Office of Health Care Assurance

**State Licensing Section** 

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: J & K Care Home, LLC	CHAPTER 100.1
Address: 16-508 Ohe Street, Keaau, Hawaii 96749	Inspection Date: October 19, 2023 Annual

## THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

## YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</li> <li><u>FINDINGS</u> <ul> <li>Resident #1- No documentation of injection site given for Novolin 70/30 Flex Pen on 8/23/23, 9/18/23 and 9/30/23.</li> <li>Resident #1- Physician ordered to change Clonazepam 0.5 mg tablet by mouth twice daily as needed for agitation to Clonazepam 0.5 mg every six (6) hours as needed for agitation on 5/27/23, however no documentation of change in order reflected on May 2023 Medication Administration Record (MAR).</li> <li>Resident #1- Physician ordered Glucagon 1mg, Glucerna 8 ounce (oz) and Vitamin A&amp;D ointment on 5/27/23, however no documentation of medication reflected on May 2023 MAR.</li> </ul> </li> </ul>	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	Date
<ul> <li>FINDINGS</li> <li>Resident #1- No documentation of injection site given for Novolin 70/30 Flex Pen on 8/23/23, 9/18/23 and 9/30/23.</li> <li>Resident #1- Physician ordered to change Clonazepam 0.5 mg tablet by mouth twice daily as needed for agitation to Clonazepam 0.5 mg every six (6) hours as needed for agitation on 5/27/23, however no documentation of change in order reflected on May 2023 Medication Administration Record (MAR).</li> <li>Resident #1- Physician ordered Glucagon 1mg, Glucerna 8 ounce (oz) and Vitamin A&amp;D ointment on 5/27/23, however no documentation of medication reflected on May 2023 MAR.</li> </ul>	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 1	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; <b>FINDINGS</b> Resident #1- No documentation that the physician was made aware of elevated blood pressure readings on 9/7/23, 9/16/23 and 9/23/23 in the progress notes.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	§11-100.1-17 <u>Records and reports.</u> (b)(3)	PART 2	
	During residence, records shall include:		
	Progress notes that shall be written on a monthly basis, or	FUTURE PLAN	
	more often as appropriate, shall include observations of the		
	resident's response to medication, treatments, diet, care plan,	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	any changes in condition, indications of illness or injury,	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	IT DOESN'T HAPPEN AGAIN?	
	EINDINCS		
	FINDINGS Resident #1- No documentation that the physician was made		
	aware of elevated blood pressure readings on 9/7/23, 9/16/23		
	and 9/23/23 in the progress notes.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 1	Date
	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 2	
	Entries describing treatments and services rendered;	<u>FUTURE PLAN</u>	
	FINDINGS Resident #1- No documentation of blood sugar check on	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	10/18/23 prior to dinner.	IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-17 <u>Records and reports.</u> (c)</li> <li>Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary.</li> <li>FINDINGS Resident #2- No incident report written for emergency visit on 9/26/23.</li></ul>	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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			1

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(1) General rules regarding records:	PART 1	
<ul> <li>All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;</li> <li><b>FINDINGS</b> <ul> <li>Resident #1- June 2023 MAR was transcribed with blue ink.</li> <li>Resident #2- Incident reports dated 7/3/23 and 7/8/23 were transcribed with blue ink.</li> </ul> </li> </ul>	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	§11-100.1-17 <u>Records and reports.</u> (f)(1) General rules regarding records:	PART 2	
		FUTURE PLAN	
	All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the	FUTURE I LAN	
	individual making the entry;	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	FINDINGS	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	• Resident #1- June 2023 MAR was transcribed with	IT DOESN'T HAPPEN AGAIN?	
	<ul><li>blue ink.</li><li>Resident #2- Incident reports dated 7/3/23 and</li></ul>		
	7/8/23 were transcribed with blue ink.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(2) General rules regarding records:	PART 1	
General rules regarding records: Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them; <u>FINDINGS</u> Resident #1- No legend to explain letter "H" observed on July 2023 MAR.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

Γ		RULES (CRITERIA)	PLAN OF CORRECTION	Completion
				Date
	$\boxtimes$	§11-100.1-17 <u>Records and reports.</u> (f)(2)	PART 2	
		General rules regarding records:		
			FUTURE PLAN	
		Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them;		
		only if a legend is provided to explain them;	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
		FINDINGS	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
		Resident #1- No legend to explain letter "H" observed on	IT DOESN'T HAPPEN AGAIN?	
		July 2023 MAR.	II DUESN'I HAPPEN AGAIN?	
				1

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:	PART 1	
<ul> <li>General rules regarding records:</li> <li>All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.</li> <li>FINDINGS <ul> <li>Resident #1- Second page of Resident's possessions missing name and date of admission.</li> <li>Resident #1- Financial statement missing name.</li> <li>Resident #1- Missing month for last page of June 2023 MAR and last two pages of October 2023 MAR.</li> </ul> </li> <li>Primary care giver (PCG) corrected all the findings during the time of inspection.</li> </ul>	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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2023 MAR and last two pages of October 2023 MAR. Primary care giver (PCG) corrected all the findings during the time of inspection.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-20 <u>Resident health care standards.</u> (c) The primary and substitute care giver shall be able to recognize, record, and report to the resident's physician or APRN significant changes in the resident's health status including, but not limited to, convulsions, fever, sudden weakness, persistent or recurring headaches, voice changes, coughing, shortness of breath, changes in behavior, swelling limbs, abnormal bleeding, or persistent or recurring pain.</li> <li><u>FINDINGS</u> Resident #1- No documented evidence that the physician was notified of the significant changes in blood pressure readings that occurred on 9/7/23, 9/16/23 and 9/23/23.</li> </ul>	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
RULES (CRITERIA)         \$11-100.1-20 Resident health care standards. (c)         The primary and substitute care giver shall be able to         recognize, record, and report to the resident's physician or         APRN significant changes in the resident's health status         including, but not limited to, convulsions, fever, sudden         weakness, persistent or recurring headaches, voice changes,         coughing, shortness of breath, changes in behavior, swelling         limbs, abnormal bleeding, or persistent or recurring pain. <b>FINDINGS</b> Resident #1- No documented evidence that the physician         was notified of the significant changes in blood pressure         readings that occurred on 9/7/23, 9/16/23 and 9/23/23.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	-

Licensee's/Administrator's Signature:	×
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Print Name:

Date: