC).	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS SCG #2 – No documented evidence of an initial two-step tuberculosis (TB) result available for review.  Please submit two-step TB clearance along with your POC.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS Primary Care Giver (PCG), Substitute Care Giver (SCG) #1, SCG #2, Household member (HHM) #1:  Tuberculosis (TB) clearances not acceptable due to questionable authenticity.  Please re-do TB clearances and resubmit them along with your POC.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-10 Admission policies. (f) The resident and the resident's family, legal guardian, surrogate or representative shall be informed at the time of admission of all facility policies and procedures.  FINDINGS Resident #1 and #2 – A partial restraint policy exists, however, there is no documented evidence that the resident or their representative has been made aware of the policy, i.e. signed documentation.  Please submit, along with your POC, a complete restraint policy that includes signatures from resident or their representative whichever is applicable.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	_

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FINDINGS Resident #1 and #2 – A partial restraint policy exists, however, there is no documented evidence that the resident or their representative has been made aware of the policy, i.e. signed documentation.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Please submit, along with your POC, a complete restraint policy that includes signatures from resident or their representative whichever is applicable.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (k) Physician or APRN orders for nutritional supplements including vitamins, minerals, formula meals and thickening agents shall be updated annually or sooner as specified.  FINDINGS Resident #1 – Physician's order, "Nutritional Supplement such as Ensure or Boost etc., 1 8oz. bottle after each meal three times a day" is a non-standard, incomplete order.  Order must include the type of Ensure or Boost to be administered to resident. (For example, "Ensure Plus" or "Boost High Protein".)  Please submit complete nutritional supplement order along with your POC.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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§11-100.1-13 Nutrition. (k) Physician or APRN orders for nutritional supplements including vitamins, minerals, formula meals and thickening agents shall be updated annually or sooner as specified.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Physician's order, "Nutritional Supplement such as Ensure or Boost etc., 1 8oz. bottle after each meal three times a day" is a non-standard, incomplete order.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Order must include the <u>type</u> of Ensure or Boost to be administered to resident. (For example, "Ensure Plus" or "Boost High Protein".)		
Please submit complete nutritional supplement order along with your POC.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – 12/19/22 Physician's order, "Calmoceptine apply twice a day to affected area PRN" does not include an indication (reason to use the medication).  Resident #1 – On 12/19/22, Physician ordered "MiraLAX 1 scoop daily in full glass of water".  Order is incomplete as it does not include the route by which to administer MiraLAX.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	_

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Resident #1 – On 12/19/22, Physician ordered "MiraLAX 1 scoop daily in full glass of water".  Order is incomplete as it does not include the route by which to administer MiraLAX.		

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FINDINGS Resident #1 - The following orders are incomplete. The orders are missing route by which medication is to be administered to resident:  • "Psyllium (such as Metamucil) 2T a day with 4oz. of juice after breakfast"  • "Colace 100mg a day (generic ok)"  • "MiraLAX 1 scoop daily in full glass of water"  • "Venlafaxine XR 37.5mg cap SR 24hr, 1 cap per day after breakfast"  • "Nutritional supplement (such as Ensure or Boost etc.) 1 8oz. bottle after each meal TID"  • "Acetaminophen 325mg as needed, 2 tablets 3x/day PRN pain"	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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§11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident.  FINDINGS Resident #1 – Acetaminophen (order renewed on 12/19/22) and Lactulose (order renewed on 12/19/22) are not listed on the 12/2022 medication administration record (MAR). There is not discontinue order available for review.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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§11-100.1-16 Personal care services. (j) Resident(s) manifesting behaviors that may cause injury to self or others shall be assessed by a physician or APRN to determine least restrictive alternatives to physical restraint use, which may be used only in an emergency when necessary to protect the resident from injury to self or to others. If restraint use is determined to be required and ordered by the resident's physician or APRN, the resident and the resident's family, guardian or surrogate, and case manager shall be notified and a written consent obtained. The licensee shall maintain a written policy for restraint use outlining resident assessment processes, indications for use, monitoring and evaluation and training of licensee and substitute care givers. Renewal orders for restraint use shall be obtained on a weekly basis from the resident's physician or APRN based on the assessment, monitoring and evaluation data presented by the primary care giver.  FINDINGS  Current restraint policy in place does not include:  • Description of how the care home will assess the resident for need for restraint use,  • When restraint use would be appropriate  • Description of how the care home plans to monitor and evaluate restraint use to ensure its proper and appropriate use,  • Description of how the care home plans to receive and provide training to care givers on all aspects of restraint use on residents.  Please submit a complete restraint policy that meets 11-100.1 chapter rules.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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\$11-100.1-17 Records and reports. (a)(3) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Documentation of date of referral and admission, referral agency with address and telephone number, place or source from which admitted, physician, APRN, dentist, ophthalmologist, optometrist, psychiatrist, and all other medical or social service professionals who are currently treating the resident, next of kin, legal guardian, surrogate or other legally responsible agency;  FINDINGS Resident #1 – Unclear if resident has a legal guardian/power of attorney (POA) as resident signed PCG admission assessment yet a family member signed other admission documents.  Appropriate notarized documentation stating the name of designated representative is not available for review.  Please submit POA documentation along with your POC.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 1	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the	DID YOU CORRECT THE DEFICIENCY?	
resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 and #2 – Progress notes do not provide an adequate amount of notes to show a rationale for the need for restraints such as lap belt or all four side rails as well has any possible circumstances including which lesser		
restrictive measures were taken, residents reaction, etc.		

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§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 - Progress notes do not consistently include care givers observations of circumstances surrounding medication changes in Resident's medication for example, 10/4/22 change of Latanoprost from right eye only to both eyes, 12/19/22 discontinuation of Psyllium, 10/23/22 increase of Colace from 100mg daily to twice daily, 12/19/22 Calmoceptine change to PRN.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 - Progress notes do not consistently include care givers observations of circumstances surrounding medication changes in Resident's medication for example, 10/4/22 change of Latanoprost from right eye only to both eyes, 12/19/22 discontinuation of Psyllium, 10/23/22 increase of Colace from 100mg daily to twice daily, 12/19/22 Calmoceptine change to PRN.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 1	
	Entries describing treatments and services rendered;	DID YOU CORRECT THE DEFICIENCY?	
	Resident #1 - Resident is ordered a number of medication to help regulate/normalize bowel movements (BM), however, there is no evidence of the daily monitoring of resident's BMs. Daily tracking of BMs is necessary when resident is prescribed three daily BM medications but most importantly when there is an as needed medication prescribed and being administered.  • "Psylliym (such as Metamucil) 2T a day with 4oz. of juice after breakfast"  • "Colace 100mg a day (generic ok)"  • "MiraLAX 1 scoop daily in full glass of water"  • "Lactulose 10g/15ml, take 1-2 T by mouth as needed for constipation"	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 2	
Entries describing treatments and services rendered;	<u>FUTURE PLAN</u>	
Resident #1 - Resident is ordered a number of medication to help regulate/normalize bowel movements (BM), however, there is no evidence of the daily monitoring of resident's BMs. Daily tracking of BMs is necessary when resident is prescribed three daily BM medications but most importantly when there is an as needed medication prescribed and being administered.  • "Psylliym (such as Metamucil) 2T a day with 4oz. of juice after breakfast"  • "Colace 100mg a day (generic ok)"  • "MiraLAX 1 scoop daily in full glass of water"  • "Lactulose 10g/15ml, take 1-2 T by mouth as needed for constipation"	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS Resident #1 - False records found. Physician signed restraint orders, for the inspection year, are photocopies of the same order with date change handwritten in.  Resident #2 - False records found. Physician signed restraint orders, for the inspection year, are photocopies of the same order with date change handwritten in.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.  FINDINGS Resident #1 - False records found. Physician signed restraint orders, for the inspection year, are photocopies of the same order with date change handwritten in.  Resident #2 - False records found. Physician signed restraint orders, for the inspection year, are photocopies of the same order with date change handwritten in.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(2)(D) Residents' rights and responsibilities:  Each resident shall:  Physical restraints may only be used in an emergency when necessary to protect the resident from injury to self or to others. In such a situation the resident's physician or APRN shall be notified immediately to obtain an assessment for least restrictive alternatives to restraint use. If restraint use is determined to be necessary, written orders shall be obtained from the resident's physician or APRN indicating the form of restraint to be used, the length of time restraint shall be applied, the frequency of use and the alternative care that can be provided to the resident. If a less restrictive alternative to restraint exists, it must be used in lieu of the restraint. The resident's family, legal guardian, surrogate or representative, and case manager shall be notified if no alternative to restraint exists and a written consent shall be obtained for restraint use. The restraint use shall be in compliance with the Type I ARCH's written policy, as approved by the department;  FINDINGS  Resident's #1 and #2 – Current physician's orders do not include:  • The length of time restraint shall be applied and  • Alternative care that can be provided to the resident.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(2)(D) Residents' rights and responsibilities:  Each resident shall:  Physical restraints may only be used in an emergency when necessary to protect the resident from injury to self or to others. In such a situation the resident's physician or APRN shall be notified immediately to obtain an assessment for least restrictive alternatives to restraint use. If restraint use is determined to be necessary, written orders shall be obtained from the resident's physician or APRN indicating the form of restraint to be used, the length of time restraint shall be applied, the frequency of use and the alternative care that can be provided to the resident. If a less restrictive alternative to restraint exists, it must be used in lieu of the restraint. The resident's family, legal guardian, surrogate or representative, and case manager shall be notified if no alternative to restraint exists and a written consent shall be obtained for restraint use. The restraint use shall be in compliance with the Type I ARCH's written policy, as approved by the department;  FINDINGS  Resident's #1 and #2 – Current physician's orders do not include:  • The length of time restraint shall be applied and  • Alternative care that can be provided to the resident.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-91 <u>Professional misconduct.</u> (b)(13) Misconduct includes, but is not limited to, the following:	PART 1	
Conduct or character likely to deceive or defraud the public.	DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Resident #1 - False records found. Physician signed restraint orders, for the inspection year, are photocopies of the same order with date change handwritten in.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
Resident #2 – False records found. Physician signed restraint orders, for the inspection year, are photocopies of the same order with date change handwritten in.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-91 <u>Professional misconduct.</u> (b)(13) Misconduct includes, but is not limited to, the following:	PART 2	
Conduct or character likely to deceive or defraud the public.	<u>FUTURE PLAN</u>	
FINDINGS Resident #1 - False records found. Physician signed restraint orders, for the inspection year, are photocopies of the same order with date change handwritten in.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Resident #2 – False records found. Physician signed restraint orders, for the inspection year, are photocopies of the same order with date change handwritten in.		

Licensee's/Administrator's Signature: _
Print Name:
Date: